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AMERICAN PHOENIX Pavilion

AMERICAN PHOENIX Party Tent 20x20 ft Heavy Duty Canopy Shelter User Manual

Model: Pavilion | Material: 20x20 - PE

1. Introduction

Thank you for choosing the AMERICAN PHOENIX 20x20 ft Heavy Duty Canopy Shelter. This manual provides essential information for the safe and effective assembly, operation, and maintenance of your party tent. Designed for various outdoor events, including weddings, parties, and fairs, this tent offers reliable shelter with its robust construction and weather-resistant materials.
Please read these instructions thoroughly before attempting to set up the tent. Proper assembly and care will ensure the longevity and optimal performance of your canopy.

2. Safety Information

Important Safety Warning: We advise customers to never leave the canopy up overnight or under bad weather conditions, including strong winds, heavy rain, or snow. Disassemble the tent immediately if adverse weather is anticipated.

- Ensure the tent is securely anchored to the ground using all provided ropes and pegs. For concrete surfaces, use appropriate weights or anchors (not included).
- Keep all flame and heat sources away from the tent fabric. The roof is fire retardant, but caution is still advised.
- Do not assemble or disassemble the tent during strong winds or lightning.
- Always supervise children around the tent.
- Regularly inspect all components for wear and tear, especially before and after each use.

3. Product Overview & Components

The AMERICAN PHOENIX Party Tent is a 20x20 ft (6x6 meters) pavilion designed for durability and ease of use. It features a heavy-duty framework and weather-resistant fabric.

Key Features:

- **Dimensions:** 20x20 Feet (6x6 meters)

- **Frame:** Galvanized Steel tubes, rust & corrosion resistant, with thicker pipes, durable metal connectors, and metal bases. Features triangle roof support.
- **Roof Top Material:** PE/PVC Fabric, waterproof and UV-resistant for better shading.
- **Sidewalls:** 6 removable sidewalls with plastic windows for light inflow.
- **Doors:** 2 zippered door/end walls for easy entry and exit.
- **Secure Fastening:** Heavy-duty Velcro and bungee cord straps.
- **Anchoring:** Corner ropes and pegs included.



Figure 3.1: Fully assembled AMERICAN PHOENIX 20x20 ft Party Tent.

