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TruVoice BT75

TruVoice BT75 Premium Wireless Headset User Manual

Model: BT75

1. INTRODUCTION

The TruVoice BT75 Premium Wireless Headset is designed for clear communication and comfort in various working environments. Featuring Bluetooth V5.2 connectivity, noise suppression, and extended battery life, it offers a reliable audio solution for professionals.

2. WHAT'S IN THE BOX

- TruVoice BT75 Wireless Headset
- USB Dongle
- USB Charging Cable
- User Manual
- Protective Case
- Ear Cushions



Figure 2.1: TruVoice BT75 Headset and included USB Dongle.

The image above displays the TruVoice BT75 headset along with its accompanying USB dongle, which is essential for wireless connectivity with computers.

3. PRODUCT OVERVIEW

The BT75 headset is engineered for optimal performance and user comfort. Key features include a multi-functional key for easy operation, a Qualcomm Triple-Core Processor for enhanced performance, and cVc Technology for clear voice communication.



Figure 3.1: Overview of BT75 headset key features.

This image highlights the main features of the BT75 headset, including its multi-functional key, Qualcomm processor, fast charging capability, crystal clear sound quality, long standby time, and cVc technology.

Comfort and Design

Designed for all-day wear, the BT75 features premium leather plush ear cushions, a soft and wide silicone headband, and a 270° rotatable and flexible microphone for personalized fit and comfort.



Figure 3.2: Detailed view of BT75 headset comfort features.

The image illustrates the ergonomic design elements of the headset, such as the one-touch volume control, premium leather ear cushion, soft silicone headband, and the highly adjustable microphone.

Feature Video

Video 3.1: TruVoice BT75 Wireless Headset Feature Overview.

This video provides a visual overview of the key features and benefits of the TruVoice BT75 Wireless Headset, demonstrating its design and functionality.

4. SETUP AND CONNECTIVITY

4.1. Initial Pairing

To pair your BT75 headset with a device, ensure the headset is in pairing mode (refer to the LED indicator for status). For computer connectivity, insert the included USB dongle into an available USB port. The headset will automatically connect to the dongle, providing a Bluetooth wireless range of up to 50 feet.

4.2. Multi-Point Connectivity

The BT75 headset supports multi-point connectivity, allowing it to connect and work with two Bluetooth devices simultaneously. This feature is ideal for seamless switching between a computer and a mobile phone or desk phone with Bluetooth capabilities.

4.3. Universal Compatibility

The BT75 headset is compatible with all major UC (Unified Communications) Computer Voice Platforms, including Microsoft Teams, Skype, Zoom, Avaya, Cisco, Ring Central, Vonage, Nextiva, and 3CX.



Figure 4.1: BT75 headset compatibility with various UC platforms.

This image demonstrates the broad compatibility of the BT75 headset with leading communication platforms, ensuring versatile use across different software environments.

5. OPERATING INSTRUCTIONS

5.1. Power On/Off

- To power on: Press and hold the Multi-functional Key until the LED indicator lights up.
- To power off: Press and hold the Multi-functional Key until the LED indicator turns off.

5.2. Call Management

- Answer/End Call: Short press the Multi-functional Key.
- Reject Call: Press and hold the Multi-functional Key for 2 seconds.
- Redial Last Number: Double-press the Multi-functional Key.

5.3. Volume Control

- Increase Volume: Press the Volume Up button.
- Decrease Volume: Press the Volume Down button.

5.4. Microphone Mute

- To mute/unmute the microphone: Press the Mute button on the microphone boom.

5.5. Noise Cancellation

The BT75 utilizes Qualcomm cVc Echo Canceling Noise Suppression Technology and a Uni-Directional Noise Cancellation Microphone. This technology works to reduce background noise, ensuring crystal clear voice quality during calls.

