

TwoOases TW-SC-001

TwoOases Steam Cleaner 2500W Instruction Manual

Model: TW-SC-001

1. IMPORTANT SAFETY INFORMATION

Please read all safety instructions carefully before operating the TwoOases Steam Cleaner. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- **Hot Surfaces and Steam:** The steam cleaner generates high-temperature steam (up to 221°F / 105°C) and operates under high pressure (3 BAR). The metal nozzle and emitted steam are extremely hot. Avoid direct contact with skin, humans, pets, or the device itself to prevent burns.
- **Electrical Safety:** Ensure the power cord and plug are in good condition. Do not operate the appliance with a damaged cord or plug. Always plug into a grounded outlet. Do not immerse the appliance in water or other liquids.
- **Water Tank:** Only use clean tap water in the water tank. Do not add solutions, detergents, or other chemicals unless explicitly stated in the instructions, as this may damage the unit or create hazardous fumes.
- **Operation Control:** This steam cleaner does not have a trigger on the spray gun handle. To stop steaming, turn off the power switch on the machine's body.
- **Gasket Position:** Always confirm the correct position of the gasket to prevent air and water leakage during operation.
- **Children and Pets:** Keep the appliance out of reach of children and pets. Do not allow them to operate or play near the steam cleaner.
- **Storage:** Unplug the appliance and allow it to cool completely before storing. Store in a dry, safe place.

2. PRODUCT OVERVIEW AND PACKAGE CONTENTS

The TwoOases Steam Cleaner is a versatile 2500W handheld unit designed for various cleaning tasks. It features a 1100ml water tank and adjustable steam output.



Image 2.1: TwoOases Steam Cleaner main unit with various attachments including brushes, extension tube, gloves, and sealing rings.

Package Contents:

- 1 x TwoOases Steam Cleaner Machine with Water Tank
- 1 x 2m Steam Pipe
- 1 x 1.5m Power Cord
- 1 x Extension Tube
- 2 x Steel Brushes
- 2 x Plastic Brushes
- 1 x Big Plastic Brush (Round Brush)
- 1 x Pair of Gloves
- 2 x Waterproof Rings (Sealing Rings)
- 1 x User Manual

Portable & Light



Lightweight

3.8 LB

Weight

7.9 Inch

Length

5.7 Inch

Width

5.2 Inch

Height

2 m /6.6ft

Steam pipe



Steel Brush x 2



Plastic Brush x 2



Round Brush



Gloves



Instruction



Power Cord



Waterproof Washers



Extension Tube

Image 2.2: Visual representation of the steam cleaner's dimensions (3.8 lbs weight, 7.9 inch length, 5.7 inch width, 5.2 inch height, 2m steam pipe) and a detailed list of included accessories.

3. SETUP

Follow these steps to prepare your steam cleaner for use:

1. **Fill the Water Tank:** Pull out the top cover of the steam cleaner and fill the 1100ml water tank with clean tap water until full. Do not overfill.
2. **Attach Accessories:** Select the appropriate brush or extension tube for your cleaning task and securely attach it to the steam spray gun. Ensure all connections are tight to prevent steam leakage.
3. **Connect Power:** Plug the 1.5m power cord into a suitable grounded electrical outlet.

QUICK & EFFORTLESS TO USE



STEP 1 : Pull out the top cover and fill with water until full.



STEP 2 : Select and install the right brush as cleaning required, and then, Plug in the power.



STEP 3 : Start the steam cleaner with just one click of the power switch, and hold the spray



STEP 4 : After ready in 15 seconds, hold the steam spray gun and aim at the dirty place.



STEP 5 : Adjust steam humidity by clicking the button of the "+" or "-" button.



STEP 6 : After use, please pull out the stopper under the tank to empty all the water

Image 3.1: Visual guide for quick and effortless use, illustrating steps for filling the water tank, attaching accessories, powering on, steaming, adjusting steam gears, and emptying the tank.

