Elo E606323

Elo I-Series 3 15.6-inch Touchscreen Computer User Manual

Model: E606323

INTRODUCTION

This manual provides essential information for the setup, operation, maintenance, and troubleshooting of your Elo I-Series 3 15.6-inch Full HD Touchscreen Computer. Please read this manual thoroughly before using the device to ensure proper functionality and safety.

WHAT'S IN THE BOX

Verify that all items are present in the packaging:

- I-Series Touchscreen Computer
- North America Power Cord
- European Power Cord
- Power Adapter – 180W
- Cable RJ-50 to DB-9
- Quick Installation Guide (QIG)
- Cable tie
- VESA mounting screws

PRODUCT FEATURES

- Performance and Security of Intel 12th Gen processors, integrated TPM and Intel vPro
- Full HD IPS TouchPro PCAP Touchscreen with easy to clean edge-to-edge glass
- Fanless, IP54 rated design
- Elo Edge Connect compatibility - payment devices, barcode scanners, cameras, RFID, fingerprint reader, status lights and more
- Enhanced connectivity including: 1x RJ45 LAN, 4x USB 3.0, 4x Micro USB 2.0 Ports for Elo Edge Connect peripherals, 1x RJ50 Powered Serial Port, 1x Full-function USB-C Port, 1x Audio Port

S<small>ETUP</small> I<small>NSTRUCTIONS</small>

Follow these steps to set up your Elo I-Series 3 touchscreen computer:

1. Unpacking and Placement

1. Carefully remove the computer and all accessories from the packaging.
2. Place the computer on a stable, flat surface. Ensure adequate ventilation around the device.

Figure 1: Front angled view of the Elo I-Series 3 15.6-inch touchscreen computer, showing the display and sleek design.

Figure 2: Rear view of the Elo I-Series 3 15.6-inch touchscreen computer, highlighting the VESA mounting points and access panels for ports.

2. Connecting Power

1. Connect the 180W power adapter to the power input port on the back of the computer.
2. Plug the appropriate power cord (North America or European) into the power adapter, then into a wall outlet.

3. Connecting Peripherals

- **Network:** Connect an Ethernet cable to the RJ45 LAN port for wired network access.
- **USB Devices:** Use the USB 3.0 ports for keyboards, mice, or other standard USB devices. Micro USB 2.0 ports are available for Elo Edge Connect peripherals.
- **Serial Devices:** Connect compatible serial devices to the RJ50 Powered Serial Port using the provided RJ-50 to DB-9 cable if needed.
- **USB-C:** The full-function USB-C port supports data, video, and power delivery.
- **Audio:** Connect external speakers or headphones to the audio port.

OPERATING INSTRUCTIONS

Powering On/Off

- **Power On:** Press the power button, typically located on the side or back of the unit. The system will boot up.
- **Power Off:** To safely shut down the computer, use the operating system's shutdown procedure. Avoid simply unplugging the device to prevent data loss.

Touchscreen Operation

The Elo I-Series 3 features a PCAP (Projected Capacitive) touchscreen, supporting multi-touch gestures.

- **Tap:** Equivalent to a mouse click.
- **Double Tap:** Equivalent to a double-click.
- **Drag:** Touch and hold an item, then move your finger across the screen.
- **Pinch-to-Zoom:** Place two fingers on the screen and move them apart to zoom in, or together to zoom out.
- **Swipe:** Quickly move your finger across the screen to scroll or navigate.

MAINTENANCE

Cleaning the Device

- Always power off and unplug the device before cleaning.
- Use a soft, lint-free cloth lightly dampened with water or a non-abrasive screen cleaner.
- Do not spray cleaners directly onto the screen or into any openings.
- Avoid using harsh chemicals, abrasive pads, or solvents.

Software Updates

Regularly check for and install operating system and driver updates to ensure optimal performance and security. Refer to your operating system's documentation for specific update procedures.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Device does not power on.	Power cable not connected, power adapter faulty, power outlet issue.	Ensure power cable is securely connected. Test power adapter with another device if possible. Try a different power outlet.
Touchscreen is unresponsive.	Software glitch, dirty screen, driver issue.	Restart the computer. Clean the screen thoroughly. Check for updated touchscreen drivers in your operating system.
No display on screen.	Power issue, display settings, hardware fault.	Verify the device is powered on. If an external monitor is connected, ensure correct display output settings. Contact support if the issue persists.
Network connection issues.	Loose Ethernet cable, network configuration, router/modem issue.	Check Ethernet cable connection. Verify network settings in the operating system. Restart your router/modem.

SPECIFICATIONS

Feature	Detail
Model Name	E606323
Screen Size	15.6 Inches
Screen Resolution	1920 x 1080 (Full HD)
Processor	Intel Core i5

Feature	Detail
RAM	8 GB DDR4 SDRAM
Hard Drive	128 GB SSD (Serial ATA)
Graphics Card	Dedicated
Operating System	No OS (Operating System)
Design Type	All in One
Fanless Design	Yes, IP54 rated
Connectivity	1x RJ45 LAN, 4x USB 3.0, 4x Micro USB 2.0, 1x RJ50 Powered Serial, 1x Full-function USB-C, 1x Audio Port
Item Weight	11 pounds
Product Dimensions (LxWxH)	1.46 x 15.12 x 9.75 inches
Color	Black

Note: Processor information is based on the primary product title.

PRODUCT VIDEOS

Elo I-Series 3 Overview

Your browser does not support the video tag.

This video provides an overview of the Elo I-Series 3, showcasing its design, features, and various applications. It highlights the versatility and modern aesthetics of the device.

WARRANTY INFORMATION

For detailed warranty information, please refer to the warranty card included with your product or visit the official Elo website. Warranty terms and conditions may vary by region and product model.

CUSTOMER SUPPORT

If you encounter any issues or have questions not covered in this manual, please contact Elo customer support:

- **Website:** Visit the official Elo website for support resources, FAQs, and contact options.
- **Technical Support:** Refer to your Quick Installation Guide (QIG) for region-specific technical support contact details.