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› Pastigio 10.1 Inch Frameo Digital Photo Frame User Manual

Pastigio R8

Pastigio 10.1 Inch Frameo Digital Photo Frame User Manual

Model: R8

1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your Pastigio 10.1 Inch Frameo Digital Photo Frame. Please read this manual thoroughly before using the device to ensure proper functionality and to maximize your experience.



2. PRODUCT OVERVIEW

2.1 Key Features

- **Display:** 10.1-inch HD IPS Touch Screen with 1280x800 resolution for vivid colors and details.
- **Memory:** 32GB built-in memory, supporting up to 32GB external storage via Micro SD Card or USB-C Drive (FAT32 format only).
- **Connectivity:** WiFi enabled for instant sharing via the Frameo app.
- **Sharing Options:** Share photos and videos (max 15 seconds) instantly from anywhere using the Frameo app. Supports non-WiFi transmission via Micro SD Card, USB-C Drive, or computer connection.
- **User Interaction:** Touch screen interface for convenient setup and photo viewing.
- **Photo Management:** Auto-rotate pictures, adjust to fill the frame, and customize brightness and volume.
- **Supported Formats:** JPG/JPEG/BMP/PNG for images, MP4 for videos.
- **Power Saving:** Configurable sleep mode for automatic power off.
- **Security:** Private and secure communication between the Frameo app and the frame.

2.2 Components and Ports

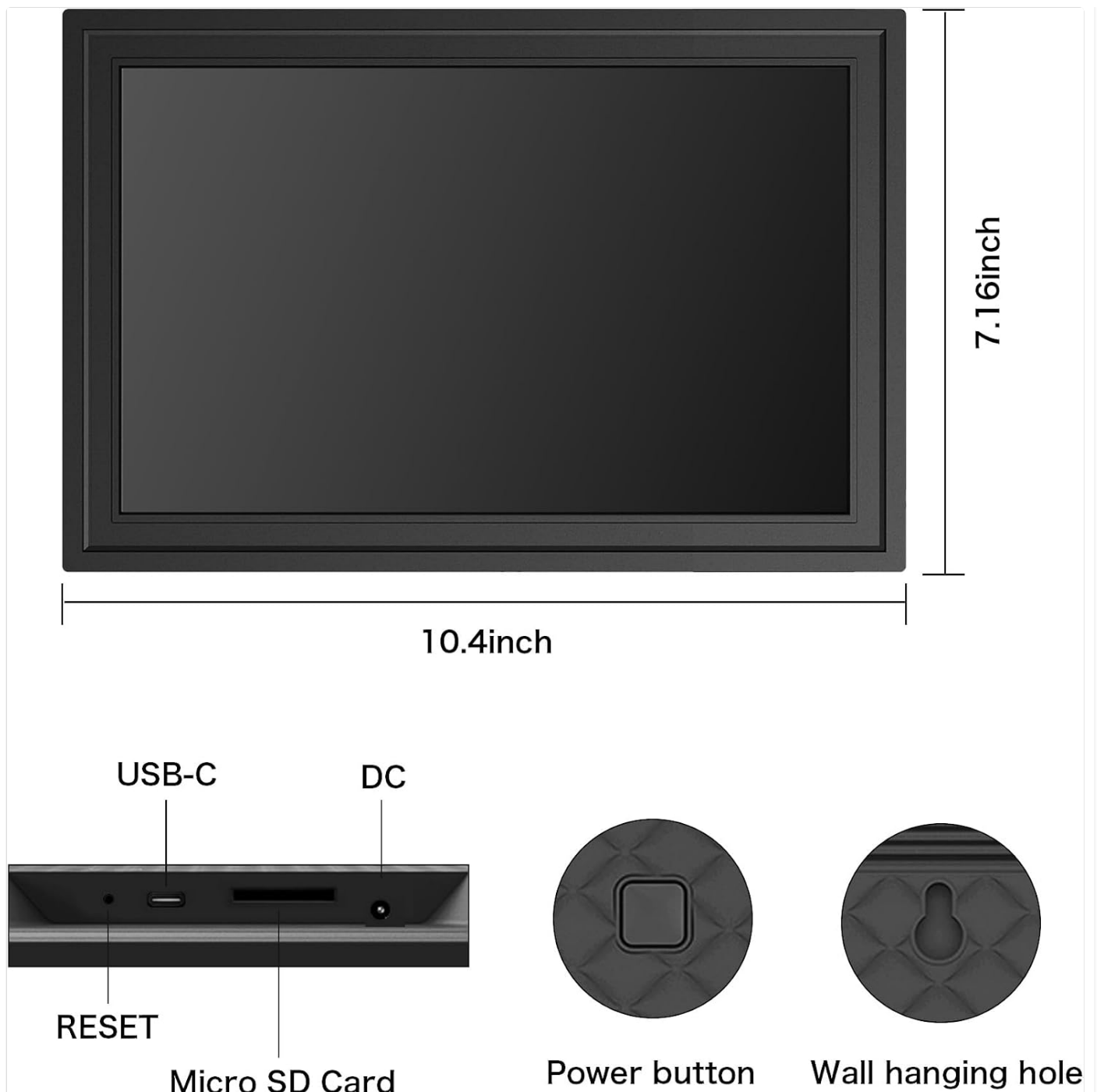


Image 2.1: Overview of the frame's dimensions and port locations.

