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PENTHOUSE PAWS PHP-WF-004

Smart WiFi Cat Water Fountain Instruction Manual

Model: PHP-WF-004 | Brand: PENTHOUSE PAWS

PRODUCT OVERVIEW

The PENTHOUSE PAWS Smart WiFi Cat Water Fountain is an app-controlled pet drinking dispenser with a 2.2L tank. Designed for both cats and dogs, it features ultra-quiet operation, a 5-stage filtration system, and a no-whisker-fatigue bowl to ensure your pet has access to clean, fresh water.

- **Large 2.2L Water Capacity:** Reduces the frequency of refills, ideal for busy pet parents. The transparent tank allows for easy monitoring of water levels.
- **Advanced 5-Level Filtration:** Equipped with a replaceable filter that effectively removes hair, debris, chlorine, and odors, promoting kidney health and preventing urinary tract issues.
- **Ultra-Quiet & Pet-Friendly Design:** Operates with minimal noise to avoid startling pets. Constructed from food-grade, BPA-free materials with a chew-proof cable for enhanced safety and durability.
- **Smart WiFi App Control:** Connects to the Penthouse Paws app, enabling remote control of water flow, scheduling of hydration times, and monitoring of water levels.
- **Easy to Clean & Maintain:** Features quick disassembly with minimal parts, simplifying the cleaning process. Filters are designed for easy replacement.

SETUP INSTRUCTIONS

Follow these steps to set up your PENTHOUSE PAWS Smart Water Fountain. For a visual guide, please refer to the installation video below.

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Video: Installation Method of Pet Water Fountain. This video demonstrates the complete assembly and initial setup of the water fountain, including unboxing, component identification, filter preparation, pump installation, water filling, and app connection.

1. Unboxing and Component Identification:

Carefully unwrap the water fountain from its plastic packaging. Identify all components: water tray, user manual, filter tray, filter, USB-C cord, cleaning brush, water pipe, power box, water pump, and an extra filter.



Image: The main product image showing the water fountain and a smartphone displaying its app interface. This illustrates the product's smart capabilities.

2. Filter Soaking:

Before assembly, soak the filter in a bowl of water for 5 minutes. This prepares the filter for optimal performance.

3. Connecting the Power Cord:

Connect the USB-C cord to the port underneath the water fountain and thread it through the trackway. This cord will power the fountain.

4. Pump Installation:

Carefully insert the water pump with its power cord into the designated slot inside the water fountain. Ensure it is securely seated.

5. Water Pipe Attachment:

Attach the water pipe to the water pump. Ensure it is straight and securely connected.

6. Silicone Seal Placement:

Verify that the silicone piece is firmly in place to prevent water from entering the power area.

7. Filling the Fountain:

Fill the water fountain with clean water, ensuring the water level does not exceed the 'MAX' line indicated on the tank.

8. Filter Placement (into tray):

Once the filter has soaked, remove it from the water and gently place it into the filter tray.

9. Water Tray Assembly:

Place the water tray onto the fountain, locking it into its designated spot with a satisfying click.

10. Spout Insertion:

Carefully guide the spout into the hole on top of the water tray, ensuring a perfect fit.

11. Power Connection:

Plug the power adapter into a wall outlet. The fountain should now spring to life, with water flowing.

OPERATING INSTRUCTIONS

The PENTHOUSE PAWS Smart Water Fountain is designed for easy operation through its dedicated mobile application.

1. Downloading the App:

Scan the QR code provided in your user manual or search for "Penthouse Paws" in your device's app store (iOS or Android). Download and install the application.

