**hurkins V5**

# hurkins Smug V5 Temperature Control Coffee Mug Warmer and Mug Set

INSTRUCTION MANUAL

## Important Safety Instructions

Please read all instructions carefully before using the hurkins Smug V5. Retain this manual for future reference.

- Do not immerse the warmer pad in water or other liquids.
- Ensure the power adapter is connected to an appropriate 12V/2A USB-C power source. Incorrect power sources may cause malfunction or damage.
- The mug and warmer pad can become hot during operation. Handle with care to avoid burns.
- Keep out of reach of children and pets.
- Use only the provided mug with the warmer pad. Other mugs are not compatible and will not heat.
- Do not place metallic objects on the warmer pad when using the mug warming function.
- Unplug the device when not in use or before cleaning.
- Avoid dropping the mug or warmer pad, as this may cause damage.

## Package Contents

Verify that all items are present in your package:

- hurkins Smug V5 Induction Mug Warmer Pad
- Specialized Porcelain Mug
- BPA-Free PCTG Lid
- USB-C Cable
- USB-C Charger/Adapter (25W max output)
- User Manual (this document)




Image: All components included in the hurkins Smug V5 package.

## Product Overview

The hurkins Smug V5 is an induction-based mug warmer system designed to keep your beverages at a desired temperature. It features a specialized porcelain mug, a temperature control warmer pad, and a wireless charging function for compatible smartphones.



Image: The hurkins Smug V5 mug resting on its induction warmer pad with the lid on.



Image: A detailed diagram illustrating the components of the Smug V5 induction heating system, including the sensor button, status indicator, power indicator, and touch button.

### Key Components:

- **Induction Warmer Pad:** Utilizes magnetic fields to safely and evenly warm your drink. Includes a sensor button for mug heating/phone charging, a status indicator, a power indicator, and a touch button for power and heating level adjustment.
- **Specialized Porcelain Mug:** Designed for optimal heat transfer with the induction pad.
- **PCTG Lid:** BPA-free lid to help retain heat.

## Setup

1. **Unpack:** Carefully remove all components from the packaging.
2. **Connect Power:** Connect the provided USB-C cable to the warmer pad and then to the USB-C charger/adapter. Plug the adapter into a wall outlet. Ensure the power source provides 12V and 2A for proper operation. The coaster ring light should be solid when properly powered. If it is flashing or off, check your power source.
3. **Placement:** Place the warmer pad on a stable, flat surface.
4. **Initial Cleaning:** Before first use, wash the mug and lid with warm, soapy water. Rinse thoroughly and dry.

## Operating Instructions

### 1. Mug Warmer Function

1. **Place Mug:** Fill the specialized porcelain mug with your desired beverage (water, coffee, tea) and place it centrally on the warmer pad. The induction technology will activate automatically.
2. **Power On/Off:** Briefly touch the touch button on the warmer pad to power the heating function on or off.
3. **Set Heating Level:** To adjust the temperature, touch and hold the touch button. The red light bar at the base will gradually fill, indicating the heating level. Release the button when the desired level is reached. The mug warmer can maintain temperatures from 104°F (40°C) to 161°F (72°C).
4. **Lid Use:** For optimal heat retention, place the PCTG lid on the mug while warming.
5. **Automatic Deactivation:** The warmer deactivates when the mug is removed from the pad.



Image: A hand demonstrating how to interact with the touch button on the warmer pad to control the heating function.



Image: An illustration detailing the one-button control functionality: touch for power on/off, and touch & hold to set the heating level.

### 2. Wireless Charging Function

The warmer pad also functions as a wireless charger for compatible smartphones.

1. **Remove Mug:** Ensure the mug is removed from the warmer pad.
2. **Place Smartphone:** Place your smartphone centrally on the warmer pad. The pad will automatically activate the wireless charging function.
3. **Charging Power:** The pad provides up to 10W wireless charging power for compatible devices.

