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## 20 SECOND SOAP 285744

# 20 SECOND SOAP Washer Suspension Pad Kit 285744 Instruction Manual

Model: 285744 | Compatible with Whirlpool models 285220, 285661

## 1. PRODUCT OVERVIEW

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The 20 SECOND SOAP Washer Suspension Pad Kit 285744 is designed to replace worn or damaged suspension pads in compatible Whirlpool washing machines. These pads are crucial for maintaining the stability of the washer drum, reducing excessive noise, and minimizing vibrations during operation. Each kit contains three high-quality pads engineered for a precise fit, contributing to a quieter and more efficient laundry experience.

## 2. SAFETY INFORMATION

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Before attempting any repair or installation, please read and understand all instructions. Appliance repair can involve electrical and mechanical hazards. If you are unsure about any step, consult a qualified technician.

- Always disconnect the washing machine from its power source before beginning installation.
- Turn off the water supply to the washing machine.
- Wear appropriate personal protective equipment, such as gloves and safety glasses.
- Be aware of sharp edges and heavy components when handling the appliance.
- Ensure the work area is well-lit and clear of obstructions.

## 3. PACKAGE CONTENTS

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Your 20 SECOND SOAP Washer Suspension Pad Kit 285744 includes:

- 3 x Washer Suspension Pads (Model 285744)



*This image displays three white washer suspension pads, which are essential components for reducing vibration and balancing the washing machine drum.*

## 4. COMPATIBILITY

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This suspension pad kit is compatible with various Whirlpool washing machine models, including but not limited to those requiring part numbers 285220 and 285661. Always verify your appliance's specific part requirements before installation to ensure proper fitment.

## 5. INSTALLATION INSTRUCTIONS (SETUP)

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The following steps outline a general procedure for replacing washer suspension pads. Specific steps may vary depending on your washing machine model. Refer to your washer's service manual for detailed instructions.

1. **Prepare the Washer:** Disconnect the washing machine from the power outlet and turn off the water supply. Pull the washer away from the wall to access the rear.
2. **Access the Suspension System:** Depending on your washer model, you may need to remove the back panel, front panel, or lift the top lid to gain access to the suspension system. This often involves

removing screws or clips.

3. **Locate Old Pads:** Identify the existing suspension pads. These are typically located at the bottom of the tub support rods, where they meet the washer base. There are usually three or four pads.
4. **Remove Old Pads:** Carefully remove the old, worn-out pads. They might be held in place by clips or simply rest in a groove. Note their orientation for correct installation of the new pads.
5. **Install New Pads:** Place the new 285744 suspension pads into their respective positions. Ensure they are seated correctly and securely. The pads should fit snugly to provide proper cushioning and support.
6. **Reassemble Washer:** Once all new pads are installed, reassemble any panels or components that were removed. Ensure all screws and clips are securely fastened.
7. **Reconnect and Test:** Push the washer back into its position, reconnect the water supply, and plug the power cord back into the outlet. Proceed to the "Post-Installation Check" section.

## 6. POST-INSTALLATION CHECK

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After installing the new suspension pads, perform the following checks:

- **Leveling:** Ensure the washing machine is level. Adjust the leveling feet if necessary.
- **Test Cycle:** Run a small, empty wash cycle to observe the washer's operation. Pay attention to any unusual noises or excessive vibrations.
- **Leak Check:** Visually inspect for any water leaks around the connections.
- **Stability:** The washer should operate with significantly reduced vibration and noise compared to before the pad replacement.

## 7. MAINTENANCE

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Regular maintenance can extend the life of your washing machine and its components:

- Periodically check the suspension pads for signs of wear, cracking, or deterioration.
- Ensure the washing machine remains level to distribute weight evenly across the suspension system.
- Avoid overloading the washer, as this can put undue stress on the suspension components.

## 8. TROUBLESHOOTING

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| Problem  | Possible Cause   | Solution   |
|--|--|--|
| Excessive vibration or shaking during spin cycle | Worn or improperly installed suspension pads; unbalanced load; uneven washer feet. | Verify pads are correctly installed. Ensure washer is level. Redistribute laundry load.  |
| Loud banging or thumping noise                   | Damaged suspension pads; tub hitting the cabinet.                                  | Inspect pads for damage and replace if necessary. Check for obstructions around the tub. |
| Washer "walks" across the floor                  | Uneven floor; unbalanced load; worn suspension components.                         | Level the washer. Balance the laundry load. Inspect and replace suspension pads if worn. |

## 9. SPECIFICATIONS

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- **Product Name:** Washer Suspension Pad Kit
- **Model Number:** 285744
- **Quantity:** 3 pads per pack
- **Compatibility:** Designed for various Whirlpool washing machine models (replaces 285220, 285661)
- **Material:** Durable, high-quality material for reliable performance

## 10. WARRANTY AND SUPPORT

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For specific warranty information regarding your 20 SECOND SOAP Washer Suspension Pad Kit 285744, please refer to the seller's policy or contact the manufacturer directly. Keep your purchase receipt as proof of purchase.

For technical support or further assistance, please contact the retailer from whom you purchased this product.

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This manual is for informational purposes only. Always exercise caution when performing appliance repairs.