

PlayStation CFI-ZCT1W

PlayStation DualSense® Wireless Controller User Manual

Model: CFI-ZCT1W

Brand: PlayStation

INTRODUCTION

The PlayStation DualSense® Wireless Controller offers a deeply immersive gaming experience, bringing in-game actions to life through innovative features. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your controller.



Figure 1: Front view of the DualSense Wireless Controller.

Key features include haptic feedback, dynamic adaptive triggers, a built-in microphone, and a comfortable, iconic design. It is compatible with PlayStation 5 consoles, Windows PC, Mac computers, and mobile devices.

SETUP

1. Unboxing and Initial Charge

Carefully remove the DualSense Wireless Controller from its packaging. Before first use, it is recommended to fully charge the controller.



Figure 2: DualSense Controller and packaging.

- Connect the supplied USB Type-C cable to the controller's USB port and the other end to a compatible charging port (e.g., PS5 console, USB wall adapter).
- The light bar on the controller will slowly blink orange while charging and turn off when fully charged.

2. Pairing with PlayStation 5 Console

To use the controller wirelessly with your PS5 console:

1. Turn on your PS5 console.
2. Connect the controller to the console using the USB Type-C cable.
3. Press the PS button (PlayStation logo button) on the controller. The controller will power on and pair with the console.
4. Once paired, you can disconnect the USB cable for wireless play.

3. Connecting to Other Devices (PC, Mac, Mobile)

The DualSense controller supports multi-device connectivity via USB Type-C cable or Bluetooth technology.

- **Wired Connection:** Connect the controller to your device using a USB Type-C cable.
- **Bluetooth Connection:**
 - a. Ensure Bluetooth is enabled on your device.
 - b. On the DualSense controller, press and hold the PS button and the Create button simultaneously until the light bar flashes blue. This indicates pairing mode.
 - c. On your device, search for Bluetooth devices and select "DualSense Wireless Controller" from the list.
 - d. Follow any on-screen prompts to complete the pairing process.

OPERATING INSTRUCTIONS

Controller Layout and Functions



Figure 3: Back view of the DualSense Wireless Controller.

- **Haptic Feedback:** Feel physically responsive feedback to your in-game actions with dual actuators that replace traditional rumble motors. These dynamic vibrations can simulate environments and weapon recoil in supported games.
- **Adaptive Triggers:** Experience varying force and tension at your fingertips with the L2 and R2 buttons, simulating the feel of interacting with in-game gear and environments.
- **Built-in Microphone:** Chat online with friends or issue voice commands. The microphone can be muted using the dedicated mute button below the PS button.
- **3.5mm Headset Jack:** Connect a compatible headset directly to the controller for private audio and communication.
- **Create Button:** Located on the left side of the touchpad, this button allows you to capture and broadcast your epic gaming moments.
- **Touchpad:** The integrated touchpad offers intuitive touch and motion controls in supported games.
- **Built-in Speaker:** Hear higher-fidelity sound effects directly from the controller in supported games.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the controller. Do not use harsh chemicals or abrasive materials.
- **Battery Care:** To prolong battery life, avoid exposing the controller to extreme temperatures. If storing for an extended period, charge the battery at least once every six months.
- **Storage:** Store the controller in a cool, dry place away from direct sunlight and excessive moisture.

TROUBLESHOOTING

Controller Not Responding/Connecting

- **Check Battery:** Ensure the controller is sufficiently charged. Connect it to a power source using the USB Type-C cable.
- **Reset Controller:** Locate the small reset button on the back of the controller (inside a small hole near the L2 button). Use a small, pointed object (like a straightened paperclip) to press and hold the button for 5 seconds. Then, try connecting again.
- **Re-pair Bluetooth:** If connecting wirelessly, delete the controller from your device's Bluetooth list and attempt to pair it again (refer to 'Connecting to Other Devices' section).
- **Try a Different USB Cable/Port:** If using a wired connection, test with another USB Type-C cable or a different USB port on your device/console.

Input Issues (e.g., Stick Drift, Button Unresponsiveness)

- **Clean Around Buttons/Sticks:** Dust or debris can sometimes interfere with button presses or stick movement. Gently clean around the affected areas.
- **Software Update:** Ensure your PS5 console's system software and the controller's firmware are up to date. Connect the controller to the PS5 and check for updates in the system settings.
- **Test on Another Device:** If possible, test the controller on another compatible device to determine if the issue is with the controller or the original device/console.

SPECIFICATIONS

Feature	Detail
Model Number	CFI-ZCT1W
Dimensions (L x W x H)	7.5 x 2.75 x 7.5 inches
Weight	9.88 ounces
Battery Type	1 Lithium Ion (included)
Connectivity	USB Type-C, Bluetooth
Manufacturer	Sony
Release Date	January 16, 2024

WARRANTY AND SUPPORT

For detailed warranty information and customer support, please refer to the official PlayStation website or the documentation included with your PlayStation 5 console. You can also visit the [PlayStation Store on Amazon](#) for product

details and additional resources.

Please retain your proof of purchase for warranty claims.



Related Documents - CFI-ZCT1W

	<p>Sony DualSense Wireless Controller CFI-ZCT1W: Instruction Manual & Safety Guide</p> <p>Official instruction manual for the Sony DualSense Wireless Controller (CFI-ZCT1W) for PlayStation 5. Covers setup, safety precautions, handling, cleaning, specifications, and troubleshooting.</p>
	<p>DualSense™ Wireless Controller Instruction Manual</p> <p>Official instruction manual for the PlayStation DualSense™ Wireless Controller (Model CFI-ZCT1W). Learn about setup, features, safety guidelines, and maintenance for an optimal gaming experience.</p>
	<p>PlayStation DualSense Wireless Controller User Manual</p> <p>Instruction manual for the PlayStation DualSense Wireless Controller (CFI-ZCT1W), covering safety precautions, hardware features, pairing, charging, specifications, and limited warranty information.</p>
	<p>PlayStation DualSense™ Wireless Controller Instruction Manual</p> <p>Official instruction manual for the PlayStation DualSense™ Wireless Controller (Model CFI-ZCT1W) by Sony Interactive Entertainment. Covers safety, usage, handling, charging, and technical specifications.</p>
	<p>PlayStation 5 Pro Quick Start Guide: Setup and Operation</p> <p>Get started with your Sony PlayStation 5 Pro console. This guide covers initial setup, controller pairing, connecting to your TV, and essential features like parental controls. Find setup instructions and support links for the PS5 Pro.</p>
	<p>PlayStation®5 Quick Start Guide</p> <p>This quick start guide from Sony provides essential instructions for setting up your PlayStation®5 console (model CFI-2008), including connecting cables, pairing the DualSense controller, navigating the interface, and managing power settings. It also covers basic gaming and parental control information.</p>