

Zinus ZU-MFMA1FZI-12Q

Zinus Ultima 12 Inch Queen Memory Foam Mattress User Manual

Model: ZU-MFMA1FZI-12Q

INTRODUCTION

The Zinus Ultima 12 Inch Queen Memory Foam Mattress is designed to provide pressure relief and comfort. This mattress features memory foam infused with green tea and charcoal for freshness, and a 7-zone comfort system for targeted support. All foams are CertiPUR-US® certified, ensuring quality and safety. This manual provides essential information for setting up, using, maintaining, and troubleshooting your new mattress.

SETUP

Unboxing and Expansion

Your Zinus Ultima mattress arrives compressed and rolled in a compact, carbon-friendly box. Carefully remove the mattress from its packaging. Place the rolled mattress on your bed frame or a flat, clean surface before cutting the outer plastic. Once the plastic is removed, the mattress will begin to decompress. Allow 24 to 72 hours for the mattress to fully expand to its original shape and firmness. Cooler temperatures may extend the expansion time.



**Smaller boxes,
reduced carbon
footprint**



The Zinus Ultima mattress is shipped in a smaller box to reduce its carbon footprint, making it easier to handle and transport.



Original vs. New Box

Original big box



**Innovative,
smaller box**

**Conveniently
packed & delivered
to your doorstep**



**Same quick &
easy delivery with
a smaller carbon
footprint**

**Incredible comfort,
dependable value**



**Incredible comfort,
even more
dependable value**

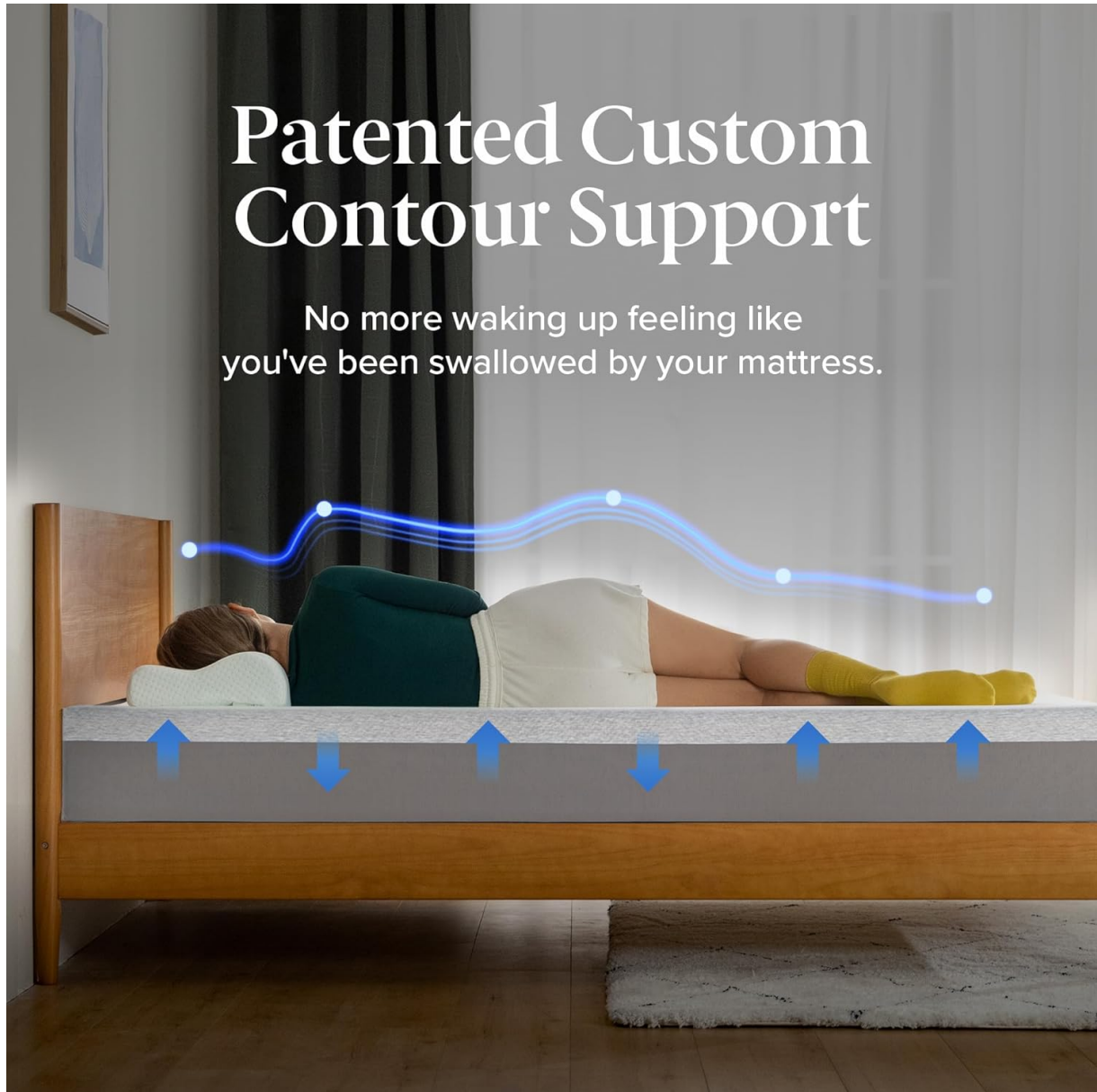
Comparison of original large packaging versus the new, more compact and environmentally friendly packaging for Zinus mattresses.

