

Logitech H390

Logitech H390 Wired USB Headset User Manual

Model: H390

1. PRODUCT OVERVIEW

The Logitech H390 is a wired USB headset designed for clear internet calls and enhanced digital audio. It features a noise-cancelling microphone, convenient in-line controls, and a comfortable design for extended use. This headset offers plug-and-play connectivity, making it compatible with various operating systems and devices.



Image: Logitech H390 Wired USB Headset (Rose variant) with its main features visible.

Key Features:

- **Noise-Cancelling Microphone:** Reduces background noise for clear voice capture.
- **In-Line Controls:** Easily adjust volume or mute the microphone without interrupting calls.

- **Digital Stereo Sound:** Laser-tuned drivers provide enhanced digital audio for music, games, and calls.
- **USB Connectivity:** Simple plug-and-play connection via USB-A port.
- **Padded Comfort:** Plush, padded headband and earcups for optimal comfort during long sessions.
- **Adjustable Microphone:** Rigid left-sided mic boom is movable and can be positioned for optimal voice capture or tucked away.

2. SETUP INSTRUCTIONS

The Logitech H390 headset is designed for simple plug-and-play operation. No additional software installation is typically required for basic functionality.

1. **Connect the Headset:** Insert the USB-A connector of the headset cable into an available USB-A port on your PC, Laptop, or Chromebook.
2. **System Recognition:** Your operating system should automatically detect and install the necessary drivers for the headset. This may take a few moments.
3. **Verify Audio Settings:** Once connected, check your computer's audio settings to ensure the Logitech H390 is selected as the default input (microphone) and output (speakers/headphones) device.

System Requirements:

- Windows Vista, Windows 7, Windows 8, Windows 10 or later
- Chrome OS
- MAC OS X (10.2.8 or later)
- Available USB-A port

3. OPERATING THE HEADSET

Adjusting for Comfort:

- **Headband Adjustment:** Gently slide the earcups up or down along the headband to find a comfortable fit that rests securely on your head.
- **Earcup Orientation:** Ensure the earcups fully cover your ears for optimal sound and comfort. The padded earcups are designed to conform to your ears.

Using the Microphone:

- **Positioning:** The rigid microphone boom is located on the left earcup. Rotate the boom to position the microphone approximately 1-2 inches (2.5-5 cm) from your mouth for the best voice clarity.
- **Noise Cancellation:** The noise-cancelling feature works best when the microphone is properly positioned.
- **Storing the Microphone:** When not in use, the microphone boom can be rotated upwards and tucked out of the way.

In-Line Controls:

The headset features an in-line control unit on the cable for quick adjustments:

- **Volume Up/Down:** Use the (+) and (-) buttons to increase or decrease the listening volume.
- **Microphone Mute:** Press the mute button to toggle the microphone on or off. An indicator light (if present) may show the mute status.

Your browser does not support the video tag.

Video: Demonstrates the Logitech H390 headset's features, including microphone adjustment, headband flexibility, and in-line controls. This video highlights its portability and sound quality for communication.

4. MAINTENANCE

Proper care and maintenance will extend the life of your Logitech H390 headset.

- **Cleaning Earcups:** The earcups are made of faux leather. Wipe them gently with a soft, damp cloth. Avoid using harsh chemicals or abrasive cleaners.
- **Cleaning Microphone:** Use a soft, dry cloth to wipe the microphone boom.
- **Cable Care:** Avoid sharply bending or excessively pulling the USB cable. Store the cable neatly when not in use to prevent tangling and damage. The cable is designed to be long for flexibility, but proper handling is recommended.
- **Storage:** Store the headset in a clean, dry place away from extreme temperatures and direct sunlight.

5. TROUBLESHOOTING

If you encounter issues with your Logitech H390 headset, try the following steps:

- **No Sound/Microphone Not Working:**
 - Ensure the USB connector is fully inserted into the port.
 - Try plugging the headset into a different USB port on your computer.
 - Check the in-line volume control to ensure it is not set to minimum or muted.
 - Verify that the microphone mute button on the in-line control is not activated.
 - Confirm that the Logitech H390 is selected as the default audio input and output device in your computer's sound settings.
 - Restart your computer.
- **Poor Audio Quality:**
 - Ensure the earcups are properly positioned over your ears.
 - Adjust the volume using the in-line controls or your computer's system volume.
 - Check for any loose connections.
- **Microphone Picking Up Background Noise:**
 - Reposition the microphone boom closer to your mouth (1-2 inches).
 - Ensure you are in a quiet environment as much as possible.
 - Check your computer's microphone settings for noise suppression options.
- **Headset Not Recognized by Computer:**
 - Try connecting to a different USB port.
 - Ensure your operating system meets the minimum requirements.
 - Check your device manager (Windows) or System Information (Mac) to see if the USB device is

listed.

6. SPECIFICATIONS

Feature	Detail
Model Name	H390 USB COMPUTER HEADSET
Brand	Logitech
Connectivity Technology	Wired
Headphones Jack	USB
Input Device Interface	USB
Earpiece Shape	Over Ear
Form Factor	Over Ear
Material	Faux Leather
Noise Control Features	Microphone noise cancellation, Sound Isolation
Control Type	Media Control (Push Button)
Cable Feature	Retractable
Compatible Devices	Desktops (also compatible with PC/Laptop, Chromebook)
Recommended Uses	Online Class, Call Center Agents, Calling, Remote Workers, Gaming
Color	Rose
Item Weight	13.7 ounces
Included Components	2x Logitech H390 Headsets
UPC	807030541592

7. WARRANTY AND SUPPORT

Warranty Information:

The Logitech H390 headset comes with a **2-year limited hardware warranty**. Please retain your proof of purchase for warranty claims.

Customer Support:

For further assistance, technical support, or warranty inquiries, please visit the official Logitech support website. You can find detailed FAQs, troubleshooting guides, and contact information there.

- **Logitech Support Website:** support.logitech.com

8. ADDITIONAL INFORMATION

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Video: A detailed review of the Logitech H390 Wired USB Headset, showcasing its design, comfort, microphone quality, and in-line controls. The video emphasizes its reliability and suitability for work and communication.