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JOYDEEM JD-DZG15B

Joydeem Electric Food Steamer

MODEL: JD-DZG15B USER MANUAL

Introduction

Thank you for choosing the Joydeem Electric Food Steamer. This 2-tier, 15L capacity steamer is designed to make healthy cooking simple and efficient. With its powerful 1350W heating element and versatile functions, you can steam, stew, and slow cook a variety of dishes for your family. Please read this manual thoroughly before first use to ensure safe operation and optimal performance.



Figure 1: Joydeem Electric Food Steamer (Model JD-DZG15B)

Important Safety Instructions

To prevent injury or damage, always follow these basic safety precautions:

- Read all instructions before using the appliance.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse cord, plugs, or the appliance in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- The appliance is equipped with a boil-dry protection feature (E3 code) which automatically shuts off the unit if water levels are too low.

- Use only attachments recommended or sold by the manufacturer.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- The stainless steel components are BPA-free, ensuring healthy cooking.

Product Overview and Components

Familiarize yourself with the parts of your Joydeem Electric Food Steamer:

PACKING LIST



Figure 2: Exploded view of the steamer components

- **Reinforced Glass Lid:** Transparent lid for monitoring cooking progress.
- **Stainless Steel Steam Rack (x2):** Two tiers for steaming different foods simultaneously. Equipped with handles for safe handling.
- **Stainless Steel Steam Generator:** The core heating element that produces steam.
- **Stainless Steel Liner:** The main pot where water is heated and steam is generated.
- **PP Body:** The outer casing of the steamer, housing the control panel.
- **Power Cord:** For connecting the appliance to an electrical outlet.
- **English/Chinese Manual:** User guide for detailed instructions.

Setup

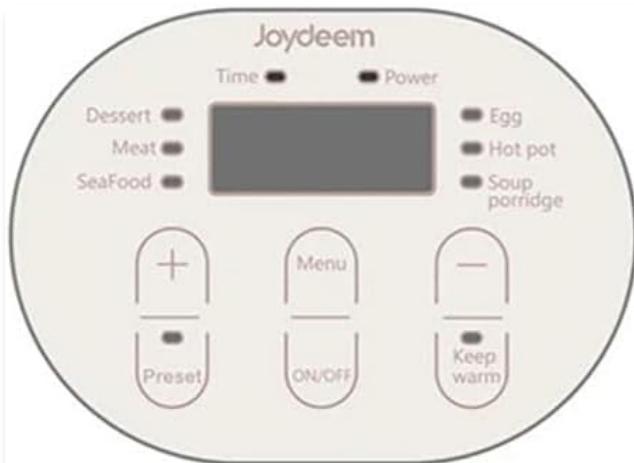
1. **Unpack:** Carefully remove all packaging materials and components from the box.
2. **Initial Cleaning:** Before first use, wash all removable parts (glass lid, steam racks, steam generator, stainless steel liner) with warm, soapy water. Rinse thoroughly and dry. Wipe the main unit (PP body) with a damp cloth.
3. **Placement:** Place the steamer on a stable, flat, heat-resistant surface, away from walls or cabinets to allow for proper steam ventilation.
4. **Assemble:** Place the stainless steel liner into the PP body. Insert the steam generator into the center of the liner.
5. **Add Water:** Fill the stainless steel liner with water, ensuring it is between the minimum and maximum water lines. Do not overfill.

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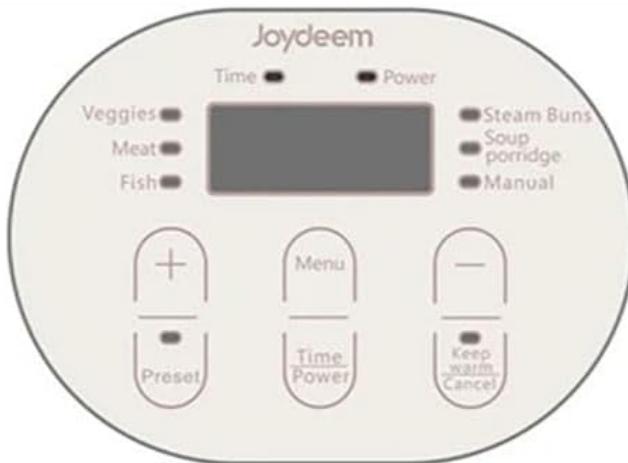
Video 1: Official product video demonstrating the setup and various uses of the Joydeem Electric Food Steamer, including steaming different types of food and utilizing the hot pot function. This video also shows the ease of cleaning the stainless steel components.

Operating Instructions

Control Panel



Old



New

Please note that we have upgraded the control panel of the Joydeem Electric Steamer, the old and new versions may be shipped randomly, but this will not affect its normal use.

Figure 3: Control panel variations (Old vs. New). Functionality remains consistent.

The steamer features an intuitive digital control panel. While there may be slight variations in design (as shown above), the core functions remain the same:

- **Display:** Shows time, power settings, and menu selections.
- **Menu Button:** Cycles through preset cooking modes (Dessert, Meat, Egg, Seafood, Hot Pot, Soup/Porridge).
- **ON/OFF Button:** Powers the unit on or off.
- **Preset / + Button:** Adjusts preset time or increases values.
- **Time/Power / - Button:** Adjusts cooking time/power or decreases values.
- **Keep Warm Button:** Activates or deactivates the keep warm function.

