

## EKSA AirComfyE4

# EKSA AirComfy E4 Headset User Manual

Model: AirComfyE4 | Brand: EKSA

## INTRODUCTION

Welcome to the user manual for your EKSA AirComfy E4 Headset. This headset is designed to provide crystal clear surround sound and comfortable wear for extended periods, featuring noise-cancelling microphone technology and broad compatibility across various gaming platforms and devices. This manual will guide you through the setup, operation, and maintenance of your new headset.

## PRODUCT OVERVIEW

### Key Features

- Dual Chamber & 50MM Drivers:** Separates bass and mid-high frequencies for superior sound quality with higher purity and lower distortion. Features DLC carbon fiber composite diaphragm and oxygen-free copper voice coil.
- Lightweight & Ultimate Comfort:** Weighs only 263g with over-ear soft protein foam ear cups and breathable ear cushions for prolonged wear comfort.
- Noise Cancelling Microphone:** Adjustable high-quality cardioid microphone for clear voice communication, minimizing background noise.
- Widely Compatible:** Connects via high purity OCC 3.5mm audio cable to PC, PS4, PS5, Xbox One, and Switch. A Y-extension cable is included for PC host microphone use.
- User-Friendly Design:** Built-in volume control wheel and mute button, adjustable steel headband, and 120° rotatable microphone.

### Components and Controls



Figure 1: EKSA AirComfy E4 Headset with included 3.5mm and Y-splitter cables. The headset features a flexible microphone arm, adjustable headband, and comfortable earcups. The included cables allow for versatile connectivity.

# 263G ULTRA-LIGHT BODY

Zero Pressure Design



30° Rotate  
up and down



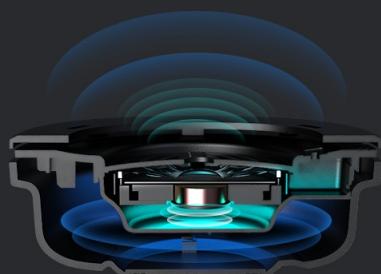
110° Rotate  
left and right



SUS Stretch  
Steel Headband

Figure 2: Headset highlighting its 263g ultra-light design, 30° up/down rotation, 110° left/right rotation, and SUS stretch steel headband for comfort and durability.

The headset's lightweight construction and adjustable features ensure a comfortable fit for various head sizes and long gaming sessions.



Chamber-1  
Chamber-2

EKSA Dual Chamber Drivers

## DUAL CHAMBER DRIVERS

*Stronger, Solid Bass; More Natural Midrange;  
Brighter, Purer Treble*

Figure 3: Side view of the headset showing the integrated volume control wheel and microphone mute button for easy access during use.

Convenient controls are located on the earcup for quick adjustments to audio levels and microphone status.

## SETUP

### Initial Connection

1. **For PC (with Y-extension cable):** Connect the headset's 3.5mm jack to the female end of the Y-extension cable. Plug the green audio jack of the Y-extension into your PC's audio output port and the pink microphone jack into your PC's microphone input port.
2. **For PC (without Y-extension cable, if combined port):** If your PC has a single 3.5mm combined audio/microphone port, plug the headset's 3.5mm jack directly into this port.
3. **For PS4/PS5/Xbox One/Nintendo Switch Controller:** Plug the headset's 3.5mm jack directly into the 3.5mm port on your controller.
4. **For Mobile Devices:** Plug the headset's 3.5mm jack directly into your mobile device's 3.5mm audio port.

### Audio Settings (Windows)

For optimal performance on Windows, ensure your sound settings are configured correctly:

- **Playback Device:** Set "Speakers (Realtek(R) Audio)" or similar to default.
- **Recording Device:** Set "Microphone (Realtek(R) Audio)" or similar to default.

### Audio Settings (macOS)

For macOS, adjust sound settings as follows:

- **Output:** Select "Headphones".
- **Input:** Select "Microphone".

## OPERATING INSTRUCTIONS

### Volume Control

Adjust the volume using the integrated volume wheel located on the left earcup. Rotate the wheel upwards to increase volume and downwards to decrease volume.

### Microphone Mute

To mute or unmute the microphone, press the mute button located next to the volume wheel on the left earcup. A visual indicator (if present) or an audible cue may confirm the mute status.

### Microphone Adjustment

The microphone arm is flexible and can be rotated 120° to position it optimally for voice pickup. Adjust it closer to your mouth for clearer communication and away when not in use.

Your browser does not support the video tag.

Video 1: Official EKSA video demonstrating the rotating soft cushion stereo headphones, highlighting their ergonomic design and comfort features.

## COMPATIBILITY

The EKSA AirComfy E4 Headset offers wide compatibility with various devices and platforms:

- **Gaming Consoles:** PS4, PS5, Xbox One, Nintendo Switch.
- **Computers:** Laptops, PCs (Windows and macOS).
- **Mobile Devices:** Smartphones, tablets.



Figure 4: The headset shown connected to various gaming consoles and devices, illustrating its broad compatibility. The 3.5mm wired connection ensures reliable audio and microphone functionality across a wide range of platforms.

