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› roborock S8 MaxV Ultra Robot Vacuum & Sonic Mop User Manual

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Model: S8 MaxV Ultra

1. SETUP

1.1 Unboxing and Component Check

Carefully remove all components from the packaging. Ensure all items listed below are present:

- 1 x roborock S8 MaxV Ultra Robot Vacuum
- 1 x RockDock Ultra (Dock Base with Disposable Dust Bag pre-installed)
- 1 x Charging Adapter
- 1 x Instruction Guide

1.2 Dock Placement and Initial Charging

Place the RockDock Ultra on a hard, flat surface against a wall, ensuring there is adequate space around it for the robot to maneuver. Connect the charging adapter to the dock and plug it into a power outlet. Place the robot onto the dock for its initial charge. A full charge is recommended before first use.



The roborock S8 MaxV Ultra Robot Vacuum docked with its RockDock Ultra, ready for charging and automatic maintenance.

1.3 App Installation and Device Pairing

Download the roborock app from your smartphone's app store. Follow the in-app instructions to pair your S8 MaxV Ultra robot vacuum. The app allows for advanced control, scheduling, and mapping features.

1.4 Detergent Dispenser Setup

The RockDock Ultra features an auto detergent dispenser. Fill the detergent tank with the recommended cleaning solution as per the instructions in the app or the included guide. The system will automatically dispense detergent during mopping cycles.

2. OPERATING INSTRUCTIONS

2.1 Starting and Pausing Cleaning

You can initiate or pause cleaning using multiple methods:

- **App Control:** Use the roborock app to start, pause, or stop cleaning, select specific rooms, or define no-go

zones.

- **Button Control:** Press the power button on the robot to start or pause a cleaning cycle.
- **Voice Control:** Utilize the built-in "Hello Rocky" voice assistant or connect to compatible smart home devices like Amazon Echo or Google Home.



The roborock S8 MaxV Ultra robot vacuum actively cleaning a room, demonstrating its autonomous operation.

2.2 Cleaning Modes and Features

The S8 MaxV Ultra offers versatile cleaning options:

- **Vacuuming:** With 10,000 Pa suction power and a dual-roller design, it effectively picks up dust and debris from carpets and hard floors.
- **Sonic Mopping (VibraRise 3.0):** The VibraRise 3.0 system uses double vibration modules to scrub floors at 4000 times per minute, tackling stubborn stains.
- **Combined Vacuuming and Mopping:** The mop lifts up to 20mm when detecting carpets, allowing for simultaneous vacuuming and mopping without wetting carpets.
- **Corner to Edge Cleaning:** The FlexiArm Design Side Brush extends to reach tight spots, and the liftable Extra Edge Mop cleans within 1.68mm of edges.



A close-up view of the roborock S8 MaxV Ultra's underside, highlighting the powerful dual-roller brush system for effective vacuuming.



The roborock S8 MaxV Ultra actively mopping a floor with visible stains, showcasing its VibraRise 3.0 sonic mopping system.

2.3 Intelligent Navigation and Obstacle Avoidance

The robot uses Reactive AI 2.0 Obstacle Recognition and PreciSense LiDAR Navigation for efficient and safe cleaning:

- **Reactive AI 2.0:** Advanced 3D structured light and an RGB camera identify up to 73 objects (e.g., shoes, pet waste) to avoid collisions.
- **PreciSense LiDAR:** Creates detailed, multi-level maps for optimized cleaning routes and faster mapping.



The roborock S8 MaxV Ultra demonstrating its Reactive AI 2.0 obstacle recognition by navigating around common household items.

2.4 Pet-Friendly Features

The S8 MaxV Ultra includes features designed for pet owners:

- **Video Call:** Check on pets remotely, schedule automated cruises, or engage in two-way video calls.
- **Pet Snaps:** Captures photos of your pets during cleaning.
- **Find Your Pet:** Use the app to locate your pet by having the robot roam the house.



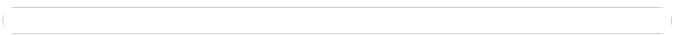
A user interacting with the roborock S8 MaxV Ultra using the 'Hello Rocky' voice assistant, with a pet nearby.

