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Puldoum PUL 002

Puldoum Electric Milk Frother and Steamer - Model PUL 002 User Manual

Your guide to perfect frothed milk and heated beverages.

1. Introduction

Thank you for choosing the Puldoum Electric Milk Frother and Steamer, Model PUL 002. This appliance is designed to create various milk preparations, including warm airy foam, warm thick foam, cold foam, and hot milk, for your favorite beverages like lattes, cappuccinos, macchiatos, and hot chocolate. Please read this manual carefully before first use to ensure safe and optimal operation.

2. Important Safety Instructions

- Read all instructions before using the appliance.
- Do not immerse the power base, cord, or plug in water or other liquids.
- Do not operate the appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Close supervision is necessary when any appliance is used by or near children.
- Avoid contact with moving parts.
- Do not use attachments not recommended by the manufacturer.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to 'off', then remove plug from wall outlet.
- Do not use the appliance for other than intended use.
- Ensure the lid is securely in place during operation to prevent milk splattering.
- The appliance automatically shuts off when the milk reaches 65±2°C.

3. Product Components

The Puldoum Electric Milk Frother and Steamer consists of the following parts:

- Frother Jug (with non-stick coating interior)
- Transparent Lid
- Power Base (corded electric)
- Frothing Whisk (for foam)
- Heating Whisk (for heating milk without frothing)
- Cleaning Brush



Image: Internal view of the Puldoum Milk Frother, illustrating the maximum and minimum fill lines for heating and frothing. The maximum capacity for heating is 350ml (11.8 oz), and for frothing (hot or cold) is 150ml (5.07 oz), with a minimum of 100ml (3.4 oz).

4. Setup

1. Unpack all components and remove any packaging materials.
2. Wipe the exterior of the frother jug with a damp cloth. Clean the interior of the jug, the lid, and the whisks with warm soapy water, then rinse thoroughly. Ensure all parts are dry before assembly.

3. Place the power base on a stable, flat, heat-resistant surface.
4. Select the appropriate whisk:
    - For frothing (hot or cold foam), attach the frothing whisk to the pin at the bottom of the jug.
    - For heating milk without frothing, attach the heating whisk to the pin at the bottom of the jug.
5. Place the frother jug onto the power base.

5. Operating Instructions

The Puldoum Milk Frother offers four distinct modes for preparing your beverages. For best results, use whole milk, soy milk, almond milk, or milk with a fat content over 3%.



Image: The Puldoum Milk Frother displaying its four operational modes: Hot milk, Warm light foam, Warm thick foam, and Cold foam, controlled by a single button.

1. **Fill the Jug:** Pour milk into the frother jug. Observe the internal markings:
    - For frothing (hot or cold foam): Fill milk between the MIN (100ml / 3.4 oz) and MAX (150ml / 5.07 oz) frothing

lines.
    - For heating milk (no foam): Fill milk between the MIN (100ml / 3.4 oz) and MAX (350ml / 11.8 oz) heating lines.
2. **Secure the Lid:** Place the transparent lid firmly on the frother jug. This prevents splattering during operation.
3. **Select Mode:** Press the power button repeatedly to cycle through the desired modes. The corresponding indicator light will illuminate. The available modes are:
    - **Warm Light Foam:** Creates light, airy warm milk foam.
    - **Warm Thick Foam:** Produces dense, creamy warm milk foam.
    - **Cold Foam:** Creates cold milk foam without heating.
    - **Hot Milk:** Heats milk without frothing.
4. **Start Operation:** Once the desired mode is selected, the frother will begin operation automatically. The temperature display will show the current milk temperature.
5. **Automatic Shut-off:** The frother will automatically stop when the milk reaches approximately 65±2°C (for warm modes) or when the frothing cycle is complete (for cold foam).
6. **Serve:** Carefully remove the jug from the power base and pour the frothed or heated milk into your beverage.

Video: Puldoum Milk Frother in Operation

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Video: This video demonstrates the Puldoum Electric Milk Frother in action, showing the frothing process and the temperature display as the milk heats up.

6. Maintenance and Cleaning

Proper cleaning ensures the longevity and hygiene of your Puldoum Milk Frother.



Image: A hand washing the interior of the Puldoum Milk Frother jug under running water, highlighting its non-stick coating for easy cleaning.

- **Always unplug the appliance** from the power outlet before cleaning.
- **Hand Wash Only:** The frother jug, lid, and whisks are not dishwasher safe.
- **Clean Immediately After Use:** Rinse the interior of the jug, lid, and whisks with warm water. Use a soft brush and mild soapy water to remove any milk residue. The non-stick coating makes cleaning burnt milk and over-frothed stains effortless.
- **Do Not Immerse Base:** Never rinse the exterior of the milk frother jug directly under the faucet, especially the bottom and the control panel. Simply wipe the exterior with a damp cloth.
- **Dry Thoroughly:** Ensure all parts are completely dry before storing or next use.
- **Store Whisks:** Keep the whisks in a safe place to avoid loss.

7. Troubleshooting

If you encounter any issues with your Puldoum Milk Frother, please refer to the following table for common

problems and solutions.

Problem	Possible Cause	Solution
Frother does not turn on.	Not plugged in; power outage; jug not correctly placed on base.	Ensure the power cord is securely plugged into a working outlet. Check for power outages. Re-seat the frother jug firmly onto the power base.
Milk not frothing properly.	Incorrect whisk used; milk level too high/low; type of milk; whisk not properly attached.	Ensure the frothing whisk is used. Check milk levels are between MIN and MAX frothing lines. Use whole milk or milk with over 3% fat content for best results. Ensure whisk is securely attached to the pin.
Milk not heating.	Heating whisk not used (if no froth desired); heating element malfunction.	Ensure the correct mode is selected for heating. If the issue persists, contact customer support.
Unit leaks or splatters.	Lid not secured; milk filled above MAX line.	Always ensure the lid is firmly in place before starting. Do not exceed the MAX fill line for your chosen function.
Unusual noise during operation.	Whisk obstruction; foreign object in jug.	Turn off and unplug the unit. Check the whisk for any obstructions or if it's dislodged. Ensure the jug is clean and free of foreign objects.

8. Specifications

Feature	Detail
Brand	Puldoum
Model Name	PUL 002
Colour	Black
Material	Plastic (exterior), Food-grade Stainless Steel (interior)
Capacity (Heating)	350 Milliliters (11.8 Ounces)
Capacity (Frothing)	Max 160 Milliliters (5.07 Ounces)
Power Source	Corded Electric
Wattage	1000 watts
Special Features	Auto Shut-Off, Temperature Display
Included Components	Wire Whip, Cleaning Brush
Product Care Instructions	Hand Wash Only

9. Warranty and Support

Puldoum offers a **6-month return or exchange policy** on all Puldoum products. If you have any questions, concerns, or require assistance with your Electric Milk Frother and Steamer, please do not hesitate to contact our customer service team. We are committed to providing support and ensuring your satisfaction.
Please refer to your purchase documentation or the retailer's website for specific contact information.

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