Bed Frame Compatibility

This mattress is compatible with most standard bed frames, including platform beds with slats, box springs, and adjustable bases. Ensure your bed frame provides adequate support to prevent sagging and maintain the mattress's integrity.

Comfort and Support

The Ultima Memory Foam Mattress features a medium-firm feel, designed to gently cradle your body and alleviate pressure points. Its patented 7-zone comfort system targets specific areas of your body for optimal support and a restorative sleep experience.



Patented Custom Contour Support

No more waking up feeling like you've been swallowed by your mattress.

The patented custom contour support system adapts to your body's natural curves, providing personalized pressure relief.

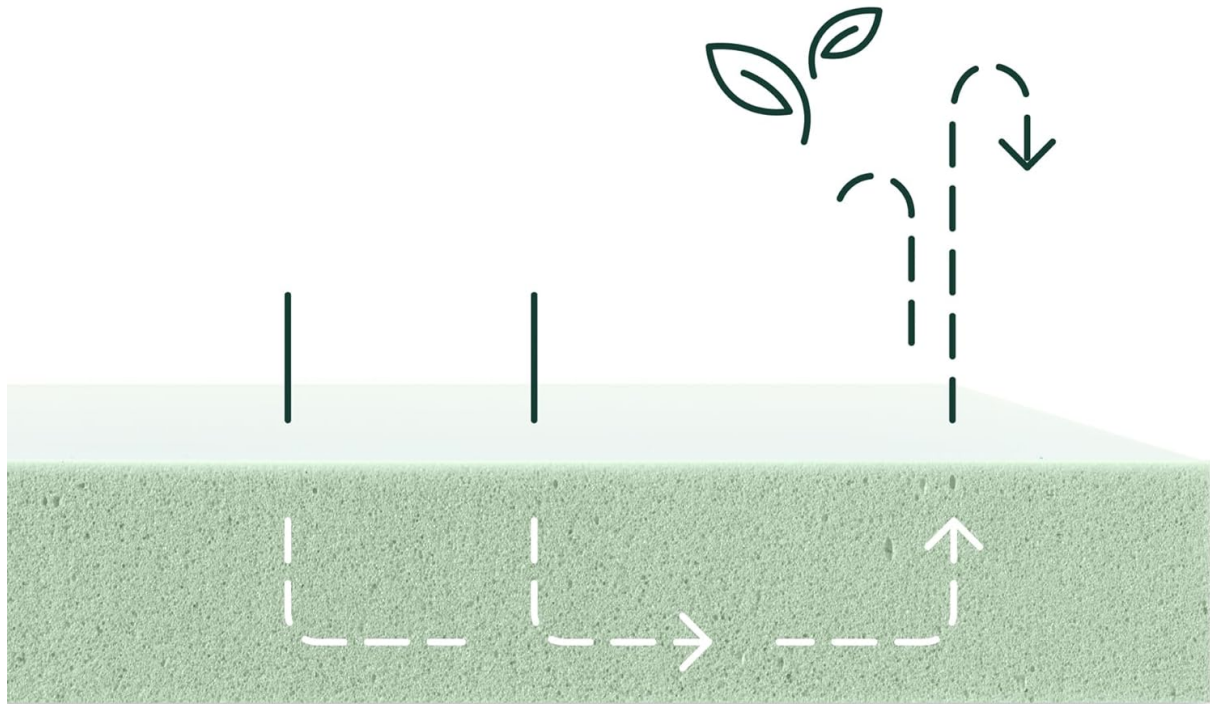
The 7-zone comfort system is engineered to provide targeted pressure relief where your body needs it most, promoting restful sleep.

