

## Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

[manuals.plus](#) /

› [PENTHOUSE PAWS](#) /

› [PENTHOUSE PAWS Smart HD Cat Feeder User Manual](#)

### PENTHOUSE PAWS PHP-HDF-03

## PENTHOUSE PAWS Smart HD Cat Feeder User Manual

Model: PHP-HDF-03

### 1. INTRODUCTION

Thank you for choosing the PENTHOUSE PAWS Smart HD Cat Feeder. This automatic feeder is designed to provide convenience and peace of mind, ensuring your pet is fed on schedule with precise portions, even when you're away. It features advanced technology including a high-definition camera, two-way audio, and app control for a seamless pet care experience.



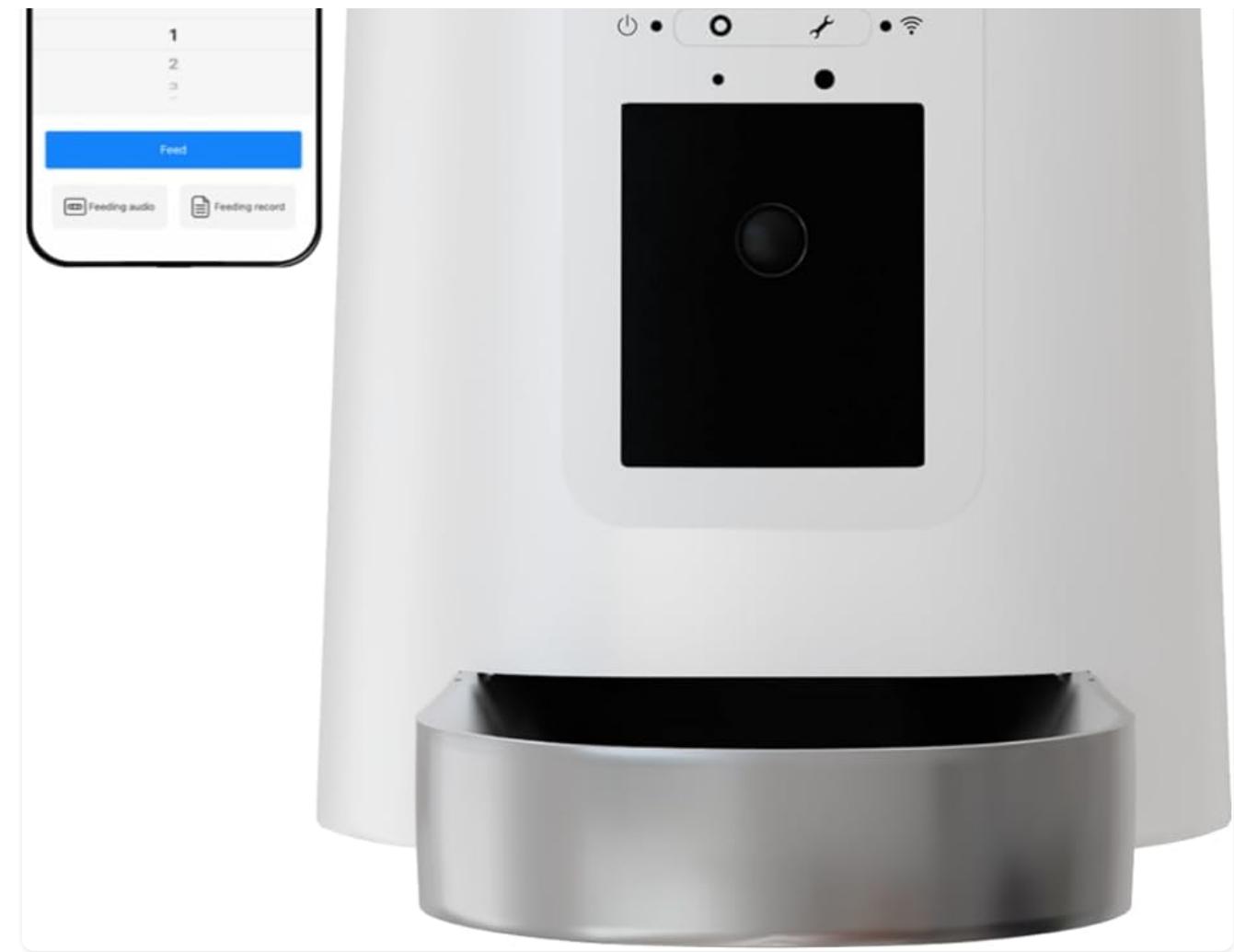


Figure 1: PENTHOUSE PAWS Smart HD Cat Feeder and App Interface

## Key Features:

- **Crystal-Clear HD Camera with Night Vision:** Stay connected with your pet 24/7 using the built-in 1080p camera and night vision. Watch their adorable moments live in the app, even in complete darkness.
- **Customizable Automatic Feeding Schedule:** Program up to 15 meals per day with adjustable portions to fit your pet's needs.
- **Two-Way Audio & Personalized Meal Calls:** Talk to your pet through the built-in microphone and speaker, or record a comforting 10-second voice message to play at each feeding.
- **Reliable Power & Anti-Jam Technology:** Dual power supply (wall plug + battery backup) ensures your pet is always fed, even during power outages. Advanced anti-jam design keeps meals dispensing smoothly.
- **Large 6L Airtight Food Storage:** Keep food fresh, crunchy, and safe from pests with the twist-lock lid and moisture-control design.

## 2. PACKAGE CONTENTS

Please verify that all items are present and in good condition upon opening the package.

- Pet Feeder x 1
- Power Adapter x 1
- Quick Start Guide x 1
- Optional Stainless Steel Bowl (if included with your model)

## 3. SETUP

---

