BOTSLAB R811

BOTSLAB 5MP Wireless Video Doorbell Camera User Manual

Model: R811 | Brand: BOTSLAB

INTRODUCTION

Thank you for choosing the BOTSLAB 5MP Wireless Video Doorbell Camera. This manual provides comprehensive instructions for setting up, operating, and maintaining your new video doorbell. Designed for enhanced home security, the R811 model offers a 180° head-to-toe panoramic view, advanced AI motion detection, and flexible power options, all without monthly fees. Please read this manual thoroughly before use to ensure optimal performance and safety.

WHAT'S IN THE BOX

Verify that all components are present before proceeding with installation.

Package Contents

doorbell x 1 | base station x 1 | mounting bracket x 1 | bracketpositioning stickers x 1 | 15-degreemounting bracket x 1 | 15 degree bracket positioning stickers x 1 | power plus x 1

installation accessory kit x 1 | AC cable pack x 1 | ejector pin x 1 | Quick Start Guide x 1 | doorbell button sticker x 1 | Parcel sticker x 1 | charging cable x 1
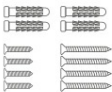
Package Contents: Doorbell (x1), Base Station (x1), Mounting Bracket (x1), Bracket Positioning Stickers (x1), 15-Degree Mounting Bracket (x1), 15-Degree Bracket Positioning Stickers (x1), Power Plug (x1), Installation Accessory Kit (x1), AC Cable Pack (x1), Ejector Pin (x1), Quick Start Guide (x1), Doorbell Button Sticker (x1), Parcel Sticker (x1), Charging Cable (x1).

PRODUCT OVERVIEW

Familiarize yourself with the key features and components of your BOTSLAB Video Doorbell.

Doorbell Unit: Features a 5MP camera lens, PIR motion sensor, microphone, and illuminated doorbell button. The unit is designed for outdoor use and is weatherproof.
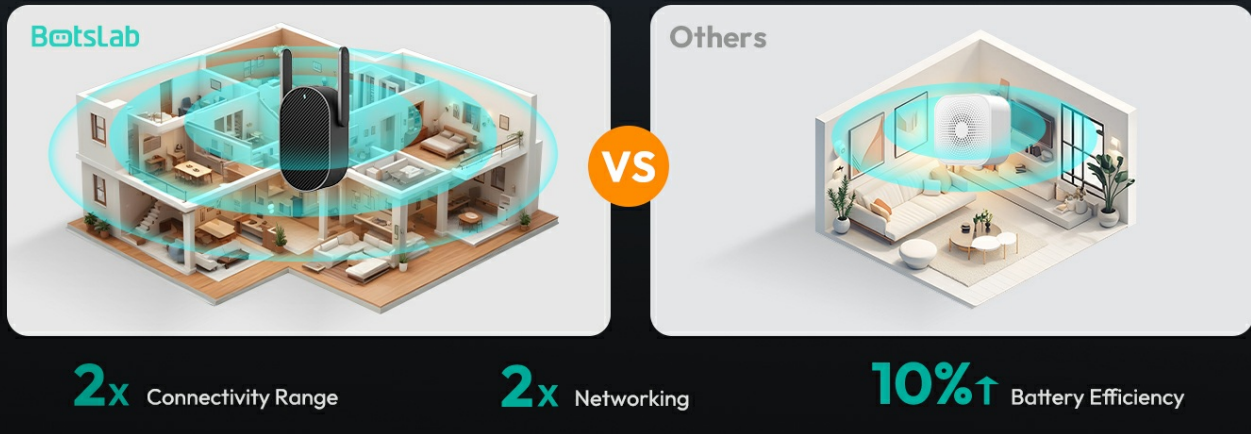
Base Station: This indoor unit enhances connectivity and acts as an indoor chime. It plugs directly into a wall outlet and communicates wirelessly with the doorbell.

SETUP

Follow these steps to set up your BOTSLAB Video Doorbell.

1. **Charge the Doorbell:** Before installation, fully charge the doorbell using the provided USB-C cable. The charging port is located on the side of the doorbell unit.

2. **Download the App:** Scan the QR code in the Quick Start Guide or search for "Botslab App" on your mobile device's app store (iOS/Android). Install and open the app.

3. **Account Registration:** Follow the in-app instructions to register for a Botslab account.

