

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

› [Novilla](#) /

› [Novilla 10-Inch Full Hybrid Mattress Instruction Manual \(Model NAMS10FGYV5\)](#)

Novilla NAMS10FGYV5

Novilla 10-Inch Full Hybrid Mattress Instruction Manual

Model: NAMS10FGYV5 | Brand: Novilla

INTRODUCTION

This manual provides essential instructions for the setup, use, care, and maintenance of your Novilla 10-Inch Full Hybrid Mattress. Please read this guide thoroughly before unboxing and using your new mattress to ensure proper handling and to maximize its lifespan and performance. Retain this manual for future reference.

SAFETY INFORMATION

- **New Mattress Odor:** A new mattress may have a slight odor upon unboxing. This is normal and harmless. Ensure the room is well-ventilated after unpacking to allow the odor to dissipate.
- **Unboxing Caution:** The mattress is compressed and rolled. Exercise caution when cutting the outer plastic layers, as the mattress can expand rapidly. Keep children and pets away during the unboxing process.
- **Sharp Objects:** Avoid using sharp tools directly on the mattress fabric to prevent damage.
- **Weight Distribution:** Ensure the mattress is placed on a sturdy, supportive bed frame to maintain its structural integrity and warranty.

SETUP INSTRUCTIONS

Follow these steps to properly unbox and set up your Novilla 10-Inch Full Hybrid Mattress:

1. **Unbox:** Carefully take the compressed mattress out of its shipping box.
2. **Position:** Place the rolled-up mattress flat on your bed frame or a flat, sturdy surface where it will be used. Ensure you are standing at the edge of the bed, not directly in front of the mattress, to avoid

injury during expansion.

3. **Unwrap:** Carefully cut open the inner plastic bag along the edges of the package. Use the provided mattress opener tool if available. Ensure you only peel off the first layer of plastic. Avoid tearing multiple layers at once, as this can cause the mattress to spring open unexpectedly.
4. **Unroll:** Slowly pull away the first layer of plastic, allowing the mattress to unroll and begin expanding smoothly.
5. **Full Expansion:** After removing all plastic, the mattress will begin to expand. It typically takes up to 72 hours for the compressed mattress to return to its original size and firmness. During this time, you may notice a slight odor, which will dissipate with ventilation.

Your browser does not support the video tag.

Video: Unboxing Your Mattress. This video demonstrates the safe and correct procedure for unboxing your Novilla mattress, including important safety warnings regarding mattress expansion.

