

Redragon GM32H2Q

Redragon Tassos GM32H2Q 32-inch Curved QHD 170Hz Monitor

USER MANUAL

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1. Introduction

This manual provides essential information for the proper installation, operation, and maintenance of your Redragon Tassos GM32H2Q 32-inch Curved QHD 170Hz Monitor. Please read this manual thoroughly before using the product and retain it for future reference.

2. Safety Information

- Do not expose the monitor to rain or moisture to prevent fire or electric shock.
- Do not open the monitor casing. There are no user-serviceable parts inside. Refer all servicing to qualified personnel.
- Place the monitor on a stable, flat surface to prevent it from falling.
- Ensure proper ventilation around the monitor. Do not block ventilation openings.
- Use only the power adapter supplied with the monitor.
- Disconnect the power plug from the outlet if the monitor will not be used for an extended period.

3. Package Contents

Verify that all items are present in your package:

- Redragon Tassos GM32H2Q Monitor
- Monitor Stand (Base and Neck)
- Power Adapter and Cable
- HDMI Cable
- DisplayPort Cable
- User Manual (this document)

4. Setup

4.1 Assembling the Monitor Stand

1. Carefully remove the monitor from its packaging, keeping it protected on a soft surface.
2. Attach the stand neck to the monitor panel by aligning the mounting points and securing with screws (if provided).
3. Attach the stand base to the stand neck, ensuring it clicks into place or is secured with the provided screw.
4. Place the assembled monitor on a stable, level desk.



Figure 4.1: Front view of the Redragon Tassos GM32H2Q monitor with its stand assembled. This image shows the curved screen, the Redragon logo at the bottom bezel, and the sturdy base.

4.2 Connecting Cables

Connect the necessary cables to the monitor and your computer/device.

1. **Power Connection:** Connect the power adapter to the monitor's DC IN port and then plug the power cable into a wall outlet.
2. **Video Connection:**
 - For optimal performance (QHD resolution at 170Hz), use the provided DisplayPort 1.4 cable to connect the monitor to your graphics card.
 - Alternatively, use an HDMI 2.0 cable to connect the monitor to your device. Note that HDMI 2.0 may support QHD at a lower refresh rate than DisplayPort 1.4.
3. **Audio Output:** If desired, connect headphones or external speakers to the P2 audio output port on the monitor.



Figure 4.2: Rear view of the Redragon Tassos GM32H2Q monitor, highlighting the connectivity ports. Visible ports include DisplayPort 1.4, HDMI 2.0 (x2), DC IN for power, and a P2 audio output.

5. Operating Instructions

5.1 Powering On/Off

Press the power button, usually located on the bottom right side of the monitor, to turn it on or off. The power indicator light will illuminate when the monitor is on.

5.2 On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various monitor settings. Use the navigation buttons (typically located on the bottom right bezel) to access and navigate the OSD.

- **Menu Button:** Opens the OSD menu.
- **Up/Down Buttons:** Navigate through menu options.
- **Enter/Select Button:** Confirms a selection or enters a sub-menu.
- **Exit Button:** Exits the current menu or OSD.

5.3 Adjusting Display Settings

Within the OSD, you can adjust settings such as:

- **Brightness/Contrast:** Adjust the overall luminance and contrast ratio.
- **Color Settings:** Modify color temperature, gamma, and individual RGB levels.
- **Input Source:** Manually select between DisplayPort and HDMI inputs.
- **Refresh Rate:** Ensure your operating system and graphics card settings are configured to utilize the monitor's 170Hz refresh rate.
- **Adaptive Sync (G-Sync/FreeSync):** Enable this feature in the OSD and your graphics card control panel for tear-free gaming.
- **Picture Modes:** Select from preset modes (e.g., Standard, Game, Movie, Text).
- **RGB Backlight:** Adjust or disable the RGB lighting on the back of the monitor.



