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## Topsand F10

# Topsand F10 10.1 Inch WiFi Digital Picture Frame User Manual

Model: F10

## 1. PRODUCT OVERVIEW

The Topsand F10 is a 10.1-inch WiFi digital picture frame designed to display photos and videos. It features an IPS touch screen, 64GB of internal storage, and cloud connectivity for easy sharing via the Biuframe app.



Image: The Topsand F10 digital picture frame displaying a photo, alongside a smartphone demonstrating the Biuframe app.

## Package Contents

- 1 x Topsand F10 Digital Picture Frame
- 1 x User Manual
- 1 x AC Adapter
- 1 x Stand



Image: Illustration of the items included in the product package.

## 2. SETUP GUIDE

### 2.1 Initial Setup

1. **Power On:** Connect the AC adapter to the frame and a power outlet. The frame will automatically power on.
2. **Attach Stand:** Securely attach the included stand to the back of the frame for desktop display, or use the wall-mountable option if preferred.
3. **Wi-Fi Connection:** Follow the on-screen prompts to connect the frame to your local Wi-Fi network. A stable internet connection is required for cloud features.

### 2.2 Biuframe App Installation and Configuration

The Biuframe app allows you to manage and share photos and videos with your digital picture frame from anywhere.

1. **Download App:** Download the "Biuframe" app from your smartphone's app store (iOS or Android).
2. **Create Account:** Open the app and create a new user account.
3. **Connect Frame:** Follow the in-app instructions to connect your digital picture frame to your Biuframe account using the unique frame ID displayed on the frame.
4. **Invite Users:** You can invite up to 20 accounts to share photos and videos with your frame. Share your frame's unique ID with family and friends, and they can add it to their Biuframe app.

# Instantly Share Photos & Videos From Anywhere with Biuframe APP



Image: Visual representation of sharing photos instantly from a phone to the frame via the Biuframe app and cloud service.



Image: Step-by-step guide for downloading the Biuframe app and creating an account.

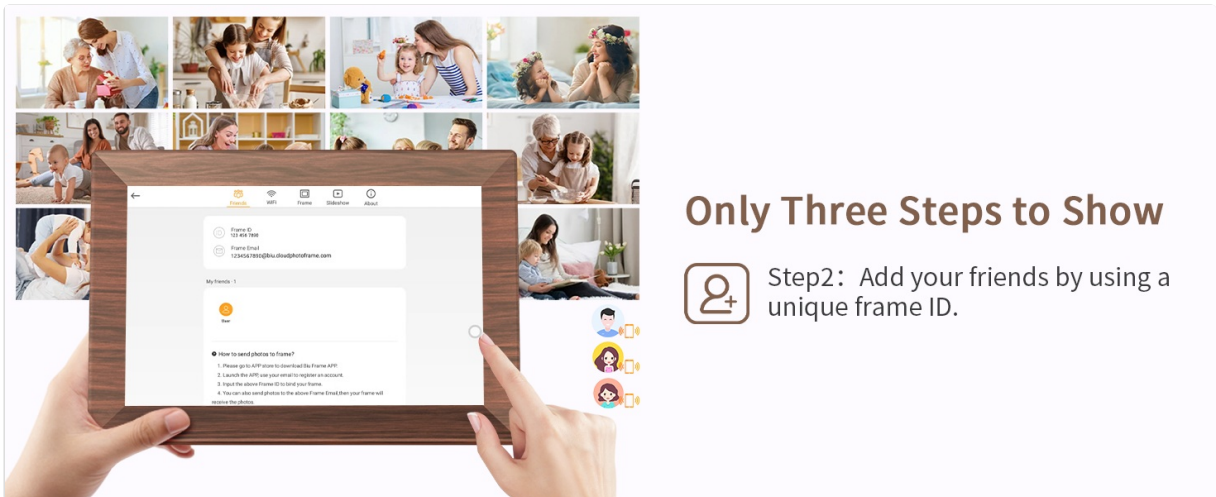


Image: Instructions for adding friends to the frame using its unique ID within the Biuframe app.

## Unlimited User Connections

Invite relatives and friends to share photos and faster connections.



Image: Depiction of unlimited user connections for sharing photos with the frame.

