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HerQs HERQS009

HerQs Double Max Bluetooth Meat Thermometer User Manual

Model: HERQS009

1. Introduction

Thank you for choosing the HerQs Double Max Bluetooth Meat Thermometer. This device is designed to provide precise temperature monitoring for your cooking, whether on the grill, in the oven, pan, or air fryer. With its dual wireless probes and smart app connectivity, you can achieve perfectly cooked results every time.
Key features include:

- Two independent wireless probes for monitoring different cuts of meat or ambient temperature.
- Bluetooth connectivity with an extended range of up to 170 meters (unhindered).
- Dedicated mobile application for real-time temperature tracking, custom alarms, and cooking time estimation.
- Long battery life: up to 72 hours of continuous monitoring per probe on a single charge.
- IP65 waterproof rating for durability and easy cleaning.
- USB-C charging for convenience.



Image 1.1: HerQs Double Max Thermometer, probes, and app interface.

2. Package Contents

Please ensure all items are present in the package:

- 1 x HerQs Double Max Main Unit (Charger/Repeater)
- 2 x Wireless Temperature Probes
- 1 x USB-A to USB-C Charging Cable
- 1 x User Manual (this document)

3. Setup

3.1 Charging the Device

Before first use, fully charge the main unit and probes. The probes charge automatically when inserted into the main unit.

1. Insert both wireless probes into their respective slots in the HerQs Double Max main unit.
2. Connect the provided USB-C cable to the charging port on the main unit and plug the other end into a USB power adapter (not included) or a computer's USB port.
3. The main unit's display will indicate charging status. A full charge takes approximately 20 minutes and provides up to 72 hours of continuous use for each probe.



Image 3.1: Charging the HerQs Double Max via USB-C.

3.2 Installing the HerQs App

The HerQs Double Max operates via a dedicated mobile application. Search for "HerQs" in your device's app store.

- For iOS devices, download from the Apple App Store.
- For Android devices, download from the Google Play Store.

Follow the on-screen instructions to install the app. Ensure Bluetooth is enabled on your smartphone.



Image 3.2: HerQs App interface and download options.

3.3 Pairing with Your Smartphone

The device should automatically connect to the app once both are active and within range.

1. Ensure the HerQs Double Max main unit is charged and powered on.
2. Open the HerQs app on your smartphone.
3. The app will search for and connect to the thermometer via Bluetooth. Follow any prompts within the app to complete the pairing process.

4. Operating Instructions

4.1 Probe Insertion

Correct probe placement is crucial for accurate temperature readings.

1. Identify the two sensors on each probe: the internal temperature sensor (at the tip) and the ambient temperature sensor (at the thicker part near the handle).
2. Insert the probe into the thickest part of the meat, avoiding bones.
3. Ensure the "safety line" (the notch on the probe) is fully covered by the meat. This ensures the internal sensor is correctly positioned and protects the ambient sensor from direct heat.



Image 4.1: Proper probe insertion and sensor locations.



Image 4.2: Detailed view of a single probe with two sensors.

4.2 Using the HerQs App

The app provides comprehensive control and monitoring features:

- **Real-time Temperature Display:** View current internal and ambient temperatures for both probes.
- **Preset Cooking Programs:** Select from various pre-programmed meat types and desired doneness levels (e.g., beef, chicken, pork, fish, rare, medium, well-done).
- **Custom Temperature Settings:** Manually set your desired target temperature for any food item.
- **Temperature Graph:** Monitor temperature trends over time to understand cooking progress.
- **Cooking Time Estimation:** The app estimates the remaining cooking time based on current temperature and target.
- **Alarm Function:** Receive alerts when the target temperature is reached or if temperatures fall outside a set range.
- **Unit Conversion:** Switch between Celsius (°C) and Fahrenheit (°F) in the app settings.

