

## Magnetic Active Pen

# Generic Magnetic Active Pen for Prowise Touchscreen Displays - User Manual

Model: Magnetic Active Pen

## 1. INTRODUCTION

This user manual provides detailed instructions for the proper use and maintenance of your Generic Magnetic Active Pen. This pen is designed to enhance your interaction with compatible Prowise Touchscreen Ten HD Creative Touch Interactive Flat Panel LED Displays, offering precise input and a natural writing experience. Please read this manual thoroughly before using the product to ensure optimal performance and longevity.

## 2. SAFETY INFORMATION

- Do not expose the pen to extreme temperatures, direct sunlight, or high humidity.
- Avoid dropping the pen or subjecting it to strong impacts, as this may damage internal components.
- Keep the pen away from water and other liquids. If it comes into contact with liquid, power it off immediately and allow it to dry completely before attempting to use it again.
- Do not attempt to disassemble or modify the pen. This will void the warranty and may cause damage.
- Dispose of batteries according to local regulations. Do not incinerate batteries.
- Keep out of reach of small children.

## 3. PACKAGE CONTENTS

Please check the package contents upon unboxing. If any items are missing or damaged, contact your retailer.

- Generic Magnetic Active Pen (1)
- User Manual (1)
- Replacement Nibs (Optional, check packaging)

*Note: Batteries are not included and must be purchased separately. This pen requires 2 CR2 batteries.*

## 4. PRODUCT OVERVIEW

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Familiarize yourself with the components of your Magnetic Active Pen.



**Figure 4.1:** Top view of the Generic Magnetic Active Pen. The pen features a sleek, dark grey cylindrical body with a silver band near the tip, indicating its modern design.



**Figure 4.2:** Angled view of the Generic Magnetic Active Pen. This perspective highlights the tapered design towards the writing tip and the subtle metallic sheen of the pen's surface.



**Figure 4.3:** Side view of the Generic Magnetic Active Pen. The image shows the full length of the pen, emphasizing its ergonomic shape and the distinct silver ring that separates the main body from the tip section.

## 5. SETUP

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### 5.1. Battery Installation

1. Gently twist or pull the pen body to open the battery compartment. This is typically located at the top or middle section of the pen.
2. Insert two (2) CR2 batteries, ensuring correct polarity (+/-) as indicated inside the compartment.
3. Close the battery compartment securely.

*Note: Always use fresh, high-quality CR2 batteries for optimal performance. If the pen is not used for an extended period, remove the batteries to prevent leakage.*

### 5.2. Initial Pairing (if applicable)

The Generic Magnetic Active Pen is designed for seamless integration with compatible Prowise Touchscreen Ten HD Creative Touch Interactive Flat Panel LED Displays. In most cases, no manual pairing is required; the pen should be recognized automatically when brought near the display.

- Ensure your Prowise display is powered on and functioning correctly.
- Bring the active pen close to the display surface. The display should detect the pen's presence.
- If the pen does not respond, check the battery installation and ensure the display's touch functionality is enabled in its settings. Refer to your Prowise display's user manual for specific instructions on enabling pen input.

## 6. OPERATING INSTRUCTIONS

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## 6.1. Basic Usage

- **Writing and Drawing:** Hold the pen as you would a regular pen. Touch the tip to the Prowise display surface to write, draw, or annotate. The pressure sensitivity of the pen allows for varying line thickness and opacity, depending on the application.
- **Navigation:** Use the pen to tap, drag, and select items on the display, similar to using your finger, but with greater precision.
- **Eraser Function:** If your pen has a dedicated eraser button or a broad end that functions as an eraser, use it to remove digital ink. Refer to your display's software for specific eraser functionalities.

## 6.2. Magnetic Attachment

The Generic Magnetic Active Pen features a magnetic design, allowing it to securely attach to the side of compatible Prowise Touchscreen displays for convenient storage when not in use. Simply place the pen against the magnetic strip on your display, and it will snap into place.

## 7. MAINTENANCE

- **Cleaning:** Wipe the pen's body with a soft, dry, lint-free cloth. Do not use harsh chemicals, abrasive cleaners, or solvents.
- **Nib Replacement:** If the pen nib becomes worn or damaged, it may affect performance. If replacement nibs were included, gently pull out the old nib and insert a new one. Ensure it is seated firmly.
- **Storage:** When not in use, store the pen in a safe place, preferably magnetically attached to your Prowise display or in a protective case, to prevent damage.
- **Battery Life:** Replace batteries when the pen's performance degrades or it stops responding.

## 8. TROUBLESHOOTING

Problem	Possible Cause	Solution
Pen not responding on display.	Low or dead batteries. Incorrect battery installation. Display settings. Pen not compatible.	<ul style="list-style-type: none"><li>◦ Replace CR2 batteries.</li><li>◦ Check battery polarity.</li><li>◦ Ensure display's touch/pen input is enabled.</li><li>◦ Verify compatibility with your specific Prowise display model.</li></ul>
Inaccurate or inconsistent input.	Worn nib. Display surface obstruction. Software calibration issue.	<ul style="list-style-type: none"><li>◦ Replace the pen nib.</li><li>◦ Clean the display surface.</li><li>◦ Recalibrate the display's touch input if supported.</li></ul>

Problem	Possible Cause	Solution
Pen does not magnetically attach.	Display lacks magnetic attachment feature. Incorrect placement.	<ul style="list-style-type: none"><li>◦ Confirm your Prowise display model supports magnetic pen attachment.</li><li>◦ Try different sides or areas of the display.</li></ul>

## 9. SPECIFICATIONS

Model Name	Magnetic Active Pen
Brand	Generic
Compatibility	Prowise Touchscreen Ten HD Creative Touch Interactive Flat Panel LED Displays
Power Source	2 x CR2 Batteries (not included)
Color	Black (as per product images)
ASIN	B0CQY7B8ST

## 10. WARRANTY AND SUPPORT

This product is sold by a third-party seller, SZHKHxD. For specific warranty information, please refer to the seller's policy at the time of purchase or contact them directly through the platform where the product was acquired. General return policies typically allow for returns within 30 days of purchase.

For technical support or further assistance, please contact the seller directly. Ensure you have your purchase details and product ASIN (B0CQY7B8ST) available when seeking support.

Manufacturer: SZHKHxD