4. OPERATING INSTRUCTIONS

Once set up, operate your steam cleaner as follows:

1. **Power On:** Press the power switch on the machine's body. The unit will begin heating.
2. **Fast Heating:** The steam cleaner heats up within approximately 15 seconds, reaching a high temperature of 221°F (105°C) and 3 BAR pressure.
3. **Adjust Steam Output:** Use the touch adjustment buttons ("+" or "-") on the control panel to select one of the 6 available steam output gears. The screen will display the real-time gear setting.
4. **Begin Cleaning:** Hold the spray gun nozzle and aim it at the surface to be cleaned. Move the nozzle steadily over the area. For stubborn stains, use the appropriate brush attachment and apply steam directly.
5. **Continuous Use:** The 1100ml water tank allows for approximately 30 minutes of continuous use before needing a refill.
6. **Stopping Operation:** To stop the steam flow, turn off the power switch on the main unit. There is no trigger on the spray gun.

Usage Examples:

The TwoOases Steam Cleaner is suitable for a wide range of surfaces and applications, including:

- Kitchens: Stoves, range hoods, microwaves, refrigerators, tiles, grout.
- Bathrooms: Toilets, showers, tiles, grout, sinks.
- Living Areas: Hard floors, carpets, upholstery, furniture, windows.
- Automotive: Car interiors, wheels.
- Other: Toys, BBQ grills.



Image 4.1: Demonstration of the steam cleaner's effectiveness on a dirty stovetop, showing a clean result after use. The process uses high-temperature steam without chemical additives.

CONVENIENT & EFFICIENT FOR WHOLE HOUSE CLEANING



Image 4.2: Examples of cleaning applications, including car seats, kitchen range hoods, and washing machine drums, demonstrating the cleaner's versatility and efficiency.

5. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your steam cleaner.

- **Empty Water Tank:** After each use, unplug the appliance and allow it to cool. Then, pull out the stopper under the tank to empty any remaining water. This prevents mineral buildup.
- **Clean Accessories:** Clean any brushes or nozzles used with water and mild soap. Ensure they are dry before storing.
- **Exterior Cleaning:** Wipe the exterior of the steam cleaner with a damp cloth. Do not use abrasive cleaners or solvents.
- **Descaling (if necessary):** If you notice reduced steam output or mineral deposits, descaling may be required. Consult the manufacturer for recommended descaling procedures or solutions.

6. TROUBLESHOOTING

If you encounter issues with your TwoOases Steam Cleaner, refer to the following common problems and

solutions:

Problem	Possible Cause	Solution
No steam or low steam output	Water tank is empty or low. Unit not fully heated. Mineral buildup in heating element/nozzle.	Refill water tank. Wait for 15 seconds for the unit to heat up. Perform descaling (refer to maintenance section or contact support).
Water leakage	Gasket not properly seated. Accessories not securely attached. Overfilling the water tank.	Check and reseal the gasket. Ensure all attachments are securely fastened. Do not fill water beyond the maximum fill line.
Unit does not turn on	Not plugged in. Power outlet malfunction. Power switch not pressed.	Ensure the power cord is securely plugged into a working outlet. Test the outlet with another appliance. Press the power switch firmly.

If the problem persists after attempting these solutions, please contact customer support.

7. SPECIFICATIONS

Feature	Detail
Brand	TwoOases
Model Name	Handheld Steam Cleaner (TW-SC-001)
Wattage	2500 watts
Voltage	240 Volts
Heat Time	15 Seconds
Maximum Temperature	221°F (105°C)
Tank Volume / Capacity	1100 Milliliters (1.1 Liters)
Item Weight	1.7 Kilograms (3.74 pounds)
Product Dimensions (D x W x H)	5.7"D x 7.9"W x 5.2"H
Power Source	Corded Electric
Form Factor	Handheld
Color	Red
UPC	711005348874

8. WARRANTY AND CUSTOMER SUPPORT

TwoOases is committed to providing quality products and customer satisfaction.

Warranty Information:

Specific warranty details are typically provided with your purchase documentation. Please refer to the warranty card or contact customer support for information regarding your product's warranty period and coverage.

Customer Support:

If you have any questions, require assistance with setup or operation, or encounter any issues with your TwoOases Steam Cleaner, please do not hesitate to contact our customer support team. We aim to respond to inquiries within 24 hours.

For support, please refer to the contact information provided in your product packaging or visit the official TwoOases website.