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› Veise VE07 Fingerprint Smart Lock User Manual

Veise VE07

Veise VE07 Fingerprint Smart Lock User Manual

Model: VE07 | Brand: Veise

INTRODUCTION

Thank you for choosing the Veise VE07 Fingerprint Smart Lock. This manual provides essential information for the proper installation, operation, and maintenance of your new smart lock. The VE07 offers advanced security and convenience with multiple unlocking methods, including fingerprint, app control, fobs, keypad codes, eKeys, and traditional mechanical keys.



Figure 1: Veise VE07 Fingerprint Smart Lock (Satin Nickel)

KEY FEATURES

- **7-in-1 Access:** Unlock using Fingerprint, App, Fobs, Code, eKey, Mechanical Key, and compatible with Apple Watch.
- **Efficient Access Control:** Supports up to 50 fingerprints and 250 user codes. Remotely generate and share one-time, permanent, recurring, and scheduled codes.
- **Enhanced Functionality:** Features auto-lock, one-touch lock, anti-peeping passcode, wrong entry limit, privacy mode, silent mode, passage mode, and low battery alarm.
- **Durable Design:** Waterproof, heat, and cold-resistant capabilities (IP54 rated).
- **Remote Access (with G2 Gateway):** Connects with Veise G2 gateway (sold separately) for remote control, real-time access logs, notifications, and voice control with Alexa and Google Assistant.



Figure 2: Overview of Multi-Functional Smart Lock Features

INSTALLATION GUIDE

The Veise VE07 smart lock is designed for easy installation and is compatible with most US standard doors. A screwdriver is typically the only tool required. For detailed visual instructions, please refer to the [Installation Manual \(PDF\)](#).

Before You Begin:

- Ensure your door meets the required dimensions for the lock. Refer to Figure 3 for detailed measurements.
- Confirm your door is a single cylinder deadbolt type.
- Determine if your door is left-handed or right-handed for proper orientation settings.

Check the Size Before Purchase

(*Handles are not included)



Figure 3: Check Door Size and Compatibility Before Purchase

Basic Installation Steps:

1. Remove your existing deadbolt.
2. Install the new latch and strike plate.
3. Mount the exterior assembly and interior mounting plate.
4. Connect the cable and install the interior assembly.
5. Insert batteries (4 x AA, not included) and test the lock.
6. Calibrate the lock and set up initial user access via the app.

OPERATING INSTRUCTIONS

Unlocking Your Door:

The Veise VE07 offers multiple convenient ways to unlock your door:

- **Fingerprint:** Place your registered finger on the fingerprint sensor.
- **Keypad Code:** Enter your registered passcode on the touchscreen keypad.
- **App Control:** Use the dedicated mobile application (DDLock or TT Lock App) to unlock remotely via Bluetooth, or via Wi-Fi if connected to a Veise G2 Gateway.
- **Fob (IC Card):** Tap the provided IC card on the designated area of the lock.
- **Mechanical Key:** Use the physical key as a backup.



Figure 4: Various Unlocking Methods for VE07

Locking Your Door:

- **Auto-Lock:** The lock can be configured to automatically lock after a set period (10-900 seconds) via the app.
- **One-Touch Lock:** Press and hold the '#' key for 2 seconds on the keypad to manually lock the door.
- **App Control:** Lock the door remotely using the mobile application.



Figure 5: Auto-Lock and One-Touch Locking Functionality

User Management and Remote Access:

Manage users and access permissions through the mobile app. For remote access features, a Veise G2 Gateway (sold separately) is required. This gateway enables Wi-Fi connectivity, allowing you to control the lock from anywhere, view real-time access logs, and receive push notifications.

Smart User Management

Easy to Manage Your Property with Veise Web Manager and Smart App.

