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## TruVoice BT85

# TruVoice BT85 Bluetooth Wireless Headset User Manual

Model: BT85 | Brand: TruVoice

## 1. INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your TruVoice BT85 Bluetooth Wireless Headset. Designed for clear communication and extended use, the BT85 features noise suppression technology, a noise-canceling microphone, and multi-device connectivity.



Image 1.1: TruVoice BT85 Bluetooth Wireless Headset with included USB dongle.

## 2. WHAT'S IN THE BOX

Upon unboxing your TruVoice BT85 headset, please verify that all the following components are included:

- TruVoice BT85 Bluetooth Wireless Headset
- V5.2 USB Dongle
- USB Charging Cable
- Ear Cushions (pre-installed or spare)
- Headband (integrated)
- Protective Case
- User Manual (this document)

## 3. SETUP GUIDE

### 3.1. Initial Charging

Before first use, fully charge your headset. Connect the provided USB charging cable to the headset's charging port and to a USB power source (e.g., computer USB port or wall adapter). A full charge typically takes approximately 90 minutes. The LED indicator on the headset will change to indicate charging status (refer to LED indicator section for details).

### 3.2. Pairing with Devices

The BT85 headset supports simultaneous connection with two Bluetooth devices (multipoint connectivity).

#### 1. Using the USB Dongle (Recommended for Computers):

Insert the V5.2 USB Dongle into an available USB port on your computer. The dongle will automatically pair with the headset. Ensure the headset is powered on and in pairing mode if it doesn't connect automatically. The headset is designed for plug-and-play functionality with most operating systems.

#### 2. Direct Bluetooth Pairing (for Smartphones, Tablets, or other Bluetooth-enabled devices):

- Ensure the headset is powered off.
- Press and hold the Multi-functional Key (usually the main button on the earcup) until the LED indicator flashes blue and red, indicating pairing mode.
- On your device, navigate to Bluetooth settings and search for new devices.
- Select "TruVoice BT85" from the list of available devices.
- Once connected, the LED indicator will turn solid blue or flash blue periodically.



Image 3.1: Key features of the BT85 headset, including the multi-functional key and charging indicators.

## 4. OPERATING INSTRUCTIONS

### 4.1. Power On/Off

- **Power On:** Press and hold the Power button (or Multi-functional Key) for approximately 3 seconds until you hear an audible prompt or see the LED indicator light up.
- **Power Off:** Press and hold the Power button (or Multi-functional Key) for approximately 5 seconds until you hear an audible prompt or the LED indicator turns off.

### 4.2. Call Management

The BT85 headset is equipped with a Uni-Directional Noise Cancellation Microphone and Qualcomm cVc Echo Canceling Noise Suppression Technology for clear calls.

- **Answer/End Call:** Press the Multi-functional Key once.
- **Reject Call:** Press and hold the Multi-functional Key for 2 seconds.

- **Mute/Unmute Microphone:** Locate the dedicated mute button on the headset (refer to product diagram if available). Press it once to mute, and again to unmute.

**TruVoice**  
Headsets

## **Crystal Clear Voice Calls**

Using Qualcomm®  
cVc™ Echo Cancelling  
and Noise Suppression  
Technology to deliver  
the clear voice quality  
when making calls



Image 4.1: The BT85 headset provides crystal clear voice calls with advanced noise suppression.



Image 4.2: The uni-directional noise cancellation microphone reduces background noise for improved speech transmission.

### 4.3. Volume Control

Adjust the listening volume using the dedicated volume buttons on the headset. These are typically marked with '+' and '-' symbols.

### 4.4. Battery Life

The BT85 headset offers extended battery performance:

- **Standby Time:** Up to 500 hours
- **Continuous Talk Time:** Up to 22 hours
- **Media Playing Time:** Up to 19 hours

A black TruVoice BT85 headset is shown against a dark blue background. The headset features a large, circular earpiece with a glowing blue ring around the speaker. The TruVoice logo is visible on the boom. To the left of the headset, white text on a blue background lists battery performance metrics: Standby Time 500 Hours, Talk Time 22 Hours, and Playing Time 19 Hours. Below these metrics, a paragraph states: "This Extended Battery life allows you to use this headset for multiple working days without any charging interruptions."

**TruVoice**  
Headsets

Standby Time  
**500 Hours**

Talk Time  
**22 Hours**

Playing Time  
**19 Hours**

This Extended Battery life allows you to use this headset for multiple working days without any charging interruptions.

Image 4.3: Detailed battery performance of the BT85 headset.

