

Shark IW3241SM

Shark CleanSense IQ+ Cordless Vacuum (IW3241SM)

Instruction Manual

1. INTRODUCTION

The Shark CleanSense IQ+ Cordless Vacuum (Model IW3241SM) is designed to provide efficient and convenient cleaning for your home. Featuring Smart IQ PRO technology with four intelligent sensors and an automatic emptying system, this ultra-lightweight vacuum adapts to various surfaces and debris types for optimal performance.



Image: Shark CleanSense IQ+ Cordless Vacuum highlighting its smart features.

2. IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before using your Shark CleanSense IQ+ Cordless Vacuum. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Always unplug the vacuum cleaner from the power outlet before cleaning or performing any maintenance.
- Do not use the vacuum cleaner outdoors or on wet surfaces.
- Do not allow children to operate the vacuum cleaner. Close supervision is necessary when used near children.
- Do not pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Use only as described in this manual. Use only manufacturer's recommended attachments.

3. WHAT'S IN THE BOX

Your Shark CleanSense IQ+ Cordless Vacuum package includes the following components:

- Cordless Vacuum Stick
- Charging Auto Empty Dock
- Baby Dock for Accessories
- Duster Crevice Tool
- Motorized Hand Tool
- Pet Multi Tool
- Wide Upholstery Tool
- Lithium-ion Battery
- Hand Vac Pre-Motor Filter
- Auto-Empty Exhaust Foam Filter
- Hand Vac Post-Motor Filter
- Owner's Guide
- Quick Start Guide



Duster Crevice Tool



Motorized Hand Tool



Pet Multi Tool



Wide Upholstery Tool

Image: Overview of included components for CleanSense IQ and IQ+ models.

4. SETUP

4.1 Assembly

1. Insert the wand into the main vacuum body until it clicks securely.
2. Attach the desired floor nozzle (e.g., Multi-Surface Brushroll) to the end of the wand until it clicks.
3. Ensure the battery is fully charged before first use.

4.2 Charging

Place the assembled vacuum onto the Charging Auto Empty Dock. The indicator lights on the vacuum and dock will illuminate to show charging status. A full charge typically takes approximately 3.5 hours. The Auto Empty Dock also serves as a convenient storage solution.