## MAINTENANCE

To ensure the longevity and optimal performance of your EKSA AirComfy E4 Headset, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe down the earcups and headband. For deeper cleaning, a slightly damp cloth with mild soap can be used, but ensure no moisture enters the speaker grilles or control ports.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures. Avoid placing heavy objects on top of the headset.
- **Cable Care:** Handle the cables gently. Avoid sharp bends, kinks, or excessive pulling, which can damage the internal wires.
- **Microphone Care:** When not in use, gently fold the microphone arm away to prevent accidental damage.

## TROUBLESHOOTING

### No Sound or Microphone Not Working

If you experience issues with sound or microphone functionality, consider the following:

- **Check Connections:** Ensure all cables (3.5mm, Y-extension if used) are securely plugged into the correct ports on your device and headset.
- **Volume Control:** Verify that the volume wheel on the headset is turned up and not at its lowest setting.
- **Microphone Mute:** Ensure the microphone mute button on the headset is not activated.
- **Device Settings:**
  - **Windows:** Go to Sound Settings (right-click speaker icon in taskbar) and ensure the correct playback (Speakers) and recording (Microphone) devices are selected as default.
  - **macOS:** Go to System Preferences > Sound and verify that "Headphones" is selected for Output and "Microphone" for Input.
  - **Consoles:** Check the audio output and microphone input settings within your console's system or game settings.
- **Test on Another Device:** Connect the headset to a different device (e.g., smartphone, another PC) to determine if the issue is with the headset or the original device.

## SPECIFICATIONS

Feature	Detail
Headphones Jack	3.5 mm Jack
Model Name	AirComfy S
Connectivity Technology	Wired

Included Components	Ear Cushions, Y-extension cable, User Manual
Age Range (Description)	Adult
Material	Faux Leather
Specific Uses For Product	Gaming
Compatible Devices	PS4, PS5, Xbox One, Nintendo Switch, Computers, Laptops, Mobile Devices
Control Type	Volume Control
Cable Feature	Retractable
Water Resistance Level	Not Water Resistant
Frequency Range	20 Hz - 20 kHz
Audio Driver Type	Dynamic Driver
Audio Driver Size	50 Millimeters
Earpiece Shape	Rounded, over-ear
Item Weight	263g (0.58 pounds)
Product Dimensions	8.66 x 7.09 x 1.97 inches
Noise Control	Sound Isolation

## WARRANTY AND SUPPORT

EKSA products are designed for durability and performance. For any issues or inquiries, please refer to the following:

- **Product Registration:** Register your product on the official EKSA website to activate your warranty and receive product updates.
- **Technical Support:** For technical assistance, troubleshooting, or warranty claims, please contact EKSA customer support through their official website or the contact information provided in the product packaging.
- **Protection Plans:** Extended protection plans may be available for purchase to cover your product beyond the standard warranty period. Please check Amazon's protection plan options at the time of purchase.

## Related Documents - AirComfyE4

 <b>EKSA E1000 User Manual Guide</b>	<p><a href="#">EKSA E1000 Gaming Headset User Manual Guide</a></p> <p>Comprehensive user manual for the EKSA E1000 gaming headset, detailing features, specifications, setup instructions for PC, Mac, and PlayStation, troubleshooting, and warranty information.</p>
 <b>EKSA E1000 WT User Manual</b>	<p><a href="#">EKSA E1000 WT Wireless Gaming Headset User Manual</a></p> <p>Comprehensive user manual for the EKSA E1000 WT Wireless Gaming Headset, detailing features, specifications, operation, and troubleshooting.</p>
 <b>EKSA E900 User Manual Guide</b>	<p><a href="#">EKSA E900 Gaming Headset User Manual</a></p> <p>User manual for the EKSA E900 Gaming Headset, detailing features, setup for PC, PlayStation 4, and Xbox One S/X, troubleshooting tips, product specifications, package contents, and warranty information.</p>
 <b>EKSA E900 Pro User Manual Guide</b>	<p><a href="#">EKSA E900 Pro Gaming Headset User Manual - Immersive 7.1 Surround Sound &amp; Multi-Platform Compatibility</a></p> <p>User manual for the EKSA E900 Pro 2-in-1 gaming headset. Features include immersive 7.1 surround sound, wide compatibility with PC, consoles, and mobile devices, and a detachable microphone. Find setup and operation guides.</p>
 <b>EKSA E1000 V2 User Manual Guide</b>	<p><a href="#">EKSA E1000 V2 Gaming Headset User Manual</a></p> <p>Comprehensive user manual for the EKSA E1000 V2 RGB Wired Gaming Headset, covering package contents, specifications, user guide, multi-platform compatibility, surround sound features, setup instructions for Windows, macOS, PlayStation 4/5, frequently asked questions, warranty conditions, and EU declaration of conformity.</p>
 <b>EKSA E900 Pro User Manual Guide</b>	<p><a href="#">EKSA E900 Pro Gaming Headset User Manual</a></p> <p>User manual guide for the EKSA E900 Pro Gaming Headset, detailing features like Environmental Noise Cancellation and 7.1 Surround Sound, multi-platform compatibility, and setup instructions for various devices.</p>