### 3.1 Unboxing and Placement

Carefully remove all components from the packaging. Place the feeder on a flat, stable surface in an area accessible to your pet and near a power outlet. Ensure the area is dry and away from direct sunlight or heat sources.

### 3.2 Power Connection

1. Connect the power adapter to the feeder's power input port.
2. Plug the power adapter into a wall outlet.
3. For battery backup, open the battery compartment on the bottom of the feeder and insert 3 D-cell batteries (not included). This ensures continuous operation during power outages.



Figure 2: Battery Backup Compartment

### 3.3 Filling the Food Tank

1. Open the twist-lock lid on top of the feeder.
2. Pour dry pet food into the 6-liter food tank. Ensure the kibble size is between 3-15mm for optimal dispensing.
3. Securely close the twist-lock lid to maintain food freshness and prevent pests.



**For All Types Of  
Nutritious Kibble**

Figure 3: Suitable Kibble Sizes

### 3.4 App Download and Connection

1. Download the PENTHOUSE PAWS app from your smartphone's app store (available on iOS and Android).
2. Open the app and create an account or log in.
3. Follow the in-app instructions to add your Smart HD Feeder. This typically involves scanning a QR code on the feeder and connecting to your 2.4GHz Wi-Fi network.
4. Ensure your Wi-Fi signal is strong in the feeder's location for stable connectivity.

# HD Camera & Night Vision

Capture life's precious moments with the 1080P camera and share your pet's adorable antics with the world.



Figure 4: App Download and Connection

## 4. OPERATING INSTRUCTIONS

### 4.1 Scheduling Meals

Use the PENTHOUSE PAWS app to set up your pet's feeding schedule.

1. In the app, navigate to the feeder's settings or schedule section.
2. Set desired feeding times (up to 15 meals per day).
3. Adjust portion sizes according to your pet's dietary needs. Each portion dispenses a measured amount of kibble.
4. Save your schedule. The feeder will automatically dispense food at the programmed times.