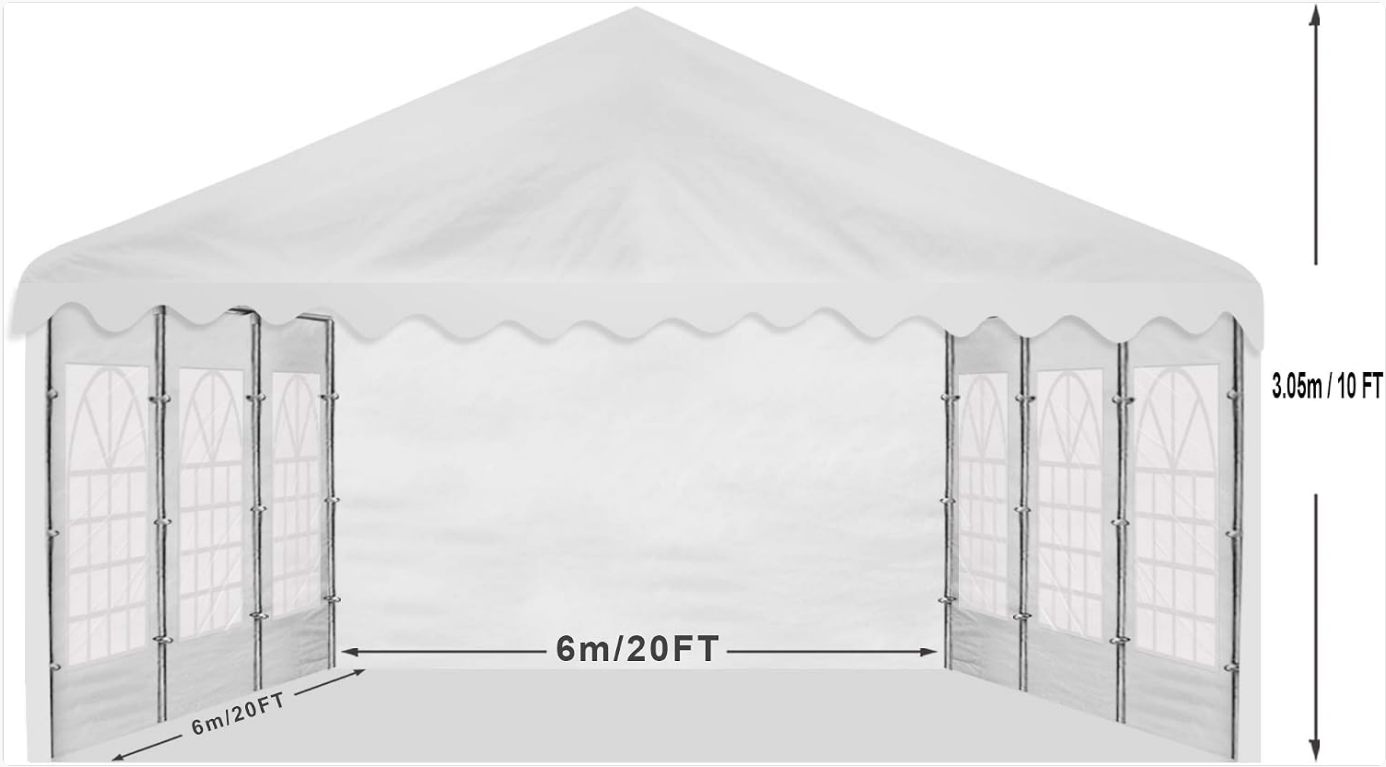


Figure 3.2: Tent dimensions and layout, showing 20ft width and length, and 10ft height.

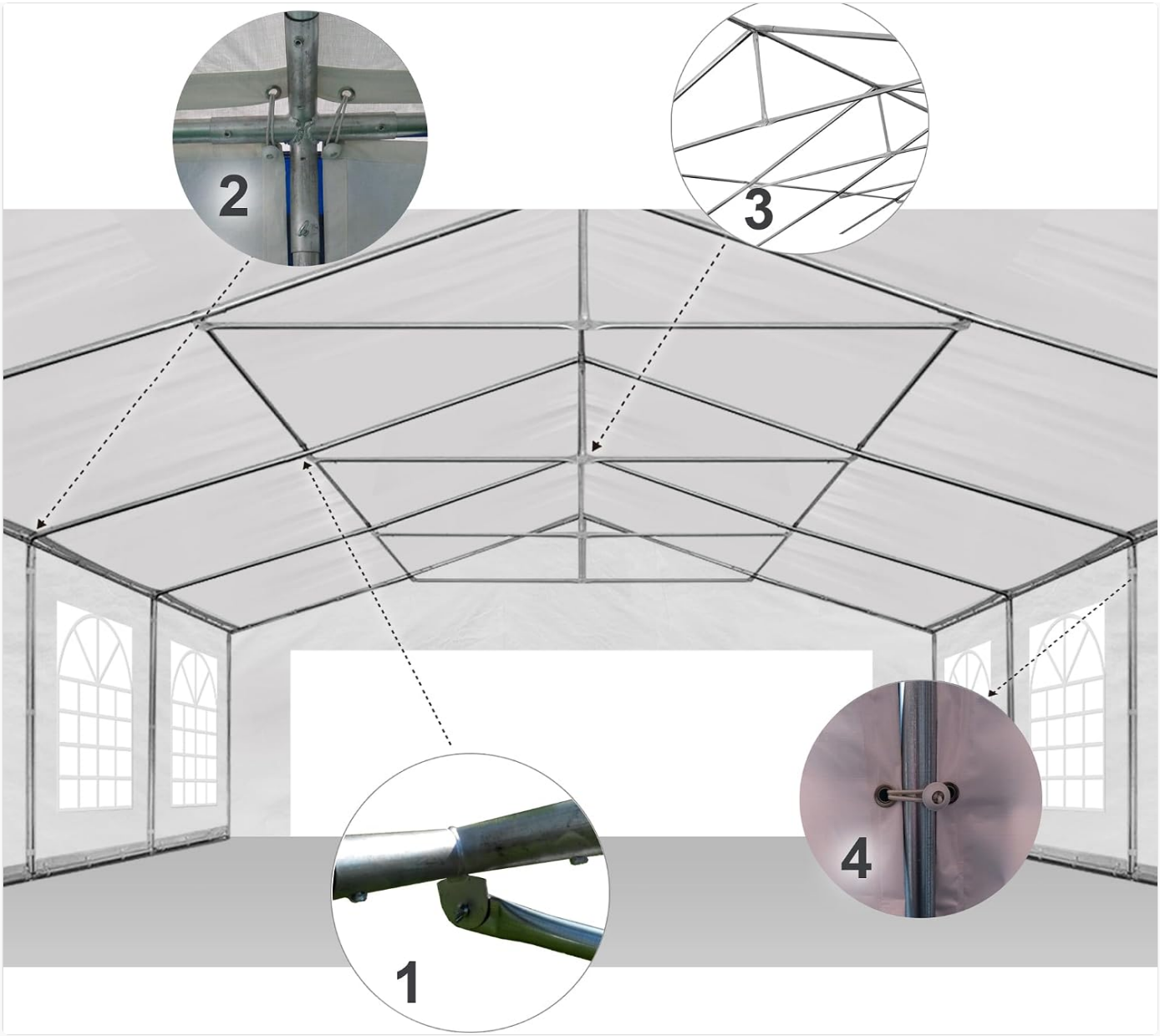


Figure 3.3: Detailed view of the galvanized steel frame connections and fabric attachment points, highlighting the robust construction.

4. Setup Instructions

Assembly is required for this party tent. It is highly recommended that at least 2-3 people are involved in the setup process to ensure safety and efficiency. All parts, including the top cloth, gables, curtains, joint accessories, and all pipe fittings, must be assembled by yourselves.

