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#### VTech ES2001

## VTech ES2001 Duo DECT Cordless Phone System User Manual

Model: ES2001

#### INTRODUCTION

This user manual provides detailed instructions for the VTech ES2001 Duo DECT Cordless Phone System. Please read this manual thoroughly before operating your new phone system to ensure proper use and to take full advantage of its features. Keep this manual for future reference.



Image: The VTech ES2001 Duo DECT Cordless Phone System, showing two black handsets, each resting in its respective charging base.

#### **SETUP**

#### 1. Unpacking and Component Check

Before beginning setup, ensure all components are present:

- Main Base Unit with power adapter
- Two Handsets
- Two Charging Cradles with power adapters
- Two NiMH rechargeable battery packs
- Telephone line cord

#### 2. Battery Installation

- 1. Open the battery compartment cover on the back of each handset.
- 2. Connect the battery pack plug into the jack inside the compartment.

- 3. Place the battery pack into the compartment.
- 4. Close the battery compartment cover.

#### 3. Connecting the Base Unit and Charging Cradles

- 1. Plug the small end of the main base unit's power adapter into the power jack on the back of the base unit.
- 2. Plug the large end of the power adapter into a standard electrical outlet.
- 3. Connect one end of the telephone line cord to the TEL LINE jack on the base unit.
- 4. Connect the other end of the telephone line cord to a telephone wall jack.
- 5. For each charging cradle, plug its power adapter into an electrical outlet.

#### 4. Initial Battery Charge

Place each handset in its respective charging cradle or the main base unit. Allow the handsets to charge for at least 16 hours before initial use to ensure optimal battery performance.



Image: The VTech ES2001 Duo DECT Cordless Phone System, with two handsets and bases placed on a wooden surface in a modern living room, demonstrating its seamless integration into a home environment.

#### **Making and Receiving Calls**

- To Make a Call: Press TALK/FLASH or any dialing key, then dial the phone number.
- To Answer a Call: When the phone rings, press TALK/FLASH or any dialing key.
- To End a Call: Press OFF/CLEAR or place the handset back in the charging cradle/base.

#### **Call Blocker Feature**

The ES2001 allows you to block unwanted calls. You can block up to 100 numbers. When a blocked number calls, the phone will not ring, providing uninterrupted peace.

- To Block a Number: During a call or from the Caller ID log, press the CALL BLOCK button (often represented by a shield icon) and follow the on-screen prompts.
- To Review/Edit Blocked List: Access the menu and navigate to the Call Blocker settings.



Image: A family relaxing on a couch, with the VTech ES2001 handset and base in the foreground. An overlay highlights the call blocker feature, indicating the ability to register up to 100 names and numbers to prevent unwanted calls.

#### **Volume Amplifier**

The handset features a volume amplifier to boost incoming audio, enhancing voice clarity and volume. This is

particularly useful for users who prefer a louder listening experience.

• To Activate/Adjust: During a call, press the dedicatedVOLUME BOOST button (often indicated by an ear icon with a plus sign) or use the volume up/down keys.



Image: A close-up of the VTech ES2001 handset, with a green circle highlighting the volume booster icon. Green sound waves emanate from the phone, visually representing amplified sound.

#### **Caller ID and Call Waiting**

The phone displays the caller's name, number, time, and date for incoming calls (requires subscription to Caller ID service from your telephone service provider). The call log stores up to 20 previous calls.

• To Review Call Log: Press the CALL LOG button (often an arrow icon) and use the navigation keys to scroll through entries.

#### Phonebook (Directory)

Store up to 100 names and numbers in the phone's directory for quick and easy dialing.

- To Add a Contact: Access the menu, select 'Phonebook', then 'Add New Entry'. Enter the name and number.
- To Dial from Phonebook: Press the PHONEBOOK button, scroll to the desired entry, and press TALK/FLASH.



Répertoire de 100 noms et numéros



Numéros d'appel affichés avec les listes d'appels de 20 numéros



Rappel automatique des 10 derniers numéros composés



Jusqu'à 18 heures d'autonomie en conversation / 250 heures en veille

Image: A multi-panel image showcasing the VTech ES2001's features: a 100-name and number directory, caller ID display with 20 call records, last 10 number redial, and up to 18 hours of talk time / 250 hours standby.

#### **Three-Way Conferencing**

The ES2001 supports three-way conferencing, allowing multiple users to participate in a conversation simultaneously. This is useful for family calls or small business meetings.

• To Initiate: While on a call, press the FLASH button, dial the second party's number, and once connected, press FLASH again to join all parties.



Le transfert d'appel et l'intercom du combiné permettent à plusieurs utilisateurs de prendre part à la conversation simultanément.