# Scheduled Pet Meals

Keep your pet healthy and maintain a balanced diet

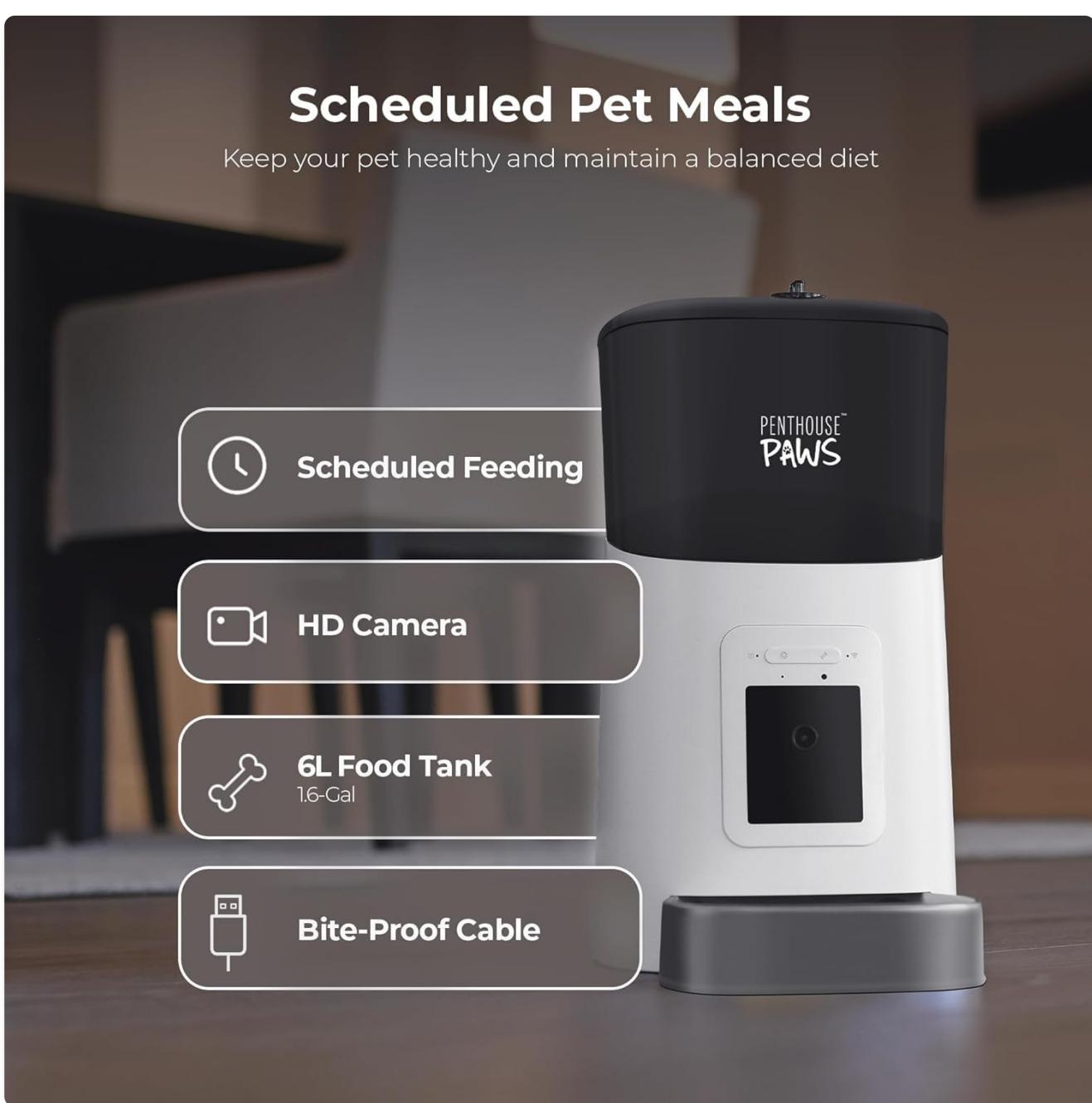


Figure 5: Scheduled Pet Meals

## 4.2 Manual Feeding

You can manually dispense food at any time using the app or the manual feed button on the feeder.

- **Via App:** Open the app, select your feeder, and tap the 'Feed' button. You can choose the number of portions to dispense.
- **Via Feeder:** Press and hold the manual feed button on the feeder for a few seconds to dispense one portion.

## 4.3 Two-Way Audio and Voice Recording

Engage with your pet remotely using the built-in microphone and speaker.