4. **Pair Devices:** In the app, select to add a new device and follow the pairing instructions. Ensure your phone and the doorbell are close to your Wi-Fi router for a strong signal. The doorbell supports both 2.4GHz and 5GHz Wi-Fi.

5. **Install the Base Station:** Plug the base station into a power outlet inside your home, ideally centrally located between your Wi-Fi router and the doorbell's installation spot.

6. **Mount the Doorbell:**
   - **Adhesive Installation (Smooth Surface):** Use the provided 3M VHB adhesive on the flat mounting plate. Ensure the surface is clean, dry, and smooth.
   - **Screw-Mounted Installation (Masonry/Stucco):** Use the provided screws and wall anchors. Mark the screw holes using the back plate as a template, drill holes, insert anchors, and then screw the flat back plate onto the wall.
   - **15-Degree Bracket (Optional):** If you need to angle the doorbell for a better view, use the 15-degree bracket. Attach it to the wall first using screws, then attach the flat back plate to the 15-degree bracket.

Your browser does not support the video tag.

Video: Official Botslab guide on how to install the video doorbell camera (Wall Mounted).

Installation Options: Choose between adhesive or wall-mounted installation, with an optional 15-degree bracket for angled views.

OPERATING INSTRUCTIONS

Learn how to use your BOTSLAB Video Doorbell's features.

- **Live View:** Open the Botslab App to access the live feed from your doorbell camera. You can switch between 4 viewing modes (Panoramic, VR, Horizontal Correction, Vertical Correction) to see exactly what you need.

- **Motion Detection:** The doorbell uses advanced radar and PIR sensors for smart AI detection (human detection, visitor recognition). Customize detection zones in the app to reduce false alerts. You will receive push notifications on your phone when motion is detected.

- **Two-Way Audio:** Speak to visitors at your door directly through the app using the built-in microphone and speaker. Voice modulation options are available for privacy.

- **Night Vision:** The doorbell automatically switches to night vision mode in low-light conditions, providing clear black-and-white video up to 24 feet.

- **Video Recording & Storage:** All detection videos are recorded and stored on the built-in 32GB local storage. You can review these videos directly from the Botslab App without any monthly fees.

- **Smart Home Integration:** The doorbell works seamlessly with Alexa and Google Assistant. Use voice commands to check your doorbell feed.

- **Family Sharing:** Share live video access with up to 5 users through the Botslab App.

360° Panorama, Maximum Security

28-12-2023 15:23:25

Others
Ratio **4:3**

B⊗tsLab
360° Panorama
Ratio **1:1**

360° Panoramic View: Capture every detail with the 5MP HD resolution and fisheye lens, offering a complete head-to-toe view.

28-12-2023 16:20:20

B⊗tsLab   Now
Person Detection.

B⊗tsLab   Now
Lingering*

11-12-2023 21:50:04

B⊗tsLab   Now
Jack Detection.

*Customizable stay alerts–the doorbell sends an alarm when someone lingers at your front door for a duration you choose.
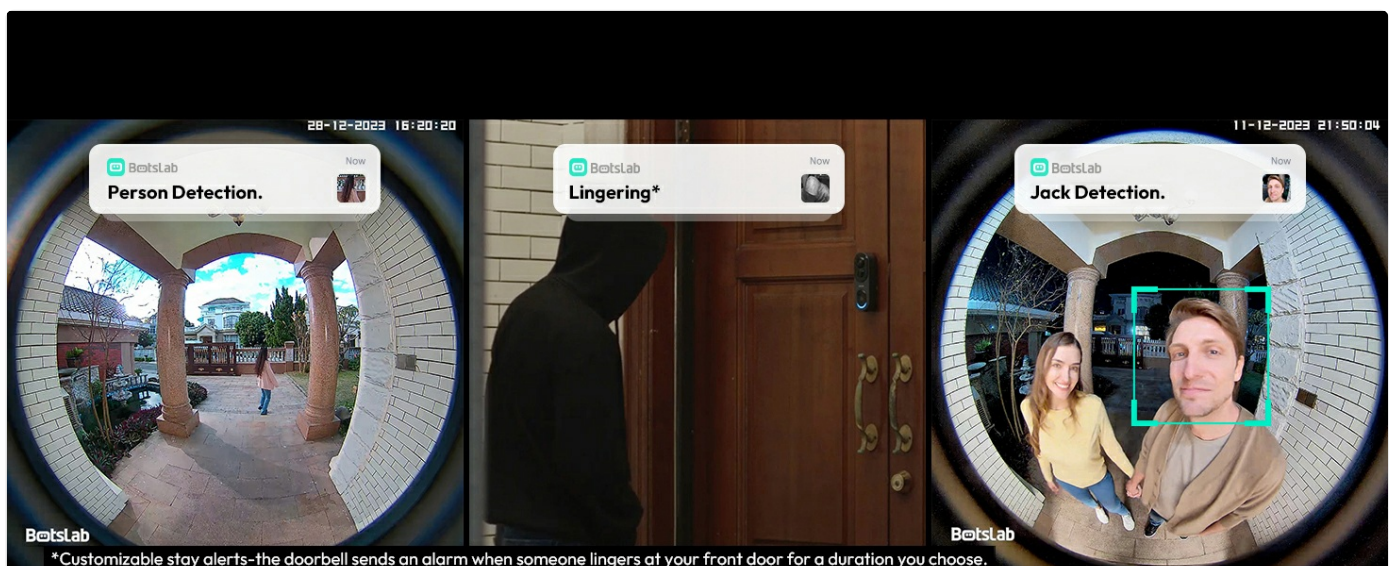
Smart AI Detection: Receive alerts for person detection, lingering, and visitor recognition, with customizable detection zones.

MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your doorbell.

- **Cleaning:** Gently wipe the camera lens and doorbell surface with a soft, damp cloth. Avoid abrasive cleaners or solvents.
- **Battery Charging:** For battery-powered operation, recharge the 6400mAh battery every 210 days or as needed, depending on usage. The doorbell can also be wired for continuous power.
- **Firmware Updates:** Regularly check the Botslab App for available firmware updates to ensure your device has the latest features and security enhancements.
- **Storage Management:** While the 32GB built-in storage offers ample space, you can manage recorded videos through the app, deleting old footage if necessary.
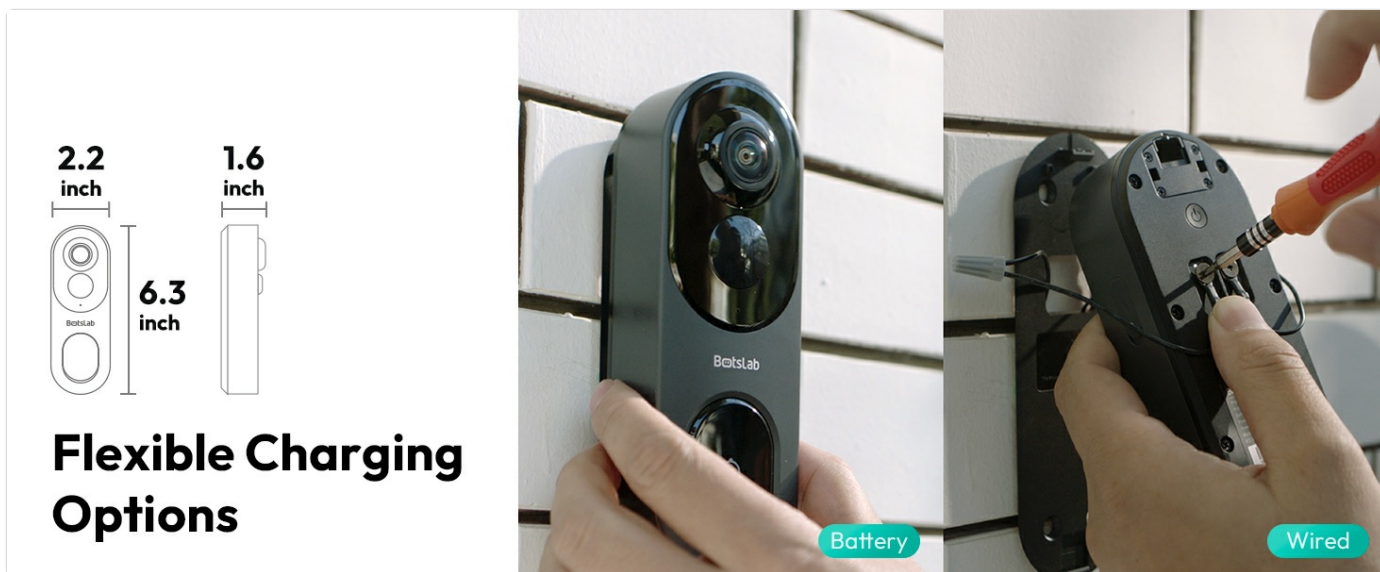
Flexible Charging: The doorbell can be powered by its long-lasting 6400mAh battery or wired for continuous operation.

