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> byACRE Nordic Pioneer Rollator Instruction Manual

byACRE Nordic Pioneer

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Your guide to safe and effective use of the byACRE Nordic Pioneer lightweight aluminum rollator.

1. INTRODUCTION

Thank you for choosing the byACRE Nordic Pioneer Rollator. This manual provides essential information for the proper setup, operation, maintenance, and care of your new mobility aid. Please read these instructions carefully before using the rollator to ensure your safety and the product's longevity.

The Nordic Pioneer is designed for versatility, offering a lightweight and robust solution for both indoor and outdoor mobility. Its innovative design focuses on user comfort, stability, and ease of transport.



Image: The byACRE Nordic Pioneer Rollator in Glacier Green, shown fully assembled.

2. SAFETY INFORMATION

Your safety is paramount. Always adhere to the following guidelines:

- **Weight Capacity:** Do not exceed the maximum weight capacity of 13 pounds (5.9 kg) for the rollator's carrying components. The user weight capacity is not specified in the provided data, but typically rollators have a higher user weight limit. Consult the product packaging or manufacturer's website for the exact user weight limit.
- **Brakes:** Always engage the parking brakes when sitting on the integrated seat or when the rollator is stationary to prevent accidental movement.
- **Stability:** Ensure all four wheels are on a stable, level surface before applying weight or sitting. Avoid using on steep inclines or uneven terrain that could compromise stability.
- **Assembly:** Verify that all parts are securely fastened and the rollator is fully unfolded and locked into

position before each use.

- **Obstacles:** Be mindful of obstacles, uneven surfaces, and thresholds. Use caution when navigating these areas.
- **Adjustments:** Ensure handles are adjusted to the correct height for your posture and locked securely before use.

3. SETUP

The byACRE Nordic Pioneer Rollator comes largely pre-assembled for your convenience. Follow these steps for initial setup:

1. **Unbox:** Carefully remove the rollator from its packaging.
2. **Unfold:** Place the rollator on a flat surface. Gently pull the handles apart until the frame fully extends and locks into its open position. Ensure the seat is properly positioned and secured.
3. **Adjust Handles:** Locate the height adjustment mechanisms on the handle posts. Press the release buttons and slide the handles up or down to your desired height. Ensure your arms are slightly bent when holding the handles with an upright posture. Release the buttons to lock the handles in place. Verify they are secure before use.



Image: Close-up view of the adjustable handle mechanism on the rollator.

4. OPERATING THE ROLLATOR

4.1 Walking with the Rollator

To walk, stand upright with the rollator in front of you. Grip the forward-facing ergonomic handles. Push the rollator forward a comfortable distance, then step forward. Repeat this motion, maintaining a steady pace. The large, low-friction wheels are designed for a smooth ride across various terrains.

4.2 Using the Integrated Seat

To use the seat, first engage both parking brakes by pushing down on the brake levers until they click into place. Ensure the rollator is stable. Carefully turn around and sit on the integrated seat. To stand up, disengage the parking brakes by pulling the levers up.



Image: A detailed view of the rollator's integrated seat.

4.3 Folding for Transport and Storage

The Nordic Pioneer features an easy folding mechanism for convenient transport and storage. To fold, lift the integrated seat upwards. The rollator will collapse inward. Secure any locking mechanisms if present to keep it folded. This compact design allows for easy placement in a car or storage in tight spaces.



Image: The byACRE Nordic Pioneer Rollator shown in its folded configuration.

4.4 Transporting in a Car

For detailed instructions on how to safely load your rollator into a car, please watch the following video:

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Video: A demonstration by VIP Senior Care Specialists on how to efficiently and safely place your rollator into a car as a driver, using the car and a cane for support.

5. MAINTENANCE

Regular maintenance ensures the optimal performance and longevity of your byACRE Nordic Pioneer Rollator.

- **Cleaning:** Wipe down the frame and handles with a damp cloth and mild detergent. Avoid abrasive cleaners. The bump-proof EPP frame is designed for durability.
- **Wheels:** Periodically check the wheels for debris, wear, or damage. Ensure they rotate freely. The large, low-friction tires are built to handle various terrains.
- **Brakes:** Test the brakes regularly to ensure they engage and disengage smoothly and effectively. If the brakes feel loose or do not hold securely, consult a qualified technician.

- **Frame & Fasteners:** Inspect the aluminum frame for any signs of damage or loose fasteners. Tighten any loose screws or bolts as needed.



Image: A close-up view of one of the rollator's large, low-friction wheels.



Image: A close-up showing the texture and design of the rollator's bump-proof frame.

6. TROUBLESHOOTING

If you encounter any issues with your rollator, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Rollator does not fold easily.	Seat not fully lifted or obstruction.	Ensure the seat is fully lifted. Check for any items obstructing the folding mechanism.
Brakes are not engaging or feel loose.	Brake cable adjustment needed or worn brake pads.	Check brake cable tension. If unsure, consult a qualified technician for adjustment or replacement.
Wheels are not rolling smoothly.	Debris in wheels or worn bearings.	Remove any debris from the wheels. If the issue persists, contact customer support.
Handles are not staying at the adjusted height.	Locking mechanism not fully engaged.	Ensure the height adjustment buttons are fully released and the handles are securely locked in place.

If you experience a problem not listed here or if the suggested solutions do not resolve the issue, please contact byACRE customer support for assistance.

7. SPECIFICATIONS

Below are the key specifications for the byACRE Nordic Pioneer Rollator:

Feature	Detail
Brand Name	byACRE
Model Name	Nordic Pioneer
ASIN	B0CSD1FT18
Product Dimensions (D x W x H)	27.2" x 25.8" x 37" (69.0 x 65.5 x 94.0 cm)
Item Weight	13.01 Pounds (5.9 Kilograms)
Material Type	Aluminum
Color	Glacier Green
Walker Type	Rollator Walker
Is Foldable	Yes
Age Range Description	Adult

8. WARRANTY & SUPPORT

byACRE stands behind the quality of its products. For specific warranty details, including coverage period and terms, please refer to the warranty card included with your purchase or visit the official byACRE website.

For any questions, technical support, or assistance with your Nordic Pioneer Rollator, please contact byACRE customer service. Contact information can typically be found on the product packaging or on the byACRE official website.

