

charmast C11S

Charmast 10000mAh Wired Portable Charger User Manual

Model: C11S

1. PRODUCT OVERVIEW

The Charmast 10000mAh Wired Portable Charger (Model C11S) is a compact and efficient power bank designed to provide fast charging for a wide range of mobile devices. It features a built-in input/output cable for convenience, a digital display to show battery status, and a slim, lightweight design for portability.

Key Features:

- **Built-in Input/Output Cable:** Simplifies charging by integrating both charging and discharging cables, reducing the need to carry multiple accessories.
- **20W PD Fast Charging:** Delivers rapid power to compatible devices and recharges the power bank quickly.
- **Compact and Lightweight Design:** Measures 4.44 x 2.72 x 0.64 inches and weighs only 0.4 pounds, making it easy to carry.
- **Universal Compatibility:** Supports iPhone (16/15/14/13/12/11/8/7 series), Samsung (S24/S23/S22/S21/S20), Google Pixel, other Android phones, and low-current devices.
- **10000mAh Capacity:** Provides approximately 1.5 charges for an iPhone 15 Pro Max or 1.9 for an iPhone 14.
- **Digital Display:** Clearly shows the remaining battery percentage.



Figure 1: The Charmast 10000mAh Portable Charger, showcasing its compact design and built-in cables.

2. SETUP

Initial Charging of the Power Bank:

Before first use, it is recommended to fully charge your Charmast power bank. This ensures optimal performance and battery longevity.

1. Locate the built-in input/output cable on the power bank.
2. Unplug the appropriate connector (USB-C or Lightning) from its storage slot.
3. Connect the cable to a compatible USB wall adapter (not included).
4. Plug the wall adapter into a power outlet.
5. The digital display will show the charging progress. The power bank is fully charged when the display reads 100%. Charging typically takes 2 to 4 hours.

One Cable, Two Outputs

Compatible with charging all
Android and IOS devices.



For Lightning

+



For USB-C



Figure 2: Illustration of three methods to recharge the power bank, including using the built-in cable.

3. OPERATING INSTRUCTIONS

Charging Your Device:

1. Identify the correct connector (Lightning for iPhone, USB-C for Android) on the built-in cable.
2. Unplug the required connector from its slot.
3. Insert the connector into your device's charging port.
4. The power bank will automatically begin charging your device. The digital display will show the power bank's remaining battery percentage.



One Cable, Two Outputs

Compatible with charging all Android and IOS devices.

For Lightning



+



For USB-C

Figure 3: The power bank's built-in cable offers two outputs, compatible with both Android and iOS devices.

20W Fast Charging

Charge the phone from **0%** to **55%** in **35** minutes.

35Min
55%



Figure 4: Demonstrates 20W fast charging, capable of charging a phone from 0% to 55% in 35 minutes.

