

## artfone A400

# artfone A400 4G Senior Mobile Phone User Manual

Model: A400

## 1. INTRODUCTION

This manual provides essential information for setting up and operating your artfone A400 4G senior mobile phone. Please read it carefully to ensure proper use and to take full advantage of all features. The artfone A400 is designed for ease of use, featuring large keys, a loud volume, and a dedicated SOS button for emergencies.

## 2. WHAT'S IN THE BOX

- artfone A400 Mobile Phone
- USB Cable
- Power Adapter
- Charging Station
- Battery
- User Manual

## In the box



Mobile phone



USB-C cable



Charging station



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Figure 2.1: Contents of the artfone A400 package.

### 3. PRODUCT OVERVIEW

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Figure 3.1: artfone A400 Mobile Phone.

### Key Features:

- **Large Keys and Fonts:** Designed for easy dialing and viewing, even for users with visual impairments.
- **Loud Volume:** Enhanced audio output for clear conversations, beneficial for individuals with hearing difficulties.
- **SOS Button:** A dedicated emergency button on the back of the phone that can be programmed to call up to 5 emergency contacts.
- **Voice Time Announcement:** Long-press the volume+ key to hear the current time announced in 21 languages.
- **Dual SIM Support:** Compatible with two Nano SIM cards for network flexibility.
- **Charging Options:** Convenient charging via USB-C cable or the included desktop charging station.
- **Flashlight:** Integrated torch for convenience in low-light conditions.

# Dimension

**Fuselage:145mm(L)x68mm(W)x13mm(T)**

**Screen:2.4 inch 57.14mm(L)x42.72mm(W)x2.3mm(T)**



Figure 3.2: artfone A400 Dimensions.

## 4. GETTING STARTED

### 4.1. SIM Card and Battery Installation

1. Carefully remove the back cover of the phone.
2. Insert your Nano SIM card(s) into the designated SIM slots (SIM1 and SIM2). Ensure the gold contacts face downwards and the card is correctly oriented as indicated by the diagram.
3. If using a Micro SD card for additional storage, insert it into the Micro SD slot.
4. Insert the battery into its compartment, aligning the gold contacts with the phone's terminals.
5. Replace the back cover, ensuring it clicks securely into place.

Your browser does not support the video tag.

Video 4.1: Guide on how to insert the SIM card into the phone.

## 4.2. Initial Power On

Press and hold the Power/End Call button (red button) until the screen lights up. The phone will display the artfone logo and then the main screen. If prompted, enter your SIM PIN.

## 5. BASIC OPERATIONS

### 5.1. Making Calls

1. Enter the phone number using the keypad.
2. Press the Green Call button to initiate the call.
3. To end a call, press the Red End Call button.

### 5.2. Answering Calls

When the phone rings, press the Green Call button to answer. To reject a call, press the Red End Call button.

### 5.3. Sending SMS Messages

1. Navigate to the 'Messages' menu.
2. Select 'New SMS'.
3. Type your message using the keypad. The phone supports T9 input for easier text entry.
4. Enter the recipient's number or select from your contacts.
5. Select 'Send'.

### 5.4. Speed Dial

The artfone A400 supports 13 speed dial keys, including M1 and M2. To set up speed dial contacts:

1. Go to 'Contacts' and select 'Edit' for a speed dial slot (e.g., M1).
2. Enter the name and phone number of the contact.
3. Save the contact.

To use speed dial, simply long-press the assigned key (e.g., M1 or a number key) to call the stored contact.

### 5.5. Flashlight

The phone features a built-in flashlight. To activate or deactivate it, use the dedicated switch on the side of the phone.



Figure 5.1: Activating the flashlight.

## 6. SPECIAL FEATURES

### 6.1. SOS Emergency Button

The SOS button is located on the back of the phone. In an emergency, press and hold this button to activate the SOS function. The phone will automatically call up to 5 pre-programmed emergency contacts in sequence until one answers. It will also send an emergency SMS to these contacts.

#### Setting up SOS Contacts:

1. Go to 'Settings' > 'SOS Settings'.
2. Select 'SOS Numbers' and add up to 5 emergency contacts.
3. You can also customize the emergency message.



Figure 6.1: SOS function with multiple emergency contacts.

### 6.2. Voice Time Announcement

To hear the current time announced, simply long-press the Volume Up (+) button located on the side of the phone. This feature supports 21 languages, including French, and is particularly useful for visually impaired users.



# Time reporting button



Figure 6.2: Voice Time Announcement feature.

## 7. CHARGING

Your artfone A400 can be charged using two methods:

1. **USB-C Cable:** Connect the provided USB-C cable to the phone's charging port and the other end to the power adapter. Plug the adapter into a wall outlet.
2. **Charging Station:** Place the phone securely in the charging station. Ensure the charging contacts on the phone align with those on the station. Connect the USB-C cable to the charging station and the power adapter.

The battery indicator on the screen will show the charging status. A full charge typically takes a few hours.



Figure 7.1: Charging options for artfone A400.

## 8. SPECIFICATIONS

Feature	Detail
Brand	artfone
Model Name	artfone A400
Operating System	artfone OS
Cellular Technology	4G, 3G, 2G
Screen Size	2.4 Inches
Screen Resolution	240x320 Pixel
CPU Speed	1000 MHz
Installed RAM Size	48 MB
Effective Still Resolution	2 Megapixels
Special Features	Dual SIM, Stereo Speaker
Battery Type	Lithium-nickel cobalt aluminum (NCA)
Connections	USB Cellular, USB Type C

## 9. TROUBLESHOOTING

If you encounter any issues with your artfone A400, please try the following basic troubleshooting steps:

- **Phone not turning on:** Ensure the battery is correctly inserted and charged. Connect the phone to the charger for at least 30 minutes before attempting to power it on again.
- **No network signal:** Check if the SIM card is properly inserted. Ensure you are in an area with network coverage. Contact your service provider if the issue persists.
- **Cannot make/receive calls:** Verify that your SIM card is active and has sufficient credit/plan. Check network



signal strength.

- **Sound issues:** Adjust the volume settings. Ensure the speaker is not obstructed.
- **Phone frozen/unresponsive:** Remove the battery, wait a few seconds, and reinsert it. Then try to power on the phone again.

For more complex issues, please refer to the detailed troubleshooting section in the full product manual or contact customer support.

## 10. WARRANTY AND SUPPORT

Your artfone A400 comes with a manufacturer's warranty of 2 years. For warranty claims or technical support, please contact your retailer or artfone customer service. Keep your proof of purchase for warranty validation.

## 11. VIDEO GUIDES

Watch these official video guides for visual instructions on using your artfone A400 mobile phone.

### artfone A400 Senior Mobile Phone Overview

Your browser does not support the video tag.

This video provides a general overview of the artfone A400 senior mobile phone, highlighting its main features and design.

### Inserting the SIM Card

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A step-by-step guide on how to correctly insert the SIM card into your artfone A400.

### Melefon 4G Senior Mobile Phone Features

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This video demonstrates various features of a 4G senior mobile phone, applicable to the artfone A400's functionalities.

### T190 User Guide

Your browser does not support the video tag.

A general user guide for a similar senior phone model (T190), which may offer insights into common operations.

### Senior Mobile Phone Overview

Your browser does not support the video tag.

This video provides an overview of a senior mobile phone, demonstrating features and usability relevant to the artfone A400.

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