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Dune HD Pro One 8K Plus (D1005)

Dune HD Pro One 8K Plus User Manual

8K UHD Media Player | Android Smart Box | Model: Pro One 8K Plus (D1005)

PRODUCT OVERVIEW

The Dune HD Pro One 8K Plus is a high-performance 8K UHD media player designed for an immersive viewing experience. It features the S928X media processor with D Vision VS10 engine, supporting true 8Kp60 decoding and output, along with AV1 codec support. This device offers robust hardware, including 8GB RAM and 64GB flash memory, and provides comprehensive support for HD audio formats and extended D Vision file playback.



Front view of the Dune HD Pro One 8K Plus media player, showcasing its sleek design, digital clock display, and dual antennas for wireless connectivity.

WHAT'S IN THE BOX

Verify that all items listed below are included in your product packaging:

- Media player x1
- Bluetooth remote x1
- Power supply 12V 3A x1
- HDMI cable 8K Ultra High Speed x1
- Batteries AAA x2



Contents of the Dune HD Pro One 8K Plus package, including the media player, remote control, power supply with various adapters, HDMI cable, and AAA batteries.

SETUP GUIDE

1. Connecting the Device

Follow these steps to connect your Dune HD Pro One 8K Plus to your display and network:

1. **Power Connection:** Connect the provided 12V 3A power supply to the DC 12V port on the rear of the media player, then plug it into a power outlet.
2. **HDMI Connection:** Use the included 8K Ultra High Speed HDMI cable to connect the HDMI OUTPUT port on the media player to an HDMI input on your TV or display.
3. **Network Connection (Wired):** For optimal performance, connect an Ethernet cable from your router to the GIGABIT LAN port on the rear of the media player.

4. **Network Connection (Wireless):** If using Wi-Fi, ensure the antennas are securely attached and positioned for best signal reception. Wi-Fi setup will be completed during initial software configuration.
5. **Audio Connection (Optional):** For external audio systems, connect an optical audio cable to the OPTICAL port or an analog audio cable to the AUDIO port.
6. **USB Devices:** Connect USB storage devices or peripherals to the USB 2.0 or USB 3.0 ports on the side of the device. The USB 3.0 SLAVE port is for connecting the player to a computer as an external drive.



Rear panel connections: Optical audio, analog audio, HDMI output, Gigabit LAN, DC 12V power input, and power switch.



Side panel connections: USB 2.0, two USB 3.0 ports, and a USB 3.0 Slave port for PC connection.

2. Installing an Internal HDD/SSD (Optional)

The media player supports the installation of a 2.5" SATA hard disk or SSD (up to 9.5 mm thickness) for local storage. Hot-swapping is supported, and no tools are required for installation.

1. Locate the HDD rack slot on the side of the device.
2. Gently slide your 2.5" SATA HDD or SSD into the slot until it is securely connected.
3. The device will automatically detect the new storage.

3. Initial Power On and Setup Wizard

After connecting all necessary cables, press the ON/OFF switch on the rear panel to power on the device. The initial setup wizard will guide you through basic configurations such as language, network settings, and display resolution.

OPERATING INSTRUCTIONS

1. Remote Control Functions

The included Bluetooth remote control provides comprehensive navigation and control. It features voice search functionality, IR learning, and Air Mouse control for enhanced user interaction.

Bluetooth remote with Microphone function for Voice Search, IR learning, Air Mouse control.



The Bluetooth remote control for the Dune HD Pro One 8K Plus, highlighting its voice search, IR learning, and Air Mouse capabilities.

- **Power Button:** Turns the device on/off.
- **Navigation Pad (Up/Down/Left/Right/Enter):** Navigates through menus and selects items.
- **Return/Back:** Returns to the previous screen.
- **Home/Top Menu:** Returns to the main menu.
- **Volume +/-:** Adjusts audio volume.
- **Play/Pause, Stop, Fast Forward/Rewind:** Media playback controls.
- **Microphone Button:** Activates voice search.
- **Number Pad:** For direct input or channel selection.
- **Color Buttons (A, B, C, D):** Context-sensitive functions within applications.

