

**JT-809**

# Generic Cordless Portable Electric Smart 4D EMS Heating Neck Massager

MODEL: JT-809

## 1. Introduction

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This manual provides essential instructions for the safe and effective use of your Generic Cordless Portable Electric Smart 4D EMS Heating Neck Massager, Model JT-809. This device is designed to provide neck pain relief and muscle relaxation through low-frequency electric pulse massage and heat therapy. Please read this manual thoroughly before first use and retain it for future reference.

## 2. Important Safety Information

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- **Do not use** if you have a pacemaker or any metal implants in your body.
- Consult a doctor before use if you have heart disease, skin allergies, or any other medical conditions.
- Always start with the **lowest intensity setting**, especially for beginners.
- Fully charge the device before its first use.
- The device features a 15-minute automatic timer to prevent overuse. Do not attempt to bypass this safety feature.
- This product is **not water resistant**. Avoid contact with water or other liquids.
- Keep out of reach of children.
- Do not disassemble, repair, or modify the device yourself. Contact qualified service personnel for assistance.

## 3. Product Overview and Features

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The Generic Cordless Portable Electric Smart 4D EMS Heating Neck Massager is designed for comfort and effectiveness, featuring an ergonomic U-shaped design that seamlessly fits the neck curve.

# TENS Technology

Low frequency pulse electromagnetic wave is transmitted to nerve cells to improve blood circulation and relieve neck fatigue

## Tips:

Patients with heart disease and skin allergy should be used under the guidance of doctors

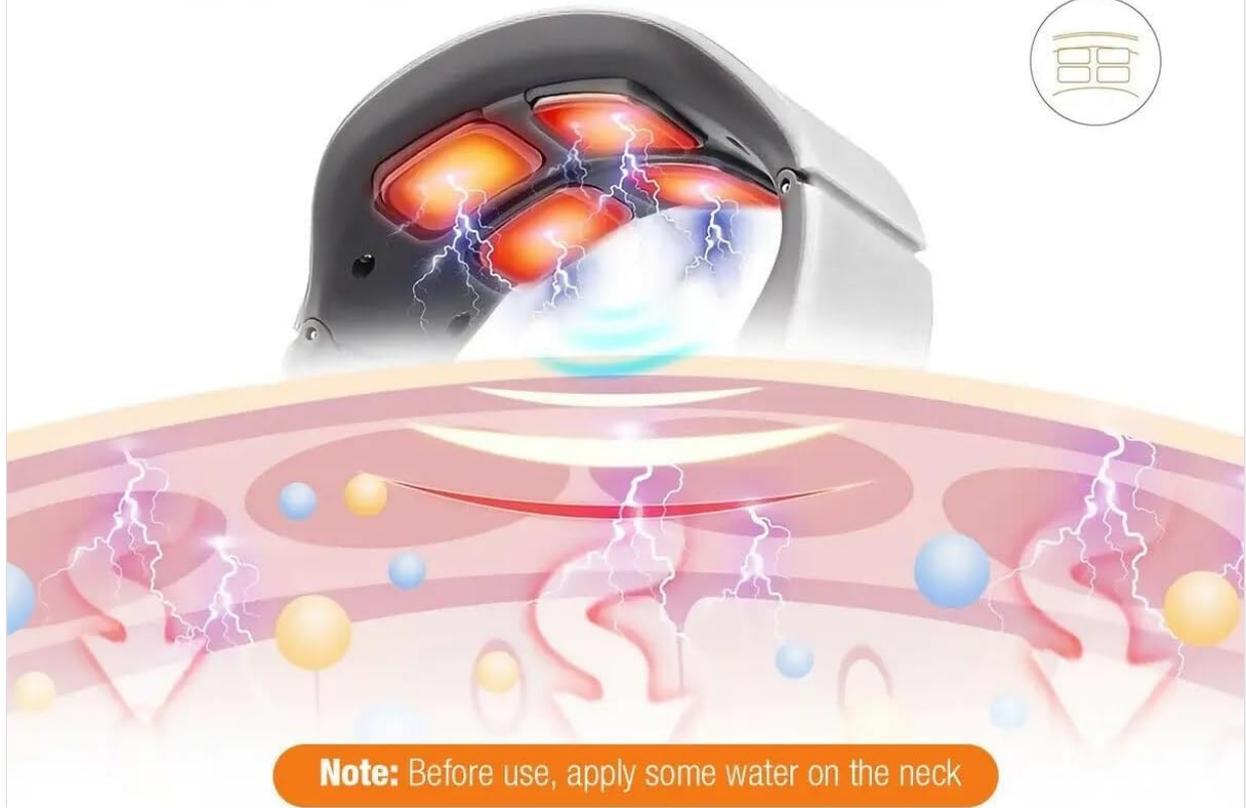
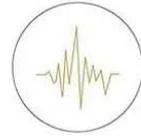


Image: The Generic Cordless Portable Electric Smart 4D EMS Heating Neck Massager, showcasing its overall design.

