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> MOSCHE Multi-Surface Handheld Steam Cleaner User Manual

MOSCHE EM-320

MOSCHE Multi-Surface Handheld Steam Cleaner User Manual

Brand: MOSCHE | Model: EM-320

1. IMPORTANT SAFETY INFORMATION

WARNING: Always read and understand all safety warnings and instructions before using this appliance. Failure to follow the warnings and instructions may result in electric shock, fire, or serious injury.

- Use only clean water. Do not add any chemicals, detergents, or aromatic oils to the water tank.
- The steam cleaner produces hot steam at 230°F (110°C). Exercise extreme caution to avoid burns. Keep hands and face away from the steam nozzle.
- Do not direct steam at people, pets, or electrical appliances.
- Ensure the safety cap is tightly secured before operation. Do not attempt to open the safety cap while the unit is pressurized or hot.
- **Tip for opening cap:** If the cap cannot be opened after use, it is because the residual steam temperature inside the tank is still too high. First, unplug the unit. Then, fully discharge the residual steam or wait for the unit to cool down completely before attempting to open the lid and add water.
- Always unplug the appliance when not in use and before cleaning or maintenance.
- Keep the appliance out of reach of children and pets.
- Do not immerse the appliance in water or any other liquid.
- Ensure the power cord is not damaged and is kept away from hot surfaces.
- **Important Heating Tip:** Please wait for the first heating cycle to completely finish before using the steam cleaner. If used before sufficient heating, the steam may be mixed with water. It is normal for the steam cleaner to temporarily stop heating after a short period of use if the internal temperature reaches 270°F (132°C), as this is a temperature control protection mechanism.

2. PRODUCT OVERVIEW

The MOSCHE Multi-Surface Handheld Steam Cleaner is designed for effective and chemical-free cleaning across various surfaces in your home and beyond. Its powerful steam and versatile accessories make tough cleaning tasks easier.

Key Features:

- **Powerful Steam:** High-pressure steam (3BAR equivalent to 3KG of pressure) can spray up to 3.9ft (1.2m) for effective cleaning of oil and multi-surface grime.
- **Large Water Tank:** 15.2OZ (450ML) capacity, with a recommended maximum of 11.83OZ (350ML) for optimal performance and to prevent water leakage during heating and use.
- **Fast Heating:** Heats up in 3-5 minutes, emitting pressurized hot steam at 230°F (110°C) for up to 8-12 minutes of continuous use.
- **Multipurpose Application:** Ideal for hard-to-reach areas like floor gaps, sinks, windows, grout, tile, fabric & sofa material (not real leather), kids' toys, stoves, BBQ grills, toilets, shower curtains, car seats & rims, wallpaper, and more.
- **Chemical-Free & Safe:** Uses only water, making it safe for households with children, the elderly, pregnant individuals, and pets.
- **Portable Design:** Lightweight and features a 9.8ft (3m) power cord for greater flexibility and ease of movement around the house.



MULTI-PURPOSE STEAM CLEANER

Clean Smarter, Not Harder

- 3-5 MINS FAST HEATING
- 15.21OZ LARGE WATER TANK
- POWERFUL AND HOT STEAMER
- 11 CLEANING TOOLS INCLUDED
- PORTABLE DESIGN
- NO-CHEMICAL AND SAFE
- 9.8FT LONG CORD

Figure 2.1: Key features of the MOSCHE Multi-Surface Steam Cleaner.

Included Accessories:

Your steam cleaner comes with an exclusive 11-piece accessory kit to tackle various cleaning challenges:

- 1x Funnel
- 1x Towel Sleeve
- 1x Nozzle
- 1x Measuring Cup
- 3x Round Brushes (Nylon)
- 1x Hose
- 1x Fabric-Cleaning Accessory
- 1x Glass-Cleaning Accessory



Figure 2.2: The MOSCHE Steam Cleaner and its comprehensive accessory kit.

3. SETUP AND INITIAL USE

Follow these steps to prepare your steam cleaner for its first use:

1. **Unscrew Safety Cap:** Ensure the unit is unplugged and cool. Carefully unscrew the safety cap located on top of the unit by

turning it counter-clockwise.

2. **Add Water:** Use the provided measuring cup and funnel to add clean water into the water tank. Do not exceed the recommended maximum of 11.83OZ (350ML) to allow for steam expansion.
3. **Secure Safety Cap:** Screw the safety cap back on tightly by turning it clockwise until it is fully secured. This is crucial for safe operation.
4. **Attach Desired Accessory:** Select the appropriate cleaning accessory for your task and firmly attach it to the nozzle of the steam cleaner.
5. **Plug In:** Plug the power cord into a grounded electrical outlet. The indicator light will illuminate, signaling that the unit is heating up.
6. **Wait for Heating:** Allow 3-5 minutes for the unit to heat up and build sufficient pressure. The indicator light may turn off or change color once ready, depending on the model.



