

Candy 31019948

Candy Smart CSTG 47TMV5/1-S Top Load Washing Machine User Manual

Model: CSTG 47TMV5/1-S (31019948)

Brand: Candy

1. INTRODUCTION

This user manual provides essential information for the safe and efficient operation of your Candy Smart CSTG 47TMV5/1-S Top Load Washing Machine. Please read this manual carefully before using the appliance and keep it for future reference. It contains instructions for installation, operation, maintenance, and troubleshooting.





Figure 1.1: Front view of the Candy Smart CSTG 47TMV5/1-S Top Load Washing Machine. This image shows the compact design and the top-loading access.

2. SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury to persons. Keep this manual handy for quick reference.

- Ensure the appliance is properly grounded.
- Do not allow children to play with or operate the washing machine.
- Unplug the appliance before cleaning or performing any maintenance.
- Do not operate the machine if it is damaged or malfunctioning.
- Keep flammable materials away from the appliance.

3. SETUP AND INSTALLATION

3.1 Unpacking

Carefully remove all packaging materials. It is crucial to remove the four transit bolts located at the rear of the washing

machine before first use. These bolts secure the drum during transport and must be removed to prevent damage during operation. Store them for future transport if needed.

3.2 Placement

Place the washing machine on a firm, level surface. Ensure there is adequate space around the appliance for ventilation and access. The compact design (60 cm width, 41 cm depth, 86 cm height) allows for placement in narrow spaces.



Figure 3.1: The washing machine positioned in a bathroom, demonstrating its suitability for compact areas.

3.3 Water and Drain Connections

Connect the water inlet hose to a cold water tap. Ensure the connection is secure to prevent leaks. Position the drain hose into a suitable drain pipe or sink, ensuring it is not kinked or blocked. It is recommended to use an aquastop hose for added safety, as the included hose may not have this function.

3.4 Electrical Connection

Plug the power cord into a grounded electrical outlet. Do not use extension cords or adapters. Ensure the voltage and frequency match the specifications of your appliance.

4. OPERATING INSTRUCTIONS

4.1 Control Panel Overview

The washing machine features a digital display with tactile buttons and a rotary knob for program selection. This intuitive interface allows for easy configuration of washing functions and program choices.



Figure 4.1: Detailed view of the control panel, showing the digital display, tactile buttons, and program selector knob.

4.2 Loading Laundry

Open the top lid using the Gentle Touch Opening mechanism. Load laundry into the drum, ensuring not to overload the machine. The machine has a 7 kg capacity. Close the lid securely before starting a cycle.

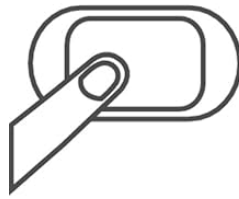


Figure 4.2: Gentle Touch Opening icon, indicating the smooth and easy opening of the top lid.

4.3 Adding Detergent

Add the appropriate amount of detergent and fabric softener to the dispenser compartments. Refer to your detergent packaging for recommended dosages.

4.4 Program Selection

Turn the rotary knob to select one of the 17 available washing programs. These include:

- **Quick Cycles:** 14', 30', 44' for fast washes.
- **Hygienic Cycle:** For thorough cleaning and sanitization.
- **Delicates:** 59' cycle for sensitive fabrics.
- **Color and Mixed:** 59' cycle for mixed loads.
- **Perfect Cotton:** 59' cycle for cotton items.
- **Sport Plus:** 39' cycle for sportswear.

Additional programs can be accessed via the Candy simply-Fi App.

4.5 Special Features

- **NFC Technology:** Connect your smartphone to the washing machine via NFC for remote control, voice commands, and access to additional programs and features through the Candy simply-Fi App.



Figure 4.3: NFC icon, symbolizing the machine's smart connectivity features.

- **Mix Power System+:** This technology pre-mixes water and detergent into a highly concentrated solution, which is then sprayed into the drum, ensuring better penetration into fabrics and enhanced cleaning performance even at lower temperatures.
- **Inverter Motor:** Provides quiet operation, increased durability, and energy efficiency.
- **Delayed Start (up to 24H):** Set the machine to start a cycle at a later time, allowing you to take advantage of off-peak electricity tariffs or have laundry ready when you arrive home.



Figure 4.4: Timer icon, representing the delayed start feature.

- **KG Detector:** Automatically adjusts the water and energy consumption based on the load size, optimizing resources

and reducing waste.

4.6 Starting a Cycle

After selecting the program and desired options, press the Start/Pause button to begin the wash cycle.

5. MAINTENANCE AND CARE

Regular maintenance ensures the longevity and optimal performance of your washing machine.

5.1 Cleaning the Detergent Dispenser

Periodically remove and clean the detergent dispenser drawer to prevent residue buildup. Rinse it under running water and dry thoroughly before reinserting.

5.2 Cleaning the Drum and Gasket

After each wash, wipe down the inside of the drum and the rubber gasket around the opening to remove any accumulated water or lint. This helps prevent mold and unpleasant odors.

5.3 Cleaning the Filter

Locate the filter access panel at the bottom front of the machine. Regularly clean the filter to remove lint, coins, or other small objects that may have accumulated. Refer to the diagram in the full manual for detailed instructions on accessing and cleaning the filter.

5.4 Exterior Cleaning

Wipe the exterior of the washing machine with a soft, damp cloth. Do not use abrasive cleaners or solvents.

6. TROUBLESHOOTING

Before contacting customer service, try the following solutions for common issues:

Problem	Possible Cause	Solution
Machine does not start	Power cord unplugged; door not closed properly; program not selected.	Check power connection; ensure lid is fully closed; select a program and press Start.
Excessive vibration or noise	Transit bolts not removed; machine not level; uneven load.	Ensure all transit bolts are removed; adjust leveling feet to stabilize the machine; redistribute laundry inside the drum.
Water not draining	Drain hose kinked or blocked; filter clogged.	Check drain hose for kinks or obstructions; clean the drain filter.
Clothes are too wet after spin cycle	Spin speed too low; overloaded machine; unbalanced load.	Select a higher spin speed; reduce load size; redistribute laundry.
Unpleasant odors	Residue buildup in drum or gasket; insufficient detergent.	Run a maintenance wash cycle (e.g., hot wash with no laundry); clean drum and gasket thoroughly; use appropriate detergent dosage.

If the problem persists after trying these solutions, please contact Candy customer support.

7. SPECIFICATIONS

Feature	Detail
Model Number	CSTG 47TMV5/1-S (31019948)
Capacity	7 kg
Maximum Spin Speed	1400 RPM
Dimensions (H x W x D)	86 cm x 60 cm x 41 cm
Weight	58 kg
Energy Efficiency Rating	A
Material	Stainless Steel (drum)
Color	White
Special Functions	Mix Power System+, NFC Technology, Inverter Motor, Delayed Start (24H), KG Detector, Gentle Touch Opening
Number of Programs	17 (plus App programs)

8. WARRANTY AND SUPPORT

For detailed warranty information, please refer to the warranty card included with your purchase or visit the official Candy website. For technical support, spare parts, or service requests, please contact Candy customer service through their official channels. Always provide your model number (CSTG 47TMV5/1-S or 31019948) and serial number when seeking assistance.

You can find more information and support on the [Candy Brand Store](#).

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