TROUBLESHOOTING

If you encounter any issues, refer to the following common solutions:

- **No Power/Not Turning On:** Ensure the battery is charged or the wired connection is secure. Press and hold the power button on the back of the doorbell.
- **Poor Wi-Fi Connection:** Ensure the base station is within optimal range of your router and the doorbell. Reduce obstacles between devices. Verify your Wi-Fi network (2.4GHz/5GHz) is stable.
- **No Notifications:** Check app settings to ensure notifications are enabled. Verify your phone's notification settings for the Botslab App.
- **False Motion Alerts:** Adjust the sensitivity of the radar and PIR sensors in the app. Customize detection zones to focus on relevant areas.
- **Video Quality Issues:** Ensure a strong Wi-Fi signal. In the app, check the video quality settings (UHD, HD, Fluent) and select UHD for the best resolution.
- **Two-Way Audio Problems:** Check microphone and speaker settings in the app. Ensure there is no obstruction to the microphone or speaker on the doorbell unit.

SPECIFICATIONS

Feature	Detail
Model Name	Botslab Video Doorbell Camera R811
Video Capture Resolution	5MP
Field of View	180 Degrees (Head-to-Toe)
Connectivity Technology	2.4GHz Wi-Fi/5GHz Wi-Fi
Power Source	Battery (6400mAh) / Wired Powered
Local Storage	Built-in 32GB Flash Memory
Night Vision Range	Up to 24 Feet (IR LED)
Weather Resistance	IP66 (Waterproof)
AI Detection	Human Detection, Visitor Recognition, Lingering Alerts
Dimensions (L x W x H)	5.12 x 2.36 x 1.18 inches
Item Weight	1.23 pounds

WARRANTY AND SUPPORT

BOTSLAB offers a 365-Day Quality Guarantee and Lifetime Technical Help for your product. For any inquiries or support, please refer to the following options:

- **24 Hours Live Chat:** Download the Botslab APP, register and sign in, then navigate to Me > Support > Live Chat.
- **Website:** Visit the official Botslab website at global.botslab.com
- **Email Support:** Contact customer service via email at Service@botslab.com
- **Botslab Users Group:** Join the community for tips and assistance.

BotsLab

Botslab Care: 365-Day Quality Guarantee, Lifetime Technical Help, 30-Day Free Returns, 24/7 Customer Service.

Related Documents - R811

	[Botslab Video Doorbell 2 Pro Quick Start Guide](#) Get started quickly with the Botslab Video Doorbell 2 Pro. This guide covers unboxing, setup, installation, network connection, and important usage precautions for your smart home security.
	[Botslab Video Doorbell 2 Pro Quick Start Guide	Setup and Installation](#) Get started with your Botslab Video Doorbell 2 Pro. This quick start guide provides step-by-step instructions for installation, network connection, and setup.
	[Botslab R810 Smart Doorbell Quick Start Guide](#) A concise guide to setting up and using the Botslab R810 smart doorbell, including app installation, camera setup, and indicator light meanings.
	[Botslab Battery Smart Camera User Manual - Setup and Operation Guide](#) Comprehensive user manual for the Botslab Battery Smart Camera, covering app download, Wi-Fi and AP mode setup, remote monitoring, and troubleshooting. Learn how to install and use your smart camera.
	[Botslab 2 Pro C221 5MP 5G Indoor Rotating WiFi Camera User Manual](#) User manual for the Botslab 2 Pro C221 5MP 5G indoor rotating WiFi camera. Covers package contents, product overview, network setup, installation, operating modes, safety information, and EU Declaration of Conformity.
	[Botslab NaviClean S8 Plus Robot Vacuum Cleaner User Manual](#) Comprehensive user manual for the Botslab NaviClean S8 Plus Robot Vacuum Cleaner, covering specifications, safety instructions, installation, operation, indicator status, warranty information, FCC statement, and EU Declaration of Conformity.