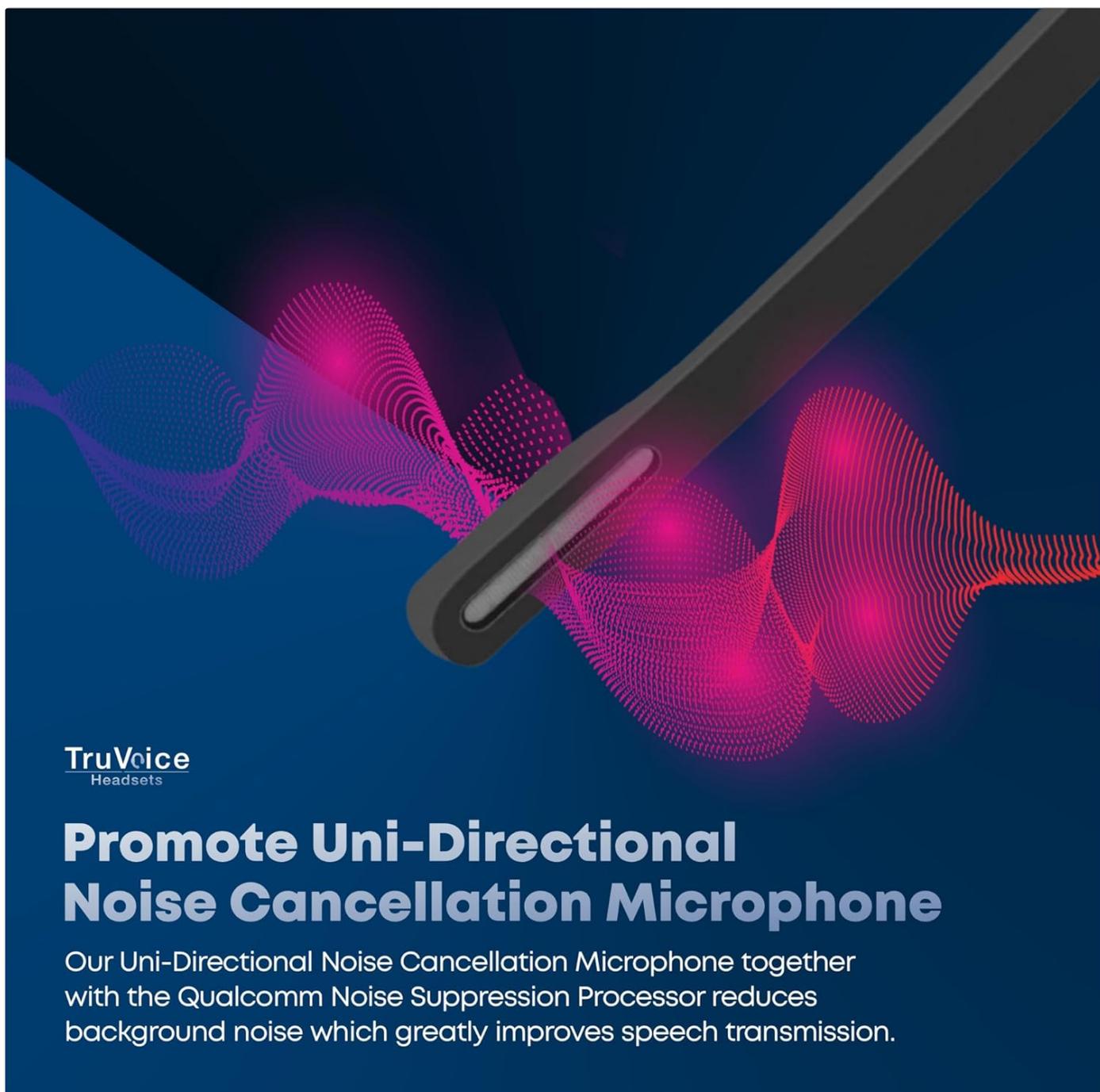


Figure 5.1: Illustration of the Uni-Directional Noise Cancellation Microphone.

This image visually represents how the headset's uni-directional microphone and Qualcomm noise suppression processor work to minimize ambient noise for clearer conversations.

6. BATTERY AND CHARGING

The BT75 headset is equipped with a powerful battery offering up to 500 hours of standby time, 22 hours of talk time, and 19 hours of media playing time. A full charge is achieved in approximately 90 minutes using the provided USB charging cable, which can be connected to a PC or a standard wall charger.

TruVoice
Headsets

Standby Time
500 Hours

Talk Time
22 Hours

Playing Time
19 Hours

This Extended Battery life allows you to use this headset for multiple working days without any charging interruptions.

Figure 6.1: BT75 headset battery performance details.

The image highlights the impressive battery life of the BT75 headset, detailing its standby, talk, and media playback durations, ensuring extended use without frequent recharging.

7. MAINTENANCE

- Clean the headset regularly with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
- Store the headset in its protective case when not in use to prevent damage.
- Avoid exposing the headset to extreme temperatures, humidity, or direct sunlight.
- Do not attempt to disassemble or modify the headset, as this will void the warranty.

8. TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
No sound or low volume	Headset not connected, volume too low, incorrect audio output selected.	Ensure headset is paired. Increase volume on headset and device. Check device's audio settings to select BT75 as output.
Cannot connect to device	Headset not in pairing mode, device's Bluetooth off, out of range.	Put headset in pairing mode. Enable Bluetooth on device. Move headset closer to device (within 50 ft). Restart both devices.
Microphone not working	Microphone muted, incorrect input device selected.	Unmute microphone. Check device's audio input settings to select BT75 microphone.
Short battery life	Battery not fully charged, aging battery.	Ensure full 90-minute charge. If issue persists, contact customer support.

9. SPECIFICATIONS

Feature	Detail
Model Name	Bluetooth Wireless Headsets
Connectivity Technology	Wireless (Bluetooth V5.2)
Bluetooth Range	Up to 50 feet
Battery Life (Talk Time)	22 Hours
Battery Life (Music Time)	19 Hours
Standby Time	Up to 500 Hours
Charge Time	90 Minutes (Full Charge)
Microphone	Uni-Directional Noise Cancellation
Noise Control	Qualcomm cVc Echo Canceling Noise Suppression Technology
Weight	85 grams (headset only)
Compatible Devices	Communication Platforms (PC, Cell, Desk Phones with Bluetooth)
Included Components	Cable, User Manual, Ear Cushions, Protective Case, Headband

10. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official TruVoice website or contact their customer service directly. Keep your purchase receipt for any warranty claims.

Contact Information:

- Visit the [TruVoice Store on Amazon](#) for more information and support resources.

