

COMFYGO MS-3000 SUPER

COMFYGO MS-3000 SUPER Foldable Mobility Scooter User Manual

Your comprehensive guide to operating and maintaining your MS-3000 SUPER mobility scooter.

1. INTRODUCTION

Thank you for choosing the COMFYGO MS-3000 SUPER Foldable Mobility Scooter. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new mobility device. Please read this manual thoroughly before using the scooter to ensure proper handling and to maximize its lifespan.

The MS-3000 SUPER is designed for urban mobility, offering a lightweight, portable, and powerful solution for adults and seniors. Its easy-fold mechanism and robust design make it ideal for daily use and travel.

2. SAFETY INFORMATION

Your safety is paramount. Always adhere to the following safety guidelines:

- Always wear appropriate safety gear, such as a helmet, when operating the scooter.
- Ensure the scooter is fully unfolded and locked in place before use.
- Do not exceed the maximum weight capacity of 265 lbs (120 kg).
- Avoid operating the scooter on slopes steeper than 12 degrees.
- Exercise caution on uneven terrain, wet surfaces, or loose gravel.
- Keep hands and feet clear of moving parts during operation and folding.
- Do not operate the scooter under the influence of alcohol or medication that may impair your judgment.
- Regularly inspect tires, brakes, and battery for wear and damage.
- Always turn off the scooter and remove the key when not in use or when charging.

3. SETUP AND INITIAL USE

3.1 Unfolding the Scooter

The MS-3000 SUPER features an easy-fold design for quick setup. To unfold:

1. Place the folded scooter on a flat, stable surface.
2. Gently pull the handlebars upwards until the steering column locks into place.
3. Unfold the seat and ensure it is securely positioned.
4. Verify all locking mechanisms are engaged before use.



Figure 3.1: The COMFYGO MS-3000 SUPER Foldable Mobility Scooter in its fully unfolded state, ready for use. Note the comfortable seat, handlebars, and front basket.

3.2 Battery Installation and Charging

The scooter comes with a lithium-ion battery. Ensure it is fully charged before first use.

- Locate the battery compartment, typically under the seat or deck.

- Insert the battery pack, ensuring it clicks into place.
- Connect the charger to the scooter's charging port and then to a standard wall outlet.
- The charging indicator light on the charger will change color (e.g., red to green) when fully charged.
- Charging time varies, but typically takes several hours for a full charge.

