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CPVAN CP9

CPVAN Home Alarm System User Manual

Model: CP9
Brand: CPVAN

1. Product Overview

The CPVAN Smart Home Security System is a comprehensive wireless alarm solution designed for home security. This 13-piece kit provides essential components for monitoring doors and windows, offering peace of mind without recurring subscription fees.

Key features include:

- **Wireless Security System:** Includes a central alarm station, 8 door/window sensors, 2 remote controls, and 2 RFID cards.
- **No Contract or Subscription Fees:** Operate the system without ongoing costs.
- **Expandable:** Supports DIY expansion with up to 50 additional CPVAN series accessories.
- **Loud Alarm:** The central hub emits a 125-decibel alarm upon intrusion detection.
- **Smartphone Notifications:** Receive instant push notifications to your smartphone.
- **DIY Customization:** Program fixed arm and disarm times, and choose from 18 different ringtones.
- **2.4GHz Wi-Fi Connectivity:** Compatible with the Smart Life/Tuya app for easy setup and control. (Note: Only supports 2.4GHz Wi-Fi, not 5GHz).
- **12 Hours Backup Battery:** Ensures continuous operation during power outages.
- **Voice Control:** Works with Alexa and Google Assistant for arming and disarming.



Image: The CPVAN alarm hub and a door sensor installed on a door, illustrating its use for home security.

2. Package Contents

Verify that all items listed below are included in your package:

- 1 x CPVAN WiFi Alarm Base Station (Central Alarm Hub)
- 8 x Door/Window Sensors
- 2 x Remote Controls
- 2 x RFID Cards
- 1 x 5V 1A Adapter
- 1 x USB Type-C Cable
- 1 x User Manual



Image: A complete view of all components included in the CPVAN Home Alarm System kit, including the hub, sensors, remotes, RFID cards, and power accessories.

Your browser does not support the video tag.

Video: This video demonstrates the unboxing of the CPVAN Home Alarm System, showcasing all the components included in the package.

3. Setup Guide

3.1 Initial Power-up and App Installation

1. Connect the central alarm station to power using the provided USB Type-C cable and 5V 1A adapter.
2. Download the Smart Life or Tuya Smart app from your smartphone's app store (Google Play Store or Apple App Store).
3. Register or log in to your account within the app.

3.2 Connecting to Wi-Fi

The system requires a 2.4GHz Wi-Fi network for operation. It is not compatible with 5GHz Wi-Fi networks.

1. Ensure your smartphone is connected to your home's 2.4GHz Wi-Fi network.
2. In the Smart Life/Tuya app, tap the "+" icon to add a new device.
3. Follow the on-screen instructions to connect the central alarm station to your Wi-Fi network. This typically involves putting the hub into pairing mode (refer to the hub's indicator light for status) and entering your Wi-Fi password in the app.

3.3 Pairing Sensors and Accessories

Once the central alarm station is connected, you can add the door/window sensors, remote controls, and RFID cards.

1. In the app, navigate to the central alarm station's device page.
2. Select the option to add sub-devices or accessories.
3. Follow the app's prompts to pair each sensor, remote control, and RFID card. For sensors, this usually involves activating the sensor (e.g., separating the two parts of a door/window sensor).
4. Label each sensor in the app for easy identification (e.g., "Front Door," "Living Room Window").



Image: The main components of the alarm system, ready for setup and installation.