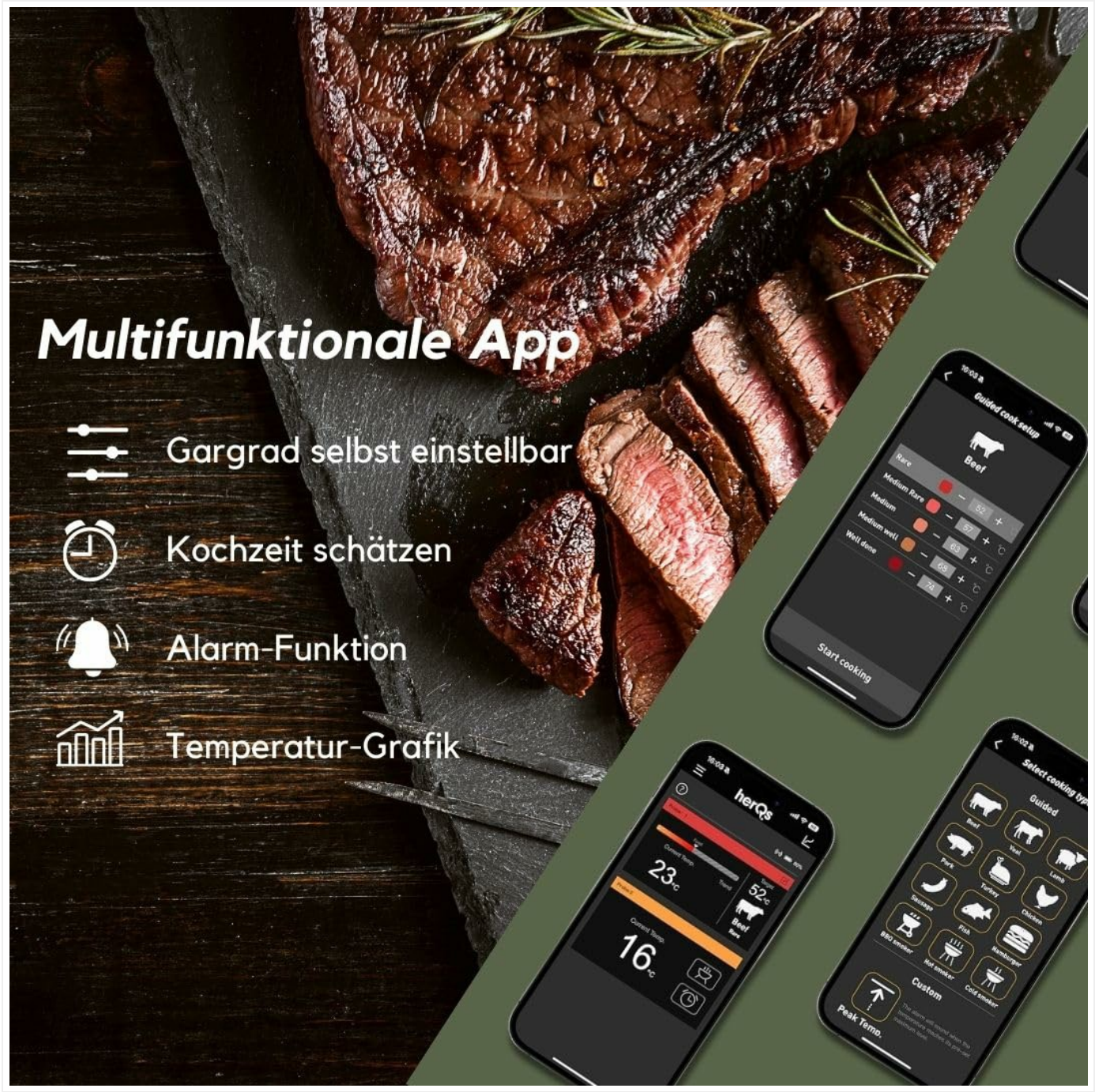


Image 4.3: Multifunctional HerQs App interface.



Image 4.4: Accurate and reliable temperature measurement with various settings.

4.3 Wireless Range

The HerQs Double Max offers an extended wireless range for convenience.

- The probes communicate with the main unit (repeater) up to 90 meters in unhindered environments.
- The main unit then communicates with your smartphone up to 80 meters in unhindered environments.
- The total effective range can be up to 170 meters under optimal, unhindered conditions. Obstacles like walls, metal structures, and other electronic devices may reduce this range.



Image 4.5: Wireless range diagram.

5. Maintenance and Care

- **Cleaning:** The probes and main unit are IP65 waterproof. Wipe them clean with a damp cloth after each use. Do not submerge the main unit in water.
- **Storage:** Store the probes in the main unit when not in use. Store the device in a cool, dry place.
- **Battery Care:** Recharge the device regularly, even if not used frequently, to maintain battery health. The internal lithium-ion batteries are not user-replaceable.
- **Avoid Extreme Temperatures:** Do not expose the device to temperatures outside its operating range (probes: 0-300°C, main unit: typical room temperature).

6. Troubleshooting

Problem	Possible Cause	Solution
Device not connecting to app.	Bluetooth is off; device is out of range; low battery; app issue.	• Ensure Bluetooth is enabled on your smartphone. • Move the main unit closer to your smartphone. • Charge the main unit and probes. • Restart the app and/or your smartphone.

Problem	Possible Cause	Solution
Inaccurate temperature readings.	Improper probe insertion; probe damage; calibration needed.	• Ensure the probe is inserted correctly, past the safety line, and not touching bone. • Check probes for visible damage. • If available, use the app's calibration feature or contact support for assistance.
Main unit battery drains quickly.	Frequent use; aging battery; background processes.	• Ensure the device is fully charged before each use. • Minimize unnecessary app usage when not actively monitoring. • If the issue persists, contact customer support.
App language is not English.	Default app setting.	• While the app interface is primarily in English, temperature units can be changed from Fahrenheit to Celsius within the app settings.

7. Specifications

Feature	Detail
Model Number	HERQS009
Number of Probes	2 (Wireless)
Power Supply	USB-C
Battery Life (Probes)	Up to 72 hours continuous monitoring per probe
Wireless Range	Up to 170m (unhindered)
Waterproof Rating	IP65
Meat Temperature Range	0°C to 100°C (32°F to 212°F)
Ambient Temperature Range	50°C to 300°C (122°F to 572°F)
Product Dimensions	5.6 x 2.5 x 16 cm
Product Weight	180 g
Compliance	CE
Display Type	Digital
Connectivity	Bluetooth
Exterior Material	Plastic



Image 7.1: Product dimensions.

8. Warranty and Support

For warranty information and customer support, please refer to the official HerQs website or contact your retailer. Keep your proof of purchase for any warranty claims.

If you encounter any issues not covered in this manual, please visit theHerQs Brand Store or contact HerQs customer service for further assistance.

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