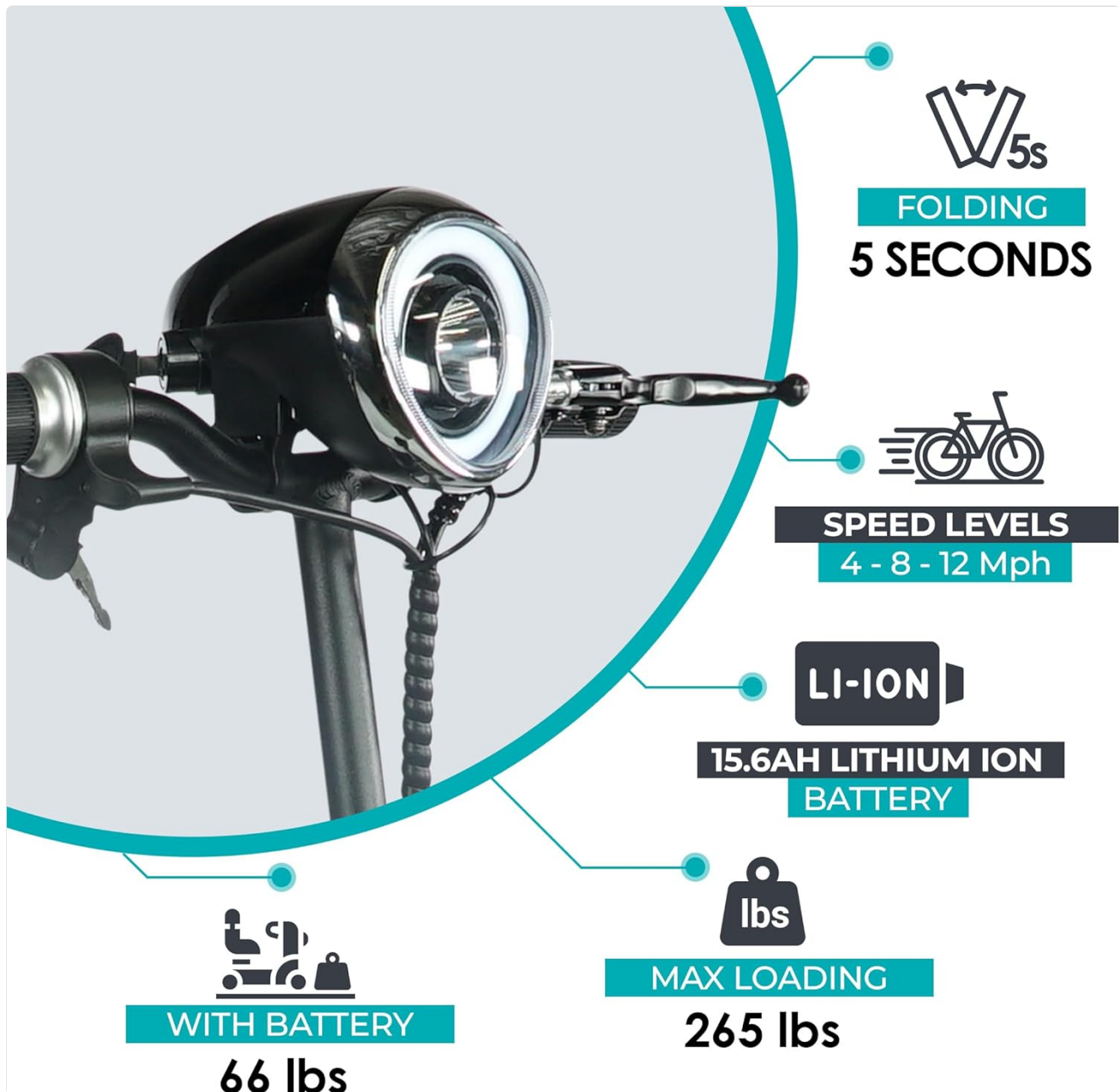


Figure 3.2: Key features of the MS-3000 SUPER, including its quick 5-second folding capability, variable speed levels (4-8-12 Mph), 15.6AH Lithium-Ion battery, and a maximum loading capacity of 265 lbs.

4. OPERATING YOUR SCOOTER

4.1 Controls and Functions


Familiarize yourself with the scooter's controls before riding:

- **Power Key:** Insert and turn the key to power on/off the scooter.
- **Throttle Lever:** Located on the handlebars, push to accelerate.


- **Brake Levers:** Located on the handlebars, squeeze to apply brakes.
- **Speed Selector:** Adjust between three speed levels (4, 8, or 12 Mph) to suit your environment and comfort.
- **Headlight:** Turn on for visibility, especially in low-light conditions.

4.2 Riding Guidelines


- Start at the lowest speed setting until you are comfortable with the scooter's handling.
- Maintain a safe distance from other pedestrians and vehicles.
- Use caution when turning and on uneven surfaces.
- The scooter is equipped with dual 250W hub DC motors, providing a total of 500W power, capable of handling inclines up to 12 degrees.
- The 15.6AH battery offers a range of up to 40 km, while the 10AH battery provides up to 25 km. Plan your trips accordingly.




500W
MOTOR POWER



25+ Miles
RANGE



LIGHTWEIGHT
DESIGN



Effortless Folding Design

Impressive Speed & Range

Figure 4.1: The MS-3000 SUPER boasts a powerful 500W motor, offering an extended range of 25+ miles (40 km with 15.6AH battery), all within a lightweight design for easy maneuverability.

4.3 Travel and Portability

The MS-3000 SUPER is designed for convenient travel:

- Its compact folded size allows it to fit in most car trunks.
- The scooter is designed to be airline and cruise approved, making it suitable for various travel methods. Always check with your airline or cruise line for specific regulations regarding mobility devices and batteries.