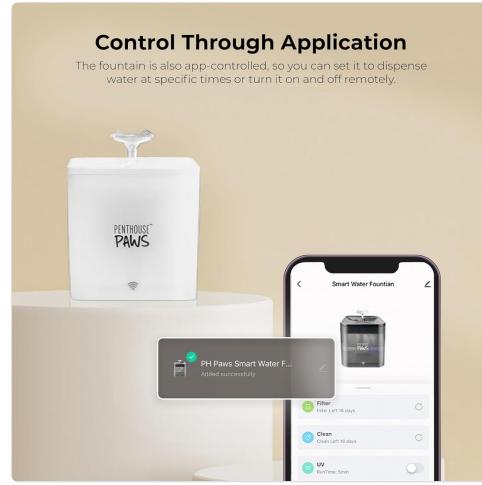


Image: A smartphone showing the "Control Through Application" feature, highlighting how the fountain can be managed remotely.

2. App Setup and Account Creation:

Open the Penthouse Paws app. Agree to all notifications and user agreements. If you are a new user, create an account by following the on-screen prompts. If you already have an account, log in.

3. Network Access and Device Pairing:

Allow the app to access your local network and location services to enable device discovery. The app will search for nearby devices. Select the "PH Paws Smart Water Fountain" from the list of discovered devices.

4. Wi-Fi Connection:

Enter your Wi-Fi network information (SSID and password) into the app. The app will then connect your water fountain to your home Wi-Fi network.

5. Controlling the Fountain:

Once connected, you can use the app to control various functions of the water fountain, including turning it on/off, scheduling hydration times, and monitoring water levels. The app provides real-time information on filter life and cleaning status.

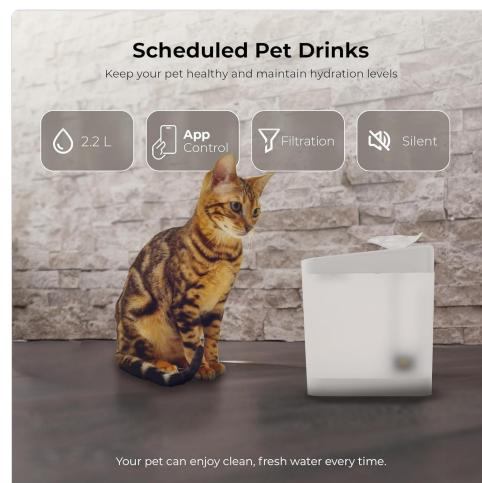


Image: "Scheduled Pet Drinks" highlighting key features like 2.2L capacity, app control, filtration, and silent operation.

MAINTENANCE

Regular cleaning and filter replacement are essential for maintaining the hygiene and performance of your PENTHOUSE PAWS Smart Water Fountain. It is recommended to clean the fountain weekly and replace the filter every 2-4 weeks, depending on usage and water quality.

1. Disassembly for Cleaning:

Unplug the fountain from the power outlet. Remove the water spout and the water tray. Empty any remaining water from the water tray into the main tank before fully detaching the tray. Detach the water pipe from the water pump.



Image: "Easy to assemble and disassemble" diagram, illustrating the fountain's modular design for simple cleaning.

2. Cleaning the Pump and Components:

Remove the water pump from its slot. Remove the filter from inside the pump. Disassemble the bottom portion of the pump and use the small end of the provided scrub brush to clean the inside of the pump thoroughly. Clean the water pipe and the water spout with the scrub brush.

3. Filter Replacement:

Discard the old filter from the water tray. Replace it with a new filter that has been pre-soaked in water for 5 minutes.

4. Reassembly:

Reassemble all the cleaned components, ensuring they fit snugly. Refill the fountain with fresh water up to the MAX line. Plug the fountain back into the power outlet.

TROUBLESHOOTING

If you encounter any issues with your PENTHOUSE PAWS Smart Water Fountain, please refer to the following common troubleshooting tips:

• Fountain Not Dispensing Water:

- Check if the power adapter is securely plugged into both the fountain and the wall outlet.
- Ensure the water level is above the MIN line.
- Verify that the water pump is correctly installed and the water pipe is properly attached.
- Clean the water pump and water pipe as per the maintenance instructions, as blockages can occur.