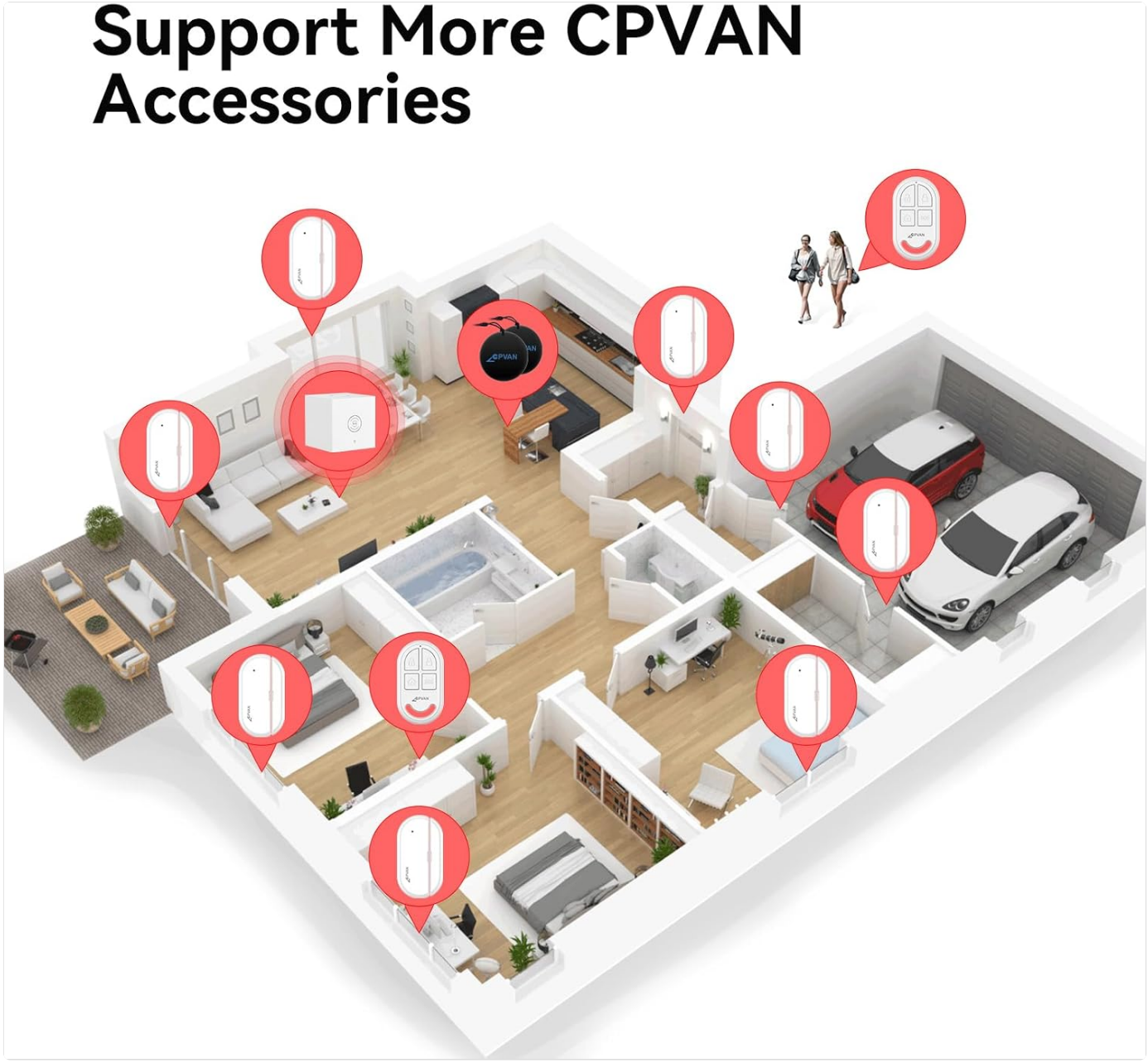


Image: An illustrative floor plan demonstrating strategic placement of the alarm hub and multiple door/window sensors throughout a home for optimal coverage.

4. Operating Your System

4.1 Arming and Disarming

The CPVAN alarm system offers multiple methods for arming and disarming:

- **Smart Life/Tuya App:** Use the app to switch between "Away," "Home," and "Disarm" modes. You will receive push notifications for all device events.
- **Remote Controls:** Press the corresponding buttons on the remote control to arm (Away/Home) or disarm the system.
- **RFID Cards:** Tap an RFID card on the central alarm station to quickly arm or disarm the system.
- **Voice Control:** Integrate with Alexa or Google Assistant to arm or disarm the system using voice commands.