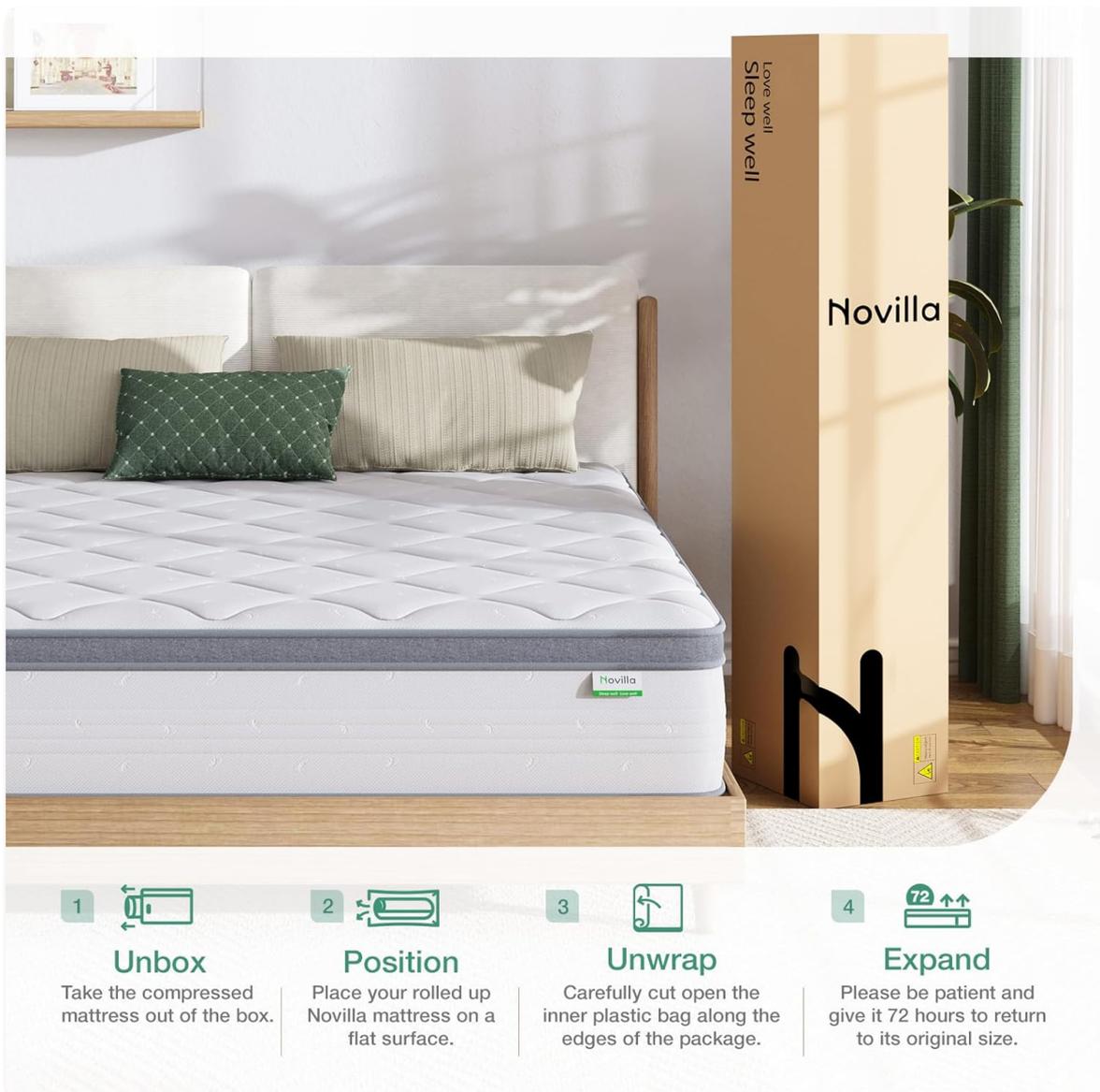


Image: Mattress Unboxing Steps. This diagram illustrates the four key steps for setting up your mattress: unboxing from the carton, positioning on the bed frame, carefully unwrapping the plastic, and allowing 72 hours for full expansion.

PRODUCT FEATURES

The Novilla 10-Inch Full Hybrid Mattress is engineered for comfort and support, combining multiple layers to enhance your sleep experience.

- **Hybrid Construction:** This mattress combines comfort foam and individually pocketed springs, offering a balance of support and plushness suitable for various sleeping preferences.
- **Motion Isolation:** Individually wrapped pocket coils move independently, effectively absorbing movement and preventing disturbances from spreading across the mattress. This ensures an undisturbed sleep, even with a partner.
- **Optimal Support and Pressure Relief:** The pocket coils provide targeted support, while the foam comfort layer conforms to your body's contours. This design helps relieve pressure on key areas like shoulders and hips, promoting proper spinal alignment.
- **Enhanced Edge Support:** The mattress features improved edge support, making the entire surface usable and reducing the feeling of rolling off the edge.
- **Breathable Knit Fabric Cover:** The mattress is topped with a breathable knit fabric cover that feels smooth and soft to the touch.
- **Certifications:** The foam used in this mattress is CertiPUR-US certified, and the textiles are OEKO-TEX certified, ensuring it meets rigorous standards for content, emissions, and durability.



Image: Mattress Layer Breakdown. This image illustrates the three primary layers of the mattress: a breathable knit fabric cover, a comfort foam layer that conforms to body shape, and zoned pocket coils for premium support.

Motion Isolation

Feel free to turn around while sleeping with your partner.



Image: Motion Isolation and Edge Support. This visual highlights the mattress's ability to isolate motion, allowing partners to sleep undisturbed, and its enhanced edge support for full surface usability.



Sleep Well On a Soft Mattress Surface
For a Good Night's Sleep.

Image: Mattress Certifications. This image displays the CertiPUR-US, OEKO-TEX, and ISPA Member logos, indicating the mattress meets specific standards for safety, environmental impact, and quality.

CARE AND MAINTENANCE

- **Protective Cover:** Consider using a mattress protector to shield against spills, stains, and allergens, extending the life of your mattress.
- **Cleaning:** Spot clean any spills immediately with a mild detergent and water. Avoid saturating the mattress. Blot dry thoroughly. Do not machine wash or dry clean the mattress.
- **Rotation:** Rotate your mattress every 3-6 months to ensure even wear and prolong its lifespan. This mattress is designed with a pillow top on one side, so it should not be flipped.
- **Ventilation:** Periodically air out your mattress by removing bedding to allow for air circulation, which helps prevent moisture buildup.
- **Support:** Ensure your mattress is always placed on a suitable, sturdy bed frame with adequate support to prevent sagging and maintain its structural integrity.