### 3. OPERATING INSTRUCTIONS

#### 3.1 Uploading Content

You can upload photos and videos to your frame using several methods:

- **Biuframe App:** Use the app to select and send photos/videos (max 15 seconds for videos) directly from your smartphone.
- **Email:** The frame has a unique email address. You can send photos directly to this email address, and they will appear on the frame.
- **SD Card/USB Drive:** Insert a Micro SD card (up to 512GB) or a USB drive into the designated slot on the frame to transfer media.

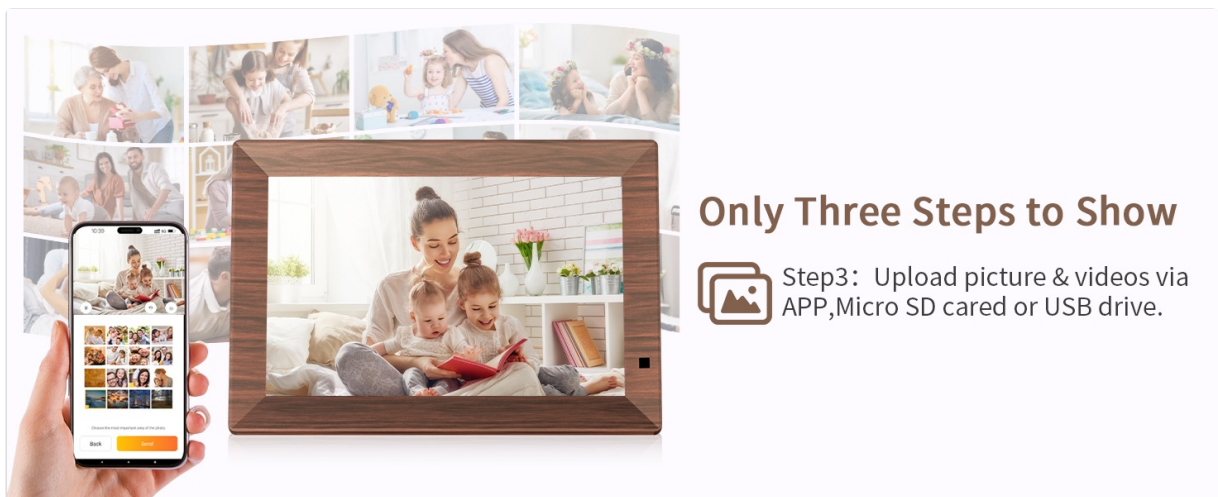


Image: Instructions for uploading media to the frame using the app, SD card, or USB drive.

## Built-in 64GB Memory, Expandable up to 512GB



Image: Visualizing the frame's storage capacity and expansion options.

### 3.2 Display Features

- **Auto-Rotate:** The frame automatically adjusts the orientation of photos and videos (portrait or landscape) based on its physical position.
- **Slideshow:** Photos and videos will play in a continuous slideshow. You can customize slideshow speed and transition effects in the settings.
- **Video Playback:** The frame supports video playback with built-in speakers for audio.
- **Touch Screen Controls:**
  - Slide up/down on the **left side** of the screen to adjust **brightness**.
  - Slide up/down on the **right side** of the screen to adjust **volume**.



Image: Demonstration of the automatic rotation feature, adjusting content to frame orientation.

### Just Move Your Fingers



Image: Visual guide for adjusting brightness and volume using touch gestures on the screen.



Image: The frame's capability to play videos with stereo sound.

### 3.3 Smart Features

- **Motion Sensor:** The built-in motion sensor can detect presence, automatically turning the screen on when someone is nearby and off when no one is detected, saving energy.
- **Sleep Mode:** Configure specific on/off times for the frame to enter and exit sleep mode, optimizing energy efficiency.
- **Weather Information:** Connect to Wi-Fi to receive real-time weather updates displayed on the frame.
- **Calendar & Alarm Clock:** Utilize the integrated calendar and alarm clock functions for daily organization.



Image: Explanation of the smart power-saving feature using motion detection.

