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Amazon Basics DE116471

Amazon Basics Automatic Pet Feeder with Cooling Pack

Model: DE116471

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1. INTRODUCTION

Thank you for choosing the Amazon Basics Automatic Pet Feeder with Cooling Pack. This device is designed to help you manage your pet's feeding schedule by automatically dispensing dry pet food meals and treats. It features a programmable timer and includes a cooling pack to help keep food fresh. Please read this manual thoroughly before use to ensure proper operation and maintenance.



2. SAFETY INFORMATION

- This product is for pet use only.
- Do not submerge the unit in water. The feeder tray is removable for cleaning.
- Ensure the feeder is placed on a stable, level surface to prevent tipping.
- Keep out of reach of children.
- Use only dry pet food. Do not use wet food without the cooling pack, and ensure the cooling pack is properly frozen if using wet food.
- Batteries are not included. Use 3 AA batteries. Replace batteries within 1 minute to keep settings.
- Do not force the rotation of the food tray manually.

3. PACKAGE CONTENTS

Before setting up your feeder, please verify that all components are present:

- Automatic Pet Feeder Unit
- Removable Food Tray (6 compartments)
- Cooling Pack (2 pieces)
- Instruction Manual



Figure 2: Exploded view of the feeder components.

Unboxing Video

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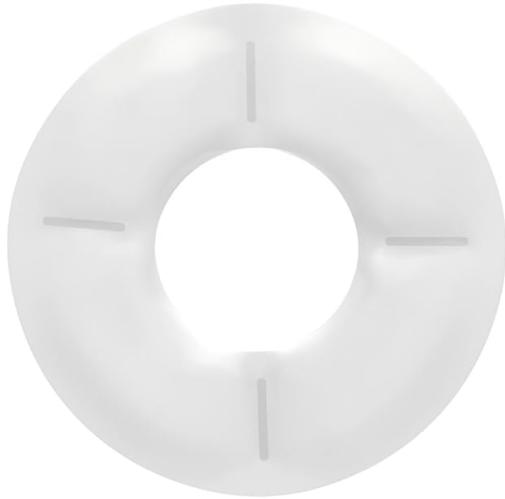
Video 1: An unboxing demonstration of a similar automatic pet feeder, showing typical package contents and initial setup steps.

4. PRODUCT OVERVIEW

Familiarize yourself with the main parts of your automatic pet feeder:

- **Top Lid:** Covers the food tray and programming interface.
- **Food Tray:** Contains 6 individual compartments for pet food.
- **Control Panel:** Located on the top, it includes an LCD display and buttons for setting time and schedules.
- **Cooling Pack Compartment:** Located beneath the food tray, designed to hold the cooling packs.
- **Battery Compartment:** Located on the underside of the unit.

Cooling Pad Freezing



Please squeeze the liquid in the ice pad evenly, and then put it horizontally in the refrigerator to freeze

Figure 3: Product dimensions for the Amazon Basics Automatic Pet Feeder.

5. SETUP

5.1 Battery Installation

1. Turn the feeder upside down.
2. Locate the battery compartment cover.
3. Open the cover and insert 3 new AA batteries, ensuring correct polarity (+/-).
4. Close the battery compartment cover securely.



Figure 4: Bottom view of the feeder with the battery compartment indicated.

5.2 Cooling Pack Preparation

For wet food or to keep dry food fresh longer, use the included cooling packs:

1. Place the cooling packs horizontally in a freezer until completely frozen.
2. Remove the food tray from the feeder.
3. Place the frozen cooling packs into the designated compartment at the base of the feeder.
4. Reinsert the food tray.



Battery not included
Please prepare 3 x AA batteries before using

Figure 5: Proper method for freezing the cooling pack.

5.3 Filling Food Trays

1. Open the top lid of the feeder.
2. Fill each of the 6 compartments of the food tray with the desired amount of dry pet food or treats.
3. Close the top lid securely.

6. OPERATING INSTRUCTIONS

The feeder allows you to program up to 6 meals per day. The tray will rotate to expose the next meal at the scheduled time.

6.1 Setting Current Time

1. Press and hold the 'SET' button until the hour digits on the LCD display start flashing.
2. Use the 'UP' or 'DOWN' arrow buttons to adjust the hour.
3. Press 'SET' again to move to the minute digits, then use 'UP' or 'DOWN' to adjust the minutes.
4. Press 'SET' one more time to confirm and save the current time.

6.2 Programming Feeding Schedules

You can program up to 6 meal times. Each meal corresponds to one compartment of the food tray.

1. After setting the current time, press 'SET' to enter the first meal setting (P1). The hour digits for P1 will flash.
2. Use 'UP' or 'DOWN' to set the desired hour for the first meal.
3. Press 'SET' to move to the minute digits, then use 'UP' or 'DOWN' to adjust the minutes.
4. Press 'SET' to confirm P1 and move to the next meal setting (P2).
5. Repeat steps 2-4 for up to 6 meals (P1-P6). If you do not wish to set all 6 meals, simply press 'SET' to skip to the next program or exit programming mode.
6. After setting all desired meals, press 'SET' until the display returns to the current time. The feeder is now programmed.

6.3 Manual Feeding

To dispense a meal immediately, press the 'MANUAL' button. The tray will rotate to the next available compartment.



12.4 in
31.5 cm

12.4 in
31.5 cm



3.3 in
8.3 cm

Figure 6: A pet enjoying a meal from the automatic feeder.

7. MAINTENANCE

7.1 Cleaning

The food tray is dishwasher safe for easy cleaning. The main unit should be wiped clean with a damp cloth. Do not submerge the main unit in water.

1. Remove the top lid and food tray.
2. Wash the food tray in the dishwasher or by hand with warm, soapy water.
3. Wipe the main unit with a damp cloth, ensuring no water enters the battery compartment or control panel.
4. Allow all parts to dry completely before reassembling.

7.2 Battery Replacement

When the battery indicator on the LCD display shows low power, replace the batteries promptly. To retain your settings, replace all 3 AA batteries within 1 minute.

8. TROUBLESHOOTING

Problem	Possible Cause	Solution
Feeder does not turn on.	Batteries are dead or incorrectly installed.	Replace batteries with new ones, ensuring correct polarity.
Feeder does not dispense food at scheduled time.	Incorrect time or schedule settings; low batteries.	Verify current time and feeding schedules. Replace batteries if low.
Tray does not rotate smoothly.	Food debris obstructing mechanism; tray not properly seated.	Clean the feeder thoroughly, especially around the central mechanism. Ensure the tray is correctly aligned.
Pet is able to access food prematurely.	Lid not securely closed.	Ensure the top lid is firmly snapped into place after filling.

9. SPECIFICATIONS

- **Model:** DE116471
- **Brand:** Amazon Basics
- **Material:** Polyethylene Terephthalate
- **Color:** White
- **Dimensions:** 31.5 x 31.5 x 7.59 cm (12.4 x 12.4 x 3.0 inches)
- **Weight:** 640 g
- **Power:** 3 x AA batteries (not included)
- **Manufacturer:** Amazon
- **Country of Origin:** China

10. WARRANTY AND SUPPORT

This Amazon Basics product is backed by a limited warranty. For specific warranty details, please refer to the warranty information provided at the time of purchase or visit the Amazon Basics website.

For customer support, troubleshooting assistance, or to inquire about replacement parts, please contact Amazon customer service through your Amazon account or the Amazon Basics support page.

