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› Doro 2820 4G Unlocked Basic Mobile Phone User Manual

Doro Doro 2820

Doro 2820 4G Mobile Phone

USER MANUAL

Introduction

The Doro 2820 is a user-friendly 4G clamshell mobile phone designed with seniors in mind. It features a large 2.8-inch screen, loud and clear sound, and large, well-spaced buttons for ease of use. This manual provides comprehensive instructions for setting up, operating, maintaining, and troubleshooting your Doro 2820 phone.



The Doro 2820 mobile phone in its charging cradle, showcasing its large display and intuitive keypad.

Setup

1. Unboxing and Initial Charge

Your Doro 2820 comes with a USB Type C cable, a UK power adapter, and a charging cradle. Before first use, fully charge the phone.

1. Connect the USB Type C cable to the power adapter and plug it into a wall socket.
2. Insert the other end of the USB Type C cable into the charging cradle.
3. Place the Doro 2820 phone into the charging cradle, ensuring it sits securely. The phone will indicate that it is charging.

DORO 2820

- Easy to use
- Large screen and icons
- Big buttons and text
- Doro ClearSound and Hearing Aid Compatible

**ASSISTANCE
BUTTON**



The Doro 2820, designed for ease of use with its large screen, big buttons, and included charging cradle.

2. SIM Card and Micro SD Card Installation

The Doro 2820 uses a Micro SIM card (3FF) and supports a Micro SD card up to 128GB (sold separately).

1. Carefully remove the back cover of the phone.

2. Insert your Micro SIM card into the designated SIM slot with the gold contacts facing down.
3. If desired, insert a Micro SD card into the memory card slot.
4. Replace the back cover securely.

3. Battery Installation

The Doro 2820 uses a 1000mAh Li-ion battery.

1. Ensure the phone is powered off.
2. Remove the back cover.
3. Align the battery contacts with the phone's contacts and gently press the battery into place.
4. Replace the back cover.

Operating Instructions

1. Basic Functions

- **Making Calls:** Enter the phone number using the large keypad and press the green call button.
- **Answering Calls:** Open the clamshell or press any key if configured to do so.
- **Sending Text Messages:** Navigate to the messaging menu, compose your message, and send it to the desired contact.

2. Key Features

- **Large Buttons & Talking Number Keys:** The phone features large, well-defined buttons for easy dialing. The talking number keys announce the number pressed, providing auditory confirmation.
- **Adjustable Font Size:** Customize the font size on the screen for improved readability.
- **Hearing Aid Compatibility (HAC):** The Doro 2820 is designed to be compatible with hearing aids, offering clear sound for users with hearing impairments.
- **Integrated Torch/Flash:** A built-in torch function is available for convenience.
- **Bluetooth:** Connect to compatible Bluetooth devices such as headsets.
- **Speakerphone:** Activate the speakerphone function for hands-free conversations.
- **Visual Ring Indicator:** A visual indicator flashes when there is an incoming call or message.
- **Calendar & Alarm Clock:** Utilize the integrated calendar and alarm clock functions for daily organization.
- **Speed Dial:** Assign frequently called numbers to speed dial keys for quick access.
- **White and Black List Number Function:** Manage incoming calls by allowing or blocking specific numbers.



**Clear and
powerful sound**



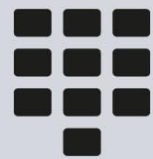
**Choice of
text size**



**Supplied with
charging cradle**



**Hearing Aid
Compatible**



**Large
buttons**

Key features of the Doro 2820, including clear sound, adjustable text size, and hearing aid compatibility.

3. Assistance Key

The Doro 2820 features an assistance button on the back of the phone for emergencies. When activated, it initiates an alarm sequence to alert pre-configured contacts.

1. **Activation:** Press and hold the assistance button for three seconds, or press it twice consecutively within 1 second.
2. **Sequence:** An SMS message will be sent to your configured emergency contacts. Following the SMS, the phone will begin calling these contacts one by one until an answer is received.

DORO 2820 AN IDEAL EVERYDAY COMPANION!

In **an emergency**, simply press the **assistance button** on the back of the **Doro 2820**, which will automatically send a **text message** to your **five favourite pre-configured** contacts.

**ASSISTANCE
BUTTON**



The dedicated assistance button on the Doro 2820, designed for quick access to help in emergencies.

4. Camera

The Doro 2820 includes a built-in VGA camera with flash to capture photos.

- Access the camera function through the phone's menu.
- Point the camera at your subject and press the designated button to take a photo.
- Photos are saved to the phone's internal memory or an inserted Micro SD card.

Maintenance

1. Cleaning

To keep your Doro 2820 in optimal condition, clean it regularly.

- Use a soft, dry, lint-free cloth to wipe the phone's exterior.
- Avoid using harsh chemicals, cleaning solvents, or strong detergents.
- Keep the charging port and speaker grilles free of dust and debris.

2. Battery Care

Proper battery care can extend the life of your phone's battery.

- Avoid exposing the phone to extreme temperatures.
- Do not leave the phone fully discharged for extended periods.
- Use only the original Doro charger and cable provided with your phone.

Troubleshooting

This section addresses common issues you might encounter with your Doro 2820.

Problem	Possible Cause	Solution
Phone does not turn on.	Battery is completely discharged or not properly inserted.	Charge the phone using the provided charger. Ensure the battery is correctly installed.
Cannot make or receive calls.	No network signal, SIM card not inserted correctly, or SIM card issues.	Check network signal strength. Reinsert the SIM card. Contact your network provider if issues persist.
Poor sound quality during calls.	Low volume setting, speaker/microphone blocked, or network issue.	Adjust call volume. Ensure speaker and microphone are clear. Move to an area with better network coverage.
Battery drains quickly.	Frequent use, background applications, or aging battery.	Reduce screen brightness. Close unnecessary applications. If the battery is old, consider replacing it.
Predictive text is difficult to use.	Predictive text feature is enabled and not preferred.	Disable predictive text in the phone's settings for standard text input.

Specifications

Feature	Detail
Model Name	Doro 2820

Feature	Detail
Brand	Doro
Screen Size	2.8 Inches
Cellular Technology	4G
Wireless Carrier	Unlocked
Operating System	Nucleus OS
CPU Model	Snapdragon
Memory Storage Capacity	0.01 GB
Battery Type	1 Lithium Ion (1000mAh Li-ion)
Product Dimensions	6.8 x 11.3 x 18.7 cm; 1 kg
Connectivity Technology	USB
Color	Blue/Black

Warranty and Support

Doro products are manufactured to high standards and come with a manufacturer's warranty. For specific warranty terms and conditions, please refer to the documentation included with your purchase or visit the official Doro website. For further assistance, technical support, or to find more information about Doro products, please visit the official Doro store:

Visit the Doro Store on
Amazon

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question