

## Bissell 3700E

# BISSELL SpotClean HydroSteam 3700E Portable Deep Cleaner User Manual

*Model: 3700E | Brand: Bissell*

## INTRODUCTION

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Thank you for purchasing the BISSELL SpotClean HydroSteam 3700E Portable Deep Cleaner. This manual provides essential information for the safe operation, maintenance, and troubleshooting of your new appliance. The SpotClean HydroSteam 3700E is designed for powerful stain removal on carpets and upholstery, utilizing innovative HydroSteam Technology for effective cleaning.

## IMPORTANT SAFETY INSTRUCTIONS

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When using an electrical appliance, basic precautions should always be observed, including the following:

- Read all instructions before using your appliance.
- Always connect to a properly grounded outlet.
- Unplug from outlet when not in use and before cleaning or servicing.
- Do not immerse. Use only on surfaces moistened by the cleaning process.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.

- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
- Do not use in an enclosed space filled with vapors given off by oil base paint, paint thinner, mothproofing substances, flammable dust, or other explosive or toxic vapors.
- Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters in place.
- Do not use on hard or porous surfaces.
- Do not use on leather, velvet, or silk.
- Do not use on unsealed wood floors.
- Use only BISSELL cleaning formulas intended for use with this appliance to prevent internal component damage.

## PRODUCT OVERVIEW

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The BISSELL SpotClean HydroSteam 3700E is a versatile portable deep cleaner designed for effective spot and stain removal.

### Key Features:

- **HydroSteam Technology:** Delivers up to 50% better cleaning performance, tackling tough sticky and oily messes.
- **Triple Action Cleaning:** Combines steam, scrubbing, and vacuuming for comprehensive dirt, spot, and stain removal.
- **Two Separate Large Tanks:** Features removable tanks for clean and dirty water, ensuring easy refilling and emptying.
- **Fast Drying:** Upholstery dries in approximately 30 minutes in Steam Only Mode.
- **Compact & Lightweight Design:** Easy to store and transport for various cleaning tasks.

### Components:



**Main Unit and Included Accessories:** This image displays the BISSELL SpotClean HydroSteam 3700E portable deep cleaner along with its various attachments. These include different brush heads for varied cleaning tasks, wheels for mobility, and a bottle of BISSELL cleaning solution.



**Side View of the Cleaner:** A side perspective of the BISSELL SpotClean HydroSteam 3700E, highlighting its compact design and the integrated hose storage.



**Front View of the Cleaner:** The front view of the BISSELL SpotClean HydroSteam 3700E, showcasing the "SPOTCLEAN HYDROSTEAM" branding and the clear tanks.



**Cleaner with Brush Attachment:** This image shows the BISSELL SpotClean HydroSteam 3700E with a brush attachment connected, ready for use.



**Top View of the Cleaner:** An overhead view of the BISSELL SpotClean HydroSteam 3700E, showing the controls and the clear tank lids.



**Rear View of the Cleaner:** The back of the BISSELL SpotClean HydroSteam 3700E, illustrating the hose and power cord management.

## SETUP

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1. **Unpack the Unit:** Carefully remove all components from the packaging. Ensure all parts listed in the "Product Overview" section are present.
2. **Fill the Clean Water Tank:**
  - Remove the clean water tank from the unit.
  - Fill the tank with warm tap water (not boiling) up to the indicated fill line.
  - Add the recommended amount of BISSELL cleaning formula (e.g., BISSELL OXY Spot & Stain Formula) as per the instructions on the formula bottle. Do not overfill.
  - Securely replace the tank on the unit.
3. **Attach the Cleaning Tool:** Connect the desired cleaning tool (e.g., 3" Tough Stain Tool, Multi-Surface Tool) to the end of the hose until it clicks into place.
4. **Plug In:** Plug the power cord into a grounded electrical outlet.

## OPERATING INSTRUCTIONS

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### Pre-Cleaning Preparation:

- Vacuum the area to be cleaned to remove loose dirt and debris.
- Test a small, inconspicuous area of the surface for colorfastness before proceeding.