Cooking Modes and Capacity

The Joydeem Electric Food Steamer offers versatile cooking options:

STEAM & STEW & SLOW COOK

...

2-tier steamer, 3 cooking types



Two Tier

Single Tier

Hot Pot



Figure 4: Steaming and Hot Pot configurations

- **Steaming (Two-Tier):** Utilize both stainless steel steam racks for simultaneous steaming of different foods. The 15L capacity and 29cm diameter allow for large items like a whole fish.
- **Steaming (Single-Tier):** Use one steam rack for smaller batches or specific items.
- **Hot Pot / Stew / Slow Cook:** Remove the steam generator and steam racks to transform the base into a 3L electric pot. Ideal for noodles, shabu-shabu, congee, or slow cooking. The Hot Pot menu allows for 3-speed power adjustment.

multifunctional

15L LARGE CAPACITY & 1350W HIGH POWER



Figure 5: Large capacity and high power for efficient cooking



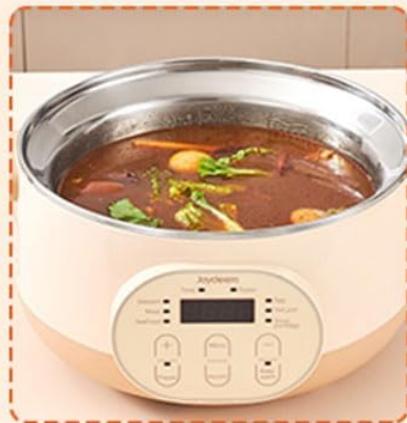
deser t (Bun/Bao)



Egg/Vegetable



Meat



Hot Pot



Sea Food



Porridge/Soup

Figure 6: Variety of dishes prepared with the steamer

Timer and Keep Warm Functions

- 24H Delay Start:** Supports up to 24 hours of preset delay, allowing you to prepare ingredients in advance and set the steamer to start cooking at a later time.
- 1H Timer:** For specific menus like Dessert, Meat, Egg, and Seafood, the cooking time can be extended up to 1 hour using the timer function.
- 2H Keep Warm:** After cooking is complete, the steamer will automatically switch to a keep warm mode for up to 2 hours (maintaining a temperature of 60-80°C / 140-176°F), ensuring your food stays warm until serving.

304 STAINLESS STEEL & BPA FREE



Figure 7: Delay Start and Timer functions

Cleaning and Maintenance

Regular cleaning ensures the longevity and hygienic operation of your steamer. All stainless steel components are easy to clean.

- **Daily Cleaning:** After each use, unplug the steamer and allow it to cool completely. Wash the glass lid, steam racks, steam generator, and stainless steel liner with warm, soapy water. Rinse thoroughly and dry immediately to prevent water spots.
- **Base Unit:** Wipe the exterior of the PP body with a damp cloth. Do not immerse the main unit in water or any other liquid.

- **Descaling:** Over time, mineral deposits may accumulate in the stainless steel liner. To descale, fill the liner with a mixture of water and white vinegar (1:1 ratio). Heat the mixture for 15-20 minutes, then unplug and let it sit for an hour. Pour out the mixture, scrub gently with a non-abrasive sponge, and rinse thoroughly.
- **Storage:** Ensure all parts are completely dry before storing. Store the steamer in a cool, dry place.

24H DELAY START & 1H TIMER



Figure 8: Key product details for maintenance and safety

Troubleshooting

Problem	Possible Cause	Solution
Steamer does not turn on.	Not plugged in; power outlet issue; unit malfunction.	Ensure power cord is securely plugged into a working outlet. Check household circuit breaker.
E3 code displayed.	Boil-dry protection activated; insufficient water.	Unplug the unit, allow to cool, then add water to the stainless steel liner. Restart the steamer.
Steam production is low.	Insufficient water; mineral buildup on heating element.	Add more water. Perform descaling procedure (see Cleaning and Maintenance).
Food not cooking evenly.	Overcrowding; improper food placement.	Do not overcrowd steam racks. Ensure steam can circulate freely. Place denser foods on the lower tier.

Technical Specifications

PRODUCT PARAMETERS

Product parameters



Name:
Electric steamer

Model:
JD-DZG15B

Voltage:
120V

Power:
60Hz

Capacity:
15L

Power:
1350W

Single Layer Capacity:
6L

Base POT capacity:
3L

Size:
380*290*390mm

Figure 9: Product dimensions and specifications

Feature	Detail
Model Number	JD-DZG15B
Brand	JOYDEEM
Capacity	15 Liters (16QT)
Base Pot Capacity	3 Liters
Power	1350W
Voltage	120V
Frequency	60Hz

Feature	Detail
Material	Stainless Steel, Plastic (BPA-free)
Product Dimensions (L x W x H)	14.9" x 11.4" x 15.3" (380mm x 290mm x 390mm)
Item Weight	10.63 pounds (4.83 kg)
Color	Green

Warranty and Support

For any problems encountered during use, please contact Joydeem customer support. Refer to your purchase documentation for specific warranty details and contact information. We are committed to providing high-quality kitchen appliances and ensuring customer satisfaction.

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