- **Live Communication:** In the app's live view, tap the microphone icon to speak to your pet.
- **Recorded Voice Message:** Record a 10-second voice message through the app. This message can be set to play automatically before each scheduled meal, making feeding times more familiar for your pet.

## 2-Way Audio & Voice Recording

Stay connected with your pet with the built-in speaker and microphone.



Figure 6: Two-Way Audio and Voice Recording

### 4.4 HD Camera with Night Vision

Monitor your pet and their feeding habits with the integrated 1080p camera.

- **Live View:** Access the live video feed through the app to see your pet at any time.
- **Night Vision:** The camera automatically switches to night vision in low-light conditions, providing clear visibility even in complete darkness.
- **Recording/Snapshots:** Use the app to record video clips or take snapshots of your pet's activities.

# Feed Remotely From Anywhere

2-Way Audio & Voice Recording with an HD Camera

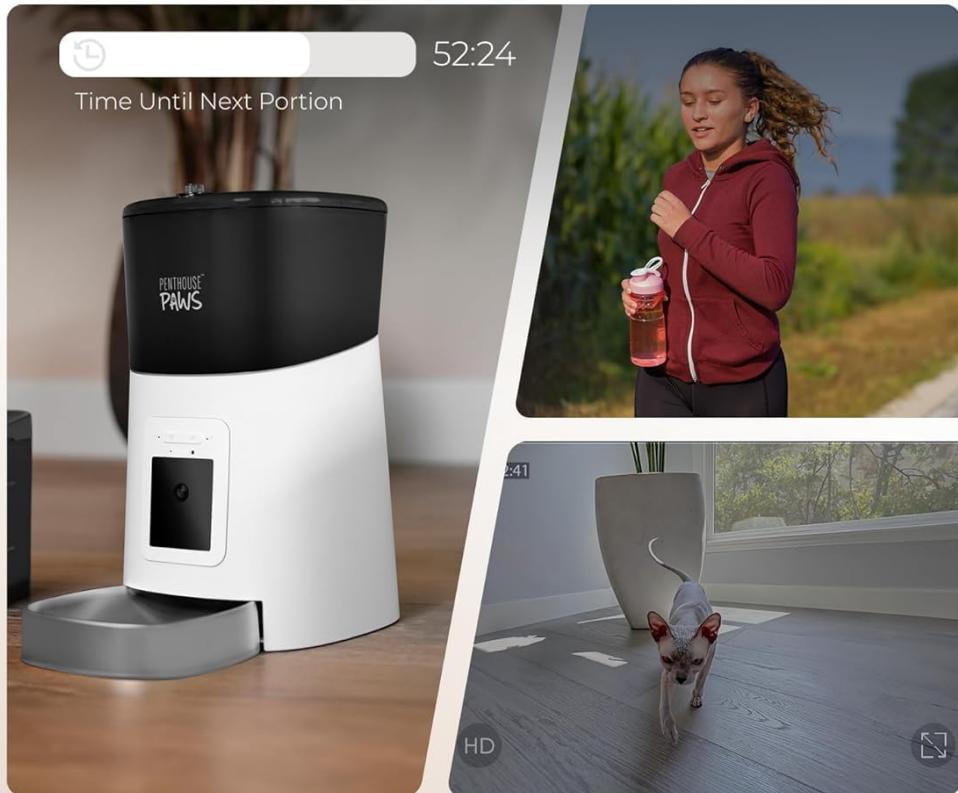


Figure 7: Remote Feeding and Monitoring

## 5. MAINTENANCE

### 5.1 Cleaning the Feeder

Regular cleaning ensures hygiene and optimal performance of your feeder.

1. Unplug the feeder and remove any remaining food from the tank.
2. Disassemble the removable components, such as the food tank, food tray, and lid.
3. Wash the food tank and food tray with mild soap and water. Rinse thoroughly. Note: The main unit containing electronics should NOT be submerged in water.
4. Wipe the main unit with a damp cloth.
5. Ensure all parts are completely dry before reassembling.