## Key Features:

- **4D EMS Technology:** Utilizes low-frequency pulse electromagnetic waves to stimulate nerve cells, improve blood circulation, and relieve neck fatigue.
- **Heating Function:** Provides consistent warmth for enhanced comfort and muscle relaxation. The heat function starts automatically and can be turned off by long-pressing the "-" button.
- **Ergonomic Design:** The U-shaped ring neck design ensures a snug and effective fit for various neck sizes, targeting different neck areas for tension relief.
- **15-Minute Timer:** Automatically shuts off after 15 minutes to ensure safe usage and conserve battery life.
- **Cordless and Portable:** Battery-powered for convenient use anywhere.



Image: Diagram illustrating TENS Technology with low-frequency pulse electromagnetic waves and important usage tips regarding heart conditions, skin allergies, and applying water before use.

# Fits Seamlessly to the Neck Curve

Ergonomic design, U-shaped ring neck, fits the neck, massage more in place.

## 1. Flexible Arm

Good rebound and strong toughness.

## 2. Inner Arm Pad

Skin-friendly, comfortable and non-slip.

## 3. Electrode Sheet

Adapt to the neck curve well.



Image: Close-up view highlighting the flexible arm, inner arm pad, and electrode sheet, demonstrating how the device fits seamlessly to the neck curve.

## 4. Getting Started

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### 4.1 Charging the Device

Before initial use, fully charge the neck massager. Connect the provided charging cable to the device and a suitable power source. The charging indicator will show the charging status and turn off or change color when fully charged.

### 4.2 Preparation for Use

For optimal performance and sensation, it is recommended to apply a small amount of water or a damp cloth to the skin on your neck where the electrode sheets will make contact. This improves conductivity for the EMS pulses.

## 5. Operating the Massager

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Place the massager around your neck, ensuring the electrode sheets are in direct contact with your skin. Adjust for a comfortable fit.



Image: A woman demonstrating the proper placement of the neck massager, with an inset showing the heat indicator at approximately 42°C.

### 5.1 Power On/Off

- Press and hold the power button (usually marked with a power symbol) to turn the device on.
- Press and hold the power button again to turn the device off.

### 5.2 Adjusting Intensity

- Use the "+" button to increase the massage intensity.
- Use the "-" button to decrease the massage intensity.
- Always start with the lowest intensity and gradually increase to a comfortable level.

### 5.3 Heat Function

- The heat function typically activates automatically upon powering on.
- To turn off the heat function, long-press the "-" button.

The device will automatically shut off after 15 minutes of continuous operation. If you wish to continue, simply power it on again.

## 6. Care and Maintenance

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### 6.1 Cleaning

- Ensure the device is powered off and unplugged before cleaning.
- Wipe the device, especially the electrode sheets, with a soft, slightly damp cloth.
- Do not use abrasive cleaners, alcohol, or corrosive liquids.
- Do not immerse the device in water.

### 6.2 Storage

- Store the massager in a cool, dry place, away from direct sunlight and extreme temperatures.
- Keep it away from dust and moisture.

## 7. Troubleshooting

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- **Device does not turn on:** Ensure the device is fully charged.
- **No sensation or weak sensation:** Ensure the electrode sheets are in full contact with your skin. Apply water to the neck area to improve conductivity. Increase the intensity gradually.
- **Heat function not working:** Check if the heat function has been manually turned off (long-press "-" button).
- If problems persist, discontinue use and contact customer support.

## 8. Technical Specifications

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Specification	Detail
Model Number	JT-809
Product Dimensions (L x W x H)	3 x 8 x 8 inches
Item Weight	9.5 Ounces
Power Source	Battery Powered
Target Use Body Part	Neck
Material Type	Plastic
Color	White
Manufacturer	Shenzhen Wochuan Electronic CO
Water Resistance Level	Not Water Resistant

## 9. Warranty and Support

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Specific warranty information for this product is not provided in the available documentation. For warranty claims, technical support, or any inquiries regarding your device, please contact the retailer or manufacturer directly. Keep your purchase receipt as proof of purchase.