Image: Three individuals are shown on separate phone calls, illustrating the three-way conferencing capability of the VTech ES2001. Text indicates that call transfer and handset intercom allow multiple users to join a conversation simultaneously.

#### **Handset Intercom**

Communicate between the two handsets without using the telephone line.

• To Call Another Handset: Press the INTERCOM button (often a handset icon with arrows) and the other handset will ring.

# Interphone entre la base et le combiné vtech vtech Grâce à la fonction interphone de combiné à combiné, vous pouvez vous appeler facilement - plus de cris dans la maison.

Image: Two VTech ES2001 handsets are depicted, with arrows indicating communication between them. The text explains that the handset-to-handset intercom function allows for easy internal calls within the home.

#### **Backlit Display and Keypad**

The LCD screen and keypad illuminate, making it easier to view information and dial in low-light conditions.



Image: A VTech ES2001 handset in its charging base, with its backlit LCD screen and keypad illuminated, demonstrating improved visibility in dim lighting.

#### **ECO Mode**

The phone automatically adjusts and reduces RF power based on the distance between the handset and the base, promoting energy efficiency and minimizing radiation exposure.

#### **Battery Life**

The digital cordless phone offers up to 18 hours of talk time and 250 hours of standby time, ensuring reliable performance for extended periods.

#### **Other Features**

- Alarm function
- Mute function
- Redial for the last ten numbers
- · Hands-free speakerphone



Image: A VTech ES2001 handset in its charging base, with circular insets showing a person meditating (representing mute/alarm) and a person reading (representing adjustable ringer volume and melodies). A speakerphone icon is also highlighted, indicating high-quality hands-free operation.

#### MAINTENANCE

#### **Cleaning**

Clean the phone and base unit with a soft, damp cloth. Do not use cleaning sprays or liquid cleaners as they may damage the finish or electrical components.

#### **Battery Care**

- Only use the provided rechargeable NiMH battery packs.
- If the phone will not be used for an extended period, remove the batteries to prevent leakage.
- Dispose of batteries responsibly according to local regulations.

#### **TROUBLESHOOTING**

Problem	Possible Cause	Solution
No dial tone	Telephone line cord is not connected properly.	Ensure the telephone line cord is securely plugged into the base unit and the wall jack.
Handset does not charge	Handset not properly seated in cradle; power adapter not connected.	Ensure the handset is correctly placed in the charging cradle and the power adapter is plugged in. Clean charging contacts if necessary.
Poor sound quality	Interference from other electronic devices; handset too far from base.	Move the handset closer to the base unit. Relocate the base unit away from other electronic devices.
Cannot block calls	Call blocking feature not activated or number not added to block list.	Refer to the 'Call Blocker Feature' section to ensure proper setup and number addition.

#### **SPECIFICATIONS**

• Model: ES2001

• Type: DECT 6.0 Cordless Phone System

Color: BlackHandsets: 2

• Battery Type: NiMH rechargeable battery pack (4 included)

Talk Time: Up to 18 hours
Standby Time: Up to 250 hours
Phonebook Capacity: 100 entries

• Call Block Capacity: Up to 100 numbers

• Caller ID Log: 20 entries

• Power Source: AC power adapter (for base and charging cradles)

• Compatible Devices: Basic Telephone Network (PSTN)

Manufacturer: VTechCountry of Origin: China

#### WARRANTY INFORMATION

VTech products are manufactured with high-quality components and are designed to be reliable. For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official VTech website. Keep your purchase receipt as proof of purchase.

#### SUPPORT

If you encounter any issues or have questions regarding your VTech ES2001 Duo DECT Cordless Phone System that are not covered in this manual, please visit the VTech support website or contact their customer service for assistance. Contact details can typically be found on the VTech official website or on the product

packaging.

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#### **Related Documents - ES2001**

	VTech Smart Call Blocker VS112 Series: User Guide and Setup Learn how to set up and use the VTech Smart Call Blocker feature on your VS112 series DECT 6.0 cordless telephone system to filter robocalls and unwanted callers.
VSIZE 16  VSIZE 16  VICE 15  V	VTech VS122-16 Cordless Phone Quick Start Guide  A quick start guide for the VTech VS122-16 cordless phone, covering setup, features like Smart Call Blocker, Caller ID, Phonebook, Answering System, and Bluetooth connectivity.
	VTech IS8151 Smart Call Blocker: User Guide and Setup  Learn how to use the VTech IS8151 Smart Call Blocker to filter robocalls and unwanted calls. This guide provides setup instructions, configuration options, and tips for managing your call lists for your DECT 6.0 cordless telephone system.
	VTech Smart Call Blocker IS8121/IS8122 Series: Setup and Features  Learn how to set up and use the VTech Smart Call Blocker feature on your IS8121 and IS8122 series cordless phones to filter unwanted calls, robocalls, and manage your contacts.
The state of the s	VTech XS1051 Cordless Phone Troubleshooting and Call Blocker Guide  Troubleshoot your VTech XS1051 DECT cordless phone and learn how to set up the Call Blocker feature to manage unwanted calls, including blocking unknown numbers.
	VTech LS6331 Series Cordless Phone System User Manual A comprehensive guide to the VTech LS6331 series cordless phone system, detailing setup, operation, features such as Bluetooth connectivity and Smart Call Blocker, safety precautions, warranty information, and technical specifications.

