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› [Bigben 5000mAh MagSafe Compatible Wireless Power Bank \(Model 6128\) User Manual](#)

## Bigben 6128

# Bigben 5000mAh MagSafe Compatible Wireless Power Bank

Model: 6128

User Manual

## INTRODUCTION

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Thank you for choosing the Bigben 5000mAh MagSafe Compatible Wireless Power Bank. This portable power bank is designed to provide convenient wireless charging for compatible devices, as well as wired charging via its USB-C port. Please read this manual carefully before using the product to ensure safe and optimal performance.

## SAFETY INFORMATION

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To prevent injury or damage to your device, please observe the following safety precautions:

- Do not expose the power bank to extreme temperatures, direct sunlight, or fire.
- Do not immerse the power bank in water or other liquids.
- Avoid dropping, hitting, or disassembling the power bank.
- Keep out of reach of children.
- Use only certified charging cables and adapters.
- If the power bank swells, emits an odor, or becomes excessively hot, discontinue use immediately.
- Dispose of the power bank responsibly according to local regulations.

## PACKAGE CONTENTS

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Please check the package for the following items:

- Bigben 5000mAh MagSafe Compatible Wireless Power Bank
- USB-C to USB-C Charging Cable
- User Manual (this document)

## PRODUCT OVERVIEW

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Familiarize yourself with the components of your power bank:



*Image: Front view of the Bigben 5000mAh Power Bank, highlighting the LED indicator lights and the USB-C port.*

- **LED Indicator Lights:** Four small lights indicating the remaining battery level.
- **USB-C Port:** For charging the power bank and for wired device charging.
- **Wireless Charging Surface:** The flat surface designed for MagSafe compatible wireless charging.
- **Power Button:** Activates wireless charging and checks battery level.

## SETUP

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### Charging the Power Bank

Before first use, fully charge your power bank.

1. Connect the provided USB-C cable to the power bank's USB-C port.
2. Connect the other end of the USB-C cable to a compatible USB wall adapter (not included).
3. The LED indicator lights will illuminate to show the charging status. When all four LEDs are solid, the power bank is fully charged.

**LED Indicator Status:**

- 1 LED: 0-25% charged
- 2 LEDs: 25-50% charged
- 3 LEDs: 50-75% charged
- 4 LEDs: 75-100% charged

## OPERATING

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### Wireless Charging (MagSafe Compatible)

This power bank supports MagSafe compatible wireless charging up to 10W.



*Image: The Bigben power bank magnetically connected to the back of a smartphone, illustrating the wireless charging function.*

1. Ensure your device is MagSafe compatible or has a MagSafe compatible case.
2. Align the power bank with the back of your device. The magnets will snap it into place.
3. The power bank will automatically begin charging your device. The LED indicators on the power bank will show its remaining charge.
4. To stop charging, simply detach the power bank from your device.

*Note: For optimal magnetic attachment and charging efficiency, ensure there are no obstructions between the power bank and your device.*

## Wired Charging

You can also charge devices using a USB-C cable.

1. Connect one end of a USB-C cable (not included, or use the provided one if suitable) to the power bank's USB-C port.
2. Connect the other end of the cable to your device's charging port.
3. The power bank will automatically begin charging your device.

## MAINTENANCE

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### Cleaning

- Disconnect the power bank from all devices and power sources before cleaning.
- Wipe the surface with a soft, dry, lint-free cloth.
- Do not use harsh chemicals, cleaning solvents, or strong detergents.

### Storage

- Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures.
- If storing for an extended period, charge the power bank to approximately 50% every three months to maintain battery health.

## TROUBLESHOOTING

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Problem	Possible Solution
Power bank not charging	Ensure the USB-C cable is securely connected to both the power bank and the power adapter. Try a different USB-C cable or power adapter. Check if the power adapter is working correctly.
Device not charging wirelessly	Ensure your device is MagSafe compatible or has a MagSafe compatible case. Check for any obstructions (e.g., thick phone cases, metal objects) between the power bank and your device. Ensure the power bank has sufficient charge. Try repositioning the power bank on your device.
Device not charging via cable	Ensure the cable is securely connected to both the power bank and your device. Try a different USB-C cable. Check if your device's charging port is clean and undamaged.
LED indicators not working	Press the power button to activate the indicators. If the power bank is completely depleted, the indicators may not light up until it receives some charge.

## SPECIFICATIONS

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Feature	Detail
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Feature	Detail
Model Number	6128
Battery Capacity	5000mAh
Wireless Output	Up to 10W (MagSafe Compatible)
Input/Output Port	USB-C
Weight	Approximately 300g

## WARRANTY AND SUPPORT

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Bigben products are designed and manufactured to the highest standards. For warranty information or technical support, please refer to the warranty card included with your purchase or visit the official Bigben website.

For further assistance, please contact Bigben customer service.