• Unusual Noise from Fountain:

- Check the water level; low water can cause pump noise.
- Ensure the pump is securely seated in its slot and not vibrating against the tank walls.
- Clean the pump and filter to remove any debris that might be causing noise.

• App Connectivity Issues:

- Ensure your phone's Bluetooth and Wi-Fi are enabled.
- Verify that you have granted the Penthouse Paws app the necessary local network and location permissions.

- Check your Wi-Fi password and network name for accuracy in the app.
- Restart your Wi-Fi router and the water fountain, then attempt to reconnect.

- **Water Quality Concerns (e.g., odor, cloudiness):**

- Replace the filter with a new, pre-soaked one.
- Perform a thorough cleaning of all fountain components, including the tank, tray, pump, and pipes.
- Ensure you are using clean, fresh water.

SPECIFICATIONS

Feature	Detail
Brand	PENTHOUSE PAWS
Model Name	Smart Water Fountain
Item Model Number	PHP-WF-004
Water Capacity	2.2 Liters (74 oz)
Material	Acrylonitrile Butadiene Styrene (ABS)
Color	White
Product Dimensions (L x W x H)	6.3" x 6.4" x 7.1"
Item Weight	0.77 Kilograms (1.7 pounds)
Included Components	1x Water Fountain, 1x Bite-Proof Cable, 1x Filter
Specific Uses	Indoor Pet Drinking

WARRANTY & SUPPORT

The PENTHOUSE PAWS Smart WiFi Cat Water Fountain comes with a **12-month warranty** from the date of purchase, covering manufacturing defects.

For technical support, troubleshooting assistance, or warranty claims, please contact PENTHOUSE PAWS customer service through their official website or the contact information provided in your product packaging. You can also visit the [PENTHOUSE PAWS Store on Amazon](#) for more information and resources.

 Smart Water Fountain <small>PHP-WF-004 V2.0 EN</small>	<p>Penthouse Paws Smart Water Fountain PHP-WF-004 User Manual & Guide</p> <p>Comprehensive user manual and guide for the Penthouse Paws Smart Water Fountain (Model PHP-WF-004). Learn about setup, operation, cleaning, troubleshooting, and specifications.</p>
 Automatic Feeder <small>PHP-004 V2.0 EN</small>	<p>Penthouse Paws Automatic Feeder PHP-004 User Manual</p> <p>Comprehensive user manual for the Penthouse Paws Automatic Feeder (Model PHP-004), detailing setup, time settings, manual and scheduled feeding, voice recording, LED control, alarms, and warranty information.</p>
 Smart Maxx HD Feeder <small>PHP-001-B V2.0 EN</small>	<p>Penthouse Paws Smart Maxx HD Feeder User Manual - Setup, Features, and Troubleshooting</p> <p>Comprehensive user manual for the Penthouse Paws Smart Maxx HD Feeder (PHP-001-B V2.0 EN). Learn about hardware installation, software setup via Bluetooth, QR code, or AP mode, feeding options, advanced features, battery, reset, and FAQs.</p>
 Smart HD Feeder <small>PHP-003 V2.0 EN</small>	<p>Penthouse Paws Smart HD Feeder User Manual</p> <p>User manual for the Penthouse Paws Smart HD Feeder (PHP-003), covering hardware installation, software setup via QR code and AP mode, feeding options, voice recording, app features, troubleshooting, and warranty information.</p>
 iPettie Runway <small>4L Stainless Steel Pet Water Fountain User Manual [General Version]</small> <small>Failure to heed these instructions may result in the product being damaged or rendered unsafe. Please follow the instructions for proper use.</small>	<p>iPettie Runway 4L Stainless Steel Pet Water Fountain User Manual (IPT-WF-S04GA)</p> <p>User manual for the iPettie Runway 4L Stainless Steel Pet Water Fountain (Model IPT-WF-S04GA). This guide provides essential safety information, product specifications, setup instructions, operational guidance, and care procedures for maintaining your pet's water fountain.</p>