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## Samsung SM-X218UZAAUSC

# Samsung Galaxy Tab A9+ 5G User Manual

Model: SM-X218UZAAUSC

## INTRODUCTION

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This user manual provides essential information for setting up, operating, maintaining, and troubleshooting your Samsung Galaxy Tab A9+ 5G. Please read this manual thoroughly before using your device to ensure safe and optimal performance. The Samsung Galaxy Tab A9+ 5G is a versatile Android tablet designed for productivity and entertainment. It features an engaging 11-inch display, an upgraded chipset for smooth performance, long-lasting battery life, and quad speakers for immersive audio. With 5G connectivity, you can enjoy fast streaming and rapid downloads on the go.

## WHAT'S IN THE BOX

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Upon unboxing your Samsung Galaxy Tab A9+ 5G, verify that all components are present:

- Samsung Galaxy Tab A9+ 5G device
- USB-C to USB-C Data Cable
- Ejection Pin (for SIM/microSD tray)
- Quick Start Guide (this manual provides more detail)

# What's in the box



**Galaxy Tab A9+ 5G**



**Data cable  
(C to C)**



**Ejection  
pin**

Figure 1: Included items in the Samsung Galaxy Tab A9+ 5G packaging. This includes the tablet, a USB-C to USB-C data cable, and an ejection pin.

## SETUP

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### 1. Device Layout and Functions

Familiarize yourself with the physical layout of your tablet:



Figure 2: Front and rear views of the Samsung Galaxy Tab A9+ 5G. The front features the 11-inch display and front camera, while the rear shows the main camera and Samsung branding.

**Front Camera:** Located at the top center when held horizontally, used for video calls and selfies.

**Power Button:** On the top right edge (when held horizontally).

**Volume Buttons:** Adjacent to the power button.

**USB-C Port:** On the right edge, for charging and data transfer.

**Speaker Grilles:** Two on each side (total four) for quad-speaker audio.

**SIM/microSD Card Tray:** On the right edge, accessible with the ejection pin.

**Rear Camera:** On the back, top right corner.

## 2. Charging the Battery

Before initial use, fully charge the tablet. Connect the USB-C cable to the tablet's USB-C port and the other end to a compatible USB power adapter (sold separately). A minimum 15W wall charger is recommended for fast charging.



 Dolby Atmos



## Rich sound all around

Whether you're videoconferencing with your team or presenting to a client, hear everything clearly with quad speakers powered by Dolby Atmos.

Figure 3: The Samsung Galaxy Tab A9+ 5G features a 7,040 mAh battery, designed for long-lasting use and fast charging capabilities.

### 3. Inserting a SIM Card (for 5G models) and microSD Card

Use the ejection pin to open the SIM/microSD card tray. Place your nano-SIM card (for cellular models) and/or microSD card into the tray with the gold contacts facing down. Gently push the tray back into the slot until it clicks into place. The tablet supports microSD cards up to 1TB for expanded storage.

### 4. Initial Setup

Press and hold the Power button to turn on the tablet. Follow the on-screen prompts to:

1. Select your language and region.
2. Connect to a Wi-Fi network.
3. Sign in with your Google account or create a new one.
4. Set up security features (PIN, pattern, password).
5. Transfer data from your previous device using Smart Switch (optional).

## OPERATING YOUR TABLET

### 1. Basic Navigation

- **Home Screen:** Swipe left or right to access different pages.
- **App Drawer:** Swipe up from the Home screen to view all installed applications.
- **Notification Panel:** Swipe down from the top of the screen to access quick settings and notifications.
- **Recent Apps:** Tap the square navigation button (or swipe up and hold from the bottom if using gestures) to see recently opened apps.

### 2. Multi-Window Display

The Galaxy Tab A9+ 5G supports Multi-Active Windows, allowing you to run and view multiple applications simultaneously. This feature is ideal for multitasking, such as browsing the web while taking notes or watching a video during a video call.



## Slim. Light. Durable.

Take your business wherever you go with a slim, light and durable design.

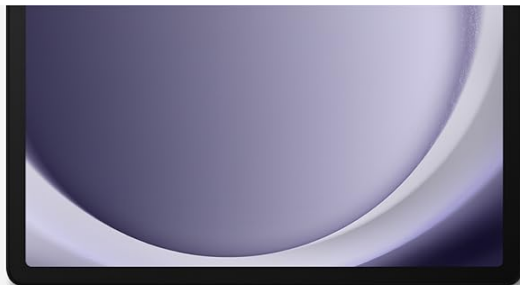
Figure 4: The Multi-Active Windows feature on the Samsung Galaxy Tab A9+ 5G allows users to view and interact with several applications simultaneously on the 11-inch screen, enhancing productivity.

