

Strong SRT24HE4023C

Strong 24-inch HD TV SRT24HE4023C User Manual

Model: SRT24HE4023C

1. INTRODUCTION

This user manual provides essential information for the safe and efficient operation of your Strong 24-inch HD TV, model SRT24HE4023C. Please read this manual thoroughly before using the product and retain it for future reference.

The Strong SRT24HE4023C is a compact and versatile 24-inch (60 cm) HD Ready television, specifically designed for portability with its 12V power input, making it ideal for use in caravans, campers, or other mobile environments. It features a triple tuner for various signal receptions and multiple connectivity options.



Figure 1.1: Front view of the Strong 24-inch HD TV.

2. PACKAGE CONTENTS

Upon unpacking, please ensure all items listed below are present and in good condition. If any items are missing or damaged, contact your retailer immediately.

- Strong 24-inch HD TV (SRT24HE4023C)
- TV Stand
- Remote Control (requires 2 AAA batteries, included)
- User Manual (this document)

3. SETUP

3.1. Assembling the Stand

Carefully place the TV screen-down on a soft, clean surface to prevent scratches. Attach the provided stand to the base of the TV using the designated screws. Ensure the stand is securely fastened before placing the TV upright.

3.2. Power Connection

This TV operates on a 12V DC power supply, making it suitable for mobile applications. Connect the 12V power adapter to the TV's power input port and then to a compatible 12V power source. Ensure the power source can provide sufficient current for the TV's operation.

3.3. Connecting External Devices

The TV offers various connectivity options:

- **HDMI Ports (x2):** Connect Blu-ray players, game consoles, or other HDMI-enabled devices. One port supports ARC (Audio Return Channel).
- **USB Port (x1):** For playing multimedia files from USB storage devices.
- **Mini AV Input:** For connecting older devices with composite video and stereo audio outputs.
- **Antenna Input (ANT in):** Connect a terrestrial antenna for DVB-T/T2 reception.
- **Satellite Input (SAT in):** Connect a satellite dish for DVB-S/S2 reception.
- **CI Slot:** Insert a Common Interface module for encrypted channels.
- **SPDIF Output:** For digital audio output to an external sound system.
- **Headphone Jack:** For private listening.

HD TV

Connettività



AV Mini AV in x2 HDMI USB Porte S/PDIF ANT in SAT in Slot CI Auricolari

Figure 3.1: Rear view showing various connectivity ports.

4. OPERATING INSTRUCTIONS

4.1. First Time Installation

When you power on the TV for the first time, a setup wizard will guide you through initial settings such as language, country, and channel scanning. Follow the on-screen prompts to complete the setup.

4.2. Channel Scanning

The TV features a triple tuner (DVB-T/T2, DVB-C, DVB-S/S2) for receiving digital terrestrial, cable, and satellite broadcasts. To scan for channels:

1. Press the **MENU** button on your remote control.
2. Navigate to the **Channel** or **Installation** menu.
3. Select **Auto Scan** or **Manual Scan** depending on your preference and connection type.

4. Follow the on-screen instructions to start the scan.

4.3. Using the Electronic Program Guide (EPG)

The EPG provides a schedule of current and upcoming TV programs. To access the EPG, press the **EPG** button on your remote control. You can browse programs, view details, and set reminders.

4.4. Multimedia Playback via USB

Insert a USB storage device into the USB port. The TV will typically prompt you to open the media browser. You can play various multimedia files, including videos, photos, and music.

4.5. Parental Control and Hotel Mode

The TV includes parental control features to restrict access to certain channels or programs based on age ratings. Hotel mode provides advanced settings for managing TV functions in a multi-unit environment.

5. MAINTENANCE

5.1. Cleaning the TV

Before cleaning, always unplug the TV from the power source. Use a soft, dry cloth to wipe the screen and cabinet. For stubborn marks, lightly dampen the cloth with water or a mild, non-abrasive screen cleaner. Never spray liquid directly onto the TV.

5.2. Remote Control Battery Replacement

The remote control uses two AAA batteries. If the remote control's range decreases or it stops responding, replace both batteries with new ones, ensuring correct polarity.

6. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common problems and solutions before contacting customer support.

Problem	Possible Cause	Solution
No power	Power cable disconnected; no power from source.	Check power cable connection. Ensure 12V power source is active.
No picture, but sound is present	Incorrect input source selected; loose cable connection.	Press the SOURCE button to select the correct input. Check HDMI/AV cable connections.
No sound, but picture is present	Volume too low or muted; audio settings incorrect.	Increase volume. Check mute status. Adjust audio output settings in the menu.
Poor picture quality	Weak signal; incorrect resolution.	Check antenna/satellite connection. Perform a channel scan. Adjust picture settings.
Remote control not working	Batteries depleted or incorrectly inserted.	Replace batteries, ensuring correct polarity. Ensure no obstructions between remote and TV.