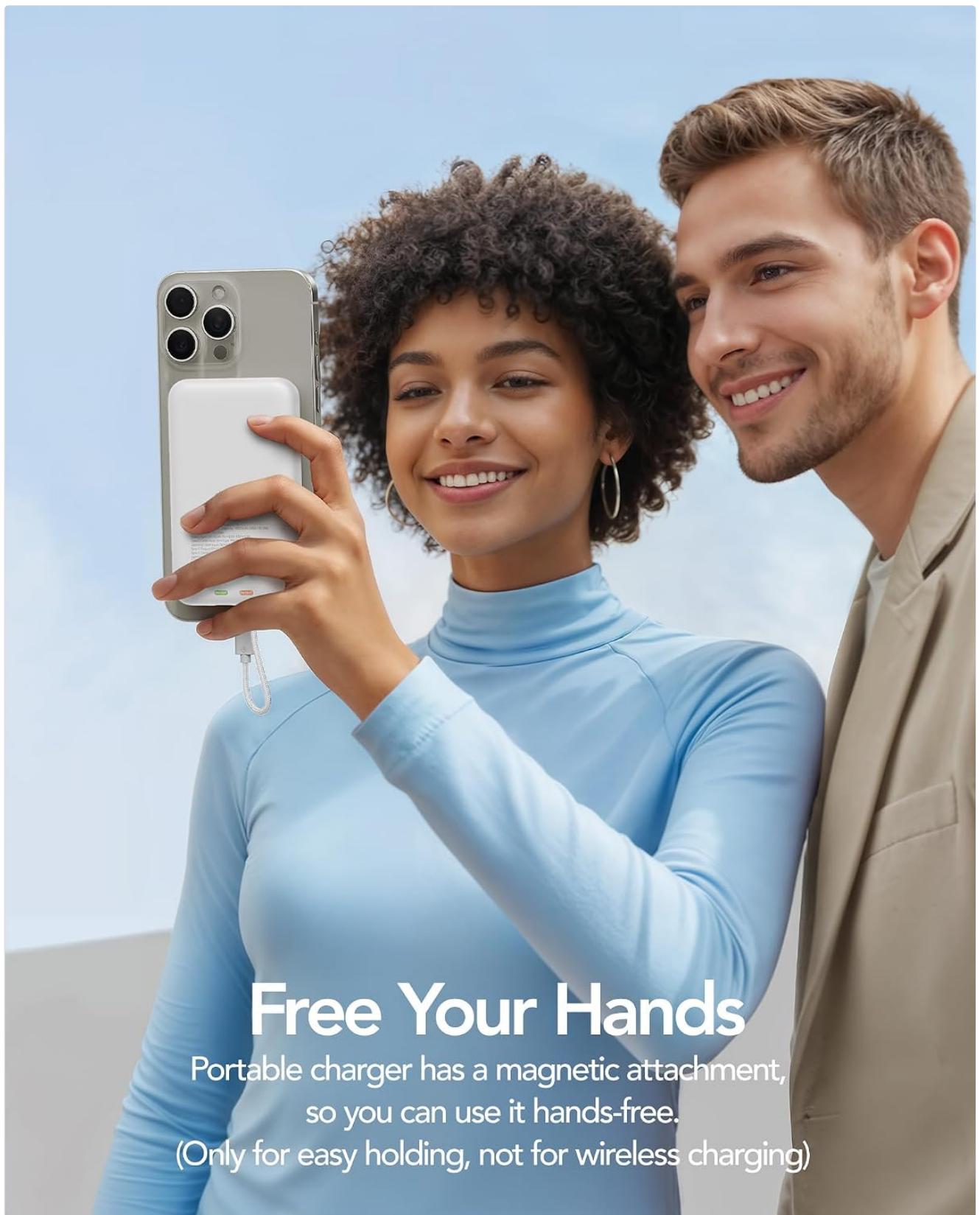
Universal Compatibility



Figure 5: Universal compatibility with various devices including iPhone 15 Pro, iPhone 14 Pro, Samsung S23, and AirPods 2.

Checking Battery Level:

The digital display on the side of the power bank shows the remaining battery percentage. If the display is off, press the on/off button located on the other side to activate it.



Free Your Hands
Portable charger has a magnetic attachment,
so you can use it hands-free.
(Only for easy holding, not for wireless charging)

Figure 6: The portable charger features a magnetic attachment for hands-free use (for holding, not wireless charging).

4. MAINTENANCE

- Keep the power bank away from extreme temperatures (hot or cold) and direct sunlight.
- Avoid dropping or subjecting the device to strong impacts.
- Do not expose the power bank to water or excessive moisture.
- Clean the surface with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- Store the power bank in a cool, dry place when not in use for extended periods. It is advisable to charge it to about 50% before long-term storage.

5. TROUBLESHOOTING

Problem	Possible Cause	Solution
Digital display is off or not showing percentage.	Display may be in standby mode.	Press the on/off button on the side of the power bank to reactivate the display.
Power bank is not charging connected device.	Low battery on power bank, incorrect cable connection, or device incompatibility.	Ensure the power bank is charged. Verify the cable is securely connected to both the power bank and your device. Confirm your device is compatible.
Slow charging speed.	Device not supporting fast charging, or cable/adapter not optimized for fast charging.	Ensure your device supports 20W PD fast charging. Use a compatible wall adapter for recharging the power bank.
Power bank not recharging.	Faulty wall adapter or cable, or power outlet issue.	Try a different wall adapter or power outlet. Check the built-in cable for any damage.

6. SPECIFICATIONS

Feature	Detail
Brand	charmast
Model Number	C11S
Battery Capacity	10000 Milliamp Hours (mAh)
Product Dimensions	4.44 x 2.72 x 0.64 inches
Item Weight	6.2 ounces
Special Features	Digital Display, Auto Shut-Off, Built-In Cable, Fast Charging, Pocket Size
Connector Type	For iPhone, Android (Built-in Lightning and USB-C cables)
Manufacturer	Dong guan Utopia-Originality Technology Co., Ltd

7. WARRANTY AND SUPPORT

Charmast provides 24-month support for this product. If you encounter any issues or have questions, please contact our customer service team through the Amazon platform. We are committed to resolving any problems within 24 hours.

For further assistance, please refer to the contact information provided in the product packaging or visit the official Charmast store on Amazon.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question