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Lenovo 12BS0005US

Lenovo ThinkSmart One User Manual

Model: 12BS0005US

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your Lenovo ThinkSmart One (Model: 12BS0005US). The ThinkSmart One is an integrated meeting room solution designed to streamline collaboration with its powerful Intel Core i5 processor, 16GB DDR4 RAM, and Windows 11 IoT operating system.



Figure 1: Front view of the Lenovo ThinkSmart One, showcasing its integrated camera, controls, and digital display.

SETUP

Package Contents

Verify that all components are present in your package:

- Lenovo ThinkSmart One Unit
- Power Adapter
- USB Controller (integrated)
- Documentation (Quick Start Guide, Safety Information)

Initial Connection

1. **Power Connection:** Connect the power adapter to the ThinkSmart One unit and then to a power outlet.
2. **Display Connection:** Connect your display (e.g., television) to the ThinkSmart One using an HDMI cable. The device features one HDMI port.

3. **USB Peripherals:** Connect any necessary USB peripherals (e.g., keyboard, mouse) to the available USB ports.

Network Configuration

The ThinkSmart One supports both wired and wireless network connections.

- **Wired Connection:** Connect an Ethernet cable to the network port on the ThinkSmart One.
- **Wireless Connection:** For Wi-Fi (802.11ax standard), navigate to the network settings in Windows 11 IoT, select your desired network, and enter the password if prompted.

OPERATING INSTRUCTIONS

Powering On/Off

- **Power On:** Press the power button located on the device. The system will boot up to the Windows 11 IoT interface.
- **Power Off:** From the Windows interface, select 'Start' > 'Power' > 'Shut down'. Alternatively, press and hold the power button for a few seconds.

Using the Integrated USB Controller

The ThinkSmart One features an integrated USB controller for managing meeting functions. Refer to the on-screen prompts and application-specific guides for detailed usage within your chosen conferencing software.

Software Interface (Windows 11 IoT)

The device runs on Windows 11 IoT, optimized for dedicated appliance use. Familiarize yourself with the pre-installed meeting room software (e.g., Microsoft Teams Rooms) for scheduling, joining, and managing meetings.

MAINTENANCE

Cleaning

- Use a soft, dry, lint-free cloth to clean the exterior surfaces.
- For stubborn marks, slightly dampen the cloth with water or a mild, non-abrasive cleaner.
- Avoid spraying liquids directly onto the device or using harsh chemicals.

Software Updates

Regularly check for and install software updates for Windows 11 IoT and your meeting room applications to ensure optimal performance, security, and access to new features. Updates can typically be managed through the Windows Update settings.

Storage

When not in use for extended periods, store the ThinkSmart One in a cool, dry place, away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

This section provides solutions to common issues you might encounter.

Problem	Possible Solution
Device does not power on.	Ensure the power adapter is securely connected to both the device and a working power outlet. Test the outlet with another device.
No display output.	Verify the HDMI cable is correctly connected to both the ThinkSmart One and the display. Check the display's input source settings.
Cannot connect to Wi-Fi.	Check if Wi-Fi is enabled in Windows settings. Ensure the correct network name and password are entered. Restart the device and your Wi-Fi router.
Audio or video issues during a meeting.	Check microphone and speaker settings within the meeting application. Ensure the camera lens is clean and unobstructed. Verify internet connection stability.

TECHNICAL SPECIFICATIONS

Feature	Detail
Brand	Lenovo
Model Name	Thinksmart One
Model Number	12BS0005US
Processor Brand	Intel
Processor Type	Core i5
Processor Speed	4.1 GHz
Number of Processors	4
RAM Memory Technology	DDR4
Graphics Description	Dedicated
Operating System	Windows 11 IoT
Wireless Standard	802.11ax
Connector Type	USB, HDMI
Total HDMI Ports	1
Product Dimensions	2.54 x 76.84 x 29.21 cm
Item Weight	9 kg
UPC	197532639010

WARRANTY INFORMATION

Your Lenovo ThinkSmart One is covered by a limited warranty. For detailed information regarding warranty terms, conditions, and duration, please refer to the warranty card included with your product or visit the official Lenovo support website. Keep your proof of purchase for warranty claims.

SUPPORT

For technical assistance, product inquiries, or service requests, please contact Lenovo support through their official channels. You can find contact information, FAQs, and additional resources on the Lenovo support website:

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