To activate Multi-Window:

1. Open the first app.
2. Tap the Recent Apps button.
3. Tap the app icon at the top of the app's card.
4. Select "Open in split screen view" or "Open in pop-up view."
5. Choose the second app from the Recent Apps list or App Drawer.

### 3. Audio and Visual Experience

The tablet features quad speakers with Dolby Atmos support for rich, clear audio. This enhances the experience for movies, music, and video calls.



**7,040** mAh

## Charges up fast. Lasts for hours.

Accomplish, plan and stay productive for hours with a long-lasting battery that charges fast to get back to 100% quickly.<sup>1</sup>

<sup>1</sup>Requires minimum 15W wall charger (sold separately). Use only a Samsung-approved charger and USB-C cable. To avoid injury or damage to your device, do not use incompatible, worn or damaged batteries, chargers or cables.

Figure 5: The Samsung Galaxy Tab A9+ 5G delivers rich sound through its quad speakers, enhanced by Dolby Atmos technology, providing an immersive audio experience for all media.

The 11-inch screen provides ample space for viewing content, making it suitable for presentations, video conferencing, and general media consumption.



## A big screen your whole team can see

The bright, engaging 11" screen<sup>1</sup> is perfect for videoconferencing, presentations, demonstrations and more.

<sup>1</sup>Measured diagonally, the Galaxy Tab A9+ screen size is 11.0" in the full rectangle and 10.9" accounting for the rounded corners. Actual viewable area is less due to the rounded corners.

Figure 6: The large 11-inch screen of the Samsung Galaxy Tab A9+ 5G is ideal for collaborative viewing, such as video conferences or presentations, ensuring everyone can see clearly.

### 4. 5G Connectivity

For models with 5G capability, ensure your SIM card is properly inserted and your cellular plan supports 5G. This allows for high-speed internet access on the go, enabling faster downloads, smoother streaming, and reliable connectivity.

## MAINTENANCE

### 1. Software Updates

Regularly check for and install software updates to ensure your tablet has the latest features, security patches, and performance improvements. Go to **Settings > Software update > Download and install**.

### 2. Battery Care

To prolong battery life, avoid extreme temperatures. For optimal longevity, consider enabling the "Protect battery" feature in **Settings > Battery and device care > Battery > More battery settings**, which limits the maximum charge to 85%.

### 3. Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of the tablet. Avoid abrasive materials or harsh chemicals that could damage the finish.

## TROUBLESHOOTING

### 1. Device Not Turning On

Ensure the battery is charged. Connect the tablet to a power source and wait a few minutes before attempting to power it on again. If it still doesn't turn on, try a forced restart by holding the Power button and Volume Down button simultaneously for more than 7 seconds.

### 2. Apps Freezing or Crashing

Close the problematic app from the Recent Apps screen. If the issue persists, clear the app's cache and data via [Settings > Apps > \[App Name\] > Storage > Clear cache / Clear data](#). As a last resort, uninstall and reinstall the app.

### 3. Wi-Fi Connectivity Issues

Restart your Wi-Fi router and the tablet. Forget the Wi-Fi network on your tablet [Settings > Connections > Wi-Fi > \[Network Name\] > Forget](#)) and then reconnect. Ensure your tablet is within range of the Wi-Fi signal.

## SPECIFICATIONS

<b>Display</b>	11-inch LCD, 1920 x 1200 (WUXGA) resolution, 90Hz Refresh Rate
<b>Processor</b>	Qualcomm Snapdragon 695 5G Octa-core
<b>RAM</b>	4GB (for 64GB storage model) / 8GB (for 128GB storage model)
<b>Storage</b>	64GB / 128GB (expandable up to 1TB via microSD)
<b>Cameras</b>	Rear: 8MP AF, Front: 5MP
<b>Battery</b>	7,040 mAh (15W Fast Charging support)
<b>Audio</b>	Quad Speakers with Dolby Atmos
<b>Connectivity</b>	5G, Wi-Fi 802.11ac, Bluetooth 5.1
<b>Operating System</b>	Android
<b>Dimensions</b>	6.64 x 6.67 x 0.27 inches
<b>Weight</b>	1.57 pounds

## WARRANTY AND SUPPORT

Your Samsung Galaxy Tab A9+ 5G comes with a standard manufacturer's warranty. For detailed warranty information, please refer to the warranty card included in your product packaging or visit the official Samsung support website. For technical support, troubleshooting assistance, or service requests, please contact Samsung Customer Service or visit a Samsung authorized service center. You can find contact information and support resources on the Samsung website: [www.samsung.com/us/support/](http://www.samsung.com/us/support/)

## OFFICIAL PRODUCT VIDEOS

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