Figure 5.1: Rear view of the Redragon Tassos GM32H2Q monitor, showcasing the integrated RGB lighting around the stand attachment point. This lighting can be customized or turned off via the OSD menu.

5.4 Physical Adjustments

The monitor stand allows for ergonomic adjustments:

- **Height Adjustment:** Gently push or pull the monitor panel up or down along the stand column to adjust its height

(up to 110mm).

- **Tilt Adjustment:** Tilt the monitor panel forward or backward to find your preferred viewing angle.
- **Swivel Adjustment:** Rotate the monitor left or right on its base (up to +/-20 degrees).



Figure 5.2: Side view of the Redragon Tassos GM32H2Q monitor, demonstrating its curved profile and the robust stand that supports height, tilt, and swivel adjustments.

6. Maintenance

6.1 Cleaning the Monitor

- Always unplug the monitor from the power outlet before cleaning.
- Use a soft, lint-free cloth lightly dampened with water or a non-abrasive screen cleaner.
- Do not spray cleaner directly onto the screen. Apply it to the cloth first.
- Avoid using benzene, thinner, ammonia-based cleaners, or abrasive pads, as these can damage the screen or casing.

6.2 Storage

If storing the monitor for an extended period, disconnect all cables, pack it in its original packaging (if available), and store it in a cool, dry place away from direct sunlight and extreme temperatures.

7. Troubleshooting

If you encounter issues with your monitor, refer to the following common problems and solutions:

- **No Power:**
 - Ensure the power cable is securely connected to the monitor and the power outlet.
 - Check if the power outlet is functioning correctly.
- **No Signal:**
 - Verify that the video cable (DisplayPort or HDMI) is securely connected to both the monitor and your computer's graphics card.
 - Ensure the correct input source is selected in the monitor's OSD menu.
 - Try a different video cable or port.
- **Flickering Screen:**
 - Check the video cable for damage or loose connections.

- Ensure your graphics card drivers are up to date.
- Disable Adaptive Sync (G-Sync/FreeSync) temporarily to see if the issue persists.

- **Image Distortion/Incorrect Colors:**

- Reset the monitor to factory default settings via the OSD menu.
- Adjust color settings in the OSD or your graphics card control panel.

- **Dead Pixels:**

- A small number of dead or stuck pixels is common in LCD/LED technology and may not be considered a defect. Refer to Redragon's pixel policy for more information.

8. Specifications

Feature	Specification
Model Number	GM32H2Q
Screen Size	32 Inches
Panel Type	VA
Resolution	2560 x 1440 (QHD)
Aspect Ratio	16:9
Refresh Rate	170 Hz
Response Time	1ms (MRPR) / 4ms (GTG)
Brightness	400 cd/m ²
Contrast Ratio	3000:1
Color Gamut	90% DCI-P3
Viewing Angle	170 Degrees
Connectivity	1x DisplayPort 1.4, 2x HDMI 2.0, 1x DC IN, 1x P2 Audio Out
Adaptive Sync	FreeSync, G-Sync Compatible
VESA Mount	75x75mm
Adjustments	Height (110 ± 5mm), Swivel (-20° to +20°), Tilt (-90° to +90°)
Weight (Net)	8.13 kg (17.92 lbs)
Dimensions (P x L x A)	59 x 23 x 80 cm (approximate, packed)



Figure 8.1: Dimensional diagram of the Redragon Tassos GM32H2Q monitor, indicating approximate height, width, and depth.

9. Warranty & Support

9.1 Warranty Information

The Redragon Tassos GM32H2Q monitor comes with a **12-month manufacturer's warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or external factors. Please retain your proof of purchase for warranty claims.

9.2 Customer Support

For technical assistance, warranty claims, or further inquiries, please contact Redragon customer support through their official website or the retailer where the product was purchased. You may need to provide your product model number (GM32H2Q) and proof of purchase.

For more information, visit the official Redragon website: www.redragon.com

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question