

## Yealink VCR11

# Yealink VCR11 Controller User Manual

For Yealink Meetingbar A10, A20, A30

## 1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your Yealink VCR11 Controller. The VCR11 is designed to seamlessly integrate with Yealink Meetingbar A10, A20, and A30 devices, offering intuitive control over your conferencing experience.

## 2. PRODUCT OVERVIEW

The Yealink VCR11 is a dedicated remote controller for Yealink Meetingbar systems. It features a comprehensive button layout for easy navigation, call management, and system settings adjustment.



Image 1: The Yealink VCR11 Controller, a silver-colored remote with a numeric keypad and dedicated function buttons for meeting control.

## 3. SETUP

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### 3.1. Battery Installation

The VCR11 Controller requires two AAA batteries (not included). To install:

1. Open the battery compartment cover on the back of the remote.
2. Insert two AAA batteries, ensuring correct polarity (+/-).
3. Close the battery compartment cover securely.

### 3.2. Pairing with Yealink Meetingbar

To use the VCR11 Controller, it must be paired with your Yealink Meetingbar A10, A20, or A30. Follow these general steps:

1. Ensure your Meetingbar is powered on and connected to a display.
2. On the Meetingbar's interface (via touch screen or existing remote), navigate to **Settings > Bluetooth > Pair New Device** (or similar path).
3. On the VCR11 Controller, press and hold the **OK** button and the **Home** button simultaneously for approximately 3-5 seconds until an indicator light on the remote begins to flash, indicating pairing mode.
4. On the Meetingbar's display, select the VCR11 from the list of available Bluetooth devices.
5. Once paired, the indicator light on the VCR11 will stop flashing and remain solid for a few seconds, then turn off. The Meetingbar display will confirm successful pairing.

*Note: Specific pairing steps may vary slightly depending on your Meetingbar's firmware version. Refer to your Meetingbar's user manual for precise instructions if needed.*

## 4. OPERATING THE CONTROLLER

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The VCR11 Controller provides intuitive access to various functions of your Yealink Meetingbar. Below is a description of the main buttons:

- **Power Button** ( ): Press to power on or off the Meetingbar. A short press may put the device into standby mode, while a long press typically powers it off completely.
- **Navigation Pad (Up, Down, Left, Right)**: Used to navigate through menus and options on the Meetingbar's display.
- **OK Button**: Confirms selections or enters sub-menus.
- **Home Button** (⏠): Returns to the main home screen of the Meetingbar interface.
- **Back Button** (↶): Returns to the previous screen or menu.
- **Volume Up/Down Buttons** (+ / -): Adjusts the audio volume of the Meetingbar.
- **Mute Button** ( ): Mutes or unmutes the microphone.
- **Call/Answer Button** (☎): Initiates a call or answers an incoming call.
- **Hang Up/End Call Button** (📞): Ends an active call or declines an incoming call.
- **Zoom In/Out Buttons** ( ): Controls the digital zoom of the Meetingbar's camera.

- **Numeric Keypad (0-9, \*, #):** Used for dialing numbers, entering PINs, or other numerical inputs.

## 5. MAINTENANCE

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### 5.1. Battery Replacement

When the remote's functionality becomes inconsistent or unresponsive, it is likely time to replace the batteries. Follow the battery installation steps in Section 3.1.

### 5.2. Cleaning

To clean the VCR11 Controller, use a soft, dry, lint-free cloth. For stubborn marks, slightly dampen the cloth with water. Avoid using harsh chemicals, abrasive cleaners, or solvents, as these can damage the remote's surface or internal components.

## 6. TROUBLESHOOTING

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- **Remote not responding:**
  - Check and replace the batteries.
  - Ensure there are no obstructions between the remote and the Meetingbar.
  - Verify the remote is within the operational range of the Meetingbar.
- **Pairing failure:**
  - Repeat the pairing process as described in Section 3.2.
  - Ensure no other Bluetooth devices are interfering with the pairing process.
  - Restart both the Meetingbar and the VCR11 Controller, then attempt pairing again.
- **Buttons not working correctly:**
  - Clean the remote to ensure no debris is obstructing the buttons.
  - If specific buttons are consistently unresponsive, contact customer support.

## 7. SPECIFICATIONS

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Feature	Detail
Model Number	VCR11
Product Dimensions	9 x 3 x 1.2 inches
Item Weight	5.6 ounces
Compatible Devices	Yealink Meetingbar A10, A20, A30
Max Number of Supported Devices	1
Color	Silver
Special Feature	Universal (for specified Meetingbars)

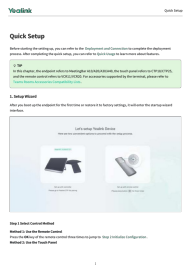
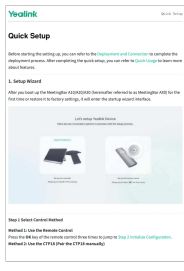
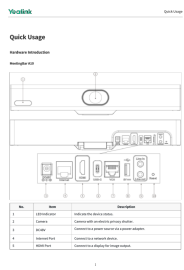
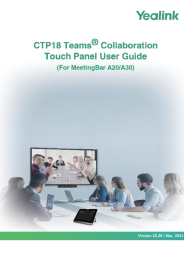

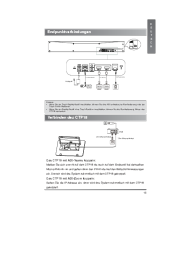
## 8. WARRANTY AND SUPPORT

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For warranty information and technical support, please refer to the documentation included with your

Yealink Meetingbar or visit the official Yealink website. You may also contact your reseller for assistance.

