3505

LockState RemoteLock Residential WiFi Deadbolt Smart Lock 3505 User Manual

Model: 3505

1. Introduction

This manual provides comprehensive instructions for the installation, setup, operation, and maintenance of your LockState RemoteLock Residential WiFi Deadbolt Smart Lock, Model 3505. This smart deadbolt is designed for residential use, small offices, or vacation rental properties, offering secure and convenient access control.

The KeyInCode 3500 Series Deadbolt features integrated Wi-Fi and Bluetooth Low Energy (BLE) functionality, allowing for remote management and simplified setup via a mobile application. Please read this manual thoroughly before installation and use to ensure proper functionality and safety.

2. Product Overview

2.1 Included Components

Verify that all components are present before beginning installation:

- Exterior Lock Assembly (Keypad)
- Interior Lock Assembly (Thumbturn)
- Deadbolt Latch
- Strike Plate
- Mounting Plate
- Mounting Hardware (Screws)
- 2 Physical Override Keys

2.2 Key Features

- Easy installation, connection, and use.
- BLE (Bluetooth Low Energy) enabled for accelerated lock onboarding and Wi-Fi setup.
- Mobile app functionality for manual locking, unlocking, monitoring, and control.
- Remote monitoring and control via web or mobile application.

- No additional controller or hub required for operation.

2.3 Product Views



Figure 1: Front view of the LockState RemoteLock 3505 Smart Deadbolt, displaying the numerical keypad and traditional keyhole. The finish is Tuscany Bronze.



Figure 2: Angled front view of the LockState RemoteLock 3505 Smart Deadbolt, providing a clearer perspective of the keypad buttons and the Tuscany Bronze finish.



Figure 3: Interior view of the LockState RemoteLock 3505 Smart Deadbolt, featuring the thumbturn for manual operation and the cover for the battery compartment.

3. Installation

The LockState RemoteLock 3505 is designed for straightforward installation. Ensure your door is prepared for a standard

deadbolt. Tools typically required include a Phillips head screwdriver and a measuring tape.

1. **Prepare the Door:** Ensure the door bore hole and backset are compatible with a standard deadbolt. Remove any existing deadbolt hardware.
2. **Install the Deadbolt Latch:** Insert the deadbolt latch into the edge of the door. Ensure the "UP" arrow on the latch is facing upwards. Secure with screws.
3. **Install the Exterior Assembly:** Feed the cable from the exterior keypad assembly through the door bore hole. Position the exterior assembly flush against the door.
4. **Install the Mounting Plate:** Route the cable through the mounting plate. Secure the mounting plate to the door using screws, ensuring it aligns with the exterior assembly.
5. **Connect the Interior Assembly:** Connect the cable from the exterior assembly to the port on the interior assembly. Ensure the connection is secure.
6. **Install the Interior Assembly:** Position the interior assembly over the mounting plate, aligning the thumbturn with the deadbolt mechanism. Secure with screws.
7. **Install Batteries:** Open the battery cover on the interior assembly and insert 4 AA alkaline batteries (not included), observing polarity.
8. **Test Operation:** Manually test the deadbolt with the thumbturn and a physical key to ensure smooth operation before proceeding to setup.

For detailed visual instructions, refer to the manufacturer's official installation guide or video resources.

4. Setup

The LockState RemoteLock 3505 utilizes Bluetooth Low Energy (BLE) for initial setup and Wi-Fi for remote management.

4.1 Mobile App Download

- Download the "Key In Code" mobile application from your device's app store (iOS or Android).
- Create an account or log in if you already have one.

4.2 Initial Lock Pairing (BLE)

1. Ensure Bluetooth is enabled on your smartphone and you are within close proximity to the lock.
2. Open the Key In Code app and follow the on-screen prompts to add a new device.
3. The app will use BLE to discover your lock. Select your lock from the list of available devices.
4. Follow the app's instructions to complete the initial pairing process, which may involve entering a default code or pressing a button on the lock.

4.3 Wi-Fi Connection

After initial BLE pairing, the app will guide you through connecting your lock to your home Wi-Fi network for remote access and management.

