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Bear YSJ-E40T2-WHITE

Bear HotCup Hot Water Dispenser User Manual

Brand: Bear | **Model:** YSJ-E40T2-WHITE

1. Introduction

This manual provides essential information for the safe and efficient operation of your Bear HotCup Hot Water Dispenser. Please read these instructions thoroughly before first use and retain them for future reference. This appliance is designed to provide instant hot water at various temperatures and volumes for beverages and other household needs.

Image 1.1: The Bear HotCup Hot Water Dispenser, a compact white unit with a transparent water tank, shown dispensing hot water into a glass mug. A digital control panel is visible on the top surface.

2. Safety Information

To prevent injury or damage, always observe basic safety precautions when using electrical appliances. This includes, but is not limited to:

- Do not immerse the appliance, power cord, or plug in water or other liquids.
- Ensure the voltage indicated on the appliance corresponds to your local mains voltage before connecting.
- Keep the appliance out of reach of children and pets. The appliance dispenses hot water and can cause burns.
- Always place the appliance on a stable, flat, heat-resistant surface, away from edges.

- Do not operate the appliance if the power cord or plug is damaged, or if the appliance malfunctions or has been damaged in any way.
- Unplug the appliance from the power outlet when not in use and before cleaning.
- The appliance features a safety lock to prevent accidental dispensing. Always engage this lock when not actively using the dispenser, especially in households with children or pets.
- The appliance includes boil-dry protection and automatic shutdown in case of overheating.