7. SPECIFICATIONS

Feature	Detail
Model	SRT24HE4023C
Screen Size	24 inches (60 cm)
Display Technology	LED, IPS Panel
Resolution	1366 x 768p (HD Ready)
Aspect Ratio	16:9
Refresh Rate	60 Hz
Response Time	5 Milliseconds
Tuners	DVB-T/T2, DVB-C, DVB-S/S2
Video Codec	HEVC 265 10-bit
HDMI Ports	2 (1 with ARC support)
USB Ports	1
Other Inputs/Outputs	Mini AV In, CI Slot, SPDIF Out, Headphone Jack
Audio Decoding	DTS
Power Supply	12 Volt DC
Dimensions (W x H x D)	55.29 x 36.6 x 14.78 cm (with stand)
Weight	2.5 kg
VESA Wall Mount	Supported
Energy Efficiency Class	E (View EPREL details)

HD TV

24" (60 cm)



Figure 7.1: Product dimensions of the Strong 24-inch HD TV.

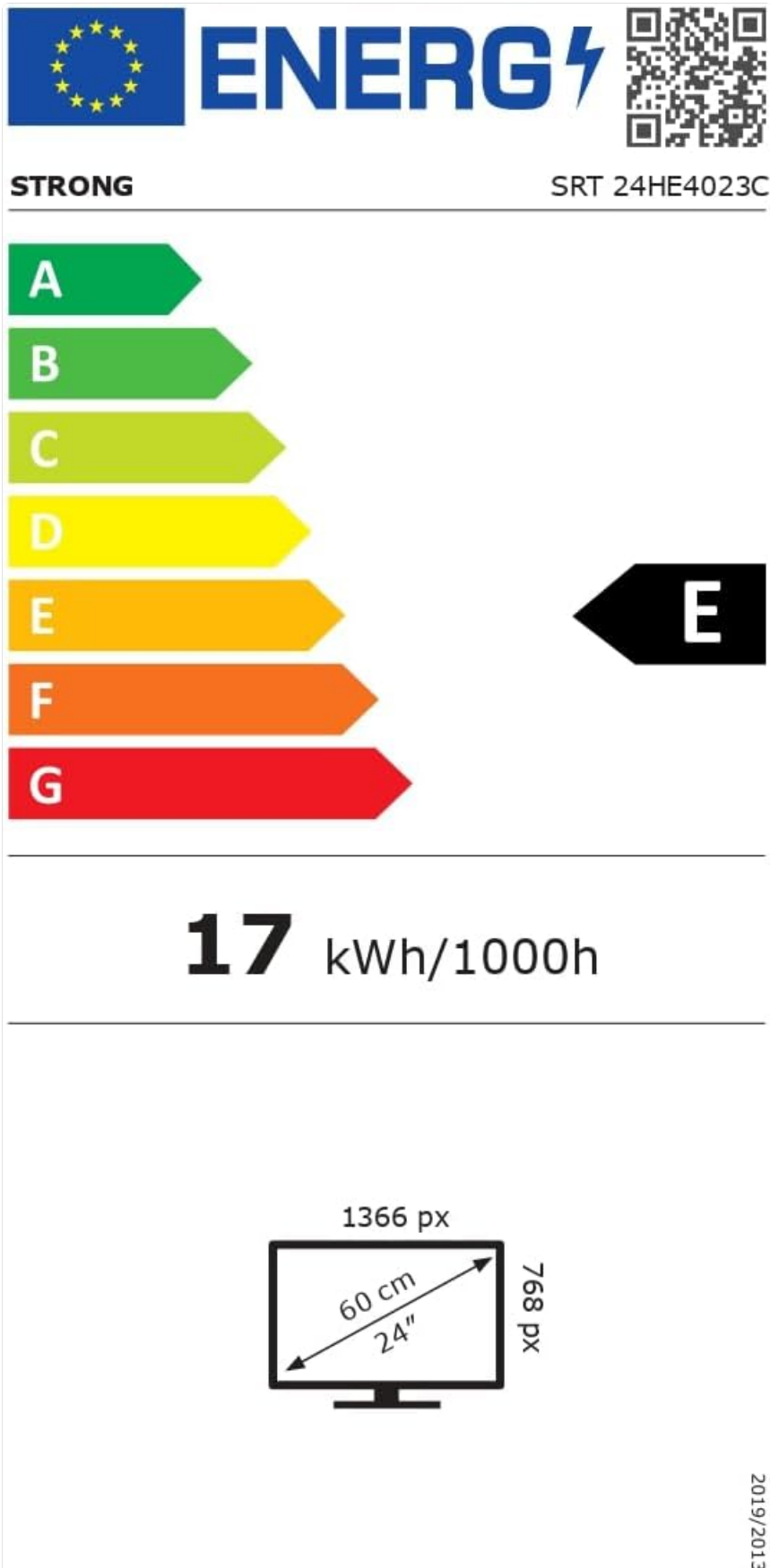


Figure 7.2: Energy efficiency label for the Strong SRT24HE4023C TV.

8. WARRANTY AND SUPPORT


Strong products are designed for reliability and performance. For warranty information and technical support, please refer to the warranty card included with your product or visit the official Strong website. Keep your purchase receipt as proof of purchase for warranty claims.

For further assistance, you may also refer to the [Strong Brand Store on Amazon](#) for additional product information and resources.

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