1. Within the app, navigate to the Wi-Fi settings for your newly paired lock.
2. Select your Wi-Fi network from the list and enter the password.
3. The lock will attempt to connect to the Wi-Fi network. A successful connection will be indicated in the app.

Once connected to Wi-Fi, you can manage your lock remotely via the Key In Code app or the RemoteLock web portal.

5. Operating the Lock

5.1 Locking the Door

- **From Exterior (Keypad):** Press the lock button (often represented by a padlock icon) on the keypad. The deadbolt will extend.
- **From Interior (Thumbturn):** Rotate the thumbturn to the locked position.
- **Via Mobile App:** Open the Key In Code app, select your lock, and tap the "Lock" icon.

5.2 Unlocking the Door

- **From Exterior (Keypad):** Enter a valid user code on the keypad, then press the unlock button (if applicable) or wait for the lock to automatically unlock after code entry.
- **From Exterior (Key):** Insert the physical override key into the keyhole and turn to unlock.
- **From Interior (Thumbturn):** Rotate the thumbturn to the unlocked position.
- **Via Mobile App:** Open the Key In Code app, select your lock, and tap the "Unlock" icon.

5.3 Managing User Codes

User codes can be created, modified, or deleted through the Key In Code mobile app or the RemoteLock web portal. This allows for granting temporary or permanent access to various users.

6. Maintenance

6.1 Battery Replacement

The lock requires 4 AA alkaline batteries (not included). When battery levels are low, the lock will provide an alert (e.g., audible beep, light indicator, or app notification). Replace all four batteries simultaneously with new, high-quality alkaline batteries.

1. Remove the battery cover on the interior assembly.
2. Remove the old batteries.
3. Insert new AA batteries, ensuring correct polarity (+/-).
4. Replace the battery cover.

Note: Do not mix old and new batteries, or different types of batteries. Dispose of used batteries according to local regulations.

6.2 Cleaning

Clean the lock's exterior surfaces with a soft, damp cloth. Avoid abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish and electronic components.

7. Troubleshooting

Problem	Possible Cause	Solution
Lock does not respond to keypad entry.	Low batteries; incorrect code entered; keypad malfunction.	Replace batteries; re-enter code carefully; use physical key or app to unlock; contact support if issue persists.

Problem	Possible Cause	Solution
Cannot connect to Wi-Fi.	Incorrect Wi-Fi password; lock out of range of router; router issues.	Verify Wi-Fi password; move lock closer to router or use a Wi-Fi extender; restart router; ensure 2.4GHz network is used if applicable.
Lock is unresponsive via mobile app.	No Wi-Fi connection; app not updated; phone's Bluetooth/Wi-Fi off.	Check lock's Wi-Fi status; update app; ensure phone's connectivity is active; restart phone.
Deadbolt does not extend/retract fully.	Misalignment during installation; obstruction in door frame; low batteries.	Check door alignment and strike plate; clear any obstructions; replace batteries.

If you encounter issues not listed here or if solutions do not resolve the problem, please contact customer support.

8. Specifications

- **Brand:** Generic (Remotelock)
- **Model Name:** Key In Code
- **Part Number:** 3505
- **Lock Type:** Deadbolt, Combination Lock, Keypad
- **Color:** Tuscany Bronze
- **Material:** Metal, Zinc
- **Product Dimensions (L x W x H):** 1.75 x 2.75 x 7.5 inches
- **Item Weight:** 2.79 pounds (1.27 Kilograms)
- **Connectivity:** Bluetooth, Wi-Fi
- **Power Source:** 4 AA Batteries (not included)
- **Special Features:** BLE Enabled, Mobile App Control, Remote Monitoring, No Hub Required

9. Warranty and Support

Warranty information for the LockState RemoteLock 3505 is typically provided at the time of purchase or can be found on the manufacturer's official website. Please retain your proof of purchase for warranty claims.

For technical assistance, troubleshooting beyond this manual, or warranty inquiries, please contact the manufacturer's customer support directly. Refer to the packaging or manufacturer's website for contact details.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question