Bestdealing S928SIMCARDTRAY

Galaxy S24 Ultra SIM Card Tray Dual Replacement User Manual

Model: S928SIMCARDTRAY | Brand: Bestdealing

PRODUCT OVERVIEW

This manual provides instructions for the Bestdealing Galaxy S24 Ultra SIM Card Tray Dual Replacement. This product is designed to replace a lost, broken, or non-working SIM card tray for the Samsung Galaxy S24 Ultra 5G 6.8" (models SM-S928U, SM-S928U1, SM-S928W, SM-S928N, SM-S9280, SM-S928E, SM-S928E/DS). It supports dual SIM card functionality.
Important Note: This replacement SIM card tray is only compatible with the dual SIM card version of the Galaxy S24 Ultra. It is not compatible with single SIM card versions of the device.

PACKAGE CONTENTS

- 1 x Galaxy S24 Ultra SIM Card Tray Replacement (Dual SIM version)
- 1 x SIM Card Tray Opening Eject Pin Needle

Image: The Galaxy S24 Ultra dual SIM card tray in Titanium Black, shown alongside the included SIM ejector pin.

Setup and Installation

1. **Power Off Device:** Before beginning, ensure your Samsung Galaxy S24 Ultra is completely powered off to prevent any data loss or damage.
2. **Locate SIM Tray Slot:** Identify the SIM card tray slot on the side of your Galaxy S24 Ultra.
3. **Eject Old Tray:** Insert the included SIM ejector pin into the small hole next to the SIM card tray slot. Apply gentle pressure until the tray pops out slightly.
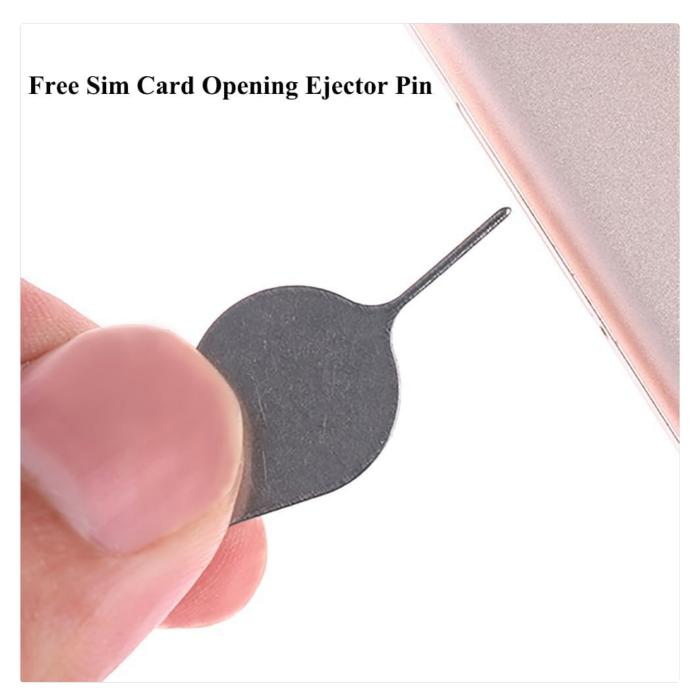
Free Sim Card Opening Ejector Pin

Image: A hand demonstrating the use of the SIM ejector pin to open the SIM card slot on a mobile phone.

4. **Remove Old Tray:** Carefully pull out the old SIM card tray from the slot.

5. **Insert SIM Cards:** Place your Nano-SIM cards into the designated slots on the new dual SIM card tray. Ensure they are oriented correctly according to the tray's markings (SIM1 and SIM2).

Image: A close-up view of the SIM card tray, clearly showing the slot labeled "SIM1" for card placement.

Image: A close-up view of the reverse side of the SIM card tray, showing the slot labeled "SIM2" for a second card.

6. **Insert New Tray:** Gently slide the new SIM card tray, with the SIM cards inserted, back into the phone's slot until it sits flush with the device's frame. Do not force it.

7. **Power On Device:** Power on your Samsung Galaxy S24 Ultra. The device should recognize the inserted SIM cards.

OPERATING DUAL SIM FUNCTIONALITY

Once the SIM card tray is installed with two SIM cards, your Galaxy S24 Ultra will allow you to manage both lines. You can typically configure settings for calls, messages, and mobile data usage for each SIM card through your phone's settings menu (e.g., *Settings > Connections > SIM card manager*).

Refer to your Samsung Galaxy S24 Ultra's official user manual for detailed instructions on configuring and utilizing dual SIM features specific to your device's software version.

MAINTENANCE

The SIM card tray requires minimal maintenance. Keep the tray and the phone's SIM slot free from dust, dirt, and moisture. If cleaning is necessary, use a soft, dry, lint-free cloth. Avoid using liquids or abrasive materials.

TROUBLESHOOTING

- **SIM Card Not Detected:**

  - Ensure the SIM card tray is fully inserted and flush with the phone's body.
  - Verify that the SIM cards are correctly seated in the tray with the gold contacts facing down.
  - Restart your phone.
  - Confirm that your phone is the dual SIM version of the Galaxy S24 Ultra. This tray is not compatible with single SIM models.

- **Tray Does Not Eject:**

  - Ensure the ejector pin is inserted straight into the hole and gentle, firm pressure is applied.
  - Do not force the tray. If it's stuck, re-check for obstructions.

- **Difficulty Inserting Tray:**

  - Ensure the SIM cards are properly aligned and not protruding from the tray.
  - Verify the tray is oriented correctly before inserting it into the phone.

SPECIFICATIONS

Model Number	S928SIMCARDTRAY
Compatible Phone Models	Samsung Galaxy S24 Ultra 6.8" (SM-S928B, SM-S928B/DS, SM-S928U, SM-S928U1, SM-S928W, SM-S928N, SM-S9280, SM-S928E, SM-S928E/DS) - *Dual SIM version only*
Color	Titanium Black
Item Weight	1.13 ounces
Package Dimensions	5.04 x 4.76 x 0.55 inches
Manufacturer	Bestdealing

WARRANTY AND SUPPORT

Warranty information for this product is typically provided by the manufacturer, Bestdealing. Please refer to the product packaging or the manufacturer's official website for details regarding warranty coverage and support options.
For technical assistance or inquiries, please contact Bestdealing customer support through their official channels.

Documents - Bestdealing – S928SIMCARDTRAY
no relevant documents