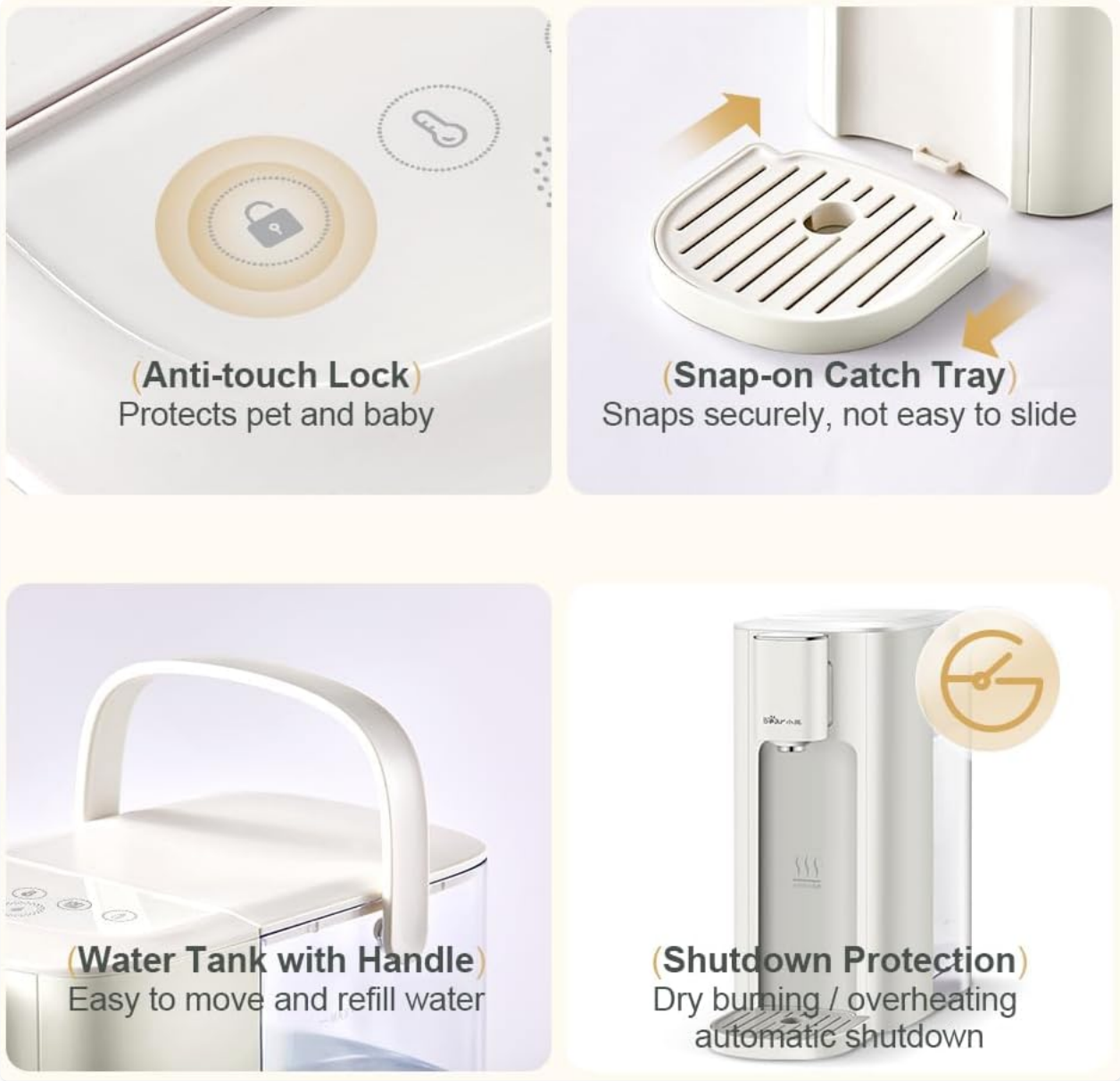

Image 2.1: An illustration of the dispenser's safety features, including the anti-touch lock button on the control panel, the easily removable drip tray, the water tank with a convenient handle for refilling, and an icon representing automatic shutdown protection against dry burning or overheating.

3. Product Overview

Components:

- **Main Dispenser Unit:** Houses the heating element and control panel.
- **Removable Water Tank:** 3-liter capacity, transparent for easy water level monitoring, with a handle for convenient refilling.
- **Control Panel:** Touch-sensitive interface for temperature, volume, and safety lock settings.

- **Water Outlet:** Where hot water is dispensed.
- **Drip Tray:** Removable for easy cleaning, collects any spills.

Key Features:

- **6 Temperature Presets:** 45°C, 55°C, 70°C, 85°C, 90°C, and Boil (100°C).
- **5 Water Volume Choices:** 150ml, 200ml, 250ml, 300ml, 500ml.
- **Fast Heating:** Delivers hot water in approximately 3 seconds.
- **3L Large Capacity:** Suitable for family and office use.
- **Automatic Cleaning Program:** For internal deep cleaning.
- **Safety Lock:** Prevents accidental operation.
- **Low Noise Operation:** Operates at approximately 43.5dB.
- **Soft Night Light:** Integrated light for visibility in low-light conditions.

4. Setup

4.1 Unpacking and Placement

1. Carefully remove the hot water dispenser from its packaging.
2. Remove all packaging materials, stickers, and labels.
3. Place the appliance on a dry, stable, flat, and heat-resistant surface, ensuring adequate ventilation around the unit. Keep it away from walls and other appliances.

4.2 Initial Cleaning

Before first use, it is recommended to clean the water tank and run a full cycle with clean water.

1. Remove the water tank from the main unit by lifting it using its handle.
2. Wash the water tank with mild detergent and rinse thoroughly with clean water. Do not use abrasive cleaners.
3. Wipe the exterior of the main unit with a damp cloth.
4. Reattach the water tank securely to the main unit.

4.3 Filling the Water Tank

1. Ensure the water tank is properly seated on the main unit.
2. Fill the transparent water tank with fresh, clean drinking water. Do not exceed the 'MAX' fill line.
3. For optimal performance and longevity, use filtered water to minimize limescale buildup.

Image 4.1: The 3-liter transparent water tank of the dispenser, shown being removed for convenient filling. The tank features a handle for easy transport and clear 'MIN' and 'MAX' indicators.

4.4 Power Connection

1. Plug the power cord into a grounded electrical outlet.
2. The appliance will emit a sound, and the display will illuminate, indicating it is in standby mode.

5. Operating Instructions

5.1 Control Panel Overview

The dispenser features a touch-sensitive control panel on its top surface. The display shows the selected temperature and volume.

Image 5.1: A detailed view of the dispenser's large HD waterproof touch screen. It displays the selected water volume (e.g., 200ml) and features clear icons for functions such as safety lock, temperature adjustment, water dispensing, and cleaning.

5.2 Powering On/Off

- To power on, ensure the appliance is plugged in. It will enter standby mode.
- To power off, unplug the appliance from the mains.

5.3 Engaging/Disengaging Child Lock

The child lock prevents accidental dispensing of hot water.

- When the appliance is in standby, the child lock is automatically engaged (indicated by a lock icon).
- To disengage, touch and hold the lock icon on the control panel for a few seconds until it unlocks.
- The lock will automatically re-engage after a period of inactivity.

5.4 Selecting Temperature

The dispenser offers 6 temperature presets:

- 45°C (for milk)

- 55°C (for honey water)
- 70°C (for green tea)
- 85°C (for coffee)
- 90°C (for black tea)
- Boil (100°C)

Touch the 'Temperature' icon on the control panel repeatedly to cycle through the available temperature settings. The selected temperature will be displayed.

Image 5.2: This image illustrates the versatility of the dispenser's temperature settings, showing recommended temperatures for different beverages such as milk (45°C), honey water (55°C), green tea (70°C), coffee (85°C), and black tea (90°C).