Documents - VTech - ES2001



[pdf] User Manual Installation Guide Instructions Troubleshooting Guide Guide
User Guide VTECH ES2050 ES2051 ES2052Vtech ES2052 DECT Cordless Telephone with Answering
Machine Triple CorptelVT11 0012 ES2052corpteluk product attachment VT11 ES2052User CorptelVtech
Twin ES2052VT11 0011 ||| ||| ES 2000 2001 2002 2003 ES 2050 2051 2052 2053 Scan the QR code for
support information Congratulations on purchasing your new VTech product. Before using this telephone,
please read Important safety instructions. This manual has all the fea

ES 2000 2001 2002 2003 ES 2050 2051 2052 2053 Scan the QR code for support information Congratul ... elecommunication equipment. VTech Telecommunication Ltd. hereby declares that this telephone ES2000/**ES2001**/ES2002/ES2003/ES2050/ES2051/ES2052/ES2053 is in compliance with the essential requirements a... lang:en score:38 filesize: 17.49 M page\_count: 28 document date: 2022-12-14



#### <u>VTech DECT Phone UKCA Declaration of Conformity - Models ES2000, EA5000</u> Series

Official UKCA Declaration of Conformity for VTech DECT phones, including models ES2000, ES2001, ES2002, EA5000, EA5001, EA5002, and EA5003, confirming compliance with relevant UK regulations.

lang:en score:24 filesize: 166.02 K page\_count: 1 document date: 2025-09-07



#### VTech CS Series Cordless Telephone User Manual & Guide

This user manual provides comprehensive guidance for VTech CS2000, CS2001, CS2002, CS2003, CS2050, CS2051, CS2052, and CS2053 cordless telephones. It details setup, operation, safety, features, and troubleshooting. For support, visit euphones.vtech.com/support.

lang:en score:24 filesize: 15.46 M page\_count: 46 document date: 2021-12-07



#### [pdf] Quick Start Guide Instructions Guide

English Product Support Official VTech ES200X ES205X QSG UK v1 20221128 cdn vtech jouets assets dd4f4827 2155 415a 92f2 7b0f82fdfd4b |||

ES2000 ES2050 **ES2001** ES2051 ES2002 ES2052 ES2003 ES2053 Scan the QR code for support information Quick Start Guide Important safety instructions When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including t...

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#### [pdf] Decleration of Conformity

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UKCA Declaration of Conformity Manufacturer Name: VTech Telecommunications Limited Address: 23/ ..., Abingdon, Oxfordshire, OX14 3YT, United Kingdom Product Model Name: DECT phone Model No.: ES2000/ **ES2001** /ES2002 We, Vtech Telecommunications Limited. hereby declares that the above equipment has be... lang:en score:21 filesize: 114.2 K page\_count: 1 document date: 2023-03-24



#### [pdf] Decleration of Conformity

Microsoft Word ES200X Declaration of Conformity docx VTT07806 English Product Support Official VTech vtechphones eu assets 5b6da1dd 2631 45c5 806d a1f8b687a957 |||

UKCA Declaration of Conformity Manufacturer Name: VTech Telecommunications Limited Address: 23/ ..., Abingdon, Oxfordshire, OX14 3YT, United Kingdom Product Model Name: DECT phone Model No.: ES2000/ **ES2001** /ES2002 We, Vtech Telecommunications Limited. hereby declares that the above equipment has be... lang:en score:21 filesize: 114.2 K page count: 1 document date: 2023-03-24



#### VTech DECT Phone EU Declaration of Conformity - ES2000 Series

Official EU Declaration of Conformity for VTech DECT Phones (Models ES2000, ES2001, ES2002, EA5000, EA5001, EA5002, EA5003) detailing compliance with Radio Equipment, Ecodesign, and RoHS directives.

lang:en score:21 filesize: 68.88 K page\_count: 1 document date: 2025-09-07



### <u>VTech ES2000/ES2050 Series Cordless Phone with Answering Machine User Manual</u>

Comprehensive user manual for the VTech ES2000 and ES2050 series cordless phones, covering setup, features, operation, answering machine functions, and troubleshooting. Learn how to use your VTech phone effectively.

lang:en score:18 filesize: 17.49 M page\_count: 28 document date: 2022-12-14