Freshness and Breathability

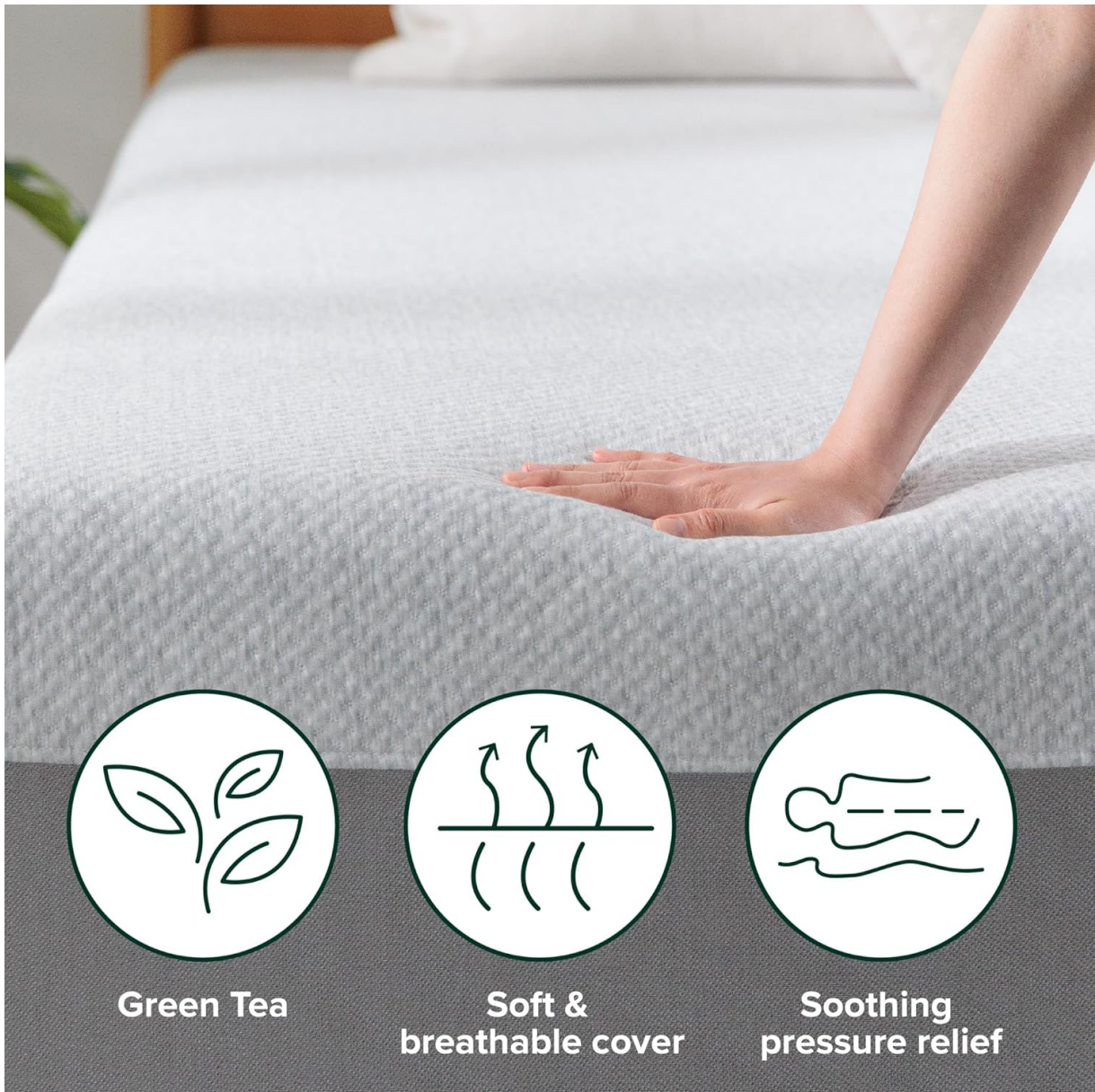
The memory foam is infused with all-natural green tea and charcoal, which work together to maintain freshness and help regulate temperature throughout the night. The breathable design prevents overheating, contributing to a comfortable sleep environment.

