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HETP 10800mAh Ultra Compact Power Bank

HETP 10800mAh Ultra Compact Power Bank User Manual

Model: 10800mAh Ultra Compact Power Bank

INTRODUCTION

Thank you for choosing the HETP 10800mAh Ultra Compact Power Bank. This portable charger is designed to provide reliable and efficient power for your mobile devices, featuring a built-in cable, multiple output ports, and advanced safety features. Please read this manual carefully to ensure proper use and maintenance of your device.

PRODUCT FEATURES

- **Integrated Cable:** Built-in Lightning cable for direct charging of iPhone series devices, eliminating the need for extra cords.
- **High Capacity:** 10800mAh battery capacity, capable of charging most iPhones more than twice.
- **Multi-Device Charging:** Equipped with a built-in Lightning cable, one USB-C port, and one USB-A port, allowing simultaneous charging of up to three devices.
- **Fast Charging:** USB-C PD 3.0A output and input (15W, 3A) for rapid charging of compatible smartphones and quick recharging of the power bank itself.
- **Compact and Portable:** Small dimensions (approx. 11 x 9 x 3.3 cm) and lightweight (173g) design for easy portability and travel.
- **Advanced Safety:** Features pass-through charging and multiple protection mechanisms against overcharge, overload, short circuit, and overheating.
- **LED Display:** Integrated LCD screen to show remaining battery percentage.

PACKAGE CONTENTS

Upon opening the package, please verify that all items are present and in good condition:

- 1 x HETP 10800mAh External Battery (Power Bank)
- 1 x USB-C Charging Cable
- 1 x User Manual

SETUP AND INITIAL USE

Charging the Power Bank

Before first use, it is recommended to fully charge your HETP Power Bank.

1. Connect the provided USB-C charging cable to the USB-C input/output port on the power bank.
2. Connect the other end of the USB-C cable to a compatible USB wall adapter (not included) or a computer's USB port.
3. The LCD screen will display the charging progress. The power bank is fully charged when the screen shows 100%.

A full charge typically takes 1.5 to 3 hours using a fast charging adapter.



Image: The HETP Power Bank showing the USB-C port labeled "PD" and "OUT" with a USB-C cable connected, indicating 15W PD 3.0A fast charging capability. The LCD screen displays "100%".

OPERATING INSTRUCTIONS

Charging Your Devices

The HETP Power Bank offers multiple ways to charge your devices:

1. Using the Built-in Lightning Cable:

For iPhone series devices, simply pull out the integrated Lightning cable and plug it directly into your iPhone's charging port. The power bank will automatically begin charging.



Image: A hand holding an iPhone connected to the HETP Power Bank via its built-in Lightning cable, demonstrating the convenience of the integrated cable for charging.

2. Using the USB-C Port:

Connect your device's USB-C charging cable to the USB-C port on the power bank. This port supports fast charging for compatible devices.

3. Using the USB-A Port:

Connect your device's USB-A charging cable to the USB-A port on the power bank.

You can charge up to three devices simultaneously using a combination of the built-in cable, USB-C port, and USB-A port.

Charge 3 Device Simultaneously

INPUT:



Type-C:5V/3.0A (The package contains the Type-C cable)

OUTPUT:



Lightning built-in cable:5V/2A



Type-C:5V/3.0A



USB-A:5V/2.1A



Image: The HETP Power Bank simultaneously charging three different smartphones (one via built-in Lightning cable, one via USB-C, and one via USB-A), illustrating its multi-device charging capability.

Pass-Through Charging

The power bank supports pass-through charging, meaning you can recharge the power bank itself while it is simultaneously charging your phone. This feature allows for convenient power management.

Checking Battery Level

The integrated LCD screen displays the remaining battery percentage of the power bank. Simply press the power button (if available, or it activates automatically upon connection) to view the current charge level.



Image: A collage showing various features of the HETP Power Bank, including a close-up of the LED display showing "100%" battery charge, highlighting its clear battery indicator.

MAINTENANCE

- Keep the power bank away from extreme temperatures (hot or cold) and direct sunlight.
- Avoid dropping or subjecting the power bank to strong impacts.
- Do not disassemble or attempt to repair the device yourself.
- Clean the surface with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- Store the power bank in a cool, dry place when not in use for extended periods. It is recommended to charge it to about 50% before long-term storage.

TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Power bank not charging	Charging cable is faulty or not properly connected; Wall adapter is not working; Power bank is fully charged.	Check cable connections; Try a different USB-C cable; Try a different wall adapter; Verify LCD screen for 100% charge.
Device not charging from power bank	Power bank battery is depleted; Device cable is faulty or not properly connected; Device is not compatible; Power bank is in protection mode.	Recharge the power bank; Check cable connections; Try a different cable; Ensure device compatibility; Disconnect and reconnect the device.
Slow charging	Using a non-fast charging port/cable; Device does not support fast charging; Multiple devices charging simultaneously.	Ensure you are using the USB-C PD port and a compatible cable for fast charging; Fast charging speeds may vary based on device.
Power bank gets warm during use	Normal operation during charging/discharging; Overload.	Slight warmth is normal. If it becomes excessively hot, disconnect all devices and allow it to cool down. Contact support if overheating persists.

SPECIFICATIONS

Feature	Detail
Brand	HETP
Model	10800mAh Ultra Compact Power Bank
Capacity	10800mAh
Battery Composition	Lithium-polymer
Input (USB-C)	15W PD 3.0A (5V/3A)
Output 1 (Built-in Lightning Cable)	5V/2A
Output 2 (USB-C)	15W PD 3.0A (5V/3A)
Output 3 (USB-A)	5V/2.1A
Dimensions (L x W x H)	11 cm x 9 cm x 3.3 cm (approx. 4.3 x 3.5 x 1.29 inches)
Weight	173 Grams (approx. 0.38 lbs)
Color	Violet
UPC	671891898771

WARRANTY AND SUPPORT

HETP provides comprehensive support for your product:

- **Warranty:** 2 years warranty from the date of purchase.
- **Customer Service:** 24 hours friendly customer service.
- **Technical Support:** Lifetime technical support.

If you have any questions, concerns, or require assistance, please do not hesitate to contact HETP customer support. Refer to the product packaging or the official HETP website for contact details.

SAFETY INFORMATION

Please read and follow these safety guidelines to prevent injury or damage to the device:

- Do not expose the power bank to water, moisture, or high humidity.
- Do not expose to fire or extreme heat.
- Do not puncture, crush, or drop the power bank.
- Keep out of reach of children.
- Dispose of the power bank responsibly according to local regulations for electronic waste.