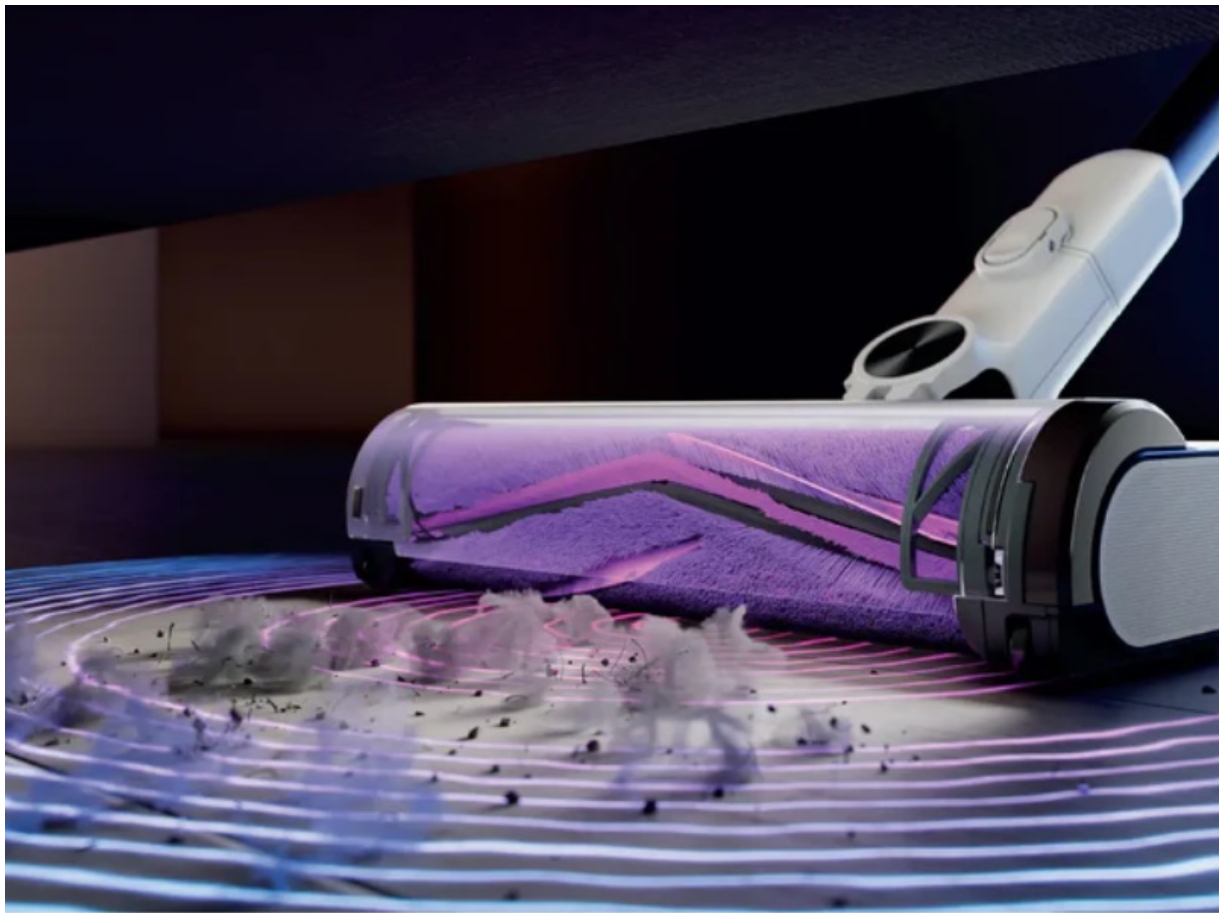


Image: Shark CleanSense IQ+ on its Auto Empty Dock.

5. OPERATING INSTRUCTIONS

5.1 Power On/Off and Mode Selection

Press the power button to turn the vacuum on or off. Use the mode selection button on the LED display to cycle through the cleaning modes: ECO, IQ (AUTO), and BOOST.

- **ECO Mode:** For light cleaning and extended runtime.
- **IQ (AUTO) Mode:** Automatically adjusts suction power based on debris and surface type using Smart IQ PRO sensors.
- **BOOST Mode:** Provides maximum suction for tough messes.

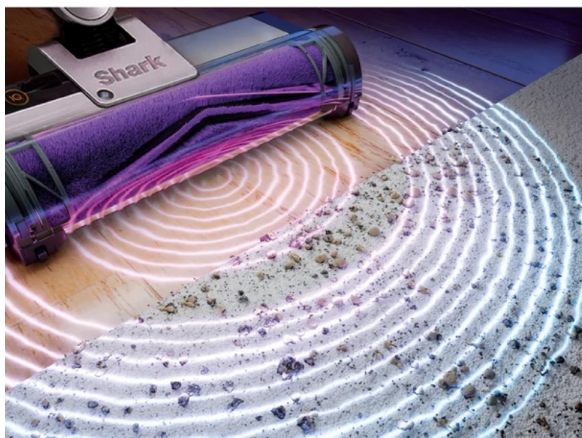


Image: LED display indicating battery status and selectable cleaning modes.

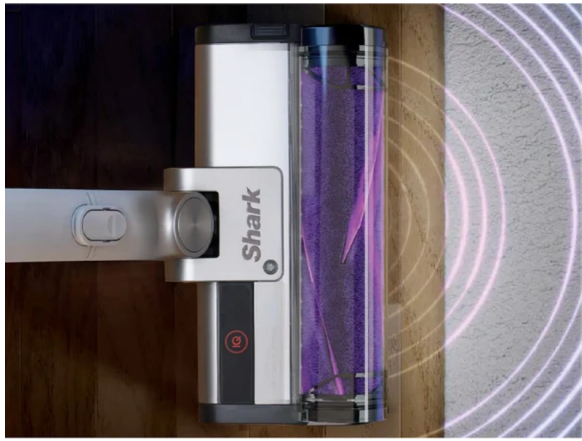
5.2 Smart IQ PRO Technology

The Smart IQ PRO system utilizes four sensors to optimize your cleaning experience:

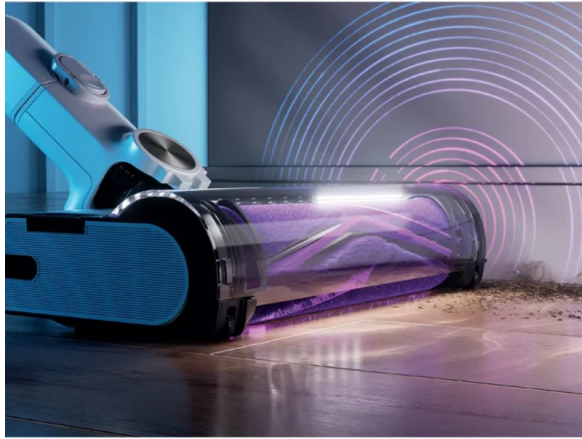
- **Dirt Detect:** Identifies hidden dirt and automatically boosts suction for thorough pickup.
- **Floor Detect:** Recognizes floor type (hard floor, carpet) and optimizes suction accordingly.
- **Edge Detect:** Enhances cleaning along edges and baseboards.
- **Light Detect:** Illuminates dark areas to reveal hidden dust and debris.



Dirt Detect



Floor Detect



Light Detect

5.3 Using Attachments

The CleanSense IQ+ comes with various attachments for specialized cleaning tasks. To attach, simply press the release button on the wand or main body and insert the desired tool until it clicks.

- **Duster Crevice Tool:** Ideal for tight spaces, corners, and dusting delicate surfaces.
- **Wide Upholstery Tool:** Designed for cleaning larger upholstered surfaces like sofas and mattresses.
- **Pet Multi-Tool:** Effectively removes pet hair from upholstery and other surfaces.
- **Motorized Hand Tool:** Provides powerful cleaning for smaller areas and pet hair.



Image: A selection of versatile cleaning attachments.

6. MAINTENANCE

6.1 Auto Empty System

The Auto Empty Dock automatically empties the vacuum's dust cup into a larger, sealed bin, providing up to 30 days of hands-free debris disposal. Ensure the dock's bin is emptied regularly to maintain optimal performance.



Image: Cleaning the Auto Empty Dock.

6.2 Emptying the Dust Cup (Manual)

If not using the Auto Empty Dock, or for quick emptying, detach the dust cup from the main body. Hold it over a trash bin and press the release latch to open the bottom flap and empty debris. Close the flap securely before reattaching.

6.3 Cleaning Filters

Regularly clean the pre-motor and post-motor filters to maintain suction power. Rinse filters with cold water and allow them to air dry completely for at least 24 hours before reinstallation. Do not operate the vacuum with wet filters.

6.4 Cleaning the Brushroll

Periodically check the brushroll for any hair, string, or debris entanglement. Use scissors to carefully cut away any wrapped material. Ensure the brushroll is free of obstructions for effective cleaning.



Image: Visual guide for cleaning the brushroll and filters.

7. TROUBLESHOOTING

If you encounter issues with your Shark CleanSense IQ+ Cordless Vacuum, refer to the following common solutions:

- **No Power:** Ensure the battery is fully charged and correctly inserted. Check if the power button is pressed.
- **Reduced Suction:** Check for blockages in the nozzle, wand, or hose. Clean the dust cup and all filters as described in the Maintenance section.
- **Brushroll Not Spinning:** Clear any obstructions from the brushroll. Ensure the floor nozzle is correctly attached.
- **Auto Empty Not Working:** Check if the Auto Empty Dock's bin is full or if there are any blockages in the dock's suction path.

For further assistance, please contact Shark customer support.

8. SPECIFICATIONS

Feature	Specification
Model	IW3241SM
Item Weight	2.2 Kilograms
Form Factor	Stick

Batteries Required	Yes
Power Source	Battery Powered
Voltage	260 Volts
Filter Type	HEPA Filter
Capacity	0.6 Liters
Special Features	Cordless, Clean Sense IQ Technology, Smart IQ Pro Floor Detect, Smart IQ Pro Dirt Detect, Smart IQ Pro Edge Detect, Smart IQ Pro Light Detect, Auto Empty System

9. WARRANTY AND SUPPORT

Your Shark CleanSense IQ+ Cordless Vacuum is covered by a manufacturer's warranty. Please refer to the warranty card included in your product packaging for detailed terms and conditions. For technical support, replacement parts, or further inquiries, please visit the official Shark website or contact their customer service department.

Online Support: www.sharkclean.com