

HOMPANY SmartVac11

HOMPANY SmartVac11 Cordless Vacuum Cleaner User Manual

Model: SmartVac11

INTRODUCTION

This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your HOMPANY SmartVac11 Cordless Vacuum Cleaner. Please read this manual thoroughly before first use and retain it for future reference.

IMPORTANT SAFETY INSTRUCTIONS

- Always disconnect the vacuum cleaner from the charger before cleaning or performing maintenance.
- Do not use the vacuum cleaner to pick up water or wet substances, as this may cause electric shock or damage to the appliance.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Store the vacuum cleaner indoors in a dry place.

PACKAGE CONTENTS

Please check the contents of your package. If any items are missing or damaged, contact customer support.

- HOMPANY SmartVac11 Cordless Vacuum Cleaner (Main Unit)
- Golden Aluminum Tube
- V-shaped Upgraded Flexible Floor Brush
- 2-in-1 Upholstery Brush
- Long Crevice Nozzle
- Hair Cleaning Tool
- Replaceable HEPA Filter
- Power Adapter/Charger
- User Manual





Image: The HOMPANY SmartVac11 Cordless Vacuum Cleaner, fully assembled. It features a grey main unit with a transparent dust cup, an orange extension tube, and a grey V-shaped floor brush with integrated LED lights. The vacuum is shown upright, ready for use.

The HOMPANY SmartVac11 is a versatile cordless vacuum cleaner designed for efficient cleaning. Key components include:

- **Main Unit:** Contains the motor, dust cup, and LED smart touch display.
- **Dust Cup:** 1.5L capacity for collecting debris, with one-key emptying.
- **Extension Tube:** Golden aluminum tube for extended reach.
- **Floor Brush:** V-shaped upgraded flexible brush, designed to reduce hair entanglement and equipped with LED lights for improved visibility.
- **Filter System:** Five-layer filtration system, including a HEPA filter, for effective separation of dirt and allergens.
- **Battery:** 8 x 2500mAh batteries providing up to 60 minutes of running time.

SETUP AND ASSEMBLY

1. **Attach the Extension Tube:** Insert the golden aluminum tube into the main unit until it clicks securely into place.
2. **Attach the Floor Brush:** Connect the V-shaped upgraded flexible floor brush to the other end of the extension tube, ensuring it locks firmly.
3. **Install Accessories (Optional):** For specific cleaning tasks, attach the 2-in-1 upholstery brush or the long crevice nozzle directly to the main unit or the extension tube.
4. **Charge the Battery:** Before first use, fully charge the vacuum cleaner. Refer to the "Charging the Battery" section for detailed instructions.

CHARGING THE BATTERY

The HOMPANY SmartVac11 is powered by 8 x 2500mAh batteries, offering extended runtime.

1. Locate the charging port on the main unit.
2. Connect the power adapter to the charging port.
3. Plug the power adapter into a suitable wall outlet.
4. The LED smart touch display will indicate the charging status. A full charge provides up to 60 minutes of running time.
5. Once fully charged, disconnect the power adapter.

OPERATING INSTRUCTIONS

Power On/Off

- Press the power button on the main unit to turn the vacuum cleaner on or off.

Adjusting Suction Power

- Use the LED smart touch display to adjust the suction power. The vacuum offers 40KPa powerful suction.

Using Attachments

- **Floor Brush:** Ideal for general floor cleaning on various surfaces. The integrated LED lights illuminate dark areas.
- **2-in-1 Upholstery Brush:** Suitable for cleaning furniture, curtains, and delicate surfaces.
- **Long Crevice Nozzle:** Perfect for reaching narrow gaps, corners, and tight spaces.

MAINTENANCE

Emptying the Dust Cup

The 1.5L dust cup should be emptied regularly to maintain optimal suction performance.

1. Ensure the vacuum cleaner is turned off.
2. Locate the one-key emptying button on the dust cup.
3. Position the dust cup over a trash bin.
4. Press the button to release the bottom flap and empty the contents.
5. Close the flap securely after emptying.

Cleaning the Filters

The five-layer filter system, including the HEPA filter, requires regular cleaning to prevent clogging and maintain filtration efficiency.

1. Remove the dust cup from the main unit.
2. Carefully remove the filter components from the dust cup.
3. Tap the filters gently over a trash bin to remove loose dust.
4. Rinse the washable filter components under cold running water. Do not use hot water or detergents.
5. Allow all filter components to air dry completely for at least 24 hours before reassembling. Ensure they are completely dry to prevent mold or damage.
6. Reassemble the filters and dust cup, then reattach to the main unit.

Cleaning the Brush Roll

The V-shaped brush roll is designed to reduce hair entanglement, but occasional cleaning may be necessary.

1. Turn off the vacuum cleaner and detach the floor brush.
2. Locate the brush roll access cover on the bottom of the floor brush.
3. Open the cover and remove the brush roll.
4. Use the provided hair cleaning tool or scissors to cut and remove any tangled hair or debris from the brush roll.
5. Clean the brush roll housing.
6. Reinsert the brush roll and close the access cover securely.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Vacuum does not turn on.	Battery is not charged.	Charge the battery fully.

Problem	Possible Cause	Solution
Low suction power.	Dust cup is full. Filters are clogged. Brush roll is tangled. Obstruction in nozzle/tube.	Empty the dust cup. Clean or replace filters. Clean the brush roll. Remove any obstructions.
Vacuum stops during operation.	Battery is depleted. Overheating protection activated.	Recharge the battery. Turn off the vacuum and let it cool down for at least 30 minutes.
Brush roll not spinning.	Brush roll is jammed or tangled. Floor brush is not properly attached.	Clean the brush roll. Reattach the floor brush securely.

SPECIFICATIONS

Feature	Detail
Brand	HOMPANY
Model	SmartVac11
Color	Orange
Motor Power	500 watts
Suction Power	40,000 Pa
Battery Capacity	8 x 2500mAh (20,000mAh total)
Running Time	Up to 60 minutes
Dust Cup Capacity	1.5 liters
Filter Type	5-stage High-efficiency Filtration, HEPA Filter
Noise Level	80 dB
Product Dimensions	27.94 x 20.32 x 43.18 cm
Special Features	Cordless, LED Smart Touch Display, V-shaped Upgraded Flexible Brush

WARRANTY AND SUPPORT

HOMPANY products are manufactured to the highest quality standards. For warranty information, technical support, or service inquiries, please refer to the warranty card included in your package or contact HOMPANY customer service through their official website or the retailer from whom you purchased the product.

Please have your model number (SmartVac11) and purchase date ready when contacting support.