5.5 Selecting Water Volume

The dispenser offers 5 water volume choices:

- 150ml
- 200ml
- 250ml

- 300ml
- 500ml

Touch the 'Water Volume' icon on the control panel repeatedly to cycle through the available volume settings. The selected volume will be displayed.

5.6 Dispensing Water

1. Place a cup or container on the drip tray, centered under the water outlet.
2. Ensure the child lock is disengaged.
3. Select your desired temperature and water volume.
4. Touch the 'Dispense' (water drop) icon on the control panel to start dispensing.
5. The dispenser will automatically stop once the selected volume is reached.
6. To stop dispensing manually, touch the 'Dispense' icon again.

5.7 Low Noise and Night Light Feature

The dispenser operates with low noise (approximately 43.5dB) and includes a soft night light at the water outlet, making it suitable for use without disturbance, even at night.

Image 5.3: The dispenser shown in a low-light environment, emphasizing its quiet operation (43.5dB) and the soft night light feature, which allows for use without needing to turn on additional room lighting, thus preventing sleep disturbance.

6. Maintenance

Regular cleaning and maintenance will ensure the longevity and optimal performance of your hot water dispenser.

6.1 Exterior Cleaning

- Always unplug the appliance before cleaning.
- Wipe the exterior surfaces of the dispenser with a soft, damp cloth. Do not use abrasive cleaners or solvents.

6.2 Drip Tray Cleaning

- The drip tray is removable for easy cleaning. Slide it out from the front of the unit.
- Empty any collected water and wash the tray with warm, soapy water. Rinse thoroughly and dry before reinserting.

6.3 Water Tank Cleaning

- Remove the water tank from the main unit.
- Wash the tank with mild detergent and rinse thoroughly.
- Ensure the tank is completely dry before refilling and reattaching.

6.4 Automatic Cleaning Program

This program helps to remove accumulated water and deep clean the interior of the appliance.

1. Ensure the water tank is filled with clean water.
2. Place an empty container with a capacity of at least 500ml under the water outlet.
3. Simultaneously press the 'Water Volume' and 'Water Temperature' buttons on the control panel.
4. The appliance will initiate an automatic cleaning cycle. Allow it to complete.
5. Discard the water collected in the container.

6.5 Descaling

Over time, mineral deposits (limescale) can build up inside the appliance, especially in hard water areas. Descaling is recommended periodically.

- Use a descaling solution suitable for hot water appliances, following the manufacturer's instructions.
- Alternatively, a solution of white vinegar and water (1:1 ratio) can be used. Fill the water tank with the descaling solution.
- Run the automatic cleaning program or dispense several cycles of hot water until the tank is empty.
- Rinse the water tank thoroughly and run several cycles with fresh, clean water to flush out any remaining descaling solution.

7. Troubleshooting

If you encounter issues with your hot water dispenser, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Appliance does not power on.	Not plugged in; power outage; faulty outlet.	Ensure the power cord is securely plugged in. Check the power outlet with another appliance.
Water not dispensing.	Child lock engaged; water tank empty; airlock in system.	Disengage the child lock. Refill the water tank. Run a few dispensing cycles to clear any airlocks.
Water not hot enough.	Incorrect temperature setting; limescale buildup.	Verify the selected temperature setting. Perform a descaling procedure.
Water leaking from unit.	Water tank not properly seated; drip tray overflowing.	Ensure the water tank is securely in place. Empty and clean the drip tray regularly.
Unusual noise during operation.	Air in the pump; limescale buildup.	Run a few dispensing cycles to clear air. Consider descaling the unit.

If the problem persists after attempting these solutions, please contact customer support.

8. Specifications

Feature	Specification
Brand	Bear
Model Number	YSJ-E40T2-WHITE
Colour	White
Product Dimensions (L x W x H)	12.9 x 29.5 x 27.6 cm
Capacity	3 litres
Power / Wattage	2050 watts
Voltage	220 Volts (AC)
Material	Acrylonitrile Butadiene Styrene (ABS), Polypropylene (PP)
Item Weight	2 kg
Special Features	Boil Dry Protection, Digital Control, Digital Display, Removable Drip Tray, Temperature Control

Image 8.1: Dimensional drawing of the Bear HotCup Hot Water Dispenser, indicating its approximate measurements of 129mm in width, 295mm in depth, and 276mm in height.

9. Warranty and Support

Your Bear HotCup Hot Water Dispenser comes with a**1-year warranty** from the date of purchase, covering manufacturing defects under normal use.

For any product inquiries, troubleshooting assistance, or warranty claims, please contact our customer support team. We are committed to solving any problems within 24 hours.

Please retain your proof of purchase for warranty validation.

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