#### 4.5. Universal Compatibility

The BT85 headset is compatible with a wide range of UC (Unified Communications) computer voice platforms and devices, including:

- Microsoft Teams (includes remote call answer)
- Skype
- Zoom
- Avaya
- Cisco
- Ring Central
- Vonage Nextiva
- 3CX
- And many more UC platforms.

It also connects with computers, cell phones, and desk phones that have Bluetooth headset capabilities.



## Universal Compatibility

BT85 headset is compatible with all major UC Computer Voice Platforms including

|   |   |  |  |
|---|---|--|--|
| <br>Microsoft    | <br>Skype       | <br>Avaya   | <br>Cisco       |
| <br>Ring Central | <br>Vonage      | <br>Nextiva | <br>3CX         |
| <br>Zoom         | <br>GoToMeeting | <br>Mitel   | <br>Google Meet |

Image 4.4: The BT85 headset offers universal compatibility with leading UC platforms.

## 5. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your TruVoice BT85 headset.

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the headset. For ear cushions, gently wipe with a slightly damp cloth and allow to air dry completely before use. Do not use harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the headset in its protective case to prevent dust accumulation and physical damage. Avoid exposing the headset to extreme temperatures, humidity, or direct sunlight.
- **Charging:** Always use the provided USB charging cable. Avoid overcharging by disconnecting the headset once fully charged.

## 6. TROUBLESHOOTING

If you encounter issues with your TruVoice BT85 headset, please refer to the following common solutions:

| <b>Problem</b>                                     | <b>Possible Cause</b>  | <b>Solution</b>  |
|--|--|--|
| Headset does not power on.                         | Low battery.   | Charge the headset fully (approx. 90 minutes).   |
| Cannot pair with device.                           | Headset not in pairing mode; device Bluetooth off; too many Bluetooth signals. | Ensure headset is in pairing mode (flashing blue/red). Turn on Bluetooth on your device. Try disabling other nearby Bluetooth devices if interference is suspected.  |
| Poor audio quality / Microphone not working.       | Microphone muted; headset out of range; incorrect audio settings on device.    | Ensure microphone is not muted. Stay within 50 feet of the connected device. Check your computer/phone's audio input/output settings to ensure the BT85 is selected. |
| Headset is uncomfortable after extended use.       | Improper fit.  | Adjust the headband and microphone boom for optimal comfort. The headset features a soft silicone headband and premium leather plush ear cushions for ergonomic fit. |
| Mute function is difficult to use or unresponsive. | User unfamiliarity with button location/function.                              | Familiarize yourself with the dedicated mute button on the headset. Ensure a single, firm press for activation/deactivation.   |



Image 6.1: Ergonomic design features of the BT85 headset for all-day comfort.

## 7. SPECIFICATIONS

Detailed technical specifications for the TruVoice BT85 Headset:

|  |                             |
|--|-----------------------------|
| <b>Model Name</b>                        | Bluetooth Wireless Headsets |
| <b>Connectivity Technology</b>           | Wireless                    |
| <b>Wireless Communication Technology</b> | Bluetooth                   |
| <b>Bluetooth Version</b>                 | 5.2                         |
| <b>Bluetooth Range</b>                   | 50 Feet                     |
| <b>Battery Life (Talk Time)</b>          | 22 Hours                    |

|                               |                                    |
|-------------------------------|------------------------------------|
| <b>Battery Life (Standby)</b> | 500 Hours                          |
| <b>Charge Time</b>            | 90 Minutes (Full Charge)           |
| <b>Audio Driver Type</b>      | Dynamic Driver                     |
| <b>Frequency Range</b>        | 20 Hz - 20,000 Hz                  |
| <b>Microphone Type</b>        | Uni-Directional Noise Cancellation |
| <b>Control Type</b>           | Media Control, Touch               |
| <b>Ear Placement</b>          | On Ear                             |
| <b>Earpiece Shape</b>         | Over-ear cup                       |
| <b>Form Factor</b>            | On Ear                             |
| <b>Color</b>                  | Black                              |
| <b>Item Weight</b>            | 9.6 ounces                         |
| <b>Manufacturer</b>           | TruVoice                           |
| <b>Item Model Number</b>      | BT75 and BT85                      |
| <b>UPC</b>                    | 643781593073                       |

## 8. WARRANTY AND SUPPORT

TruVoice stands behind the quality of its products. For warranty information and technical support, please refer to the official TruVoice website or contact their customer service directly.

Additional protection plans may be available for purchase to extend coverage beyond the standard warranty period.

Please check with your retailer for details on available protection plans.

For direct inquiries, you may contact TruVoice Telecom, the seller of this product.