Figure 3.1: Illustrates the process of filling the water tank.

4. OPERATING INSTRUCTIONS

General Operation:

Once the unit is heated and ready, press and hold the steam button on the handle to release steam. Release the button to stop the steam flow. For continuous steam, some models may have a lock feature on the steam button.

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Video 4.1: Demonstration of the MOSCHE Multi-Surface Steam Cleaner in action, showcasing its versatility for daily cleaning tasks.

Using Attachments:

The included accessories are designed for specific cleaning tasks:

Accessory	Recommended Use
Nozzle: Direct steam for concentrated cleaning.	Ideal for tight corners, crevices, and stubborn spots like grout lines or sink edges.
Round Nylon Brushes (3x): Attach to the nozzle for scrubbing.	Effective for scrubbing tough grime on tiles, grout, stove tops, and BBQ grills.
Hose: Extends reach of the nozzle.	Useful for cleaning hard-to-reach areas, car interiors, or larger surfaces where direct access is limited.

Accessory	Recommended Use
Fabric-Cleaning Accessory & Towel Sleeve: For delicate surfaces.	Perfect for refreshing and cleaning fabric upholstery, curtains, and clothing. (Not recommended for direct contact with real leather sofas).
Glass-Cleaning Accessory: For streak-free windows.	Use for cleaning windows, mirrors, and other glass surfaces.



Figure 4.1: Cleaning a sink faucet with the concentrated nozzle.



Figure 4.2: Using the steam cleaner on a kitchen countertop.



Figure 4.3: Targeting tile grout with the steam cleaner for deep cleaning.



Figure 4.4: The steam cleaner being used to clean a car rim.

5. MAINTENANCE AND CARE

Proper maintenance ensures the longevity and optimal performance of your steam cleaner:

- **Empty Water Tank:** After each use, ensure the unit is cool and depressurized, then carefully empty any remaining water from the tank.
- **Clean Accessories:** Wash all accessories with warm, soapy water and rinse thoroughly. Allow them to air dry completely before storing.
- **Wipe Down Unit:** Wipe the exterior of the steam cleaner with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Descaling (Periodically):** If you notice reduced steam output or mineral buildup, descale the unit. Consult the full manual for detailed descaling instructions, typically involving a vinegar solution.
- **Storage:** Store the steam cleaner and its accessories in a cool, dry place, away from direct sunlight and extreme temperatures.

6. TROUBLESHOOTING

Refer to this table for common issues and their solutions:

Problem	Possible Cause	Solution
Safety cap cannot be opened after use.	Residual steam pressure/high temperature inside the tank.	Unplug the unit. Fully discharge residual steam by pressing the steam button until no more steam comes out, or wait for the unit to cool down completely. Then, open the cap.
Steam cleaner not pressurized enough.	Safety cap not tightened properly.	Allow the device to cool down, then reopen the cap and tighten it securely.
Water leaks during heating/use.	Overfilled water tank (exceeded 350ML).	Ensure water level is within the recommended 11.83OZ (350ML) limit.
Steam mixed with water (spitting).	Unit not fully heated or insufficient pressure.	Wait for the unit to complete its initial heating cycle before use. Allow it to reheat if steam output decreases.
Air leak after installing accessories.	Initial air pressure release.	Press the ON/OFF button once. The air leak issue should disappear, allowing normal operation.

7. SPECIFICATIONS

Attribute	Detail
Brand	MOSCHE
Model Name	EM-320
Wattage	1050 watts
Voltage	120 Volts
Power Source	Corded Electric
Water Tank Capacity	450 Milliliters (15.2OZ)
Recommended Max Water	350 Milliliters (11.83OZ)
Max Steam Temperature	230°F (110°C)
Internal Max Temperature	270°F (132°C) - for temperature control protection
Heating Time	3-5 minutes
Continuous Steam Time	8-12 minutes
Cord Length	9.8ft (3m)
Item Weight	1.96 Kilograms (4.31 pounds)
Color	Grey

8. WARRANTY AND SUPPORT

For warranty information, technical support, or any questions regarding your MOSCHE Multi-Surface Handheld Steam Cleaner, please refer to the contact information provided with your product packaging or visit the official MOSCHE website.