# Effortless Cleanup

Simplified component disassembly for a hassle-free cleaning experience



Note: Refer to manual for washable parts

Figure 8: Effortless Cleanup - Disassembled Parts

## 5.2 Anti-Jam Design

The feeder is equipped with an advanced anti-jam mechanism to prevent food blockages. If you notice any issues with dispensing, ensure the food tank is not overfilled and the kibble size is appropriate.



Figure 9: Anti-Jam Design and Secure Twist-Lock Storage

## 6. TROUBLESHOOTING

---

### Common Issues and Solutions:

#### • Feeder not dispensing food:

- Check if the food tank is empty.
- Ensure the feeder is powered on and connected to the app.
- Verify that the food chute is not blocked by excess kibble or debris. Clean if necessary.
- Check if the kibble size is within the recommended 3-15mm range.

#### • App connectivity issues:

- Ensure your Wi-Fi network is 2.4GHz. The feeder does not support 5GHz Wi-Fi.
- Check your Wi-Fi signal strength at the feeder's location.
- Restart your Wi-Fi router and the feeder.
- Ensure the app is updated to the latest version.

#### • Camera not working or poor video quality:

- Check app connectivity and Wi-Fi signal strength.
- Ensure the camera lens is clean and free from obstructions.
- Restart the feeder.

#### • Voice recording/two-way audio issues:

- Ensure your phone's microphone and speaker are working correctly.
- Check app permissions for microphone access.
- Verify network stability.

## 7. SPECIFICATIONS

Feature	Detail
Model Name	Smart HD Feeder
Model Number	PHP-HDF-03
Capacity	6 Liters
Camera Resolution	1080p HD with Night Vision
Audio	Two-Way Audio, 10-second Voice Recording
Connectivity	2.4GHz Wi-Fi (SD Card Supported)
Power Supply	Wall Plug + Battery Backup (D-cell batteries)
Max Daily Meals	Up to 15
Material	Plastic, Stainless Steel (for tray)
Dimensions (LxWxH)	10.2 x 8.3 x 15.8 inches
Item Weight	4.99 pounds

## 8. WARRANTY AND SUPPORT

### 8.1 Warranty Information

The PENTHOUSE PAWS Smart HD Cat Feeder comes with a 12-month manufacturer's warranty from the date of purchase. This warranty covers defects in materials and workmanship under normal use.

Please retain your proof of purchase for warranty claims.

### 8.2 Customer Support

For any questions, technical assistance, or warranty inquiries, please contact PENTHOUSE PAWS customer support through the following channels:

- Visit our official website: [PENTHOUSE PAWS Store](#)
- Refer to the contact information provided in your Quick Start Guide.

### Related Documents - PHP-HDF-03

 <b>Automatic Feeder</b>	<p><a href="#"><u>Penthouse Paws Automatic Feeder PHP-004 User Manual</u></a></p> <p>Comprehensive user manual for the Penthouse Paws Automatic Feeder (Model PHP-004), detailing setup, time settings, manual and scheduled feeding, voice recording, LED control, alarms, and warranty information.</p>
 <b>Smart Maxx HD Feeder</b>	<p><a href="#"><u>Penthouse Paws Smart Maxx HD Feeder User Manual - Setup, Features, and Troubleshooting</u></a></p> <p>Comprehensive user manual for the Penthouse Paws Smart Maxx HD Feeder (PHP-001-B V2.0 EN). Learn about hardware installation, software setup via Bluetooth, QR code, or AP mode, feeding options, advanced features, battery, reset, and FAQs.</p>
 <b>Smart HD Feeder</b>	<p><a href="#"><u>Penthouse Paws Smart HD Feeder User Manual</u></a></p> <p>User manual for the Penthouse Paws Smart HD Feeder (PHP-003), covering hardware installation, software setup via QR code and AP mode, feeding options, voice recording, app features, troubleshooting, and warranty information.</p>
 <b>Smart Water Fountain</b>	<p><a href="#"><u>Penthouse Paws Smart Water Fountain PHP-WF-004 User Manual &amp; Guide</u></a></p> <p>Comprehensive user manual and guide for the Penthouse Paws Smart Water Fountain (Model PHP-WF-004). Learn about setup, operation, cleaning, troubleshooting, and specifications.</p>