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Durpeak YS11SHF2

Durpeak 26"x 35" Large Weighted Electric Heating Pad for Neck and Shoulder - Model YS11SHF2 Instruction Manual

Brand: Durpeak | **Model:** YS11SHF2

1. Important Safety Information

CAUTION: Please read all safety instructions before use.

- This is an electric heating pad. To prevent burns, do not leave unattended while in use.
- Keep out of reach of children and pets.
- Do not use if damaged.
- Unplug when not in use.
- Do not use on wet surfaces.
- Do not use if you have a pacemaker or other medical device that could be affected by electromagnetic interference.
- Consult your doctor before use if you are pregnant, have diabetes, or any other medical condition.
- Always follow the instructions provided with this product.

2. Product Overview

The Durpeak 26"x 35" Large Weighted Electric Heating Pad is designed to provide targeted heat therapy for muscle soreness and tension. Its ergonomic design ensures comfortable and effective coverage for various body areas.

Key Features:

- **Extra-large Size:** Measures 26"x 35" for extensive coverage on back, shoulders, neck, legs, and knees.
- **Weighted Edges:** Designed with slightly weighted edges at the shoulders to ensure a snug fit and enhanced thermal effect.
- **Adjustable Fasteners:** Features a convenient adjustable snap for the neckline and a waist strap (supports up to 53" waist size) to keep the pad in place.
- **Fast Heating:** Quickly reaches desired temperature for prompt relief.
- **10 Temperature Settings:** Customizable heat levels for personalized comfort.

- **4 Timer-Off Settings:** Includes an auto shut-off function to save energy and prevent overheating.
- **Premium Microplush Fabric:** Soft, comfortable, and textured material suitable for direct skin contact.
- **Machine Washable:** Easy to clean by removing the controller.
- **Extra-long Cord:** A 9-foot power cord allows for flexible use in various locations.
- **UL Certified:** Ensures safety and reliability.



Image 1: The Durpeak 26"x 35" Large Weighted Electric Heating Pad with its digital controller.

3. Setup Instructions

1. **Unpack:** Carefully remove the heating pad from its packaging.
2. **Inspect:** Check the heating pad and power cord for any signs of damage. Do not use if damaged.
3. **Connect Controller:** Ensure the detachable controller is securely plugged into the heating pad's port.
4. **Power Connection:** Plug the heating pad's power cord into a standard electrical outlet.



Image 2: The heating pad designed to fit around the neck, shoulders, and back.

4. Operating Instructions

1. **Positioning:** Place the heating pad on the desired area of your body (e.g., back, shoulders, neck, legs, knees).
2. **Secure Fit:**
    - Use the adjustable snap to secure the neckline around your neck.

- Wrap the adjustable waist strap around your body and tie it to ensure the pad fits snugly.

3. **Power On:** Press the power button on the LCD controller to turn on the heating pad.
4. **Select Temperature:** Use the temperature control buttons on the LCD controller to choose one of the 10 available heat settings. The display will show the selected temperature.
5. **Set Timer:** Use the timer control buttons to select one of the 4 auto shut-off settings. This will automatically turn off the pad after the set duration, preventing overheating and saving energy.
6. **Enjoy Heat Therapy:** Allow the pad to heat up and provide soothing relief.
7. **Power Off:** When finished, press the power button to turn off the heating pad and unplug it from the power outlet.



Image 3: The LCD controller for adjusting 10 heating levels and 4 timer settings.



Image 4: Demonstrating versatile use of the heating pad on shoulders, neck, back, abdomen, and legs.

5. Maintenance

Cleaning Instructions:

- **Disconnect:** Always unplug the heating pad from the power outlet and detach the controller before cleaning.
- **Machine Washable:** The heating pad fabric is machine washable. Use cold water (100°F / 38°C maximum) on a gentle cycle.
- **Drying:** Air dry the heating pad completely before reattaching the controller or storing. Do not tumble dry.
- **Do Not:** Do not dry clean, iron, or bleach the heating pad.

Storage:

- Ensure the heating pad is completely dry before storing.
- Store in a cool, dry place, away from direct sunlight.
- Do not place heavy objects on the heating pad during storage.



Image 5: Instructions for machine washing the heating pad.

6. Troubleshooting

- **Pad Not Heating:**
  - Ensure the power cord is securely plugged into both the wall outlet and the heating pad's connector.
  - Check if the power outlet is functional by plugging in another device.
  - Verify that the controller is turned on and a heat setting is selected.
- **Error Code "d" or "E" on LCD:**

- This typically indicates a connection issue. Unplug the controller from the pad and the wall, then reconnect firmly.
- If the error persists, the unit may be defective. Contact customer support.

- **Uneven Heating:**
  - Ensure the pad is laid flat and not bunched up during use.
  - If the issue continues, contact customer support.

7. Specifications

Feature	Detail
Brand	Durpeak
Model Number	YS11SHF2
Dimensions	26" x 35" (Extra-large)
Material	Polyester (Microplush Fabric)
Color	Blue
Heat Settings	10 Levels
Auto Shut-Off	4 Timer Settings
Cord Length	9 feet
Special Features	Fast Heating, Weighted Edges, Adjustable Snaps/Strap, Machine Washable, UL Certified
UPC	727387880338

8. Warranty and Support

This Durpeak heating pad comes with a**2-year warranty** from the date of purchase, covering manufacturing defects and malfunctions under normal use.

For warranty claims, technical support, or any product-related inquiries, please contact Durpeak customer service through the retailer's platform or the official Durpeak website.

Please retain your proof of purchase for warranty validation.

9. Product Videos

iDOO Heating Pad for Full Body

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Video 1: A general overview of the iDOO Heating Pad for Full Body, demonstrating its use and features. This video is provided by Smartindex (Seller).

Electric Heating Pad for Neck and Shoulders and Back

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Video 2: Demonstrates the application and comfort of an Electric Heating Pad for Neck and Shoulders and Back, provided by Chapjoy (Seller).

Heating Pad for Back and Neck, 24"x 33" Large Full Back

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Video 3: Shows the features and benefits of a large heating pad for back and neck, provided by Tefici (Seller).

Back Heating Pad

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Video 4: A brief demonstration of a back heating pad, provided by Tefici (Seller).

iDOO Electric Heating Pad

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Video 5: A short preview of the iDOO Electric Heating Pad, provided by Smartindex (Seller).

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