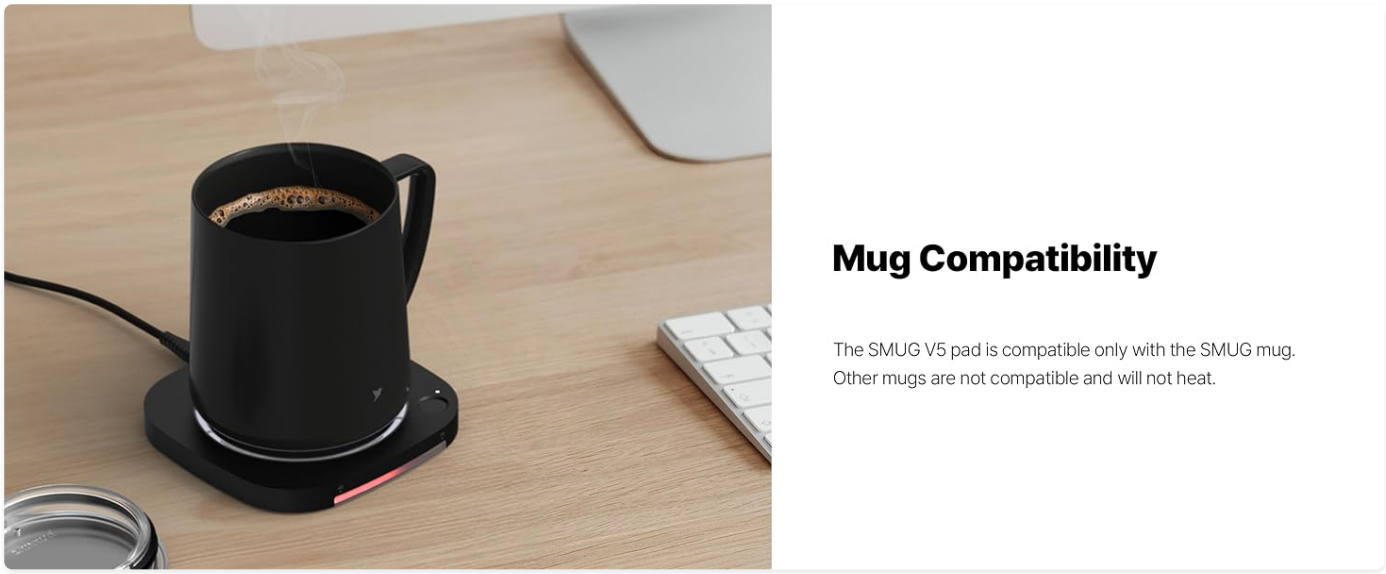



Image: A smartphone placed on the hurkins Smug V5 warmer pad, indicating active wireless charging.

## Maintenance and Cleaning

- **Mug and Lid:** The porcelain mug and PCTG lid are safe for hand washing. Use mild soap and warm water. Do not use abrasive cleaners or scrubbers that could scratch the surfaces.
- **Warmer Pad:** Disconnect the power before cleaning. Wipe the surface of the warmer pad with a soft, damp cloth. Do not use harsh chemicals or immerse the pad in water. Ensure the pad is completely dry before reconnecting power.
- **Storage:** Store the Smug V5 in a clean, dry place when not in use.

## Troubleshooting

| Problem | Possible Cause | Solution |
|---|---|---|
| Warmer pad light is flashing or off, not heating. | Incorrect or insufficient power supply. | Ensure the warmer is plugged into an appropriate USB-C power source capable of 12V and 2A. Use the provided adapter. |
| Mug is not heating. | Mug not placed correctly; non-compatible mug; warmer not powered on. | Ensure the specialized hurkins mug is centered on the pad. Verify the warmer is powered on (solid light). Only use the provided mug. |
| Smartphone not charging wirelessly. | Mug still on pad; phone not centered; phone not wireless charging compatible. | Remove the mug from the pad. Center your smartphone on the pad. Confirm your smartphone supports wireless charging. |

| Problem | Possible Cause | Solution |
|---|---|---|
| Warmer automatically turns off. | Auto-shutoff feature activated. | The Smug V5 features an auto-shutoff after 8 hours of continuous operation for safety. Simply restart the device if needed. |

## Specifications

| Feature | Detail |
|---|---|
| Model | Smug V5 |
| Brand | hurkins |
| Temperature Range | 104°F to 161°F (40°C to 72°C) |
| Mug Material | Bone China Porcelain |
| Lid Material | BPA-Free PCTG |
| Wireless Charging Output | Up to 10W |
| Input Power | 12V / 2A |
| Heating Wattage | 24W |
| Item Weight | 2.18 pounds (approx.) |
| Package Dimensions | 7.72 x 6.46 x 6.42 inches (approx.) |

## Warranty and Support

The hurkins Smug V5 comes with a **1-year full warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use.

For warranty claims, technical support, or any questions regarding your product, please contact hurkins customer service through the retailer where the product was purchased or visit the official hurkins website for contact information.

Please have your purchase receipt and product model number (Smug V5) available when contacting support.


### Ask a question about this manual

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