

Infinix XWC01

Infinix 15W Wireless Charger, Model XWC01 User Manual

Model: XWC01

1. INTRODUCTION

Thank you for choosing the Infinix 15W Wireless Charger, Model XWC01. This device is designed to provide convenient and efficient wireless charging for compatible devices. This manual contains important information regarding the safe and proper use, setup, operation, and maintenance of your wireless charger. Please read this manual thoroughly before using the product and retain it for future reference.

2. IMPORTANT SAFETY INFORMATION

- Do not disassemble or modify the charger. Unauthorized modifications may cause damage, electric shock, or fire.
- Keep the charger away from water, moisture, and other liquids.
- Avoid exposing the charger to extreme temperatures (hot or cold) or direct sunlight.
- Do not use the charger in environments with high humidity or dust.
- Ensure the power adapter used with the charger meets the required specifications (e.g., 9V/2A, 12V/1.5A for 15W output).
- Do not place metal objects, magnetic cards, or other foreign objects on the charging pad during operation, as this may interfere with charging or cause damage.
- If the charger emits smoke, unusual odors, or makes strange noises, immediately disconnect it from the power source and contact customer support.
- This device is not a toy. Keep out of reach of children.

3. PACKAGE CONTENTS

Please check the package for the following items:

- Infinix 15W Wireless Charger (Model XWC01)
- USB Charging Cable
- User Manual

If any items are missing or damaged, please contact your retailer or Infinix customer support.

4. PRODUCT OVERVIEW

The Infinix 15W Wireless Charger (XWC01) is a high-power wireless charging solution designed for fast and efficient charging. It features a sleek, circular design with a non-slip rubber padding to prevent accidental movement of your device during charging. The charger supports both Qi and EPP standards, ensuring broad compatibility with various wireless charging-enabled smartphones and accessories. An integrated LED power indicator provides visual feedback on the charging status.



Figure 1: Infinix 15W Wireless Charger (XWC01). This image shows the circular black wireless charging pad with the Infinix logo in the center.



Figure 2: Infinix 15W Wireless Charger Packaging. This image displays the product's retail box, which is white with green sides, featuring an image of the charging pad and text indicating "15W WIRELESS FASTCHARGE PAD".

5. SETUP INSTRUCTIONS

1. **Connect the Charger:** Plug the USB charging cable into the USB port on the Infinix wireless charger.
2. **Connect to Power:** Connect the other end of the USB cable to a compatible power adapter (not included, recommended 9V/2A or 12V/1.5A for 15W fast charging) and then plug the adapter into a wall outlet.
3. **Power Indicator:** The LED indicator on the charger will illuminate briefly, indicating that the charger is powered on and ready for use.
4. **Placement:** Place the wireless charger on a flat, stable surface, away from direct heat sources or metal objects.

6. OPERATING INSTRUCTIONS

1. **Place Device:** Carefully place your wireless charging-enabled device (e.g., smartphone) onto the center of the Infinix wireless charging pad.
2. **Charging Confirmation:** The LED indicator on the charger will change its state (e.g., turn solid blue or green, or blink slowly) to confirm that charging has begun. Your device's screen should also indicate that it is charging wirelessly.

3. **Optimal Charging:** For optimal charging performance, ensure your device is centered on the charging pad. Remove any thick cases or metal attachments from your device that might interfere with wireless charging.
4. **Charging Complete:** Once your device is fully charged, the LED indicator on the charger may change its state or turn off, depending on the device and charger's communication. Your device will also indicate a full charge.

Note: Charging speed may vary depending on the device, power adapter, and environmental conditions.

7. MAINTENANCE

- **Cleaning:** Disconnect the charger from the power source before cleaning. Use a soft, dry, lint-free cloth to wipe the surface of the charger. Do not use harsh chemicals, cleaning solvents, or strong detergents.
- **Storage:** When not in use, store the charger in a cool, dry place, away from direct sunlight and extreme temperatures.
- **Cable Care:** Avoid bending or twisting the charging cable excessively. Do not pull the cable to disconnect it from the power source; always grasp the plug.

8. TROUBLESHOOTING

Problem	Possible Cause	Solution
Device is not charging.	<ul style="list-style-type: none"> ◦ Charger not powered on. ◦ Device not properly aligned. ◦ Device not wireless charging compatible. ◦ Thick phone case or metal object interfering. ◦ Faulty cable or power adapter. 	<ul style="list-style-type: none"> ◦ Ensure the charger is connected to a working power source. ◦ Reposition the device on the center of the charging pad. ◦ Verify your device supports Qi wireless charging. ◦ Remove the phone case or any metal objects. ◦ Try a different USB cable or power adapter.
Slow charging speed.	<ul style="list-style-type: none"> ◦ Power adapter not sufficient for fast charging. ◦ Device not supporting fast wireless charging. ◦ Background apps consuming power. 	<ul style="list-style-type: none"> ◦ Use a power adapter that supports 9V/2A or 12V/1.5A output. ◦ Ensure your device supports 15W fast wireless charging. ◦ Close unnecessary background applications.
LED indicator is off or blinking abnormally.	<ul style="list-style-type: none"> ◦ Power connection issue. ◦ Foreign object detection. ◦ Charger malfunction. 	<ul style="list-style-type: none"> ◦ Check all cable connections and power source. ◦ Remove any foreign objects from the charging pad. ◦ If the issue persists, contact customer support.

9. SPECIFICATIONS

Brand	Infinix
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Model Number	XWC01
Power Output	15 Watts (Max)
Power Source	Induction
Connectivity	USB
Connector Type	USB
Special Features	Fast Charge, Charge Indicator
Total USB Ports	1
Color	Black
Compatible Devices	Devices supporting Qi/EPP wireless charging (e.g., Infinix smartphones)

10. WARRANTY AND SUPPORT

Infinix products are manufactured to the highest quality standards. For information regarding warranty coverage, terms, and conditions, please refer to the warranty card included with your purchase or visit the official Infinix website. If you encounter any issues or have questions about your Infinix 15W Wireless Charger, please contact Infinix customer support for assistance.

You can typically find contact information for support on the official Infinix website or on your product packaging.