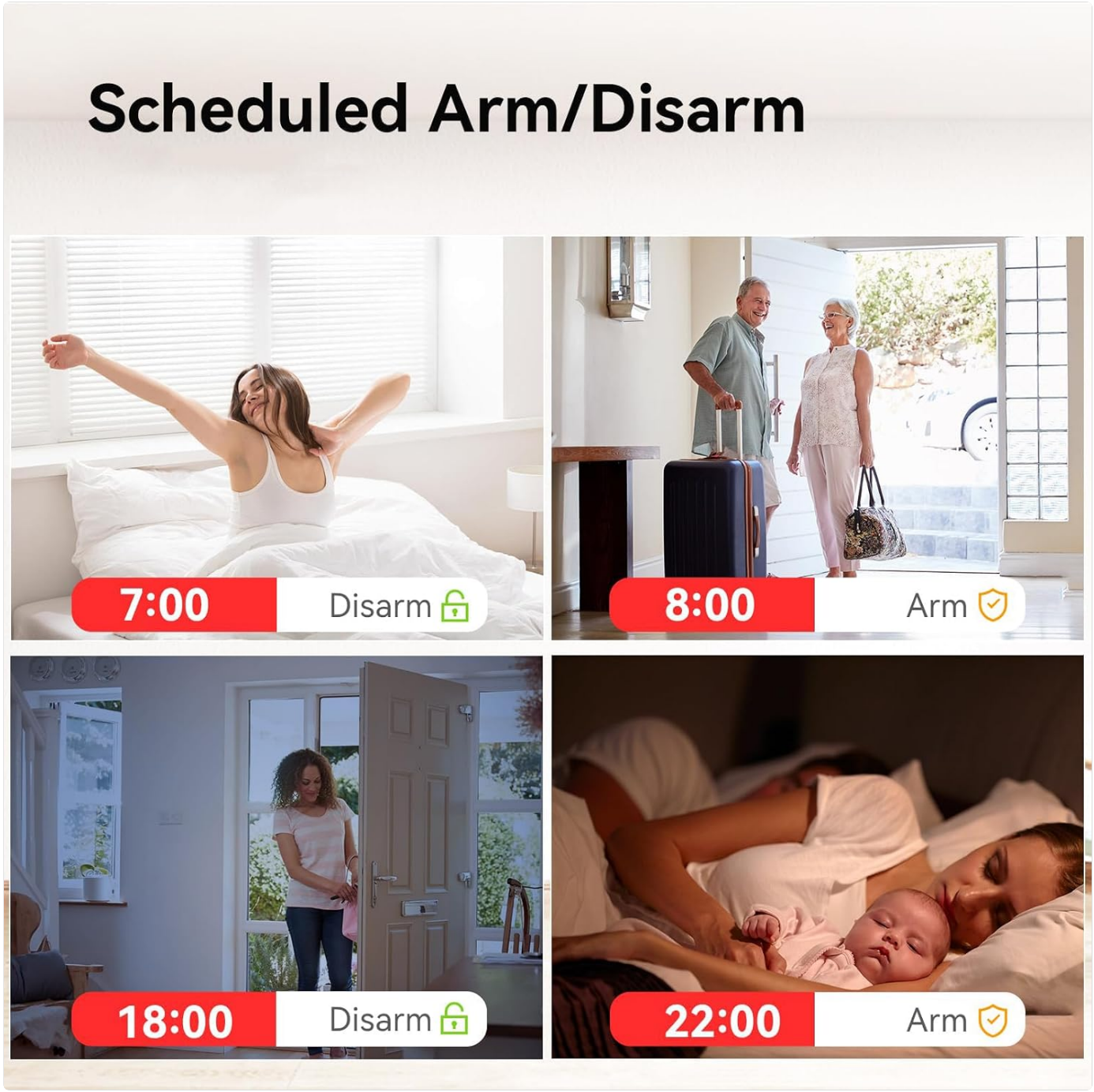


Image: Various methods to control the alarm system, including remote, RFID card, smartphone app, and voice commands via smart assistants.



Image: A user quickly arming or disarming the system by tapping an RFID card on the central hub.