Pressure relief +lasting freshness

Soothing pressure relief
& all-night freshness



Internal airflow and infusions contribute to both pressure relief and sustained freshness within the mattress layers.



Key features include green tea infusion for freshness, a soft and breathable cover for comfort, and memory foam for soothing pressure relief.

MAINTENANCE

Cleaning Instructions

The Zinus Ultima mattress should be **spot cleaned only**. Use a mild detergent and a damp cloth to gently clean any soiled areas. Avoid saturating the mattress with water or harsh chemicals, as this can damage the foam and void the warranty. Allow the cleaned area to air dry completely before covering the mattress.

General Care

- **Mattress Protector:** Using a waterproof mattress protector is highly recommended to shield your mattress from spills, stains, and allergens, extending its lifespan.
- **Rotation:** Rotate your mattress every 3-6 months to ensure even wear and prolong its comfort life. This helps distribute body weight more uniformly.
- **Ventilation:** Periodically air out your mattress by removing bedding to allow for better air circulation, especially during the initial expansion period.

TROUBLESHOOTING

Mattress Not Fully Expanding

If your mattress does not appear to have fully expanded after 24 hours, allow additional time. Full expansion can take up to 72 hours, especially in cooler environments. Ensure the mattress is laid flat on a solid surface during this period. Lightly walking on the mattress or gently massaging the foam can sometimes assist in the expansion process.

New Product Odor

It is normal for a new memory foam mattress to have a slight odor upon unboxing. This is known as 'off-gassing' and is harmless. The odor should dissipate within a few days in a well-ventilated room. To expedite this, you can remove all bedding and allow the mattress to air out.

SPECIFICATIONS

Below are the detailed specifications for the Zinus Ultima 12 Inch Queen Memory Foam Mattress:



Visual representation of the Zinus Ultima Queen mattress dimensions: 80"L x 60"W x 12"Th.

Feature	Detail
Brand	Zinus
Model Name	Ultima
Model Number	ZU-MFMA1FZI-12Q
Size	Queen
Product Dimensions	80"L x 60"W x 12"Th
Item Weight	60.26 Pounds
Item Firmness Description	Medium
Top Style	Tight Top
Cover Material	Polyester
Number of Layers	3

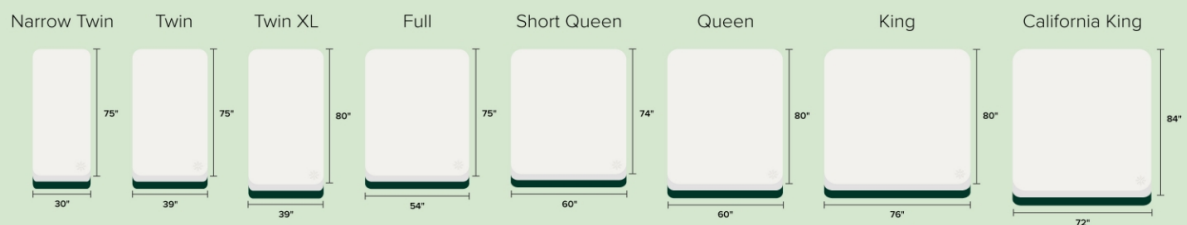
Made with certified safe foam & fabric



STANDARD 100

The mattress features CertiPUR-US certified foam and an OEKO-TEX Standard 100 certified cover, ensuring safety and quality materials.

Mattress Size Guide



A comprehensive mattress size guide illustrating the dimensions for various bed sizes, including the Queen size.

WARRANTY

The Zinus Ultima 12 Inch Queen Memory Foam Mattress is backed by a **10-year limited warranty**. This warranty covers manufacturing defects and certain issues related to the mattress's materials and

workmanship. For complete details regarding coverage, terms, and conditions, please refer to the warranty card included with your purchase or visit the official Zinus website.

SUPPORT

For any questions, concerns, or assistance with your Zinus Ultima mattress, please contact Zinus Customer Service. You can find contact information on the Zinus official website or on the documentation provided with your product. Please have your model number (ZU-MFMA1FZI-12Q) and proof of purchase ready when contacting support.