Preparation:

1. Unpack all boxes and verify that all components are present according to the packing list.
2. Lay out all poles and connectors in an organized manner, ideally on a clean, flat surface. Consider labeling poles with a marker for easier identification during assembly.
3. Choose a level area for tent setup, clear of overhead obstructions and sharp objects on the ground.

Assembly Steps:

1. Begin by assembling the roof frame structure. Connect the galvanized steel poles using the metal connectors, following the provided diagrams. Ensure all connections are secure.
2. Once the roof frame is complete, carefully drape the main roof cover over the frame. Secure it using the bungee

cord straps and Velcro fasteners.

3. Attach the leg poles to the roof frame, lifting the structure gradually. This step requires multiple people to lift simultaneously.
4. Install the sidewalls and door panels. These are removable and attach via Velcro and zippers. The plastic windows should face outwards.
5. Finally, secure the entire tent to the ground using the corner ropes and pegs. For added stability, especially in areas prone to wind, consider using additional anchoring methods.



Figure 4.1: Interior view showcasing the assembled frame and roof structure before side panels are fully secured.



Figure 4.2: The tent with some side panels rolled up, demonstrating flexibility in configuration.

Video 4.1: An overview of the American Phoenix Party Tent, demonstrating various sizes and interior views. This video provides a visual guide to the tent's features and potential uses, which can aid in understanding the overall structure during setup.

5. Operating the Tent

Your AMERICAN PHOENIX Party Tent is designed for temporary outdoor use. It provides shelter from sun and light rain, making it ideal for various events.

- **Ventilation:** The removable sidewalls and zippered doors allow for adjustable ventilation. Open panels as needed to ensure air circulation.
- **Lighting:** The plastic windows provide natural light during the day. For evening events, consider external or internal lighting solutions.
- **Capacity:** The 20x20 ft size can comfortably accommodate a significant number of guests or event setups. Refer to event planning guidelines for specific capacity recommendations based on your layout.



Figure 5.1: The party tent in an event setting, demonstrating its use for gatherings.

6. Maintenance

Proper maintenance will extend the life of your party tent.

- **Cleaning:** Clean the PE/PVC fabric with mild soap and water. Do not use harsh chemicals or abrasive cleaners, as they can damage the material. Rinse thoroughly and allow to air dry completely before storage.
- **Frame Care:** Inspect the galvanized steel poles and connectors regularly for any signs of rust, bending, or damage. Clean any dirt or debris from the frame.
- **Storage:** Ensure all fabric components are completely dry before folding and storing to prevent mold and mildew. Store the tent in a cool, dry place, away from direct sunlight and extreme temperatures.
- **Inspection:** Before each use, check all ropes, pegs, and fasteners for wear. Replace any damaged parts immediately.

7. Troubleshooting

Here are some common issues and their solutions:

- **Difficulty with Assembly:** The instructions may require careful interpretation. Lay out all parts and identify them before starting. It is crucial to have at least two people for assembly. If parts are missing, contact customer support immediately.
- **Tent Instability in Wind:** Ensure all anchoring points (ropes and pegs) are fully utilized and securely fastened. For concrete surfaces, use heavy weights (e.g., sandbags, water barrels) on each leg. This tent is not designed for strong winds; disassemble if high winds are expected.
- **Water Leakage:** While the fabric is waterproof, minor leakage can occur in heavy rain, especially at seams or attachment points. Ensure the roof cover is taut and properly secured. For prolonged heavy rain, consider additional waterproofing spray for seams.

- **Damaged Poles/Connectors:** If poles bend or connectors break during assembly, it may indicate excessive force or a manufacturing defect. Handle components with care. Contact customer support for replacement parts.
- **Sidewalls Not Closing Evenly:** Some variations in fabric cutting may occur. Ensure the tent frame is perfectly square and level. Adjust tension on the sidewall fasteners as needed.

8. Specifications

Attribute	Detail
Brand	AMERICAN PHOENIX
Model Number	Pavilion
Material	20x20 - PE (Polyethylene)
Color	White
Product Dimensions	236"L x 236"W x 120"H (approx. 20ft x 20ft x 10ft)
Item Weight	215 Pounds
Frame Material	Galvanized Metal
Water Resistance Level	Waterproof
UV Protection	UV-Resistant
Assembly Required	Yes
UPC	641020999297, 641020999341

9. Warranty & Support

AMERICAN PHOENIX is committed to delivering high-quality products. For over 15 years, our products have been utilized in a wide range of settings, reflecting our dedication to customer satisfaction.

- **Returns:** This product is eligible for 30-day easy returns. Please refer to your purchase platform's return policy for detailed instructions.
- **Protection Plans:** Extended protection plans are available for purchase to cover your investment beyond the standard return period. Options include 2-Year and 3-Year Protection Plans.
- **Customer Support:** For any questions, concerns, or assistance with missing parts or troubleshooting, please contact GE DISTRIBUTION, the seller, directly. Fast replies are typically provided within 24 hours.

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