4.2 Scheduled Arm/Disarm

You can set specific schedules for the system to automatically arm and disarm daily or weekly via the Smart Life/Tuya app. This feature provides convenience and ensures your home is protected even if you forget to arm it manually.



Image: Examples of scheduled arming and disarming times, such as disarming at 7:00 AM and arming at 10:00 PM.

4.3 Alarm and Notifications

When a sensor is triggered in an armed state, the central alarm hub will emit a loud 125-decibel alarm. Simultaneously, you will receive instant push notifications on your smartphone, alerting you to the event.

The system also functions as a doorbell with 18 different ringtones available for customization.

5. Maintenance

5.1 Backup Battery

The central alarm hub is equipped with a built-in 1000mAh emergency battery, providing up to 12 hours of operation during power outages. This ensures continuous protection for your home.



Image: A visual representation highlighting the 1000mAh backup battery, ensuring uninterrupted protection during power outages.

5.2 Sensor Battery Life

Door/window sensors are battery-powered. Battery life can vary depending on usage and environmental factors. It is recommended to regularly check the status of your sensors. While the app may not provide low battery warnings, a flashing light on the sensor typically indicates a low or dead battery. Replace batteries promptly to ensure continuous functionality.

5.3 Cleaning

Wipe the central alarm station and sensors with a soft, dry cloth. Avoid using abrasive cleaners or solvents that could damage the devices.

6. Troubleshooting

Problem	Possible Cause	Solution
Central alarm station not connecting to Wi-Fi.	Incorrect Wi-Fi band (5GHz instead of 2.4GHz), incorrect password, weak signal.	Ensure your router is broadcasting a 2.4GHz network and your phone is connected to it during setup. Verify the Wi-Fi password. Move the hub closer to the Wi-Fi router. Restart the hub and try pairing again.
Sensors not triggering alarm or sending notifications.	Sensor not paired, low/dead battery, incorrect installation, system disarmed.	Check if the sensor is properly paired in the app. Replace sensor batteries if the indicator light is flashing or if they haven't been replaced recently. Ensure the sensor parts are aligned correctly on the door/window frame. Verify the system is in an armed state (Away or Home mode).
Alarm hub unresponsive or "stuck".	Temporary software glitch, power interruption.	Unplug the central alarm station from power, wait 10 seconds, and plug it back in. If issues persist, consult the manufacturer's support for advanced troubleshooting or factory reset procedures.
No app notifications.	App permissions, phone settings, network issues.	Ensure notifications are enabled for the Smart Life/Tuya app in your phone's settings. Check if the alarm hub has a stable internet connection. Log out and log back into the app.

7. Product Specifications

Feature	Detail
Brand	CPVAN
Model Number	CP9
Color	White
Power Source	Corded Electric & Battery Powered
Compatible Devices	Smartphone, Tablet

Feature	Detail
Item Dimensions (L x W x H)	3.15 x 3.15 x 3.15 inches
Connectivity Technology	Wireless (2.4GHz Wi-Fi)
Installation Type	Self-Adhesive
Item Weight	1.32 Pounds
Voltage	5 Volts
Control Method	App, Remote, Touch, Voice
Battery Cell Composition	Lithium Ion
Maximum Range	80 Meters
Recommended Uses	Indoor home security
Battery Life (Hub)	12 Hours (backup)
Included Components	1 * WiFi Alarm Base Station, 2 * RFID Cards, 2 * Remotes, 5V 1A Adapter * USB Type C Cable, 8 * Door/Window Sensors
Noise Level	125 dB
Sensor Technology	Wireless
Connector Type	USB Type C
UPC	765142659324

8. Warranty and Support

For detailed warranty information, please refer to the warranty card included in your product packaging or visit the official CPVAN website. Keep your purchase receipt for warranty claims.

If you encounter any issues or have questions regarding your CPVAN Home Alarm System, please contact customer support:

- **US Support:** support@cpvans.com
- **UK Support:** info@cpvans.com
- **EU Support:** support2@cpvans.com
- **Website:** www.cpvans.com

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