## Related Documents - VCR11

 The image shows the cover of the 'Yealink MeetingBar Quick Setup Guide: Installation and Configuration'. It features the Yealink logo at the top, followed by the title 'Quick Setup'. Below the title, there is a brief introduction and a list of steps: 1. Setup Wizard, 2. Select Device Method, 3. Use the Remote Control, and 4. Use the CTP18 (For Yealink A20/A30). The cover also includes a small diagram of the MeetingBar device and a list of contents.	<p><a href="#">Yealink MeetingBar Quick Setup Guide: Installation and Configuration</a></p> <p>Comprehensive quick setup guide for Yealink MeetingBar A10, A20, A30, and A40 video conferencing devices. Learn how to install, configure, and log in to your device.</p>
 The image shows the cover of the 'Yealink MeetingBar Quick Setup Guide'. It features the Yealink logo at the top, followed by the title 'Quick Setup'. Below the title, there is a brief introduction and a list of steps: 1. Setup Wizard, 2. Select Device Method, 3. Use the Remote Control, and 4. Use the CTP18 (For Yealink A20/A30). The cover also includes a small diagram of the MeetingBar device and a list of contents.	<p><a href="#">Yealink MeetingBar Quick Setup Guide</a></p> <p>A quick setup guide for Yealink MeetingBar A10, A20, and A30 video conferencing systems, covering initial setup, network configuration, pairing with CTP18, and firmware updates.</p>
 The image shows the cover of the 'Yealink MeetingBar A10/A20/A30 Quick Usage Guide'. It features the Yealink logo at the top, followed by the title 'Quick Usage'. Below the title, there is a brief introduction and a list of steps: 1. Hardware Introduction, 2. Port Descriptions, 3. LED Status Indicators, and 4. Interface Familiarization. The cover also includes a small diagram of the MeetingBar device and a list of contents.	<p><a href="#">Yealink MeetingBar A10/A20/A30 Quick Usage Guide</a></p> <p>A quick guide detailing the hardware introduction, port descriptions, LED status indicators, and interface familiarization for Yealink MeetingBar A10, A20, and A30 video conferencing systems, along with the CTP18 controller. It also includes common usage scenarios and FAQs.</p>
 The image shows the cover of the 'Yealink CTP18 Collaboration Touch Panel User Guide for MeetingBar A20/A30'. It features the Yealink logo at the top, followed by the title 'CTP18 Teams® Collaboration Touch Panel User Guide (For MeetingBar A20/A30)'. Below the title, there is a brief introduction and a list of steps: 1. Setup, 2. Microsoft Teams integration, 3. Meeting controls, 4. Camera settings, 5. Device management, and 6. Troubleshooting. The cover also includes a small diagram of the CTP18 touch panel and a list of contents.	<p><a href="#">Yealink CTP18 Collaboration Touch Panel User Guide for MeetingBar A20/A30</a></p> <p>A comprehensive user guide for the Yealink CTP18 Collaboration Touch Panel, detailing setup, Microsoft Teams integration, meeting controls, camera settings, device management, and troubleshooting for use with MeetingBar A20/A30.</p>
 The image shows the cover of the 'Yealink MeetingBar A30 Kit Quick Start Guide'. It features the Yealink logo at the top, followed by the title 'Yealink MeetingBar A30 Kit'. Below the title, there is a brief introduction and a list of steps: 1. Setup, 2. Connection, 3. Pairing, and 4. Troubleshooting. The cover also includes a small diagram of the MeetingBar A30 kit and a list of contents.	<p><a href="#">Yealink MeetingBar A30 Kit Quick Start Guide</a></p> <p>Get started quickly with the Yealink MeetingBar A30 Kit. This guide provides essential setup and connection instructions for seamless video conferencing.</p>
 The image shows the cover of the 'Yealink MeetingBar A30: Quick Start and Installation Guide'. It features the Yealink logo at the top, followed by the title 'Yealink MeetingBar A30: Quick Start and Installation Guide'. Below the title, there is a brief introduction and a list of steps: 1. Setup, 2. Connection, 3. Pairing, and 4. Troubleshooting. The cover also includes a small diagram of the MeetingBar A30 and a list of contents.	<p><a href="#">Yealink MeetingBar A30: Quick Start and Installation Guide</a></p> <p>A comprehensive guide to installing, connecting, and pairing the Yealink MeetingBar A30 video conferencing endpoint with the CTP18 touch panel, including setup instructions, box contents, and regulatory information.</p>

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