The frame features a USB-C port, a DC power input, a Micro SD Card slot, a Reset button, a Power button, and a wall hanging hole for versatile placement.

1280 x 800 High Definition
Give you vivid color and exquisite details

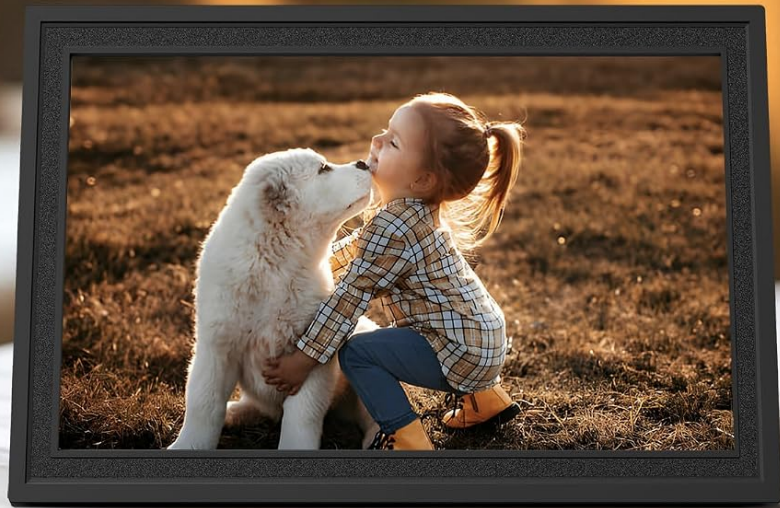


Image 2.2: The HD IPS display provides clear and vibrant images.

32GB Built-in Memory

Support up to 32GB extend storage

eg. Micro SD Card or USB-C Drive, FAT32 Format Only



Image 2.3: The frame offers 32GB of internal storage and supports external memory.

3. SETUP

3.1 Initial Power-On and WiFi Connection

1. Connect the power adapter to the DC input port on the frame and plug it into a power outlet.
2. The frame will power on automatically. Follow the on-screen prompts to select your language and connect to a WiFi network.
3. Ensure a stable WiFi connection for seamless photo and video sharing via the Frameo app.

3.2 Frameo App Installation

1. Download the official Frameo app from your smartphone's app store (iOS or Android).
2. Open the app and create an account or log in if you already have one.
3. Follow the app's instructions to connect your frame by entering the unique code displayed on your digital photo frame.

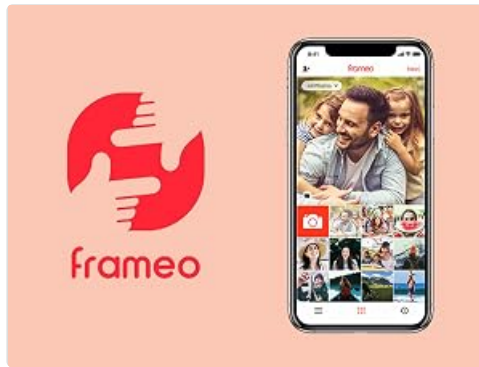


Image 3.1: The Frameo app interface for managing your digital photo frame.

3.3 Non-WiFi Transmission Setup

For situations without WiFi or for users preferring direct transfer, the frame supports non-WiFi transmission methods:

- **Micro SD Card / USB-C Drive:** Insert a Micro SD card or USB-C drive (formatted to FAT32) into the respective slot. You can then transfer photos and videos directly to the frame's internal memory or use the external storage directly.
- **Computer Connection:** Connect the frame to a computer using a USB-C cable. The frame will appear as a removable storage device, allowing you to drag and drop files.

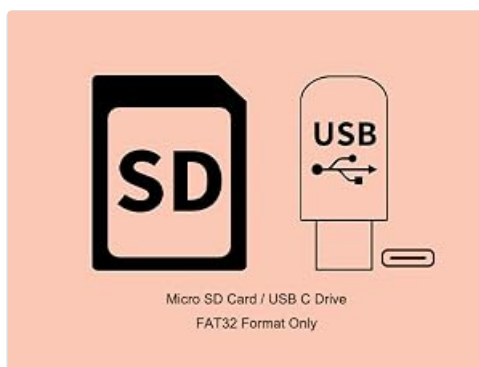


Image 3.2: Supported external storage types for non-WiFi transfer.