15.6AH lithium-ion travel friendly battery

Fits in most trunks & through most doorways

Figure 4.2: The MS-3000 SUPER's compact folded size allows it to easily fit into a car trunk, making it highly portable. It is also designed to be airline and cruise approved for broader travel options.

4.4 All-Terrain Performance

The MS-3000 SUPER is equipped with all-terrain knobby tires, providing a smooth ride on various surfaces.

- It performs well on brick paths, grass, ramps, and light gravel.
- Always exercise caution and reduce speed when transitioning between different terrains.

ALL-TERRAIN PERFORMANCE



BRICK



GRASS



RAMP



GRAVEL



12° Climbing Gradient

Figure 4.3: Demonstrating the MS-3000 SUPER's all-terrain performance on surfaces like brick, grass, ramps, and gravel, supported by its ability to climb gradients up to 12 degrees.

5. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your scooter.

5.1 Battery Care

- Charge the battery fully after each use, even if only used for a short period.
- If storing the scooter for an extended period, charge the battery at least once a month.
- Do not expose the battery to extreme temperatures.
- Use only the charger provided by COMFYGO.

5.2 Cleaning and Storage

- Clean the scooter with a damp cloth. Do not use abrasive cleaners or spray water directly onto electrical components.
- Store the scooter in a dry, cool place, away from direct sunlight and moisture.
- When folded, the scooter is compact and easy to store in small spaces.

5.3 Tire and Brake Inspection

- Regularly check tire pressure and tread wear.
- Inspect brake levers and cables for proper function and wear.
- If you notice any issues with braking, contact customer support immediately.

6. TROUBLESHOOTING

This section addresses common issues you might encounter with your MS-3000 SUPER scooter.

Problem	Possible Cause	Solution
Scooter does not turn on.	Battery not charged; Power key not fully inserted/turned; Battery connection loose.	Charge the battery; Ensure key is fully inserted and turned to 'ON'; Check battery connection.
Reduced range or power.	Battery not fully charged; Battery degradation; Overloaded scooter.	Fully charge battery; Consider battery replacement if old; Ensure weight is within limits.
Unusual noises during operation.	Loose components; Obstruction in wheels/motor.	Inspect for loose screws or parts; Check for debris in wheels/motor area. If noise persists, contact support.
Brakes feel weak.	Brake pads worn; Brake cable loose.	Have brakes inspected and adjusted by a qualified technician.

If you encounter an issue not listed here or if the suggested solutions do not resolve the problem, please contact COMFYGO customer support.

7. SPECIFICATIONS

Feature	Detail
Model	MS-3000 SUPER
Brand	COMFYGO
Product Dimensions (Unfolded)	40.16"D x 21.06"W x 35.04"H (102cm D x 53.5cm W x 89cm H)
Item Weight (with battery)	63 Pounds (28 kg)

Feature	Detail
Motor Power	Dual 250W Hub DC Motors (Total 500W)
Battery Options	15.6AH Lithium-Ion (up to 40 km / 25 miles range) 10AH Lithium-Ion (up to 25 km / 15.5 miles range)
Max Loading Capacity	265 lbs (120 kg)
Max Climbing Gradient	12 degrees
Speed Levels	3 levels (4 Mph, 8 Mph, 12 Mph)
Folding Time	Approx. 5 seconds
Tires	All-terrain knobby tires

8. WARRANTY AND SUPPORT

COMFYGO stands behind the quality of its products. For specific warranty details, please refer to the warranty card included with your purchase or visit the official COMFYGO website.

8.1 Returns and Customer Service

- The product is eligible for 30-day easy returns. Please retain your proof of purchase.
- For any questions, technical assistance, or service requests, please contact COMFYGO customer support.
- You can find contact information on the COMFYGO website or through your purchase platform.

Note: This product is shipped by COMFYGO MOBILITY CANADA.

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Related Documents - MS-3000 SUPER



[ComfyGo 6011 Lithium Electric Wheelchair User Manual and Warranty Guide](#)

Comprehensive user manual and warranty information for the ComfyGo 6011 Lithium electric wheelchair, covering product performance, safety instructions, operation, maintenance, and technical support.