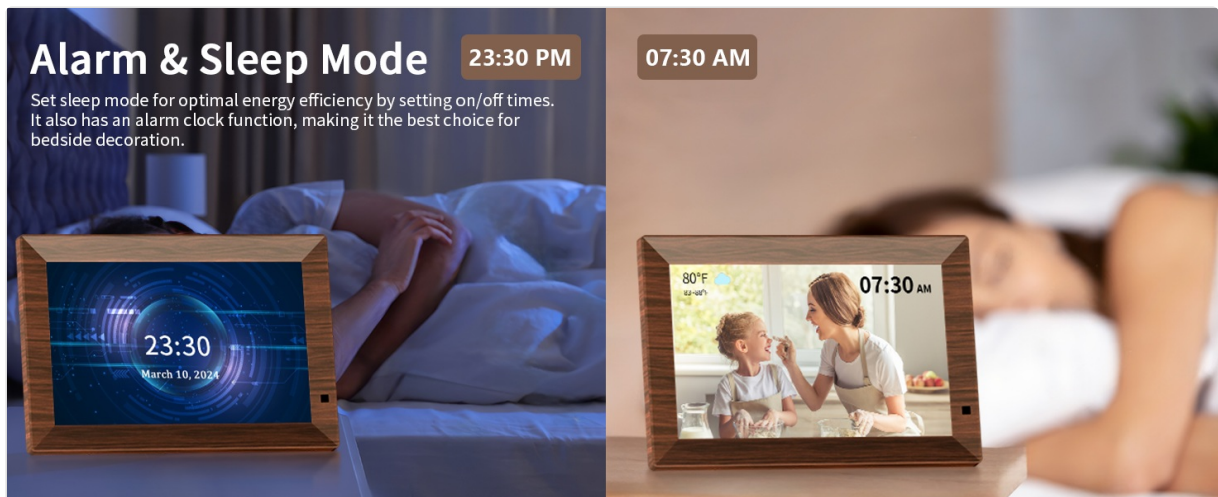


Image: Demonstration of the alarm and sleep mode functionalities.

## 4. MAINTENANCE

### 4.1 Cleaning the Frame

- Use a soft, dry, lint-free cloth to gently wipe the screen and frame.
- Avoid using abrasive cleaners, solvents, or aerosol sprays, as these can damage the screen or finish.
- Ensure the frame is powered off and unplugged before cleaning.

### 4.2 Software Updates

The frame may receive periodic software updates to improve performance and add new features. Ensure your frame is connected to Wi-Fi to receive these updates. Follow any on-screen prompts for installation.

## 5. TROUBLESHOOTING

- **Frame is offline/Cannot connect to Wi-Fi:**
  - Ensure your Wi-Fi router is working correctly and within range.
  - Restart the frame and your Wi-Fi router.
  - Verify the Wi-Fi password entered is correct.
  - Check if other devices can connect to the same Wi-Fi network.
- **Photos/Videos not appearing on the frame:**
  - Confirm the frame is connected to Wi-Fi.
  - Check the Biuframe app to ensure photos/videos were successfully sent.
  - If using an SD card or USB drive, ensure it is properly inserted and the files are in a supported format.
  - Restart the frame.
- **Screen is unresponsive:**
  - Try restarting the frame by unplugging and re-plugging the power adapter.
  - Ensure the screen is clean and free of debris.
- **Time display is too small or not visible in sleep mode:**
  - Adjust display settings within the frame's menu to customize time display options.
  - Note that some display elements may be reduced or hidden during sleep mode for energy saving.

## 6. SPECIFICATIONS

Feature	Specification
Model Number	F10
Screen Size	10.1 Inches
Resolution	1280*800
Display Type	IPS Touch Screen
Aspect Ratio	16:10
Viewing Angle	178°
Internal Storage	64GB
Expandable Storage	Up to 512GB (via Micro SD card and USB drive)
Connectivity	WiFi
Product Dimensions	7.16 x 10.35 x 0.99 inches
Item Weight	2.59 pounds

## 7. WARRANTY AND SUPPORT

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### 7.1 Warranty Information

This Topsand digital picture frame comes with a **12-month comprehensive warranty** from the date of purchase. Please retain your proof of purchase for warranty claims.

### 7.2 Customer Support

For technical assistance or customer service, please contact Topsand support:

- **Online Support:** Visit the Topsand website or use the 'Contact Seller' button on your purchase platform.
- **Email Support:** Refer to the contact information provided with your warranty documentation.
- **Response Time:** We aim to respond to all inquiries within 24 hours. Please check your spam folder if you do not receive a timely response.

Our U.S.-based customer support team is available 24/7 to assist you.