## Spot and Stain Cleaning:

1. **Power On:** Press the power button to turn on the unit.
2. **Select Mode:** Rotate the mode dial to select the desired cleaning mode (e.g., Steam Only, Wash, or SteamWash).
3. **Apply Solution:** Hold the cleaning tool about an inch above the stained area. Press the spray trigger to dispense cleaning solution and steam onto the stain.
4. **Scrub the Stain:** Gently scrub the stained area with the brush on the cleaning tool. For tough stains, allow the solution to soak for a few minutes.
5. **Extract Dirty Water:** Release the spray trigger and press the cleaning tool firmly against the surface, pulling it slowly towards you to suction up the dirty water. Repeat until no more dirty water is being extracted.
6. **Rinse (Optional):** For best results, you may rinse the area by spraying clean water (without formula) and extracting it.
7. **Dry:** Allow the cleaned area to dry completely. Upholstery may dry in approximately 30 minutes in Steam Only Mode.

## Using HydroSteam Technology:

The HydroSteam Technology provides enhanced cleaning power, especially for sticky and oily messes. Ensure the unit is in a steam-enabled mode for this feature to activate. You will notice steam being emitted from the cleaning tool during operation.



**Step 1: Steam Application:** This image illustrates the initial step of the cleaning process where steam is applied directly to a stain on a carpet, beginning to loosen the dirt.



**Step 2: Scrubbing and Extraction:** The second step shows the cleaning tool actively scrubbing the stained area while simultaneously extracting the dirty liquid, demonstrating the combined action of the cleaner.



**Step 3: Final Extraction:** The final step illustrates the continued extraction of liquid, showing the effectiveness of the suction in removing moisture and residue from the cleaned surface.



**Cleaning Upholstery:** A user demonstrating the use of the SpotClean HydroSteam on upholstery, highlighting its versatility for different fabric surfaces.

## MAINTENANCE

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### After Each Use:

- **Empty and Rinse Dirty Water Tank:** Remove the dirty water tank and dispose of the contents. Rinse the tank thoroughly with clean water.
- **Rinse Clean Water Tank:** If any cleaning solution remains, empty and rinse the clean water tank.
- **Clean Tools:** Rinse the cleaning tools under running water to remove any debris or residue. The HydroRinse Self-Cleaning Tool can be used for convenient hose and tool cleaning.
- **Wipe Down Unit:** Wipe the exterior of the unit with a soft, damp cloth.
- **Store:** Wrap the hose and power cord neatly around the designated storage areas on the unit. Store the unit in a dry, protected area.



## Permanent Stain Removal

Cleans up to **50% better** with HydroSteam™ Technology.

**Compact Storage:** The image demonstrates how the BISSELL SpotClean HydroSteam 3700E can be neatly stored in a cabinet, highlighting its compact design.

## TROUBLESHOOTING

If you experience issues with your BISSELL SpotClean HydroSteam 3700E, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Unit not turning on	Not plugged in; Blown fuse/tripped breaker	Ensure unit is securely plugged into a working outlet; Check household fuse/breaker.
No spray or reduced spray	Clean water tank empty; Tank not seated properly; Clogged spray nozzle	Refill clean water tank; Remove and re-seat tank; Clean spray nozzle with a paper clip.
Reduced suction	Dirty water tank full; Tank not seated properly; Hose/tool clogged	Empty dirty water tank; Remove and re-seat tank; Clear any blockages from hose or tool.
No steam	Unit not in steam mode; Water tank empty; Unit not heated up	Ensure mode dial is set to a steam-enabled setting; Check water level; Allow unit a few minutes to heat up after turning on.

## SPECIFICATIONS

Feature	Detail
Brand	Bissell
Model Number	3700E
Color	Black
Package Dimensions	43 x 40.2 x 31.7 cm
Capacity	1.81 kg (water tank capacity)
Power / Wattage	790 watts

Feature	Detail
Voltage	240 Volts (DC)
Noise Level	80 dB
Runtime	30 minutes (continuous operation)
Special Features	HydroSteam Technology, BISSELL OXY Spot & Stain Formula
Item Weight	6 Kilograms

## WARRANTY AND SUPPORT

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The BISSELL SpotClean HydroSteam 3700E typically comes with a manufacturer's warranty. Please refer to your purchase documentation or the official BISSELL website for specific warranty terms and conditions applicable to your region.

### Extended Warranty Options:

- 1-Year Extended Warranty by Salama Care (E-mail delivery)
- 2-Year Extended Warranty by Salama Care (E-mail delivery)

For customer support, spare parts, or additional cleaning formulas, please visit the official Bissell Store or contact their customer service.

**BISSELL Pet Foundation:** By choosing BISSELL, you are also supporting the BISSELL Pet Foundation and their mission to help save homeless pets.