2. Media Playback

The Dune HD Pro One 8K Plus supports a wide range of media formats and sources:

- **Local Storage:** Play media files directly from the internal HDD/SSD or connected USB drives.

- **Network Storage:** Access media from Network Attached Storage (NAS) devices or shared folders on your local network via SMB.
- **Streaming Services:** Utilize pre-installed apps like YouTube or download others from the Play Store. The device supports 8K YouTube HDR playback.
- **My Collection:** The built-in media organizer (My Collection) can index your media library, download cover art and information, and provide a visually rich browsing experience.

3. System Settings and Customization

Access the system settings to customize your experience:

- **Display Settings:** Adjust resolution (up to 8Kp60 HDR), refresh rate, and color depth. The device can downscale 8K content to 4K or 1080p, and upscale any content to 8K.
- **Audio Settings:** Configure audio output, including full support for HD audio formats and audio playback at original sample rate.
- **Network Settings:** Manage Wi-Fi connections, Ethernet settings, and advanced network options.
- **App Management:** Install, update, or uninstall applications from the Play Store or other sources.

MAINTENANCE

1. Cleaning the Device

To maintain optimal performance and appearance, clean the device regularly:

- Ensure the device is powered off and unplugged before cleaning.
- Use a soft, dry, lint-free cloth to wipe the exterior surfaces.
- Do not use liquid cleaners, aerosols, or abrasive materials, as they may damage the finish or internal components.
- Keep ventilation openings clear of dust and debris. The device uses its housing as a heat sink for efficient, low-noise cooling, with a quiet fan for additional HDD cooling.

2. Firmware Updates

Regular firmware updates are released to improve performance, add features, and resolve issues. It is recommended to keep your device's firmware up to date.

- Check for updates through the device's system settings menu.
- Follow the on-screen instructions carefully during the update process. Do not power off the device during an update.
- Information on updates and community support can often be found on the official Dune HD website or user forums.

TROUBLESHOOTING

If you encounter issues with your Dune HD Pro One 8K Plus, refer to the following common solutions. For more detailed guidance, consult the official [Troubleshooting Guide \(PDF\)](#).

No Power / Device Not Turning On

- Ensure the power supply is securely connected to both the device and a working power outlet.
- Verify that the ON/OFF switch on the rear panel is in the 'ON' position.

- Test the power outlet with another device to confirm it is functional.

No Picture / Black Screen

- Check the HDMI cable connection at both the media player and your TV/display. Try a different HDMI port on your TV.
- Ensure your TV/display is set to the correct HDMI input source.
- Try restarting the media player and the TV.
- If the resolution setting is too high for your display, try connecting to a different display or performing a factory reset (refer to the user guide for reset procedures).

No Audio / Audio Dropouts

- Verify that the volume on both the media player and your TV/audio system is not muted or set too low.
- Check all audio cable connections (HDMI, Optical, Analog).
- In the device's audio settings, ensure the correct audio output format is selected and compatible with your audio receiver.
- If experiencing intermittent audio loss during playback, try updating the device firmware.

Network Connectivity Issues

- **Wired:** Ensure the Ethernet cable is properly connected and your router is functioning. Try a different Ethernet cable.
- **Wireless:** Check Wi-Fi settings in the device menu. Ensure the correct network is selected and the password is entered correctly. Move the device closer to the router or reduce interference.
- Restart your router and the media player.

Media Playback Stuttering / Freezing

- Ensure your network connection is stable and has sufficient bandwidth, especially for high-resolution content (8K/4K).
- If playing from a USB drive or internal HDD, ensure the drive is not corrupted and has sufficient read/write speeds.
- Close any unnecessary background applications on the media player.
- Check for and install any available firmware updates.