3. MAINTENANCE

3.1 RockDock Ultra Automatic Functions

The RockDock Ultra minimizes manual maintenance:

- **Auto Emptying:** Automatically empties the robot's dustbin into a disposable bag in the dock, holding up to 7 weeks of debris.
- **Hot Water Mop Washing:** Washes the robot's mop with hot water (140°F) to remove dirt and stains.
- **Hot Air Mop Drying:** Dries the mop with hot air to prevent odors and mildew.
- **Auto Water Refilling:** Refills the robot's water tank for mopping.
- **Dock Self-Cleaning:** The dock performs self-cleaning to maintain hygiene.



An illustrative diagram detailing the eight automatic functions of the RockDock Ultra, including intelligent dirt detection, auto detergent dispensing, heated air drying, hot water mop washing, auto dust emptying, dock self-cleaning, auto tank refilling, and faster charging.

3.2 Filter and Brush Maintenance

- **Washable Filter:** The robot features a washable filter. Refer to the app or instruction guide for cleaning frequency and procedure.
- **Dual-Roller Brush:** The dual-roller design is engineered to reduce hair tangles. Periodically check and clean the brushes for optimal performance. Concealed scrapers assist in hair removal.

4. TROUBLESHOOTING

If you encounter issues with your roborock S8 MaxV Ultra, consider the following general steps:

- **Robot Not Charging:** Ensure the dock is properly plugged in and the robot is correctly seated on the charging contacts. Clean the charging contacts on both the robot and the dock if necessary.
- **Poor Cleaning Performance:** Check if the dustbin is full, the water tank is empty, or the mop pads/brushes are dirty or tangled. Clean or replace components as needed.
- **Navigation Errors:** Ensure there are no new obstacles in the robot's path. Clean the sensors on the robot. If mapping issues persist, try re-mapping your home via the app.
- **App Connectivity Issues:** Verify your Wi-Fi connection and ensure the robot is within range. Restart both the robot and your router if problems persist.
- **Voice Assistant Not Responding:** Ensure the "Hello Rocky" feature is enabled in the app and the robot's microphone is not obstructed.

For detailed troubleshooting guides and specific error codes, please refer to the comprehensive instruction guide included with your product or visit the official roborock support website.

5. SPECIFICATIONS

Feature	Specification
Brand	roborock
Model Name	S8 MaxV Ultra

Suction Power	10,000 Pa
Mopping System	VibraRise 3.0 Sonic Mopping (4000 times/min, 2x Vibration Modules)
Mop Lifting Height	Up to 20mm
Navigation	PreciSense LiDAR Navigation
Obstacle Avoidance	Reactive AI 2.0 (Identifies up to 73 objects)
Dock Features	Auto Emptying, Hot Water Mop Washing, Hot Air Mop Drying, Auto Water Refilling, Detergent Dispenser, Dock Self-Cleaning
Battery Life	180 minutes
Battery Type	Lithium Ion
Controller Type	App Control, Button Control, Voice Control
Compatible Devices	Amazon Echo, Google Home, Siri, Smartphones, Smartwatches
Noise Level	67 dB
Dimensions (L x W x H)	16.1" x 17.56" x 18.5"
Weight	45.4 pounds

6. WARRANTY AND SUPPORT

6.1 Warranty Information

For detailed warranty information, please refer to the warranty card included in your product packaging or visit the official roborock website. Warranty terms and conditions may vary by region and retailer.

6.2 Customer Support

If you require further assistance, technical support, or have questions not covered in this manual, please contact roborock customer service through the official website or the contact information provided in your product documentation.

7. PRODUCT VIDEOS

7.1 Robot Docking and Self-Cleaning

This video demonstrates the roborock S8 MaxV Ultra robot vacuum returning to its RockDock Ultra for automatic emptying and charging. It highlights the seamless integration of the robot with its self-maintenance dock.

7.2 Robot Cleaning Performance

This video showcases the roborock S8 MaxV Ultra in action, cleaning a hard floor. It provides a visual representation of the robot's

movement and cleaning efficiency.

7.3 Robot Navigating and Cleaning

This video illustrates the roborock S8 MaxV Ultra's intelligent navigation as it moves across a tiled floor, demonstrating its ability to clean effectively while avoiding obstacles.

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