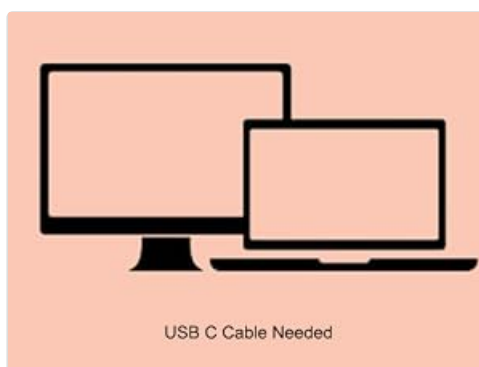


Image 3.3: Transferring files via computer connection requires a USB-C cable.

4. OPERATING INSTRUCTIONS

4.1 Sharing Photos and Videos via Frameo App

1. Open the Frameo app on your smartphone or tablet.
2. Select the photos or videos (up to 15 seconds in length) you wish to share.
3. Choose your connected Pastigio frame as the recipient. The content will be instantly sent to your frame, appearing in



Image 4.1: Instant sharing of memories from your phone to the frame.

4.2 Frame Interaction and Settings

- **Touch Screen Navigation:** Use the touch screen to navigate menus, view individual photos, and adjust settings.
- **Photo Adjustment:** The frame can automatically rotate pictures to portrait or landscape orientation. You can also adjust photos to fill the screen or fit within it.
- **Brightness and Volume:** Adjust the screen brightness and video volume through the frame's settings menu.
- **Sleep Mode:** Configure a sleep schedule in the settings to automatically turn the frame off during specified hours, conserving energy.
- **'React' Feature:** Send emojis back to loved ones in real-time through the Frameo app to express your reaction to their shared photos.

Your frame – designed to
protect your privacy with
the free **Frameo** app



Image 4.2: Sending personalized greetings through the Frameo app.

4.3 Privacy and Security

The Pastigio digital photo frame, in partnership with Frameo, ensures private and secure communication for your shared memories. All data transmission between the app and the frame is encrypted.

Your frame – designed to protect your privacy with the free **Frameo** app



Image 4.3: Secure data transmission between your device and the frame.

5. MAINTENANCE

- **Cleaning:** Gently wipe the screen with a soft, dry, lint-free cloth. For stubborn smudges, slightly dampen the cloth with water or a screen-safe cleaner. Avoid harsh chemicals.
- **Storage:** When not in use for extended periods, store the frame in a cool, dry place away from direct sunlight and extreme temperatures.
- **Software Updates:** Ensure your frame's software is up to date through the settings menu to benefit from the latest features and security enhancements.

6. TROUBLESHOOTING

If you encounter issues with your Pastigio digital photo frame, please refer to the following common solutions:

- **Frame Not Turning On:** Ensure the power adapter is securely connected to both the frame and a working power outlet.

- **Cannot Connect to WiFi:** Verify your WiFi password is correct. Try restarting your router and the digital frame. Ensure the frame is within range of your WiFi network.
- **Photos Not Appearing:** Check if the Frameo app is successfully connected to your frame. For external storage, ensure the Micro SD card or USB-C drive is formatted to FAT32 and contains supported file types (JPG/JPEG/BMP/PNG, MP4).
- **Screen Unresponsive:** Try restarting the frame by unplugging and re-plugging the power adapter. If the issue persists, locate the Reset button (refer to Image 2.1) and use a small pin to press it.
- **App Connection Issues:** Ensure your smartphone has a stable internet connection and the Frameo app is updated to the latest version.

If these steps do not resolve your issue, please contact Pastigio customer support for further assistance.

7. SPECIFICATIONS

Feature	Detail
Brand	Pastigio
Model Number	R8
Screen Size	10.1 Inches
Resolution	1280*800
Display Type	HD IPS Touch Screen
Internal Memory	32GB
External Storage Support	Up to 32GB (Micro SD Card / USB-C Drive, FAT32 format only)
Connectivity	WiFi
Supported Image Formats	JPG/JPEG/BMP/PNG
Supported Video Formats	MP4 (max 15s for app sharing)
Product Dimensions	7.16 x 10.4 x 0.99 inches
Item Weight	1.81 pounds
Color	Black
Compatible Devices	Personal Computer, Smartphone, Tablet

8. WARRANTY AND SUPPORT

Pastigio, as the direct manufacturer, ensures high-quality control for its products. We offer comprehensive technical support and quality assurance for your digital photo frame.

- **Technical Support:** Our support team is available to assist you promptly with any issues or questions you may have.
- **Quality Assurance:** We are responsible for any manufacturing defects.

For support, please refer to the contact information provided with your product packaging or visit the official Pastigio website.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question