SPECIFICATIONS

Feature	Detail
Brand	Dune HD
Model Name	Pro One 8K Plus (D1005)
Processor	S928X media processor with D Vision VS10 engine (Quad 2.0 GHz ARM-A55, One 1.9 GHz ARM-A76 core)
GPU	Mali G57
RAM	8 GB LPDDR4X

Feature	Detail
Flash Memory	64 GB eMMC
Resolution Support	Up to 8Kp60 HDR (decoding and output)
Video Codecs	Includes AV1 support
Connectivity	Gigabit Ethernet, Wi-Fi 6, Bluetooth 5.2
USB Ports	USB 2.0, USB 3.0 (x2), USB 3.0 Slave
Audio Outputs	HDMI, Optical, Analog Audio
Internal Storage	2.5" SATA HDD/SSD rack (max 9.5mm thickness), hot-swappable
Dimensions	8.9 x 6.3 x 1.26 inches
Weight	3.78 pounds
Power Supply	12V 3A
Special Features	VS10 engine, Framerate and resolution switching, Manual preference for LLDV or STD DV, Complete housing as heat sink, Quiet fan for HDD cooling, Display on front panel, Dune HD mobile app support.

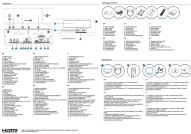
SUPPORT AND WARRANTY INFORMATION

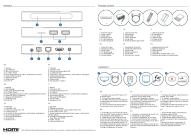

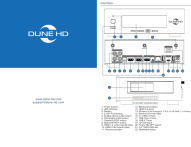
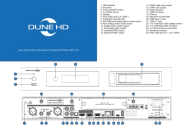

For comprehensive information and assistance, please refer to the official resources:

- **Official User Guide:** A detailed user guide in PDF format is available for download[here](#).
- **Troubleshooting Guide:** For common issues and solutions, refer to the[Troubleshooting Guide \(PDF\)](#).
- **Online Resources:** Visit the official Dune HD website or community forums for additional support, FAQs, and firmware updates.

Warranty: Specific warranty terms and conditions may vary by region and retailer. Please retain your proof of purchase for warranty claims. For detailed warranty information, contact your point of purchase or refer to the documentation included with your product.

Related Documents - Pro One 8K Plus (D1005)

	<p>Dune HD Solo 8K Media Player Quick Start Guide</p> <p>Get started with your Dune HD Solo 8K media player. This guide covers interface overview, package contents, remote control setup, and basic operation.</p>
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	<p>Dune HD AV1 4K Media Player: Quick Start Guide and Features</p> <p>Comprehensive guide to setting up and using the Dune HD AV1 4K media player, covering interface ports, package contents, installation, remote control functions, and important warnings.</p>
	<p>Dune HD Lite 53D: Your All-in-One Full HD Media Player</p> <p>Explore the Dune HD Lite 53D, a versatile Full HD media player featuring the Sigma Designs 8653 processor, extensive format support (MKV, HD, SD), multiple connectivity options (USB, HDMI, Network), and advanced functions like NAS, BitTorrent, and Internet Radio.</p>
	<p>Dune HD PRO VISION 4K SOLO Media Player User Guide and Setup</p> <p>Comprehensive guide for the Dune HD PRO VISION 4K SOLO media player, covering device interface, package contents, installation steps, remote control functions, and FCC compliance information.</p>
	<p>Dune HD Max 4K II Media Player: Interface, Package Contents, and Setup Guide</p> <p>Comprehensive guide to the Dune HD Max 4K II media player, detailing its interface ports, package contents, installation steps, and remote control functions for optimal home entertainment setup.</p>
	<p>Dune HD Duo 4K User Manual: UHD 4K HEVC Media Player</p> <p>Comprehensive user manual for the Dune HD Duo 4K, a UHD 4K and HEVC enabled IPTV/VOD/OTT network media player. Discover its advanced features, connectivity, and setup guide.</p>