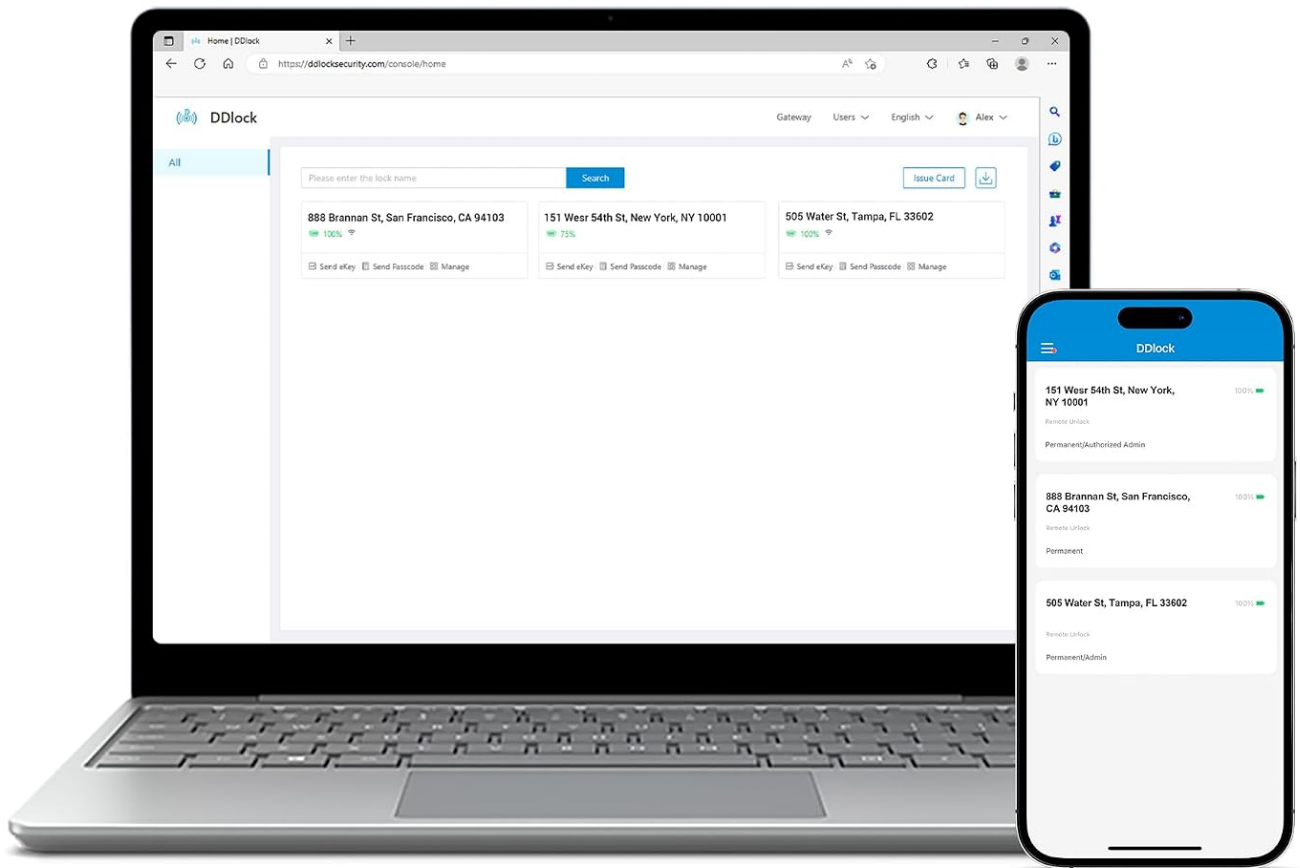


Figure 6: Smart User Management via App and Web Interface

Advanced Modes:

- **Privacy Mode:** Disables all external access methods except the mechanical key.
- **Silent Mode:** Turns off all sound prompts from the lock.
- **Passage Mode:** Keeps the lock unlocked until it is manually locked, ideal for high-traffic periods.
- **Anti-Peeping Passcode:** Allows you to enter random digits before or after your actual code to prevent others from guessing your entry code.

MAINTENANCE

- **Battery Replacement:** The lock will provide a low battery alarm when power is critically low. Replace all four AA batteries promptly to ensure continuous operation.

- **Cleaning:** Use a soft, dry cloth to clean the lock's surface. Avoid abrasive cleaners or solvents that could damage the finish or electronic components.
- **Environmental Conditions:** The lock is IP54 waterproof, meaning it can withstand splashes and light rain. However, avoid prolonged exposure to heavy rain or submersion. It operates normally within a temperature range of -4°F to 129°F.

TROUBLESHOOTING

If you encounter issues with your Veise VE07 smart lock, please refer to the common solutions below. For a comprehensive guide, consult the [Troubleshooting Guide \(PDF\)](#).

- **Lock Not Responding:** Check battery levels. Replace batteries if low. Ensure the lock is properly installed and all connections are secure.
- **Fingerprint/Code Not Working:** Ensure your fingerprint is clean and dry. Re-register your fingerprint or code through the app. Check if the lock is in privacy mode.
- **Motor Runs but Lock Doesn't Engage/Disengage:** This can occur if the internal mechanism is misaligned or obstructed. Verify that the deadbolt can extend and retract smoothly when operated manually. Check the door frame for any obstructions or if the strike plate is misaligned. Re-calibration of the lock's direction via the app may be necessary.
- **App Connectivity Issues:** Ensure Bluetooth is enabled on your device. If using Wi-Fi, verify the Veise G2 Gateway is powered on and connected to your network.
- **Lock Beeps Continuously:** This often indicates a low battery. Replace batteries immediately.

SPECIFICATIONS

Feature	Detail
Brand	Veise
Model Name	VE07
Lock Type	Biometric, Deadbolt, Keypad
Material	Aluminum, Metal
Color	Satin Nickel
Item Dimensions (L x W x H)	2.7 x 3 x 6.1 inches
Item Weight	1.3 Pounds
Power Source	Battery-Powered (4 x AA, not included)
Connectivity Protocol	Bluetooth, WiFi (Veise G2 WiFi Gateway Required)

Feature	Detail
Special Features	Remote Control with G2 Gateway, Manage User, Remote eKey Sharing, 6 Types of Passcodes, Authorized Admin, Passage Mode, Auto Lock, View Event History, Fingerprint Smart Door Lock, Passcode Unlock, APP Control, Fob Unlock
Installation Method	Screw-In
Usage	Inside, Short-term Rental Room, Apartment, Garage Door, Laundry Door, Outside, Front Door, Back Door, Side Door, Bedroom Door

WARRANTY AND SUPPORT

Veise offers at least a 1-year warranty for the VE07 Fingerprint Smart Lock. Additionally, lifetime technical support is available from Monday to Friday, 9 AM to 5 PM PST, along with 24/7 after-sales email service.

For further assistance or inquiries, please contact Veise customer support through the provided channels in your product packaging or visit the official Veise website.

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