TROUBLESHOOTING

- **Odor upon Unboxing:** If a new mattress odor persists, ensure the room is well-ventilated. The odor is typically harmless and dissipates within a few days to a week.
- **Incomplete Expansion:** If the mattress does not fully expand within 72 hours, ensure it was placed on a flat surface and all packaging was removed. Contact customer support if the issue persists.
- **Feeling Too Firm/Soft:** Mattress firmness is subjective. Allow the full 72-hour expansion period before assessing. If still not satisfactory, consider a mattress topper to adjust the feel.
- **Uneven Surface:** Ensure the mattress is placed on a flat, even bed frame. If the issue persists after full expansion, check for any manufacturing defects and contact customer support.

SPECIFICATIONS

Feature	Detail
Model Number	NAMS10FGYV5
Size	Full
Product Dimensions	75"L x 54"W x 10"Th (190.5 cm L x 137.16 cm W x 25.4 cm Th)
Item Weight	53.1 pounds (24.09 kg)
Top Style	Pillow Top
Cover Material	Polyester
Fill Material	Foam & Pocket Coils
Number of Layers	5
Special Features	Low Motion Transfer, Pressure Relief, Enhanced Edge Support
Color	White & Grey
Certifications	CertiPUR-US, OEKO-TEX

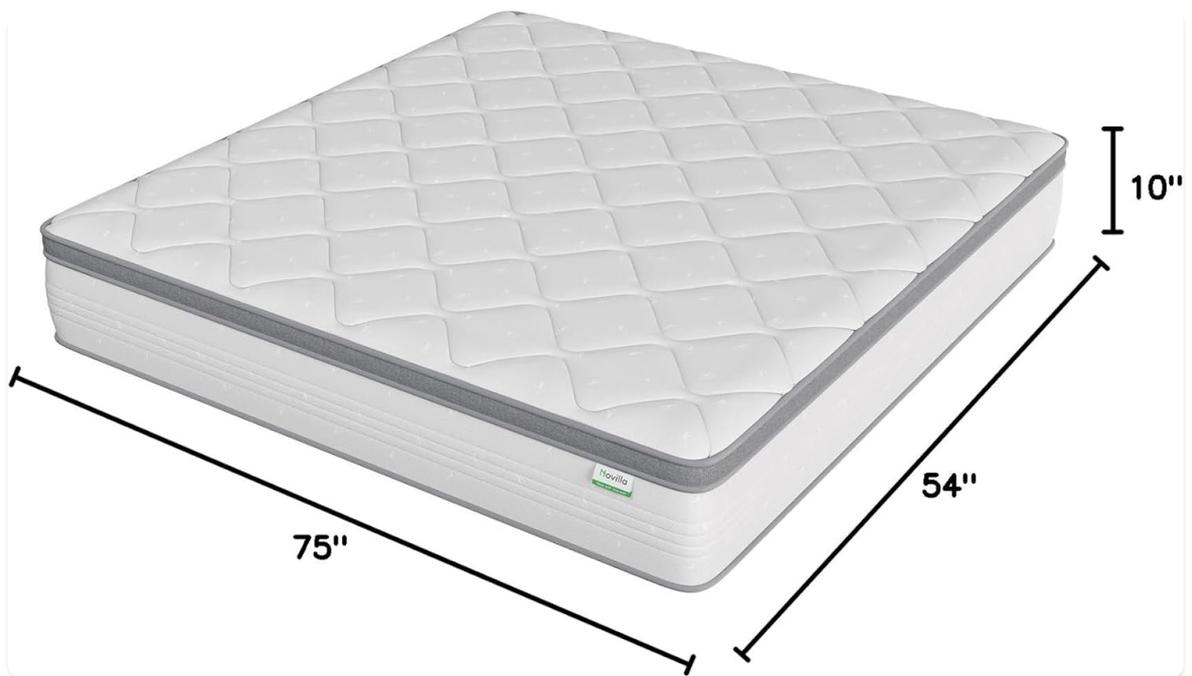


Image: Mattress Dimensions. This image provides a visual representation of the Novilla Full mattress dimensions: 75 inches in length, 54 inches in width, and 10 inches in thickness.

WARRANTY AND SUPPORT

Your Novilla 10-Inch Full Hybrid Mattress comes with a **10-year warranty**, ensuring a decade of worry-free, rejuvenating sleep. This warranty covers manufacturing defects and significant sagging not caused by improper use or an unsuitable bed frame.

For warranty claims, technical support, or any questions regarding your mattress, please contact Novilla customer service through the retailer where the product was purchased or visit the official Novilla website for contact information.

Please retain your proof of purchase for warranty validation.